

Dynamics 365 Commerce

Accelerate your digital transformation initiatives to adapt to the changing customer ecosystem, where manual processes and long –standing silos create major organizational impediments to realizing ROI and driving digital growth.

Business Focused Outcomes



IMPROVED
EMPLOYEE
EMPOWERMENT



INCREASED
ROI



IMPROVED
OPERATIONAL
EFFICIENCIES



ACHIEVE
INDUSTRY
DIFFERENTIATION

Approach

- Architectural design with complete catalogue of solution requirements, user stories, epics and as-is processes
- Defined to-be business processes and deployment storyboard
- Code and capabilities that meet user story requirements, including integrations, migrated data & features
- Training materials & key stakeholder training; Documented use cases for solution testing & migrated UAT and final production data
- Support for fully tested and approved solution

Dynamics 365 is giving us the ability to reach all demographics, whether through ecommerce or retail or helping our manufacturing and our dealers get product out there

Erick Peacon, Business Analyst – Gibson Brands



SUPERCHARGE YOUR ORGANIZATION FOR SPEED, PRODUCTIVITY & INNOVATION



Retail & Technology

Energy & Utilities



Supply Chain & Logistics



Pharma



Discrete & Process Manufacturers

Illustrative – Customer Stories

Our customer, a leading sportswear and outdoor wear manufacturer in US and Canada intended to have a seamless support experience including integrations with several third-party tools. As part of their transformation, Cognizant implemented, D365 with emphasis on Retail, Inventory, Finance modules which enabled Advanced Warehouse Management, Retail, GL, AR, AP, Data management and Integrations.

Cognizant's customer, an American Payments Bank providing banking and financial services needed a generic and scalable payment adapter to unify 240+ pay types on D365. The solution enabled the customer to realize a 75% reduction of time to amend/add and deploy features into existing payment file mapping and D365 applications as well as more efficient consumption of the payment files by their preferred banking partners.