# Power Platform Center of Excellence Framework

## Business challenge

Microsoft's Power Platform® enables users to solve their own business problems efficiently and without development bottlenecks. However, if no guardrails are in place, users can quickly build tools that potentially violate internal guidelines. How can you enable your users with these tools while still complying with IT and business compliance standards?

## How we help

Our four to six week engagement covers every aspect of successfully defining and implementing a Power Platform Center of Excellence Framework, including enabling and supporting your users and makers.

The Power Platform Center of Excellence Framework walks you through creating a Center of Excellence (CoE); examining your environments and Data Loss Prevention (DLP) strategies; discussing Microsoft Teams® and Power Platform integrations; showing the capabilities of Power Platform admin center; determining best practices for app migration; and helping you understand what is required to successfully manage the platform in the long term.

At the end of the engagement, we will have successfully implemented a robust and manageable Power Platform CoE Plan, giving you the confidence to operate and grow the Power Platform footprint in your organization.

## Prerequisites

In order to make the most of this engagement, clients should have:

- Power Platform admin availability, if role has been assigned
- Subject Matter Expert (SME) availability

## Duration

4 - 6 weeks

## Benefits

+ **Ensure long-term success** and maximize your Power Platform investment.

+ **Eliminate confusion** in your governance plan.

+ **Plan for app migration** from default environment and app clean up — if you've already deployed Power Apps and Power Automate.

+ **Enable your users** with plans for training and support.

## Related offers

+ Power Platform Governance Workshop

+ Power Platform Assessment

+ App in a Day Workshop

## Getting started

To learn more about how to get started, contact alliances@insight.com.

## What to expect

The Governance Framework is a structured multi-week engagement that covers a range of topics to help best shape the governance approach for your organization.

| Week 1<br>Center of Excellence | Week 2<br>Environments & DLP | Week 3<br>Licensing |
|---|---|---|
| ▪ Installation and configuration of the CoE<br><br>▪ CoE components discussion and recommendations regarding core components, audit log, Power BI® template, governance and nurture components, theming and innovation backlog<br><br>▪ ALM Accelerator for Power Platform<br><br>▪ Updating and support for the CoE | ▪ Default environment monitoring<br><br>▪ How to create an appropriate environment architecture<br><br>▪ Defining and creating DLP policies<br><br>▪ Matching DLP policies to environments<br><br>▪ Useful Power Platform admin connectors and PowerShell® cmdlets | ▪ Discuss pros and cons of Dataverse for Teams and licensing<br><br>▪ Discuss Power Virtual Agents for Teams vs. web app versions re features and licensing<br><br>▪ AI Builder capabilities, integration with Power Apps and licensing<br><br>▪ Discuss Power Automate/desktop licensing and setup<br><br>▪ Pay-as-you-go licensing |

| Week 4<br>Admin center | Week 5<br>ALM, app migration & cleanup | Week 6<br>Governance council, training & support |
|---|---|---|
| ▪ Dataverse security: organization, business units, teams, users and security roles<br><br>▪ Capacity and storage by source<br><br>▪ Managing Power App per app plans, AI Builder credits and capacity add-ons<br><br>▪ On-premises gateway, virtual gateways and gateway setup<br><br>▪ Dataflows and dataflow management<br><br>▪ Analytics for Dataverse, Power Apps, Power Automate® and data export | ▪ How to determine the most important apps and flows<br><br>▪ How to determine which environment to migrate to<br><br>▪ Best practices for migration<br><br>▪ How to determine what apps and flows can be archived<br><br>▪ What to do about orphaned apps<br><br>▪ How to change the owner of an app or flow<br><br>▪ Utilizing M365 or AAD security groups for sharing<br><br>▪ Utilizing service accounts for connectors | ▪ Governance council roles and responsibilities<br><br>▪ RACI matrix<br><br>▪ Communication of governance policies<br><br>▪ Power Platform adoption best practices<br><br>▪ Power Platform training resources<br><br>▪ Citizen developer programs<br><br>▪ Community of Practice:<br>  ▪ Teams team<br>  ▪ Training resources<br>  ▪ Ask the expert / office hours<br>  ▪ Power Hour meetings<br>  ▪ Show and Tell meetings |

## Example outputs

The Governance Framework provides detailed recommendations and analysis specific to your organization around environments, access, roles, applications and business process flows.
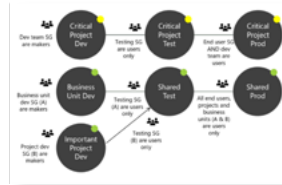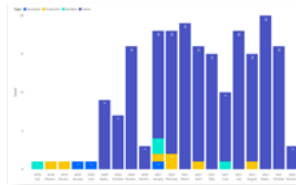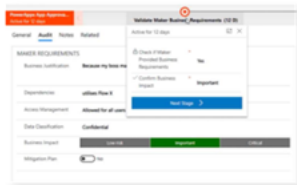




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