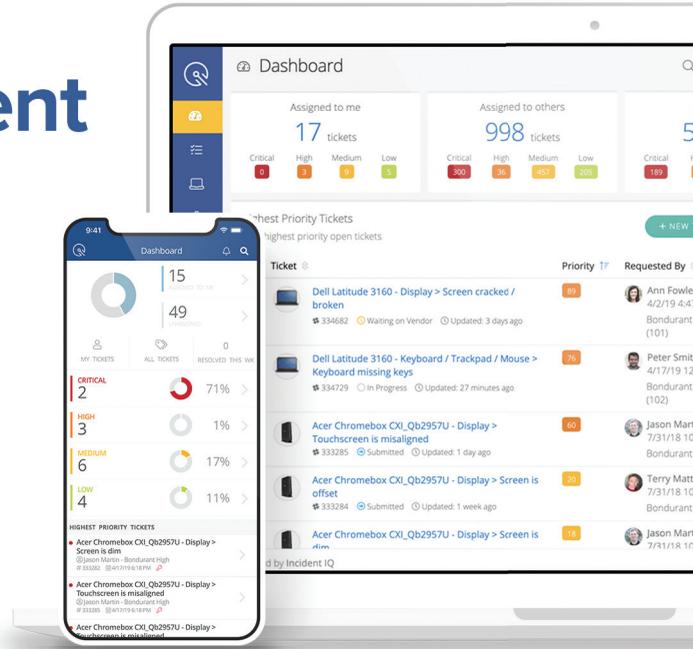


The service management platform built for K-12.

From help desk ticketing and IT asset management to maintenance work orders and beyond, the Incident IQ platform is revolutionizing the way school districts provide and manage services.



Product Overview

A suite of support tools that help K-12 IT teams get more done.



iiQ Assets™

Modern asset management tools that power student device management in schools nationwide.



iiQ Ticketing™

The help desk solution that K-12 districts use to easily and intelligently manage help requests.



iiQ Events™

Manage room reservations, approvals, and preparation workflows with tools built for K-12 event management.



iiQ Facilities™

Powerful, straightforward work order tools built for K-12 maintenance teams.



HR Service Delivery™

Manage district onboarding, form creation, HR requests, and more.



“It’s the best product on the market. No question.”

ROB MEEKER
Technology Specialist
Springfield Local Schools

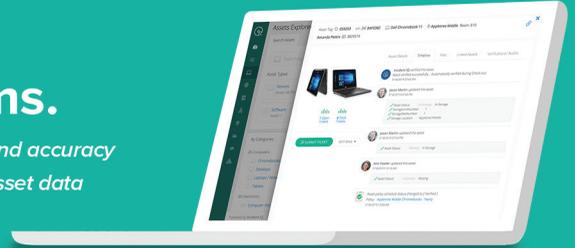
For more information, please visit [IncidentIQ.com](https://www.incidentiq.com) or call us: 1-877-747-3073



iiQ Assets™

Asset management for today's classrooms.

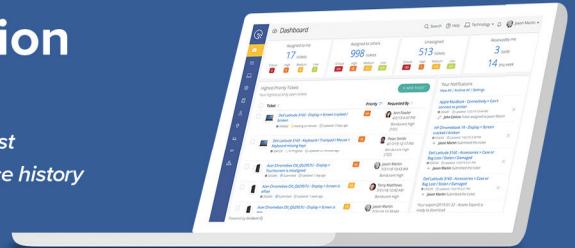
- Deploy and collect district devices with speed and accuracy
- Enjoy enhanced device visibility with detailed asset data
- Ensure accurate device counts with Smart Audits



iiQ Ticketing™

The help desk solution built for schools.

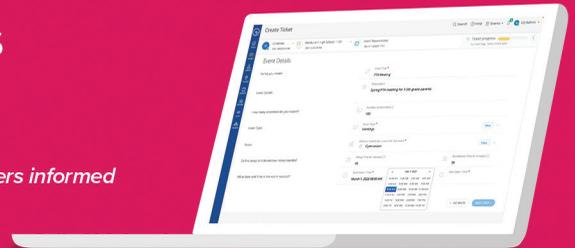
- Powerful, time-saving tools get tickets closed fast
- Assets tied to tickets for detailed user and device history
- Generate custom reports from hundreds of data points



iiQ Events™

Event booking tools for K-12 schools.

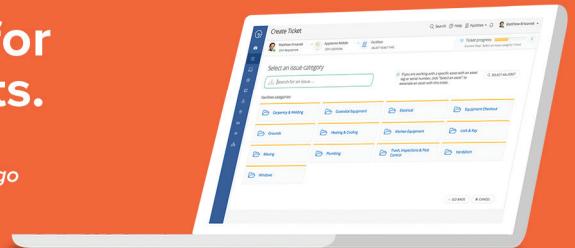
- Easy-to-use room reservation tools
- Single or multi-stage approvals keep stakeholders informed
- Automations assign event preparation tasks to relevant support teams



iiQ Facilities™

Maintenance tools for modern K-12 districts.

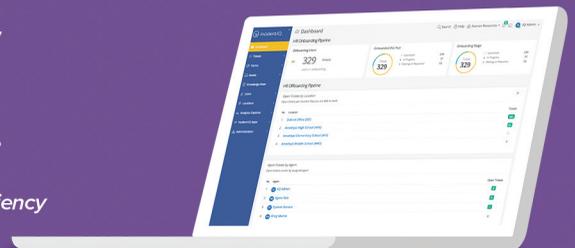
- Customizable work order creation
- Incident IQ Mobile resolves work orders on the go
- Schedule preventative maintenance tasks with Ticket Templates



HR Service Delivery™

HR Service Delivery built for K-12.

- Digitize workflows and manage HR projects like new employee onboarding
- Detailed analytics help HR teams increase efficiency
- Customizable, easy-to-use HR help desk



Incident IQ integrations connect district systems and data to the Incident IQ platform.

Powerful, API-driven integrations provide rich data and advanced functionality.

