

# The Leading Knowledge Work Automation Platform

Revolutionize the way knowledge workers automate their processes—from document creation and management to workflow automation, external collaboration, enterprise search, security, compliance, and audit trails.

## If it's not REAL Knowledge Work - Automate it!



### Eliminate Information Chaos

Organize documents so knowledge workers can easily find and use them in the proper business context.



### Improve Process Efficiency and Accuracy

Automate document-centric workflows from creation to collaboration to approval.



### Reduce Business Risk

Automate document access rules, securely share and collaborate externally, and create a comprehensive audit trail.



## We Help Knowledge Workers To Work Smarter

M-Files features an innovative metadata-driven architecture, embedded workflow engine, and advanced artificial intelligence.

With the M-Files platform, knowledge workers can find information faster, work smarter, and achieve more.

# OUR CUSTOMERS SAY

  
charles river

“Charles River was at a technology crossroads and needed an upgraded document management solution to support their growth trajectory. They were seeking a solution that would drive consistency and efficiency organization-wide and integrate seamlessly with current systems. Most importantly, it had to support faster delivery of client reports with minimal operational impact. M-Files outperformed the competition in CRL’s calculations on time savings for priority tasks and overall cost savings”

**Jenith Charpentier**  
Senior Director, Data and Report Delivery Services  
Charles River Laboratories



“It’s really reduced the amount of time we’ve spent—wasted time—trying to locate a document. Just being able to quickly and efficiently find documents has been the number-one impact. M-Files has reduced total document search times by 90 percent.”

**Alex Siefert**  
Applications Manager  
Bridges Trust



“M-Files has become a true enterprise-class solution for us. We manage almost one million documents with M-Files. We have more than 500 users across seven departments – and we’re growing. We have saved the equivalent of 900 trees and \$1.5 million to date.”

**Mike Fuller**  
Developer/Analyst  
TK Elevator

# 70%

More efficient workflows\*

# 65%

Improved filing of documents\*

# 50%

Faster searching for information\*

\*Source: The Total Economic Impact™ of M Files: Cost Savings and Business Benefits Enabled By M-Files, Forrester, November 2023.

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