

The copilot platform for automating employee support

Find information and take action across systems with one interface

The problem

Work is full of friction. Vital information is scattered everywhere and knowing where to go, what to search for, and how to use hundreds of tools is impossible. As a result, employees can't get work done effectively, support teams are overwhelmed, and key systems remain underutilized.

The Moveworks solution

Moveworks provides one secure conversational interface for employees to take action, search for information, receive notifications, and create content across applications. It's powered by generative models, AI analytics to measure performance, and developer tools to customize use cases.

Features and functionalities

Automate tasks

Perform operations like updating groups, creating CRM records, editing purchase orders, booking PTO, and more.

Find information

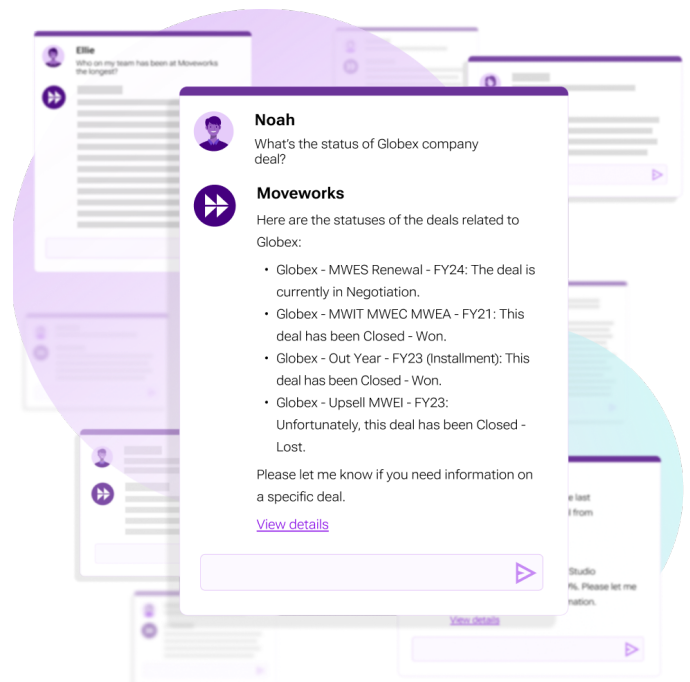
Find unstructured and structured data across knowledge bases, portals, file systems, intranets, data lakes, and systems of record — all from one central place where employees already work today.

Create content

Generate knowledge informed by your company's unique business context — with analytics on what's working, and where to improve. Get specific recommendations on exactly what content to create to maximize service efficiency.

Get notifications

Keep every employee up-to-date with automatic notifications for ticket updates, approvals, outage detections, and more.



Some of our customers



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Who is Moveworks for?

Heads of IT/
Service Delivery

Heads of HR/
Emp. Experience

Business
Process Owners

Enterprise
Architects

Knowledge
Managers

Generative AI designed for outcomes, not output

Hand-in-hand collaboration

The copilot dynamically interacts with users, mirroring the kind of nuanced conversation they'd expect from a live agent, and building a collaborative bridge between employees and their copilot that accelerates work.

Human-like reasoning

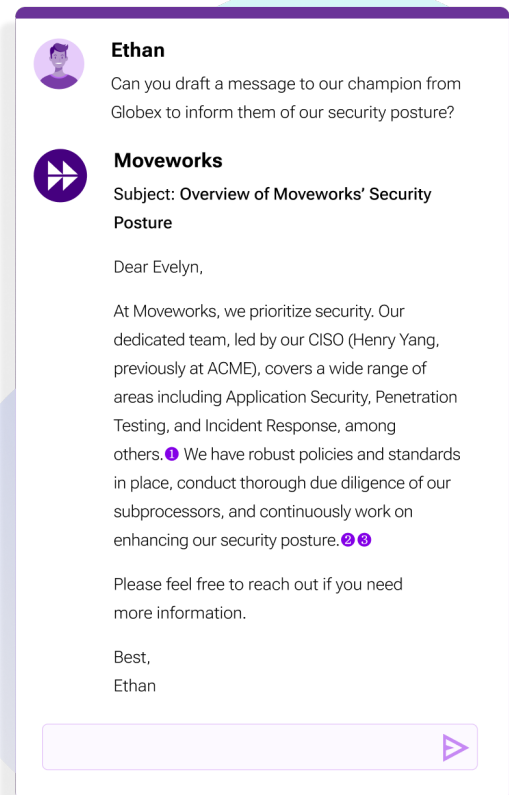
The copilot autonomously thinks ahead, makes plans, and chooses the best answer while having a complete understanding of your entire suite of business systems.

Grounded in factuality

A proprietary, fine-tuned fact checking model instills confidence in answers by validating outputs with the citations used to create it and evaluating how close the output aligns to the original query.

Built for scale

With robust ML operations and a modular, plugin design, it's easy to add use cases while preserving the business logic and permissions critical to enterprise workflows.



"I have three priorities when it comes to supporting our workforce: enable support teams to focus on high-value tasks, put intelligence in their hands to make better decisions, and deliver the best experience to employees. Moveworks is unique in that it helps us achieve all three."

— **Milind Wagle**, CIO, Equinix

"You don't want your users going all over the place to search for information. The advantage of our Moveworks copilot is that there's one familiar go-to place for employees to get their answers."

— **Stanley Toh**, Head of End-User Services & Experience, Broadcom