NTT DATA

Microsoft 365 Copilot

Harness the power of next-generation AI in your everyday work

We are proud to be one of the first selected Microsoft partners bringing the power of next-generation AI to work. Our solutions and services are designed help you get the most out of copilot capabilities and support your workforce in harnessing this powerful productivity tool.

Our service offerings are designed to drive adoption of Copilot and can be customised to fit your business needs:

Modern Work and Copilot Engagement Program

Generative AI is transforming Modern Work. Are you modernizing your communications whilst leveraging generative AI?

Together with Microsoft, we've developed this unique program to help you enable and trial cloud calling, user numbers, service numbers and advanced use cases whilst incorporating Microsoft 365 Copilot capabilities.

What you get:

- Trial calling experiences with an understanding of how to incorporate upcoming Copilot capabilities.

- Users enabled with cloud calling, user numbers, and advanced use cases to replace your existing features and functionalities.

- Service numbers set up with Auto Attendant and Call Queues configured.

- Alignment with Microsoft around Copilot enablement steps and access to future features.

- Fully funded by Microsoft for eligible customers.

Microsoft 365 Copilot 3 Week Advisory Workshop

We guide enterprises in evaluating their preparedness for Microsoft 365 Copilot and collaborate with them to chart a strategic roadmap based on their maturity state.

Our goal is to unleash the full potential of everyday AI to enhance collaboration, maximize productivity, and elevate the employee experience.

Microsoft
Solutions Partner

Modern Work

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Solutions Partner

Modern Work

Cloud Voice Readiness Assessment
Microsoft 365 Copilot Calling & Meetings Workshop

Gain a thorough understanding of how Copilot's generative AI capabilities can be leveraged with calling and meeting solutions to improve your business outcomes.

We will assess your organization's processes, demonstrate use cases and scenarios, and provide customized, actionable recommendations you can follow.

Topics covered include:

- Overview of Copilot (what it is used for, how does it work)

- Data sovereignty of Copilot (what it can and cannot access)

- Copilot in future Calling and Meetings (enabling in Calling and Meetings mode)

- Prompt engineering for Copilot (how to ask questions to get the best outputs)

- Pre-requisites and setups

- Extensibility of Copilot, including integration to other apps and APIs

EX Managed Services Essentials

Leverage NTT as your single point of contact and receive accelerated incident resolution with carriers and UC platform vendors from NTT's expert L1, L2, and L3 engineers.

We'll remotely support your IT teams with troubleshooting, triage and escalation of incidents relating to Copilot for Microsoft Teams.

EX Managed Services Premium

Leverage NTT as your single point of contact and receive accelerated incident resolution with carriers and UC platform vendors from NTT's expert L1, L2 and L3 engineers.

We'll remotely support your IT teams with moves, adds, changes, and deletes (MACDs), service requests and troubleshooting, triage and escalation of incidents relating to Copilot for Microsoft Teams and Microsoft 365 Productivity.

Microsoft
Solutions Partner

Modern Work

Why NTT DATA is the ideal Microsoft partner for your business

Our deep expertise & partnership with Microsoft

- We are a Microsoft Global System Integrator Partner and Managed Services Provider.

- We are a recognized Microsoft Solution Partner across Modern Workplace, Infrastructure, Security, Data and AI, and Digital and App Innovation.

- Recipient of over 20 global Microsoft partner awards over the last decade.

- Over 100 years as a telephone service provider and provider of more than 11.9 billion minutes of Cloud Voice per year.

Our trusted and global network

- Tier-1 global network and 99.99% service-level agreements

- Complete PSTN replacement services in 39 countries and internet traffic served to over 190 countries.

Leading Microsoft Operator Connect Partner

- Seamless, integrated Calling and Audio-Conferencing using our high quality and reliable voice backbone.

- Simple and quick deployment, taking just minutes to activate users from the Teams Administration Portal.

- Enhanced technical support and shared service level agreements. Direct peering powered by Azure creates a 1:1 network connection for enhanced reliability.

Our breadth of solutions

- Advisory, Adoption and Migration services, Change Management

- Managed services

- Collaboration and Productivity

- Telephony and Compliance Recording

- Integrated Contact Center

Get in touch

For full details on Microsoft 365 Copilot or to discuss your requirements, please speak to your Account Manager or visit our website : **services.global.ntt**

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