

Road Usage Charging Solutions

Advancing safe, easy
and reliable journeys



Conduent Transportation Road Usage Charging Solutions

Solutions that advance roadways and communities

For tolling authorities and transportation agencies, funding limitations, outdated payment systems and slow, costly processes impede agencies from creating faster, safer and cleaner journeys for their travelers.

Conduent Transportation experts partner with agencies and tolling authorities to automate key processes and leverage data insights to help agencies do more with less, and provide mission-critical services that speed journeys, reduce congestion and automate transactions and services.

Experts in Road Usage Charging

With our end-to-end tolling solutions, we help transportation authorities fund highways and other infrastructure, reduce congestion and improve customer experiences.

50+

years of transportation
industry experience

380M

image-based transactions
annually

4.7M

transponders issued
each year

200+

agencies around the
world served

Road Usage Charging Solutions



Roadside Equipment and Solutions

Conduent Transportation provides vehicle detection and identification services, as well as Vehicle Occupancy Detection to identify, classify and report vehicles on a roadway. Our solutions help lower the total cost of ownership and help generate revenue.



Back Office Solutions

We processed more than 265 million payments in 2022. Our enterprise-class solutions for state agencies help process multimodal transactions and is scalable to grow with both your needs and your customers' needs. Conduent's GaaP-compliant financial reporting and third-party application support helps streamline workflows and operations while enhancing accuracy.



Mobile Applications

Our Mobile Applications for Tolling leverage GPS-tolling solutions, customer notifications and messages, and connected vehicle integration to provide modern user experiences. Our applications, which won the IBTTA Presidents Award for Innovation in 2021, have served more than 3 million downloads while earning an average 4.7-star rating.



Services

We provide the people, processes and technology to deliver outstanding experiences to your customers. Our 1,400 work-from-home-ready customer service experts took more than 8.5 million calls in 2022, leveraging the power of nine customer contact centers. We integrate AI-driven automation and knowledgebases to deliver superior experiences. Our services allow you to harness the power of Image Review Services, Violations Management and Registered Owner Location Services to process images, identify vehicles and issue notices and collect payments for citations and penalty charges. We provide analytics and reporting dashboards, as well as the ability to add additional Conduent products, including Immediate Payments and Collections to help increase your collection rate.

The power of modern Road Usage Charging

Modern, open road tolling (ORT) and all-electronic tolling (AET) systems help travelers move more efficiently, helping the economy expand while providing revenue for transportation and infrastructure needs. All-electronic tolling fosters safer, cleaner and more predictable travel times for people and commercial vehicles.

Solutions for a 24/7 world

Conduent Transportation's Road Usage Charging technology has been proven in hundreds of tolling lane types and operational structures.



Seamless toll transaction processing provides a single system for ETC lanes and back-office management



Fully integrated open-standards architecture allows for scalability and customization and is easily extensible



Advanced, high-availability network design provides a fully redundant architecture with 99.9% system reliability

Conduent Transportation



9.7B
transactions
processed annually



3,800
associates



20
countries served



30
years of tolling
experience

► Ready to discover how Conduent Transportation can help elevate your Road Usage Charging operations?

Visit us at <https://transportation.conduent.com/road-usage-charging>, or connect with an expert now by emailing transportation@conduent.com.

