

Digital advancements and the pandemic are posing significant issues for supply chains globally.

Key challenges:

- Poor customer experience caused by delayed delivery of products
- Loss of revenue because of slow distribution
- Complexities due to multiple channels to market
- Problems with traditional supply chain strategies to match dynamic markets
- Handling vast amount of data in today's enterprise systems and connected devices
- Difficulty integrating new technologies with existing, rigid solutions

EY IBP Accelerator solution benefits clients by:

- Improving customer experience by enhancing supply chain process
- Helping overcome slow distribution with the right supply chain technique
- Reducing complexities to tackle multiple channels
- Simulating supply chain strategies before deploying at scale
- Leveraging client's vast amount of data utilizing Microsoft Azure technology
- Integrating solution with existing supply chain systems

Manage your supply chain with an integrated, market-driven approach

Delivering on customer promises while meeting expectations on cost, growth and sustainability is a significant challenge for supply chain leaders today. In addition, complexities due to multiple channels to market, handling and unifying vast amounts of data across the enterprise, and difficulty integrating new technologies with existing solutions are other challenges plaquing businesses in the face of global volatility.

The EY Integrated Business Planning (IBP) Accelerator solution can help companies struggling to achieve a sustainable breakthrough in their performance and productivity, despite ongoing investments in supply chain and manufacturing excellence programs. The EY IBP Accelerator solution is well suited to help CIOs and business leaders leverage vast amounts of data utilizing Microsoft Azure cloud and improve their business decisions based on historical and forecasted data.

Capabilities of EY IBP Accelerator using Microsoft Azure Services

Capability	Functions
Data Pipelines and modeling	 Allow continuous integration and deployment by providing streamlined processes including Azure Boards, Repos, Pipelines, Testing and Artifacts using Azure DevOps Build "Common Data Models" using Azure Synapse Develop data pipelines that helps in sourcing data from ERP systems to visualize it Automate, schedule and orchestrate workflows to support data transfer
Reporting and Visualizing data	 Build reusable dashboard templates capturing industry standard KPls which help in accessing critical aspects of optimizing a supply chain process Enhance supply chain needs while maintaining service levels for customers with a blended approach of customer demand forecasts and new demand forecasts
Microsoft Azure Data services	 Ingest and store demand and supply data using a centralized repository Offer services including Power BI, Databricks, and Data Lake Forecast and analyze differences in actual vs planned supply chain KPIs Deploy models and incorporate advanced machine learning to solve complex issues Expose outputs of machine learning models to line of business applications as APIs

Predictive analytics solution for a US-based Retail and Pharma company

A US-based Retail and Pharma company was aiming to reduce working capital requirements and maintain service levels.

Client challenges

- Reduce working supply chain capital, improve supply to meet customer demand, and rethink forecasting strategy to gain better business insights
- Develop a predictive analytics solution tailored to incorporate customer, store and product-specific demand

Client benefits

EY teams strengthened the client's supply chain and forecasting capabilities through deployment of IBP Accelerator. Other benefits include:

- Developed a company-tailored broad machine learning system that reduced supply chain working capital by over US\$100m in less than six months while maintaining customer service levels
- Accurately simulated more than 16 scenarios to determine optimal replenishment strategy before going into production
- Provided visibility to stakeholders to view supply chain and simulation results in an interactive dashboard

EY and Microsoft: Work Better, Achieve More.

Every day, throughout the world, businesses, governments, and capital markets rely on EY business ingenuity and the power of Microsoft technology to solve the most challenging global issues.

EY and Microsoft bring a compelling formula to spark the potential of the cloud and unlock the power of data. We solve our clients' most challenging issues by blending trusted industry expertise with innovative cloud technology. Our strategic relationship draws on decades of success developing visionary solutions that provide lasting value.

Together, we empower organizations to create exceptional experiences that help the world work better and achieve more.

For more information, visit: ey.com/Microsoft.

For more information, please contact:

EY contact:



Luke Pritchard
Executive Director, Technology Consulting
Ernst & Young LLP
luke pritchard@ey.com



Hugh Burgin
Partner
Technology Consulting
Ernst & Young LLP
hugh.burgin@ey.com



Ed Bobrin
Executive Director
Technology Consulting
Ernst & Young LLP
edward.bobrin@ey.com

Microsoft contact:



Jodi Lustgarten
Microsoft Alliance Director
Microsoft Corporation
iodise@microsoft.com

EY | Building a better working world

EY exists to build a better working world, helping to create long-term value for clients, people and society and build trust in the capital markets.

Enabled by data and technology, diverse EY teams in over 150 countries provide trust through assurance and help clients grow, transform and operate.

Working across assurance, consulting, law, strategy, tax and transactions, EY teams ask better questions to find new answers for the complex issues facing our world today.

EY refers to the global organization, and may refer to one or more, of the member firms of Ernst & Young Global Limited, each of which is a separate legal entity. Ernst & Young Global Limited, a UK company limited by guarantee, does not provide services to clients. Information about how EY collects and uses personal data and a description of the rights individuals have under data protection legislation are available via ey.com/privacy. EY member firms do not practice law where prohibited by local laws. For more information about our organization, please visit ey.com.

© 2022 EYGM Limited. All Rights Reserved.

EYG no. 005845-22Gbl CSG no. ED None

This material has been prepared for general informational purposes only and is not intended to be relied upon as accounting, tax, legal or other professional advice. Please refer to your advisors for specific advice.

ey.com