



# Reimagine **Your Provider** Relationships

- · Are you concerned about data migration especially if your current data is flat?
- Do you spend more than 10 minutes on an initial Provider load?
- Do you spend over 10–15 minutes updating or terminating Providers?
- Do you store your contracts in a solution that allows easy re-use and manages the workflow?

## **Current State of Provider Data** and Contract Management and Credentialing



Provider data is complex, with multiple systems to manage.



Many data quality issues, including manual errors from re-keying data.



Data migration to a new solution is daunting.



Contracts are static documents and may not be centralized.



Contract version control problems happen with email.



Providers are frustrated with the lack of transparency.



Credentialing requires a lot of manual time greatly extending the provider onboarding process.

### Our Solution

Provider1™ is a scalable solution that can solve your provider data and/or contracting needs. By delivering an elegant user experience and automating data and contract management, a Payer can streamline workflow while improving data quality and enabling downstream integration. Providers can self-serve, improving engagement and transparency.

## **PAYER** • Provider Data Management Workflow Contracting • Onboarding/Enrollment Credentialing Integrations

Claims

Information Flow w/Data Quality Validation

#### **PROVIDER**

#### **COLLABORATION PORTAL**

- Self-serve onboarding
- Self-serve enrollment
- Load roster files
- Load credentialing documents
- View and Manage
  - Data updates
  - Fees and Rates
  - Credentialing status
  - Claims status

Directory

Member





# **Provider Data** and Contract **Management** and Credentialing Capabilities

- Reliable and portable Payer-specific master record Provider1<sup>™</sup> creates a reliable and portable Payer-specific master record.
- Flexible data structure and hierarchy Provider1<sup>™</sup> allows Payers to work with data structures and hierarchies that fit their needs.
- User workflow and process automation It automates user workflows, processes, and contracts.
- Business rules configuration for setup and data ingestion

Provider1<sup>™</sup> ingests data based on business rules and connects disparate provider data applications and sources.

- Manage contracts and the contracting process Store contract templates, reuse language, manage redlines and notes, execute and store.
- Keep contracts and data aligned Provider1<sup>™</sup> manages contracts and keeps key contract attributes (i.e., fees and rates) aligned with the provider data.
- Credentialing

Manage all necessary processes needed to establish and maintain provider credentials.

- Automated Credentialing Functions Perform primary source verification automation using smart Al.
- Establish and maintain high-quality data Clean up data as it is migrated to Provider1™, where business rules and 3rd party data can establish and maintain data accuracy.
- Import multiple data sources with IntelliMatch™ The rules-based engine enables the automation of multiple sources for appropriate updates.
- Integrations and reporting made easy Integrate via API or file extracts from the relational datamart for reporting and analytics.
- Productivity Functions E.g., a change at an institution or location level can automatically be applied to every associated provider.
- Scalable Use as much or as little of Provider1™ as needed; it can serve as an end-to-end solution or fill in gaps around key point solutions allowing you to preserve those investments.



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# Collaboration Portal/Portlets **Capabilities**



#### Invitations to join

Invitations open directly in the Collaboration Portal, enabling groups to begin onboarding.

#### Onboard and enroll groups

Onboard groups, facilities, and other entities in the portal, then enroll practitioners directly with self-serve functions via roster files or individually with SmartEnroll<sup>™</sup> data prefill.

#### Standard and non-standard contracting

Negotiate, review, and sign non-standard contracts; review and sign standard contracts.

#### Load credentialing information

Directly load any file required for the credentialing process.

#### Load roster files

Regular roster file uploads are drag-n-drop or automated via the portal.

#### Update new information directly

Directly update new information at organization, practitioner, and location levels.

#### View contract information

View contract terms, fees and rates to ensure transparency in reimbursements.

#### View credentialing information

View credentialing activity and results to ensure transparency.

 APIs/Links to view directory and claims information View directory and claims reimbursement information to

ensure transparency.

## Why Choose Provider1<sup>TM</sup>









## Power a connected provider journey with integrations

Extend the capabilities of Provider1™.PDM and Provider1™.Contract with a host of integrations to achieve end-to-end lifecycle management of your provider networks.



## .IntegrationHub

Use API and events to communicate data in a model that is easily consumable by target systems.



## .DataServices

Enable OOTB and custom reporting, ad-hoc querying, analytics layer (e.g., Power BI), and file extracts.



### .SelfServe

Enable providers to load roster files, update facility, and location information, redline and sign contracts, and more.



## .SuperUser.Studios

Empower superusers to maintain design, rules, and workflow configurations while also establishing governance.



## .IntelliMatch™

Enable multiple inputs into Provider1™.PDM governed by rules at an attribute level.

# Service

Deliver accurate and complete answers to members, providers, employer groups, and brokers/agents for benefit inquiries.

# Claims

Enable automated claims configuration, code set level configuration of benefits, and testing to support claims adjudication.

# Experience

Automate dynamic content generation and stream accurate, compliant, and consistent benefits data across the enterprise.

Provider1<sup>™</sup> enables Payers to effectively manage provider data and contracts in a single source of truth, push automation upstream to providers, and increase transparency.



### Interested to know more?

Scan the QR code to get started



simplifyhealthcare.com





## **Customer Testimonials**



Provider1<sup>™</sup> has delivered significant efficiency improvements for onboarding and managing providers, and the users love it! Did I mention that the Simplify Healthcare team has been a delight to work with?



- Senior Director. **Provider Services** 



We are so happy with our decision to select Provider1™. We got the solution implemented in 6 months and it's made our lives so much better. We have automated how we manage data and contracts for nearly every provider in the state.



**Network Management** 



We are excited to see a solution like Provider1™ in the market. I will helps us steamline our legacy manual processes and improve accuracy and speed to market significantly.



- Director, **Provider Configuration** 

## The Simplify Health Cloud™ Advantage

Packaged on the Simplify Health Cloud<sup>™</sup> — Benefits1<sup>™</sup>, Provider1<sup>™</sup>, Service1<sup>™</sup>, Claims1<sup>™</sup>, and Experience1<sup>™</sup> provide Payers with discrete and precise solutions to complex problems and opportunities in delivering a rich set of product, benefits, and provider data.

# **Benefits**

Accelerate and scale your products and benefits

## Provider

Reimagine your provider relationships

# Service

Deliver an intelligent benefits inquiry experience

## Claims

Power quote to claims journey

# Experience

Deliver a dynamic data-driven digital experience



Power your connected product, benefits, and provider data journey



