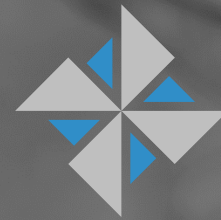




bridge

JOIN THE CROWD



bridge
JOIN THE CROWD

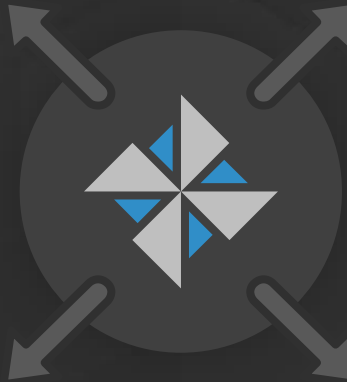
Assistive Technological Solutions for the Deaf & Hard of Hearing Worldwide

Quick Facts

DEAF

466+ M

have disabling
hearing loss
worldwide



Majority

Prefer to communicate
using sign language

700+ K

have disabling
hearing loss in **Saudi
Arabia**



Not Unified

No universal sign
language yet

bridge Editions

AVATAR



LIVE





Avatar
bridge
JOIN THE CROWD

bridge Pathways

AVATAR



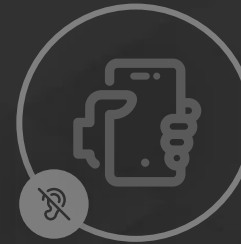
Web Platforms

Websites and portals



Social Media

Facebook & Twitter



Mobile

SDK for mobile apps



Self Services

Kiosk



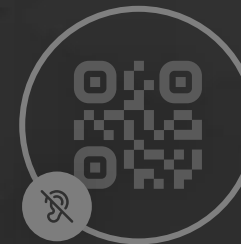
Contact us / Support

Video-enabled contact us
form



Survey / FAQ

Ready questions &
answers / feedback



Avatar QR Code

Printable and digital
distribution



Visual Messages

Avatar messages &
announcements



Bridging The Web

Tailored Avatars per Country
(Custom Avatar can be done)



7 Languages
Supports (KSA, UAE, KWT, JOR, EGP, US, UK)



Maturity Indicator

WEBSITE



Contact Us / Support

SERVE

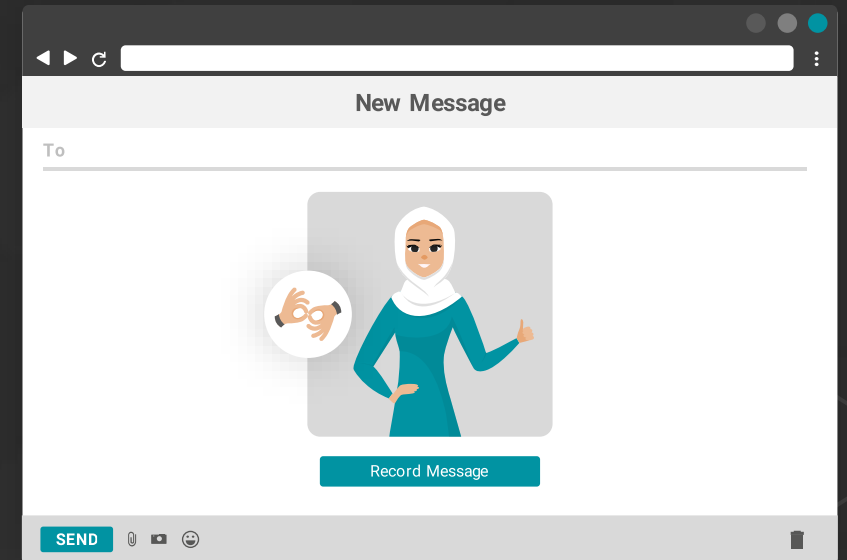
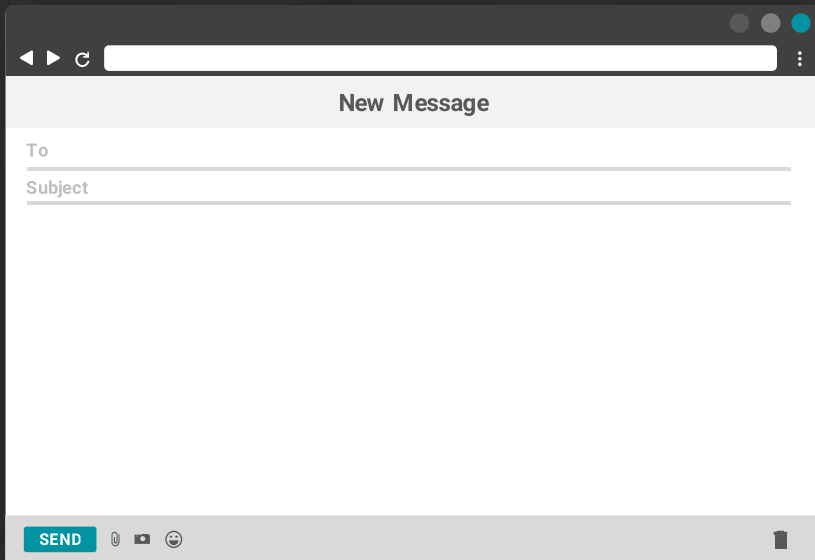


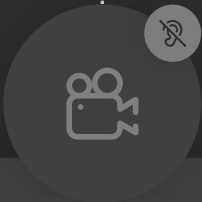
Regular Contact us



Video-enabled Contact us

VS





Navigation icons: back, forward, refresh, address bar, and menu.

New Message

To

Record Message

SEND | Attachment | Video | Emojis | Delete

Bridging The World



Turn virtually any surface into a message that deaf people can read



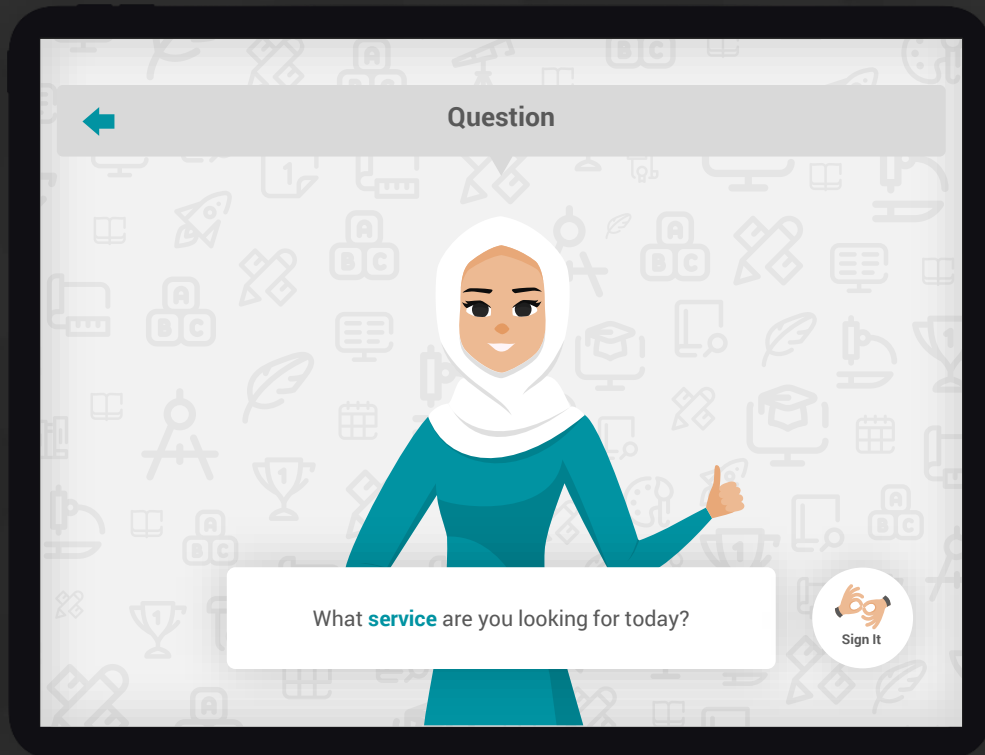
Generate QR codes automatically



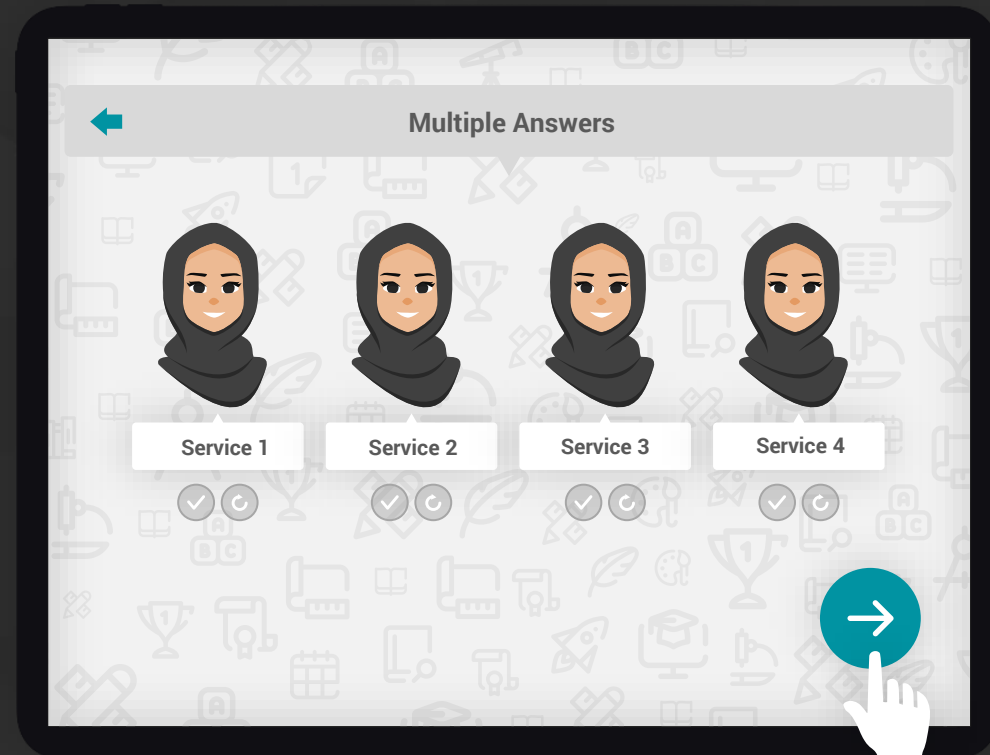
Customer Service Showcase

TREE

Agent's View



Visitor's View



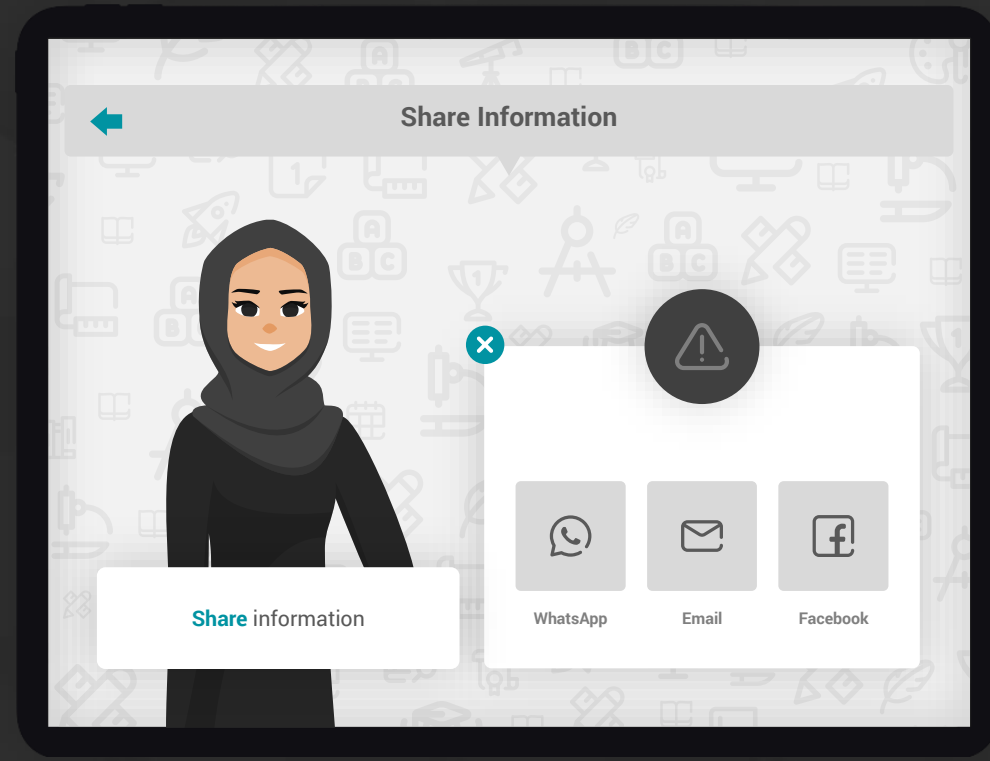
Customer Service Showcase

SHARE

Agent's View



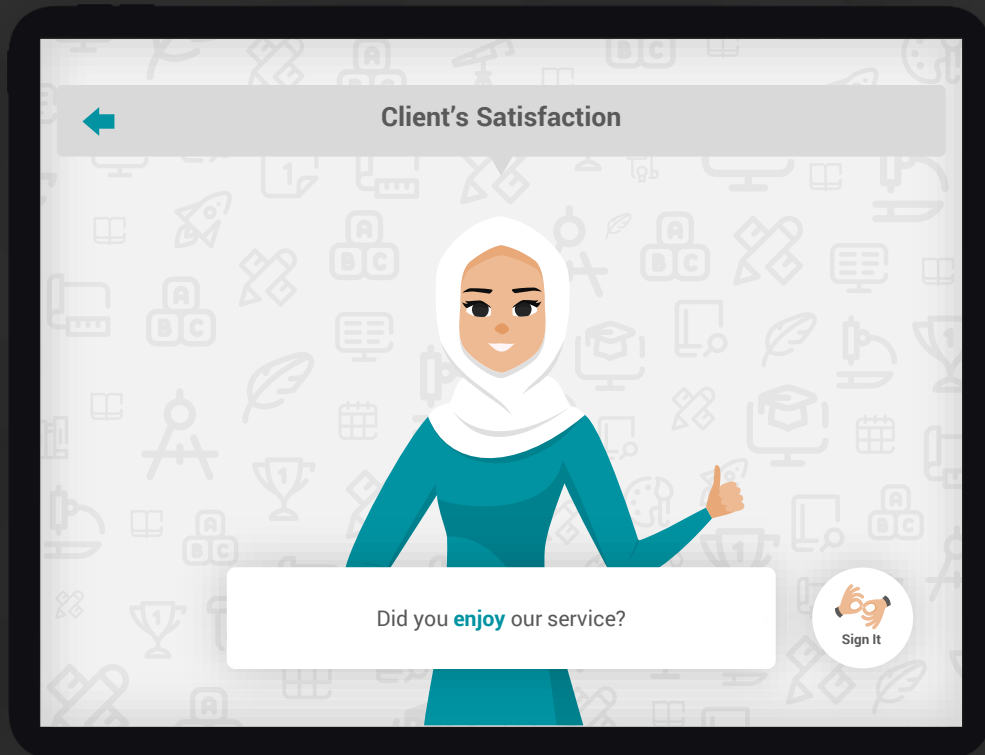
Visitor's View



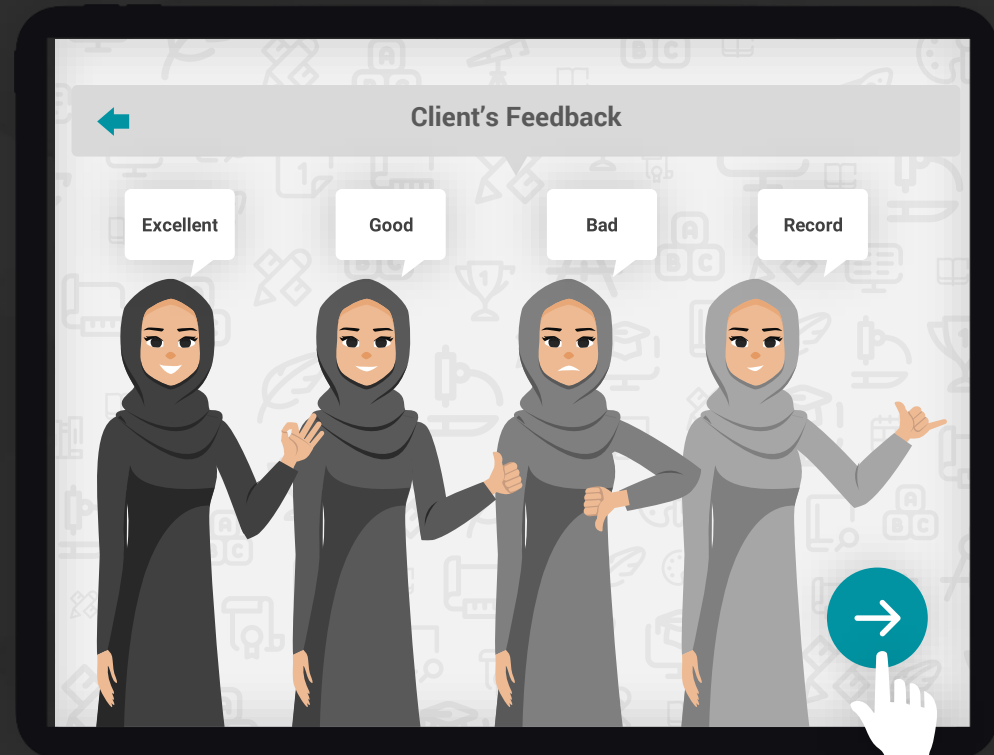
Customer Service Showcase

FEEDBACK

Agent's View



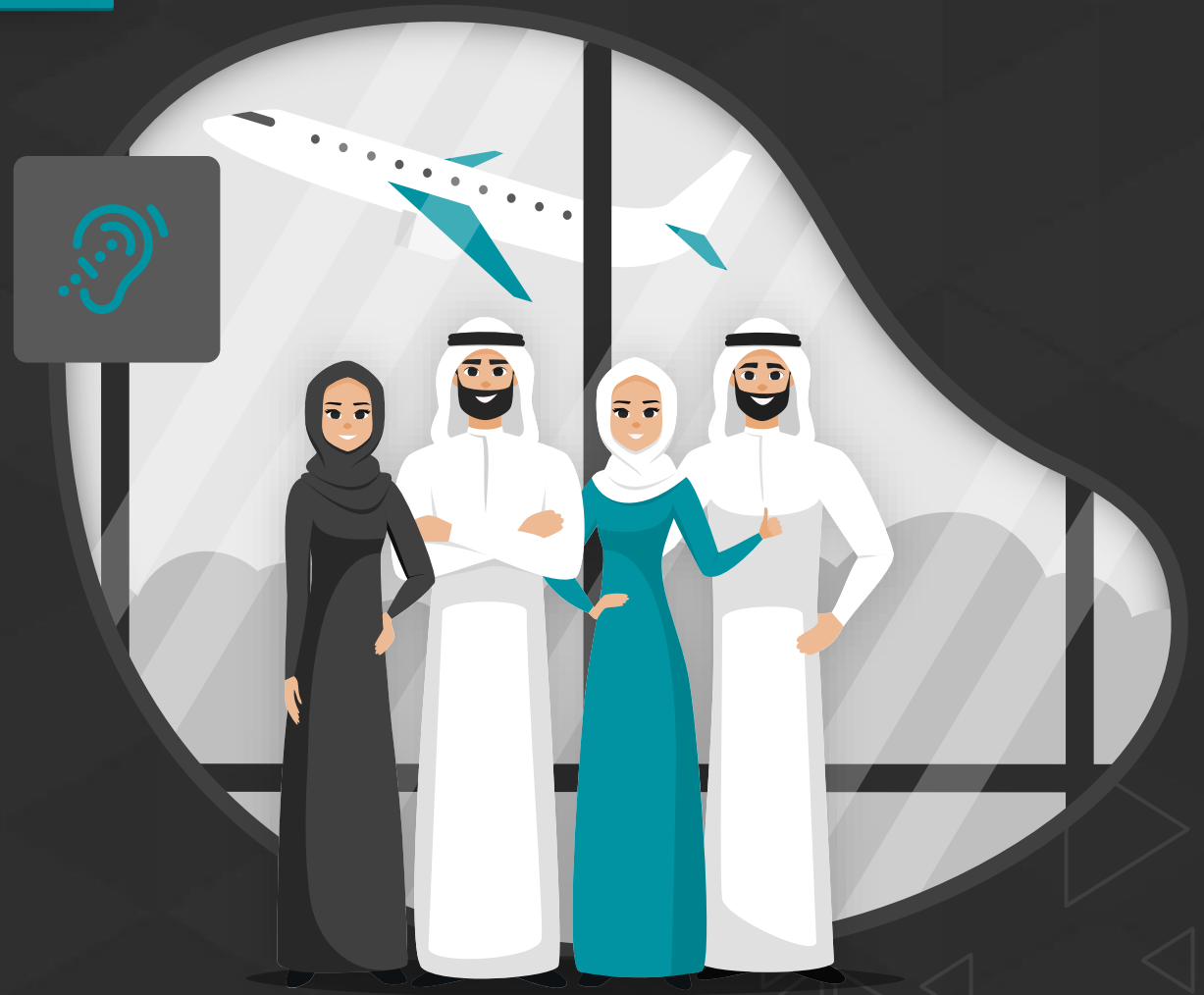
Visitor's View



Visual Messages

REACH

Deliver voice-less messages
to be visible for deaf people





Live
bridge
JOIN THE CROWD



bridge Pathways

LIVE



Web Connect

Interactive, 2-Way Video Call
right from the web browser



Anywhere Access

App-less, live assistant on
mobiles and tablets of any
kind from anywhere



Instant QR Code

Quickly scan and initiate a
session with Live Assistant

bridge Live Assistant



Privacy Options
Control mic or cam



Analytics
Waiting time, call duration, ratings, most common services, number of scans, locations

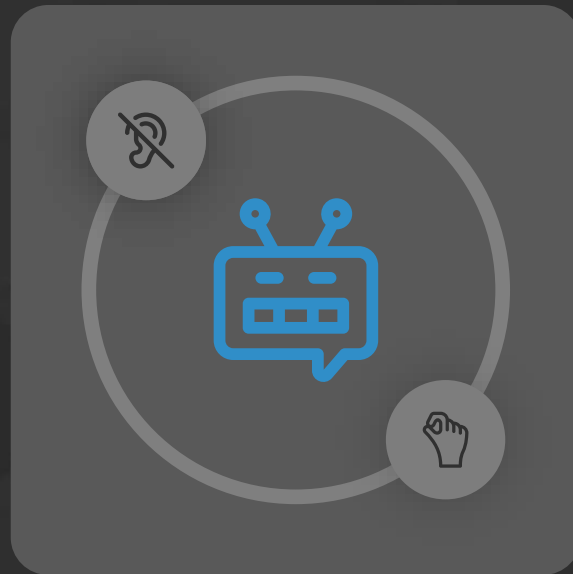


Tailored Designs
Iconography and theming

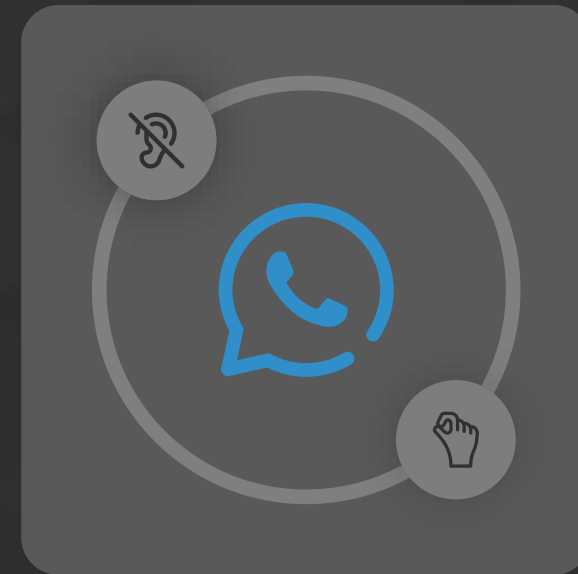


Integration

CHANNEL



Chatbot



WhatsApp

Integration supports both **Avatar** and **Live** editions for greater flexibility



bridge

JOIN THE CROWD

Thank You

SEE YOU NEXT TIME

Reach Out

Send your message, advice, and suggestion to
arabia@esensesoftware.com

Give us a call at
+966 (11) 275 9291

Follow and like us

