

Generative AI Solutions



Custom Assistants and Agents



Bring Your Own Data, Securely



Safety and Governance

Talk Think Do are a leading, award-winning, custom software partner that combines software engineering, AI and DevOps to enable organisations, across both private and public sector, to thrive as modern cloud-native businesses.



Looking for a safe & secure way to deploy Generative AI for your business?

Customers are increasingly expecting solutions to be enhanced with AI. Even the latest technology is not, however, perfect and there are a number of shortcomings that present a challenge when developing Generative AI solutions.

We understand the capabilities and limitations of the technology, along with the risks and concerns organisations have, such as:



Accuracy – LLMs are famously inconsistent and prone to hallucination, limiting their usefulness.



Lack of domain-specific knowledge – LLMs are trained for generalised tasks and do not have access your organisation's data or processes.



Effective use cases – the identification of opportunities and assessment of feasibility requires a deep understanding of the technology.



Data and IP Governance – it is critically important to ensure that users are not leaking intellectual property, proprietary information or even personally identifiable data in the use of AI.



Operational cost – the metered cost of running Generative AI can cause issues with the existing business models for products or services.

Our certified Microsoft Azure OpenAI experts are on-hand to bring your ideas to life and offer viable use case suggestions. We can help revolutionise your existing solutions through leveraging the power of Generative AI, integrating the latest technology to solve your users' problems where they already are.



Seamlessly integrate the power of LLMs into existing solutions and user interfaces using easily consumed custom APIs backed by powerful assistants.



Safely use existing data to eliminate hallucination - providing accurate, real-time intelligent output without compromising data and intellectual property protection.



Integrate your existing solution to allow users to interact using OpenAI ChatGPT or Microsoft Copilot.

Enabling Innovation for Explore Learning



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Bill Mills, CEO, Explore Learning

Trusted By
Industry Leaders



THIRD SPACE



How it works - Our 4-step development process

From the initial discovery to application build, every stage of the development process is tailored to you.

1

OpenAI Discovery (Scoping & Estimates)

First, we assess the feasibility of your ideas. Plus, we offer use case suggestions based on your needs and current AI strategy (should you have one). All decisions agreed upon during this initial discovery phase will satisfy:

- ✓ Any business-specific compliance requirements
- ✓ Azure OpenAI compliance requirements
- ✓ Responsible AI principles

Lastly, you'll receive a discovery output that covers project scope, timeline and estimated costs.

2

OpenAI Software Build

To start, we'll design you a governance framework tailored to your business, which will:

- ✓ Protect your data according to data privacy regulations and industry standards
- ✓ Demonstrate your organisation's commitment to responsible AI practices
- ✓ Allow for AI software scalability and flexibility as your business grows

Then, we'll build your Open AI software—all while feeding back to you every step of the way.

3

Product Acceptance (Proof of Concept)

- ✓ The initial application release
- ✓ User acceptance testing
- ✓ Feedback reviews
- ✓ Technical security, solutions and architecture reviews
- ✓ Assessing your AI software against proven criteria

Long-term trusting partnerships are an essential part of how we work. Your software will go through as many iterations as required to ensure you get your desired outcome.

4

OpenAI Launch (Go Live)

We act as an extension of your team, providing expert maintenance and support throughout the launch. **This includes 30 days of free post-launch care.** Not every business will know all the features they want from the outset of their project. But thanks to our iterative approach, your software can continue to improve even post-launch.

Once launched, you get full access to the source code, infrastructure, scripts – everything. So you can continue to maintain and improve the software yourself—or we can help you on an ongoing basis with our managed support services.

Empowering your organisation with Generative AI Technology

Talk Think Do have significant experience in supporting clients through the process of developing their own software and can provide an expert team to help you deliver innovative applications quickly and reliably, using cloud native and AI technology, enabling your business to thrive, embedding the support processes and ensuring that you or your third-party teams are equipped for the ongoing management, helping you to maximise the benefits of your cloud applications.

Best Practice for The Best Results

We want you to be assured you're in safe hands. We are constantly assessing and adopting the latest best practices and ensure that our team and processes are accredited in appropriate areas:



TOGAF The Togaf Standard

An enterprise architecture standard to design and implement large systems, widely adopted by industry.



Cyber Essentials Plus

A rigorous vulnerability test and audit certifies that our own security is robust.



ISO 27001

One of the most popular information security standards, recognised worldwide.



Microsoft Certified

Our technical teams are extensively certified across Azure Development, Artificial Intelligence, DevOps and Solution Architecture.



Data Protection

We have practitioners certified in EU GDPR, UK GDPR and the UK Data Protection Act.



Structured Process

We have honed our own proven delivery process which provides a level of consistency to everything we do.

Want To Find Out More? Get In Touch

hello@talkthinkdo.com ■ www.talkthinkdo.com/contact ■ +44 20 740 614 768

UK Office 30 Stamford Street, London, SE1 9LQ USA Office 106 E 6th St #900, Austin, TX 78701