Engineering

Field Engineers

SSR Field Engineers are expert problem solvers with diverse backgrounds. Recognized for their interest in fully understanding SSR clients, Field Engineers immerse themselves in your culture, IT environment, and business goals.

Field Engineers will remediate critical issues, manage your IT environment on an ongoing basis, and identify opportunities for improvement. SSR resources and solutions are considered to keep your systems up and running while proactively managing your environment and anticipating your next need.

With numerous certifications and a minimum of 3 years of IT consulting experience, SSR Field Engineers possess the skills and knowledge needed to keep you productive, efficient, and moving ahead of your competition.

- Break/Fix
- Cloud Back-Up
- Data Center Management & Hosting
- Disaster Recovery & Business Continuity
- Monitoring
- Infrastructure, Network, & Security Assessments
- Patch Management
- Penetration Testing

Project Engineers

SSR's Project Engineers have deep experience in tackling complex technology issues while strategically assessing IT environments. Their consultative approach and high-level of expertise provides them with the ability to adapt quickly to your environment and successfully engage in project management, team management and technology strategy.

SSR's project methodology ensures that not only are your projects brought to completion on time and on budget but that milestones and progress is communicated. This high level of communication provides you with an ability to report and anticipate next steps and manage resources dependent upon the project's completion. All projects are planned and managed within the framework of aligning your IT environment with your business goals and moving your business forward.

- IT & Business Plan Alignment
- Location Moves
- Cloud Migrations
- Compliance Attainment
- Disaster Recovery & Business Continuity
- Infrastructure Design, Build & Supply
- Data Center Management & Hosting
- Network, Security, and Infrastructure Assessments

Certifications & Partners

- Microsoft Silver Certified Partner
- Microsoft Cloud Certified Partner
- Microsoft Surface Authorized Reseller
- Cisco Select SMB Partner

- Citrix Sliver Partner
- VMware Partner
- HP Authorized Reseller
- Dell Authorized Reseller

- Proofpoint
- Trend Micro
- Symantec
- and many more...

Contact us for more information about our engineering services.

SSR SUPERIOR SUPPORT RESOURCES, INC.
Where Technology Questions Get Business Answers

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