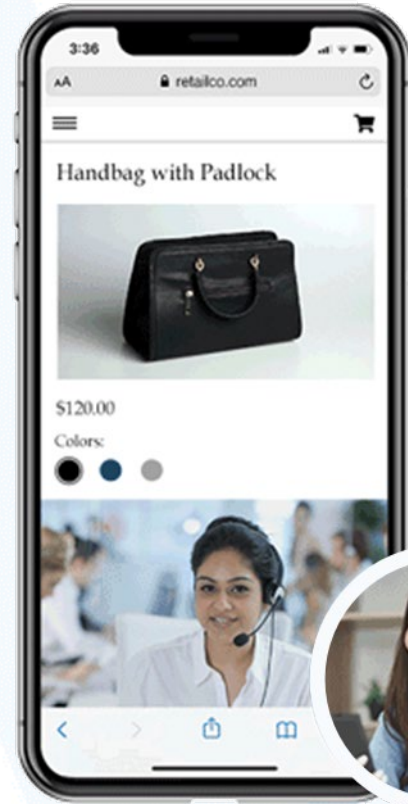


Digital Customer Experience. Reimagined.

Powering great person-to-person experiences that accelerate digital business.



Create an immersive, seamless virtual shopping experience that maximizes online sales and delights customers.

Supercharge
online
sales



5x

Uplift in
Conversions vs.
Unassisted Users

35%

Increase in
Average
Order Value

30%

Reduction in
Sales Cycle

Deliver better
customer
service



40%

Reduction in Average
Handle Time

83%

Average First
Call
Resolution

96%

Average CSAT
Score

Build
brand
loyalty



18%

Increase in Lead
Generation

80+

Average
NPS Score

3x

Increase in
Repeat
Customers

A single platform purpose-built for omnichannel customer engagement.

Our platform combines the power of live human connections with the scalability of automation to deliver a digital customer experience that drives business growth. Powered by video and text chat; cobrowsing and sharing; online appointment setting; AI-enabled chatbots, and more, retailers can connect throughout the customer journey and bring the virtual and in-store shopping experience together.

The flexible platform lets you get started with a simple journey but allows future-proof expansion to support multiple use cases across your business. Our customer success team works with you to optimize the design and configuration that reflects your brand and achieves your goals. We partner with you every step of the way.

Video Chat
for building trusted relationships, consultative selling

Real-time Collaboration
Cobrowsing, Sharing, for complex sales & service

Live Chat
for 1 to many, efficient responses

Multiple Cameras
for product demos, store walkthroughs

Chatbots
for 24/7 FAQ responses, lead qualification

Reporting
for maximizing journey & results

Appointment Setting
for virtual or in-store interactions

Connecting Virtual and In-Store
seamless connection for virtual or in-store consultations, fully branded journey

"Jordan's Furniture has always focused on providing a best-in-class, in-store experience. Vee24 helps us 'wow' our customers with excellent online service and sales. The platform allows Jordan's to lead the furniture industry in providing responsive, multi-channel customer service and bolsters our remote shopping experience as customers' needs shift in the new economic climate."

Joni Petrozelli, Director of E-commerce, Jordan's Furniture

CLARINS

dfs



Jordan's FURNITURE

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