

Safety and Security App

Issue

- Want to empower users to use their mobile device to quickly report safety/security/facilities related issues as they see them and be able to take photos of the concern with their device
- The Facilities team needs to be notified when new issues are submitted
- Users should be able to check the status on the items they submitted

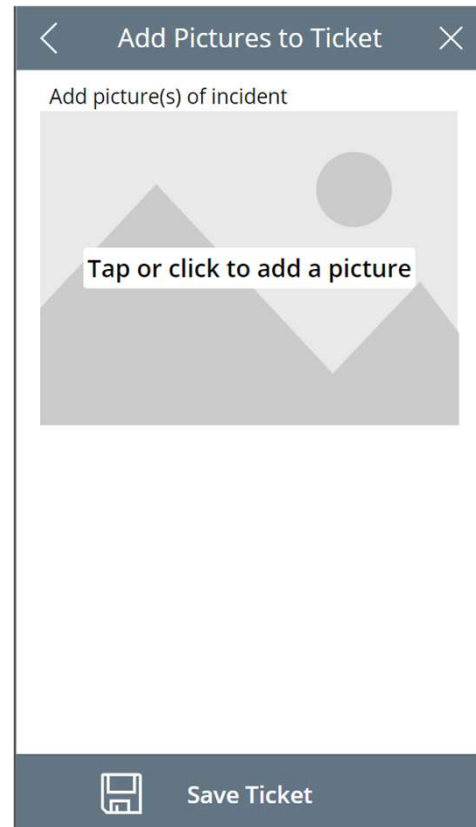
Solution

- SharePoint list: used to track issues
- Canvas App form: used to collect information about the issue. Can be used from computer or mobile device. Can access camera from mobile device to capture pictures of issue
- Power Automate: used to send email to Facilities when issues are submitted

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The 'New incident' form includes a title field, a building selection dropdown, a description text area, and a 'Find items' dropdown. At the bottom, there are buttons for 'Add Pictures to Ticket' and 'Submit Ticket without Pictures'.



My Incidents	
Search items	
4	Mermaids are getting into ... Cindy Lucas Completed They are ruining our stuff with all their splashing and seaweed.
5	Trouble with horses and ho... Cindy Lucas New There's too much magic happening and horse poop all over. And it's NOT what you think.
56	Tripping hazard in north en... Cindy Lucas New There is a rug that keeps getting caught in the door.
57	My desk is messy Cindy Lucas New My desk is really messy. Someone should clean it.
63	Icy patches on sidewalk Cindy Lucas New There are large swaths of ice on the north sidewalk, near the entry door.
66	There a puddle in the hallw... Cindy Lucas New In the left hallway