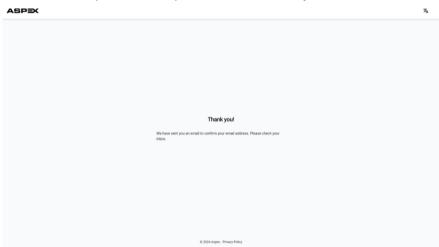
ASPEX AI Onboarding Instruction

When you subcribe to ASPEX AI, you'll be redirected to the onboarding form. This form is available in English and Russian. You need to provide the necessary data to proceed:



Your instance name is the URL by which you will access your unique product instance.

After filling out and submitting the form, you'll receive an email asking you to activate your account. You will need to open the link provided to confirm your account.



When you open the link, you'll be asked to set your account password. This is the last step before your application instance is created:



After successfully setting your password and submitting the form, you'll be greeted by the deployment master.



You do not need to input any information and you can safely navigate off the page. You will receive an email as soon as the deployment is complete:



If you wait for the master to complete, you'll be given a link to your instance.

ASPEX AI Admin Panel Instructions

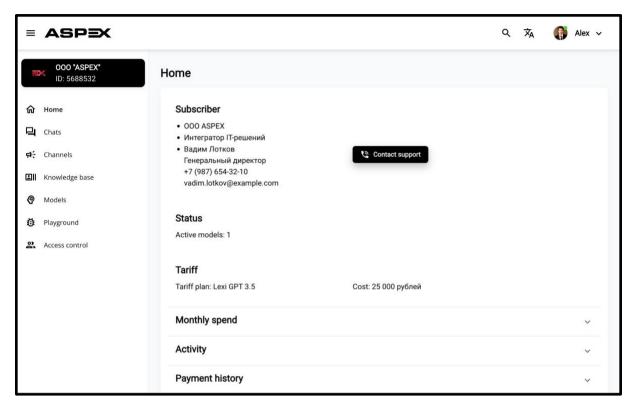
In your ASPEX AI personal account, you can independently train the model and connect it to the necessary sources.



Header

You can:

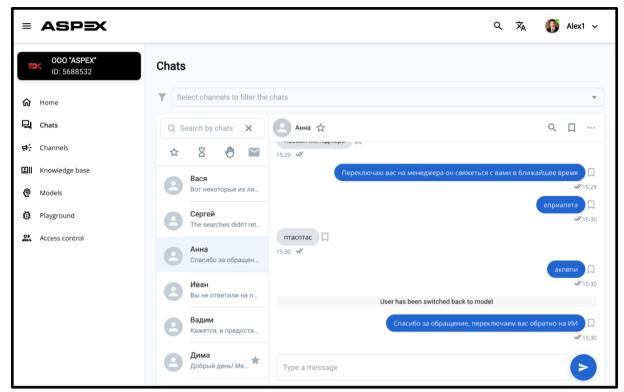
- go to your profile to set up your photo, full name and account password
- switch interface language
- search by keywords



Home Page

Here you can:

- see information about yourself
- contact technical support
- see models status
- see the current tariff
- track token costs, activity
- view payment history



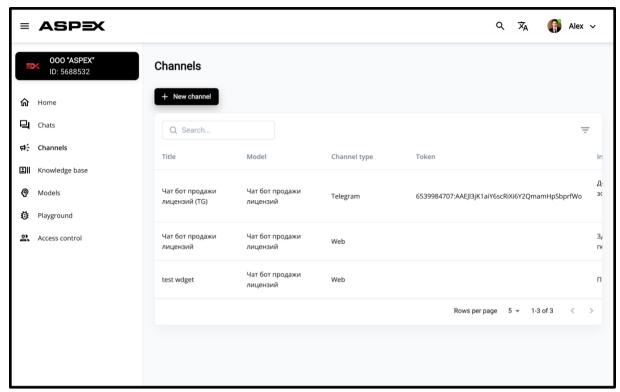
Chats Management

Here you can:

- see all correspondence with your clients
- select the channel from which you want to see chats
- filter by favorite chats (star), clients who are waiting for an answer (hourglass), clients who call the manager (hand)
- search chats by keywords

Inside chats you can:

- see all correspondence between the client and the AI and conduct a dialogue independently
- add correspondence to favorites
- search messages by keywords
- add individual messages to favorites

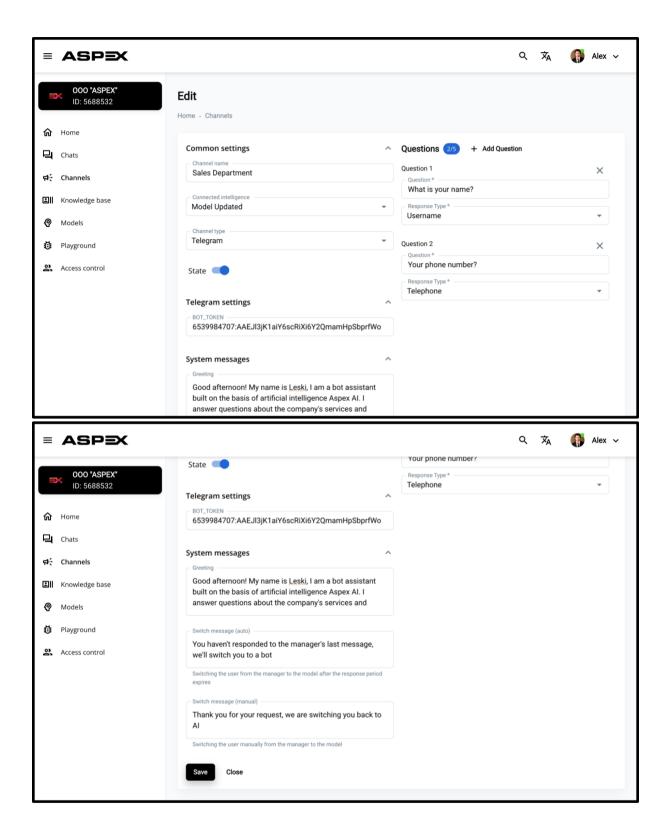


Channels

In this section you can manage all connected channels and connect new ones

To connect a new channel, you need to click on the "New channel" button

Next you will see the following screen:

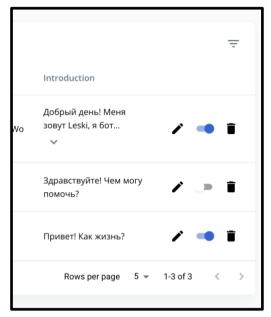


Here you need to:

- name your channel
- select Al model
- select channel type
- indicate your bot token
- customize the bot's welcome message

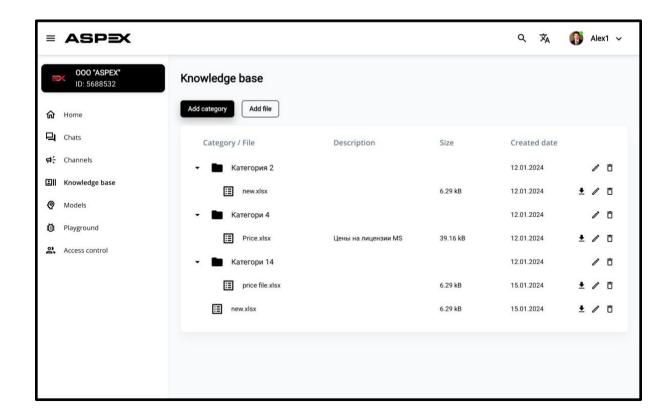
- configure messages toggle
- add questions that will help you learn more about the client

Also, if you scroll all the way to the right on the home screen, you can see the channel controls:



Here you can:

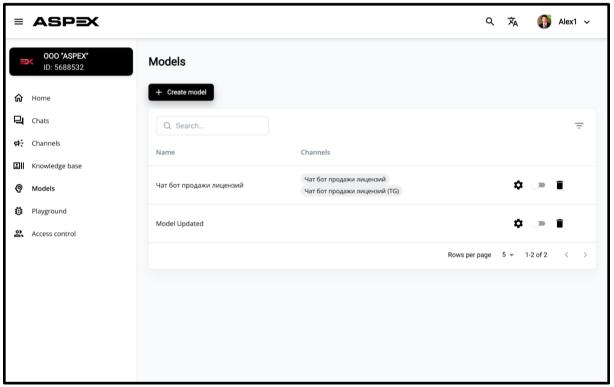
- edit settings of the connected channel
- turn channels on and off
- delete channel



Knowledge management

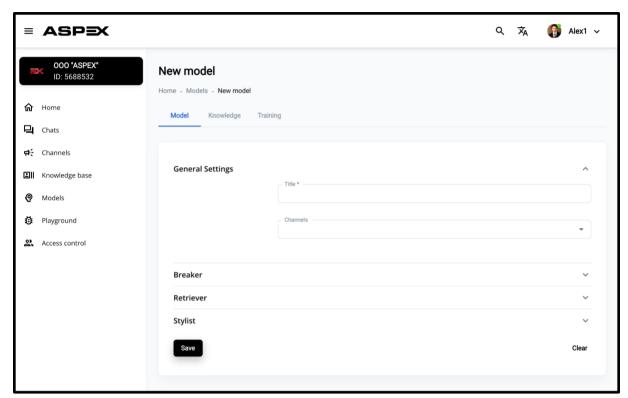
This section will help you manage the knowledge base for your Al models. Here you can:

- · add categories (folders) of files
- add files
- download downloaded files
- rename files and categories
- delete files and categories
- also see all the information about the files: description and file size



Models

Here you can manage existing models and create new ones. To create a new model, you need to click on the "Create model" button. You will see three sections: model, knowledge and training. You can also customize existing models, disable and enable them and delete them accordingly. After clicking you will see the following window:

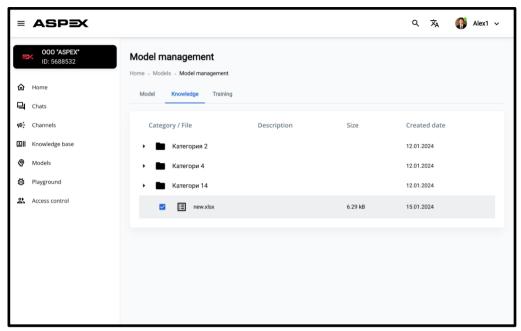


Model Settings - Model

You need to do the following in the Model section:

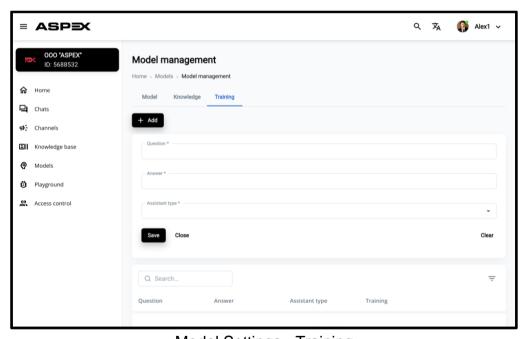
- 1. Fill in the model name
- 2. Select connection channel
- 3. Set up breaker
- 4. Set up the retriever
- 5. Set up Stylist

*Once you have completed everything and created the model, you will be able to open the knowledge and training section



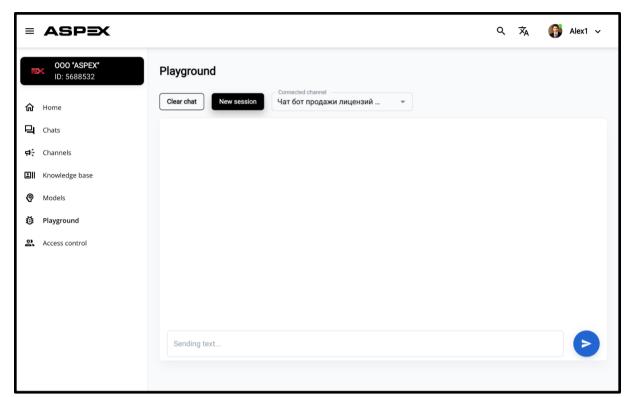
Model Settings - Knowledge

Here you can see all connected files and data to your model



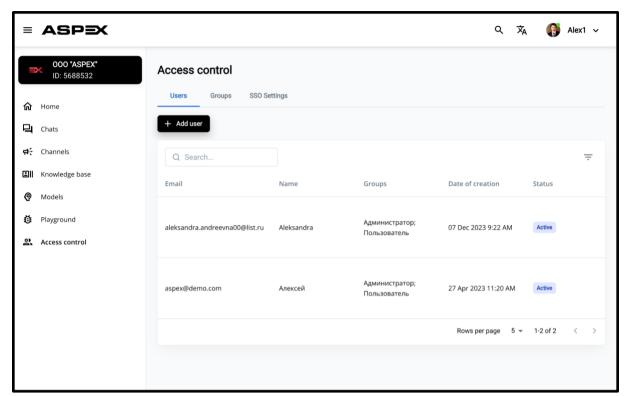
Model Settings - Training

In this section, you can train your model by entering a question, the desired answer to it and selecting assistant type. To add a new question, you need to click on the "Add" button



Playground

In this section you can make test requests to your bot. It is possible to clear the chat, start a new session and select a connected communication channel. This is necessary in order to check whether everything works as it should and the bot has learned all the new data.



Access Control

This section is intended for managing users and setting up access for them. You can add a new user, create separate groups (departments) from several users, configure an SSO connection.