



# Microsoft 365 Copilot Optimization

Secure, Deploy, Adopt and Measure

## Offer Overview

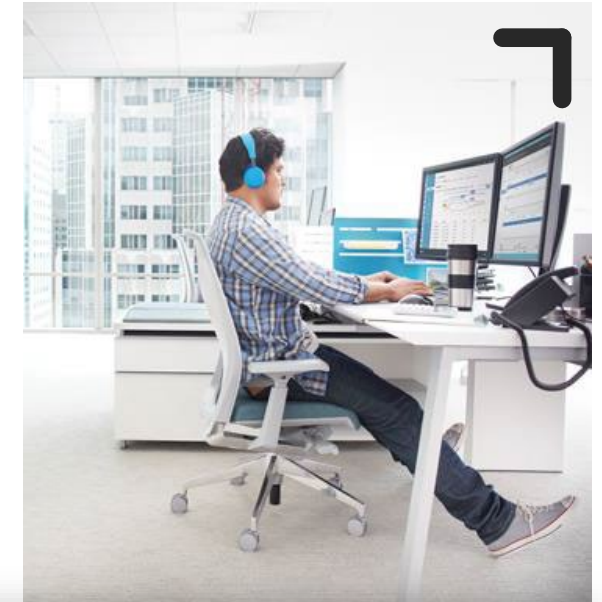
Microsoft 365 Copilot combines the capabilities of large language models (LLMs) with business data and Microsoft 365 apps, igniting creativity, amplifying productivity, and elevating skills. This offer comprises three integral components. First, data security policies are implemented based on output from the Copilot Readiness security workshop and assessment, Copilot licenses are then deployed into customer tenant. Second, the different personas within the organization are trained to realize the benefits of Copilot in their everyday work. Third, the success of Copilot adoption is measured quantitatively and qualifiedly by adopting end user survey and Copilot usage insights.

## Microsoft 365 Copilot Optimization

- Ensure right security settings are implemented before Copilot deploy
- Deploy Copilot licenses into customer tenant
- Drive Adoption of Microsoft 365 Copilot
- Increase awareness of Microsoft Copilot among employees.
- Provide training and support to employees to help them get started with Microsoft Copilot.
- Monitor usage ([usage report](#)) of Microsoft Copilot and get feedback from employees.



## Copilot Secure & Deploy



### Identity and Access Management

Secure access for a connected world through endpoint management Conditional access in a zero-trust framework



### Information & Data Protection

Protect sensitive data and manage insider risks with intelligence Sound enterprise data security policies



Welcome a new wave of productivity and value creation for your core teams through Adoption & Change Management

HR

Sales

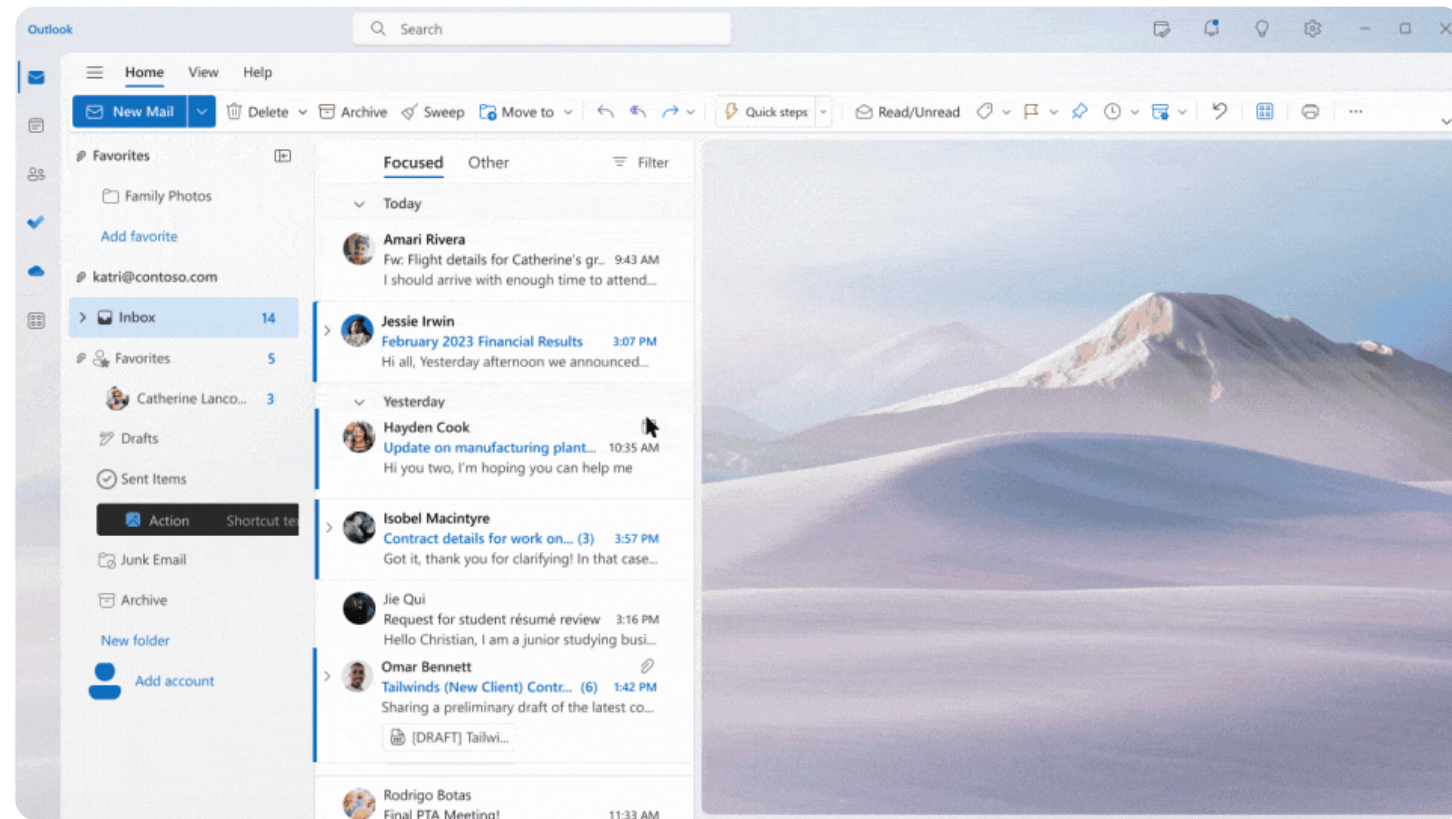
Marketing

Finance

IT



# Copilot Adopt & Measure







# Microsoft 365 Copilot Solution

“Copilot Optimization”



Secure & Deploy



Adopt



Measure

## Advanced Deployment 10 days

Ensure right security settings are in place to deploy Copilot focusing on M365 E3/E5

- ✓ Microsoft Purview Information Protection
- ✓ Microsoft Purview DLP
- ✓ Retention Policies
- ✓ Access reviews
- ✓ Deploy Copilot License

## Adoption & Change Management 7-8 days

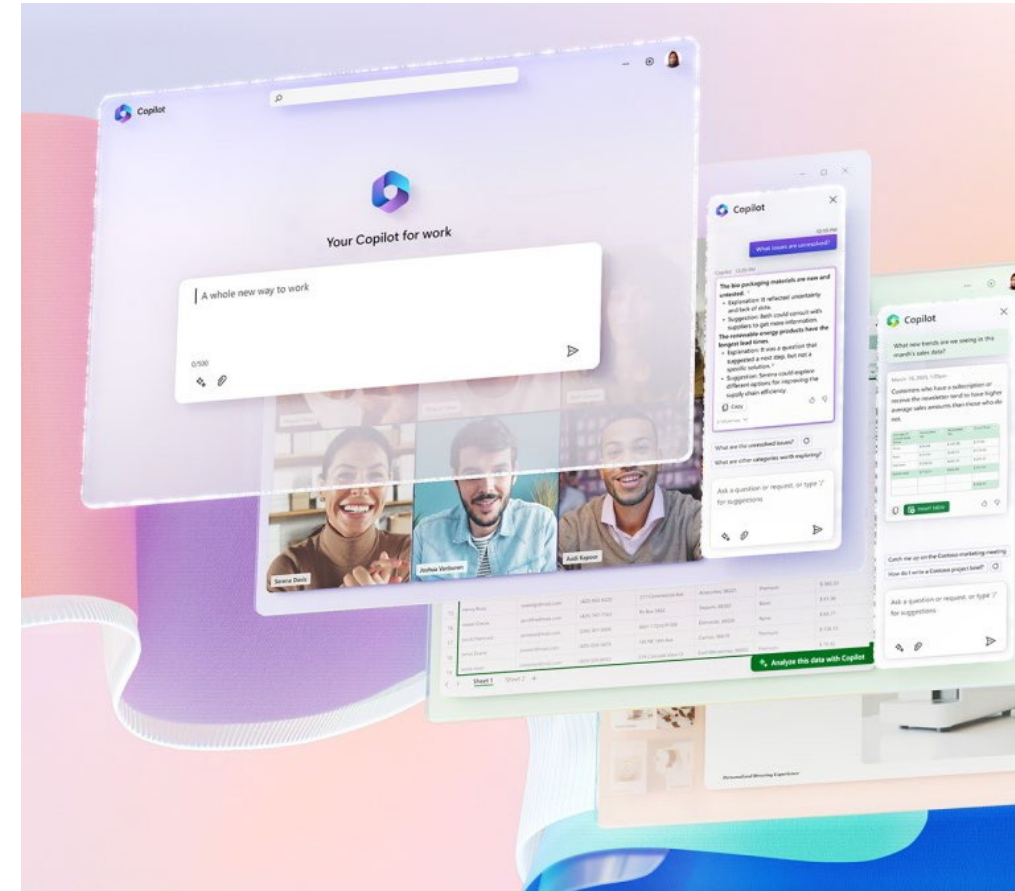
Based on personas identified in Envision, drive adoption of Copilot

- ✓ Identify a Copilot Program Owner/Change Leader
- ✓ Establish communication plan
- ✓ Identity Power Users / Champions
- ✓ End user and admin training

## Usage Feedback & Insights 1-2 days

Measure the success of Copilot adoption against goals set in Envision.

- ✓ Solicit user feedback
- ✓ Usage insight report





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