

Enrich security strategy with Threat Intelligence & Lumen Professional Services

Tailored | Actionable | Comprehensive | Proactive

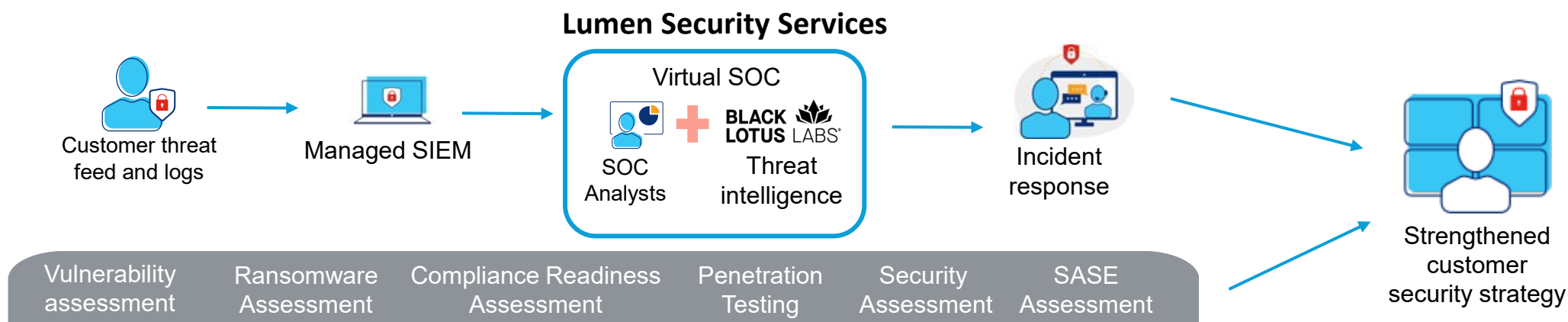
What we're offering

- Combines specialized expertise to proactively identify and mitigate threats leveraging intelligence from Black Lotus Labs.
- Offers a broad range of services including consulting and advisory, risk compliance and manage, and security operations and threat intelligence management.

How it helps our customers

- **Our top security expertise will do the heavy-lifting for you.** Lumen administrates, monitors and maintains customer's system 24/7, including system patches and updates.
- **Simplify alert management without sacrificing security** with around the clock monitoring of security events and incident handling to detect, analyze and quickly respond.
- **Quick and effective responses to security event.** When attacked, get additional analysis and recommendations beyond just notifications.
- **Proactive defense strategies** can be formed through a variety of assessments that fit unique business requirements.

How it works



Lumen SOC Services

Round-the-clock monitoring of the customer's existing security services

- Built on Lumen's experience of managing the largest global network and Black Lotus Labs threat intelligence
- Detects threats at the earliest stages
- Tailored to the customer's response strategy
- Leverages the customer's existing SIEM platform and investment or can be paired with Lumen Managed SIEM
- Service levels and resources to support a range of needs
 - Alert and notification
 - Ongoing tuning of alerts
 - Incident Response
 - Threat hunting
 - Forensics
 - Remote, onsite, shared and dedicated analysts
 - Afterhours or partial support options



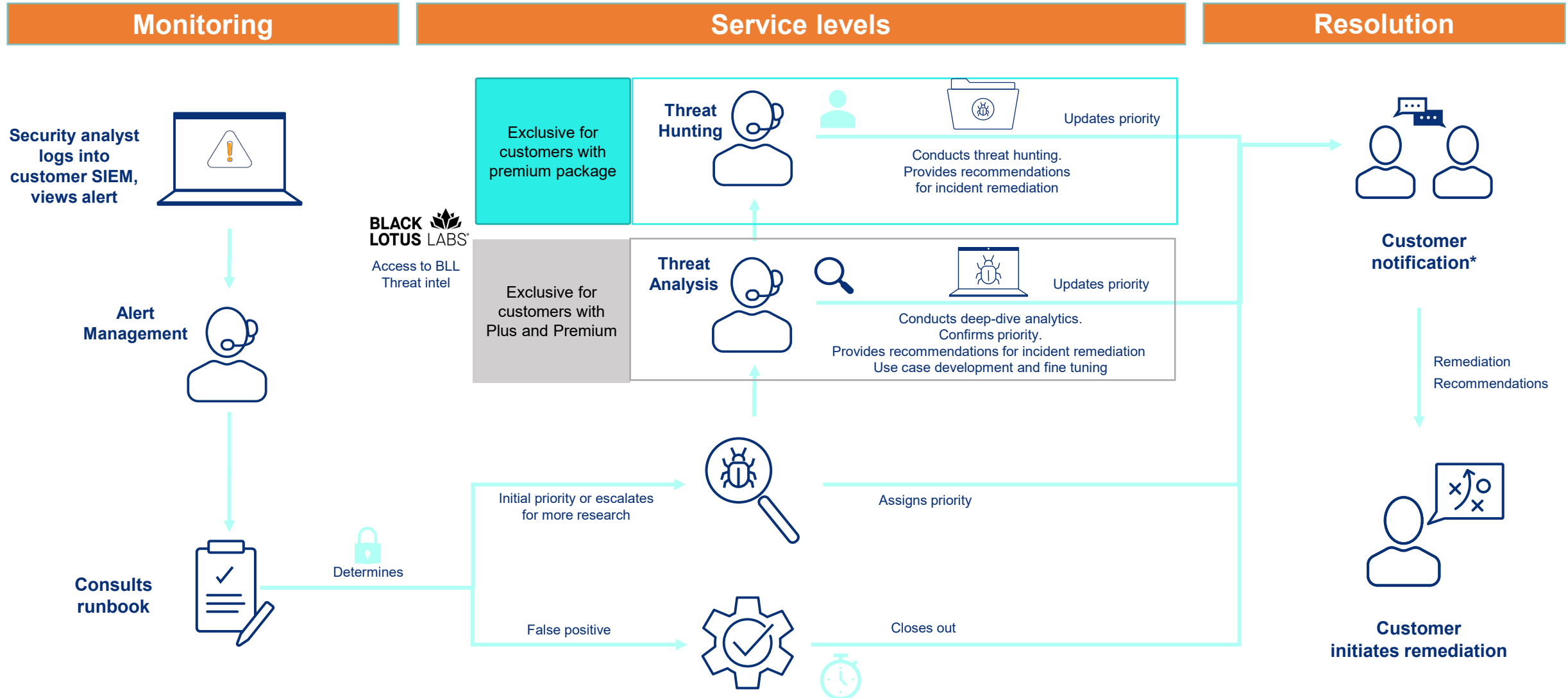
Lumen Standard Virtual SOC packages:

Task/Role*	Essentials (Basic)	Plus (Advanced)	Premium
24/7/365 SIEM monitoring and notification	✓	✓	✓
Use Case development and tuning	✓	✓	✓
Run Book development and maintenance	✓	✓	✓
Deep-dive analytics		✓	✓
Incident Handling		✓	✓
Use Case Advanced tuning		✓	✓
Threat Hunting			✓

**Requires customer to provide SIEM or purchase a Lumen Managed SIEM Service.*

Lumen Virtual SOC workflow

Streamlined to minimize false positives with greater threat insight



*Any security events, correlations, or suspect event trends will be escalated per custom runbook



Threat intelligence, detection and response ecosystem

Enhancing Microsoft security investments with certified expertise

