



# wats

Preferred solution



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The spark that integrates with your Digital Workplace to enable your teams to better collaborate, innovate and unlock their potential.



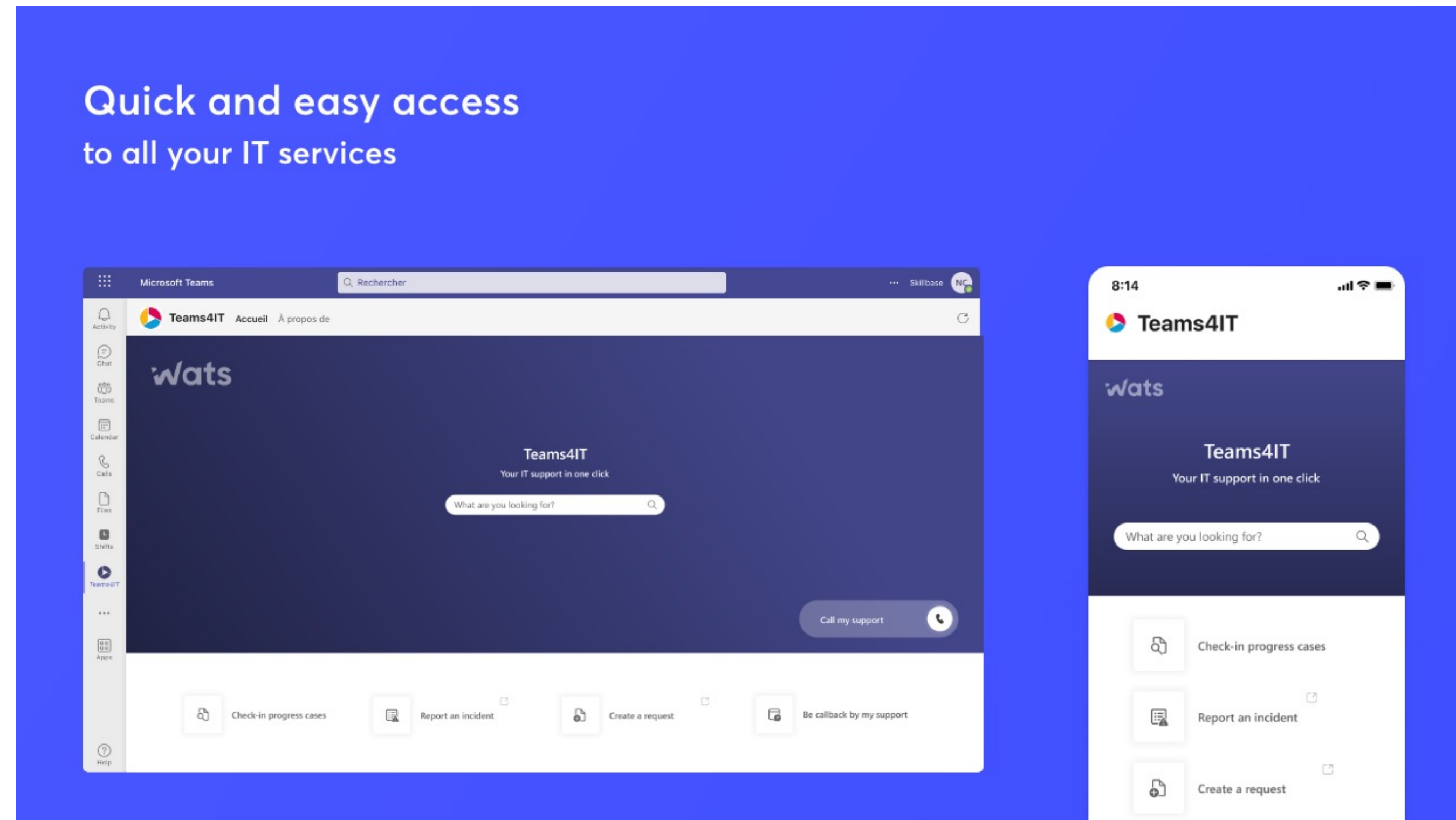
Cosell – Transact - MACC



# Teams4IT : A support access hub from MS Teams

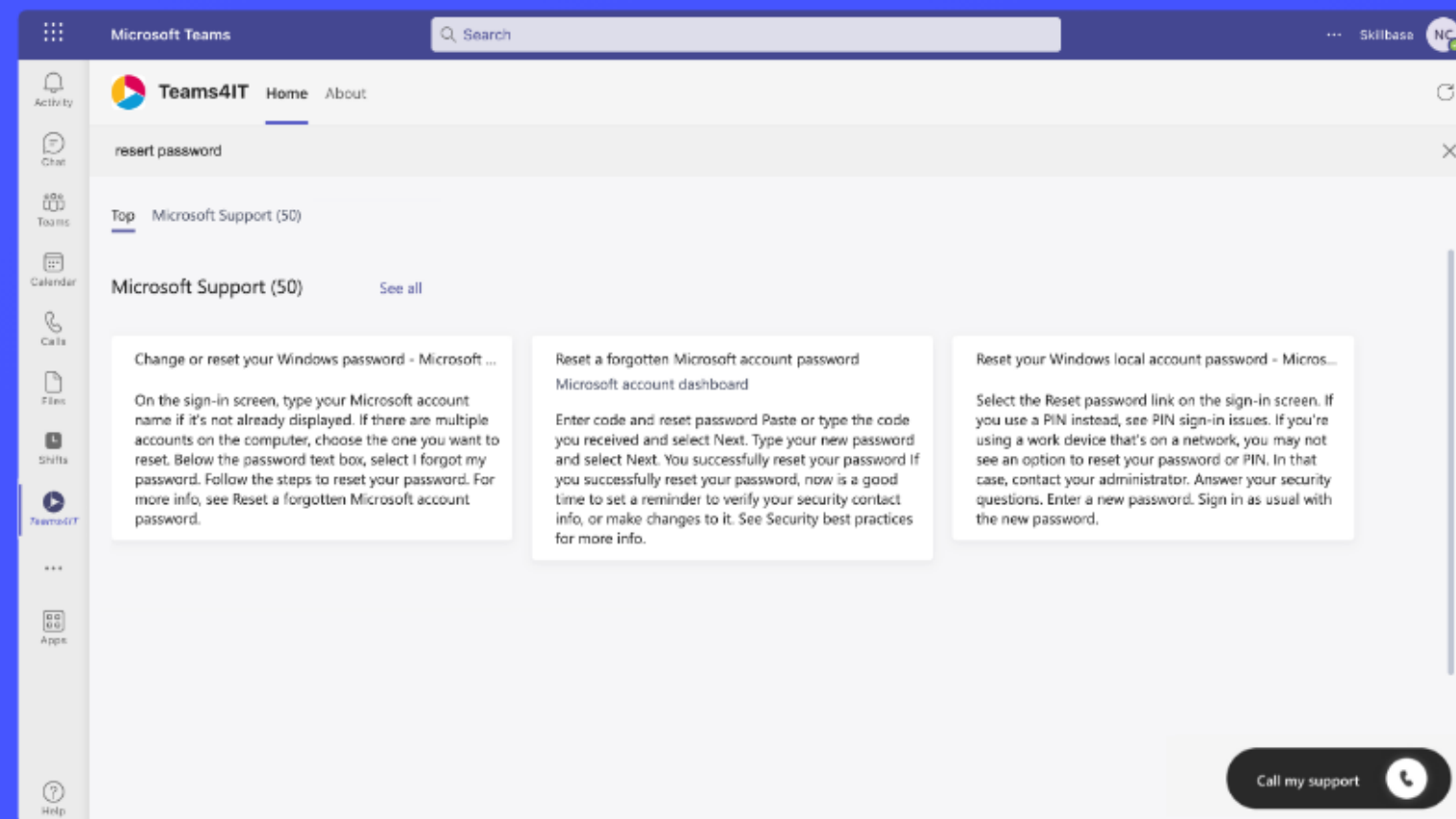
The collaborator can directly from Microsoft Teams :

- Search the knowledge bases connected to the app
- Access your current support cases from the MS Teams interface
- Create an incident from the MS Teams interface or through the ITSM portal
- Create a request through the ITSM portal
- Schedule a callback request by the service desk
- Contact the service desk

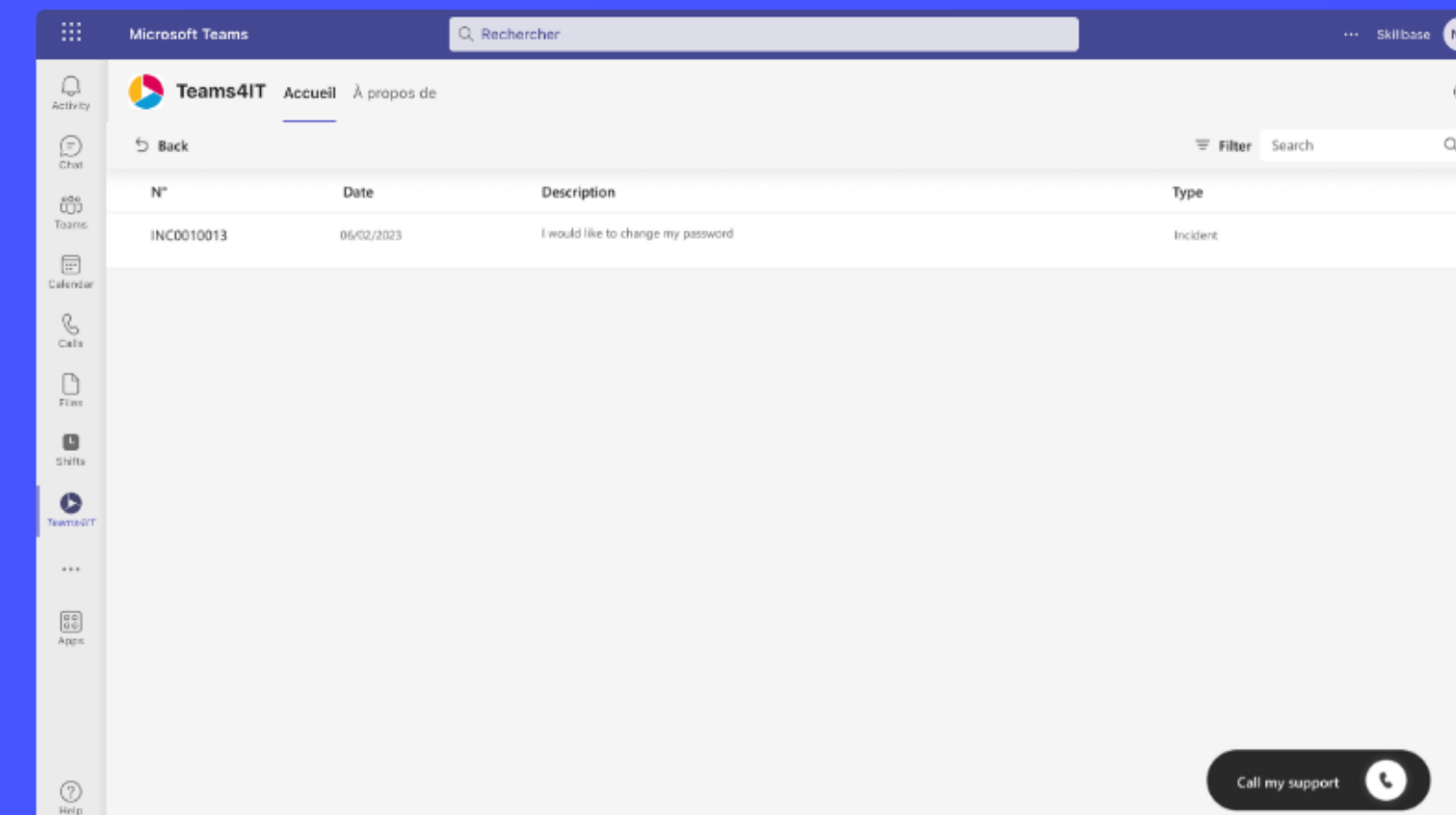


# Teams4IT : A support access hub from MS Teams

Easily search  
through Microsoft Sharepoint and OneDrive



Consult in 1 click  
your current IT support requests



The Teams4IT app connects in API to different tools / knowledge bases.  
The Teams4IT app is deployed directly from the Microsoft marketplace.



# Olivier Jourdran

Partner

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+33 (0)6 10 59 06 02

[ojourdran@wats.ai](mailto:ojourdran@wats.ai)

Business and technology partner



Retrouvez nous sur [www.wats.ai](http://www.wats.ai)