

Microsoft White Glove Configuration Service for Education



The Connection Microsoft White Glove Configuration Service will help you get your Windows Education End Point project up and running quickly and easily. With help from our experts, your solution will be ready to go right out of the box, saving you time and money. You'll be able to meet required implementation deadlines, and your IT staff will have more time to work on other projects.

Scope of Service

Our team sets up and deploys your systems in accordance with your specifications.

Setup

- Establish Microsoft Cloud-based Tenant for Educational Environment
- Configure Windows Intune for Education
- Upload optional AutoPilot Hashtag for self-deploying devices
- Unbox test systems and thoroughly inspect for physical damage or blemishes
- Power on and inspect test systems for hardware and/or software errors
- Run pilot subset of computers to validate process and configuration

Deployment

- Unbox systems and thoroughly inspect for physical damage or blemishes
- Power on and inspect systems for hardware and/or software errors
- Deploy basic asset tagging
- Capture serial number for each asset tag
- Enroll, configure, and validate Microsoft Cloud-based Tenant Portal

- Update systems to the latest/approved OS release via policy
- Enable System Administrators to use management consoles
- Demonstrate up to three Intune-compatible End Point packages for automated deployment (optional)
- Empower educators to help meet classroom use cases

Production

- Ship all systems directly to you for out-of-the-box implementation

Additional Configuration Services Available

- Laser etching
- Customized asset tags
- Data capture of custom asset tags and data fields
- Kitting and/or custom packaging

For more information about the comprehensive services Connection offers, contact an Account Manager today.

www.connection.com/Services

Public Sector Solutions
1.800.800.0019