



# Mixed Reality in-a-Day Workshop

## The right information at the right time

Supporting first line workers with the information they need anytime, anywhere.

## Real World Context

Employees can access information in the context of their work.

## Modern, off-the-shelf

Transform workflows, empower employees and increase efficiency with heads-up, hands-free experience.

# Microsoft Dynamics 365 Business Applications



## A new vision for work

Empower employees and optimize operations with mixed reality applications from Dynamics 365

### Remote Assist



Solve problems faster

### Guides



Learn by doing

# Dynamics 365 Remote Assist



Technicians solve problems in real-time with the help of remote experts



Managers walk the job site without being on site



Bring information into view

# Dynamics 365 Guides



Engage employees with hands-on learning



Generate data to improve process



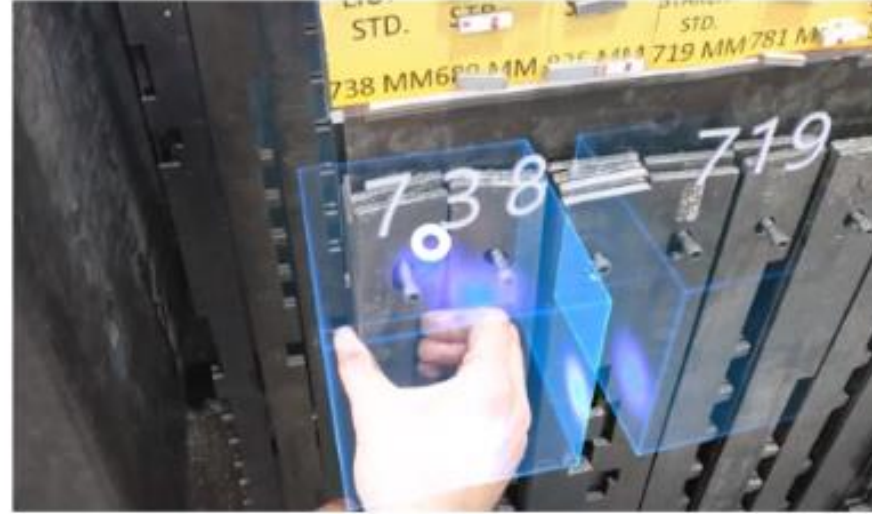
Improve training effectiveness

# Guides Customer Benefits



## Reduced error and rework rate by 50%

Using Guides reduced the frequency of rework for supported tasks by 50% avoiding 10 hours of wasted labor by user.



## Reduced task time by 20% - 40%

Using Guides reduced task time by 20% to 40% for supported processes, saving 166 hours per user per year.



## Avoided 48h of lost throughput

Using Guides, manufacturers avoided 48 hours of lost throughput per line at a cost of \$2,590 per hour.