**DATACOM**

# Datacom's workshop for End-to-end journey of Microsoft 365 Copilot

Get a comprehensive and structured approach to the implementation, optimisation and adoption of Microsoft 365 Copilot within your organisation.

**Consulting with Datacom on your Microsoft 365 Copilot journey ensures your organisation gains a clear understanding of its benefits, implementation risks and license requirements, and helps your organisation develop technical strategies, prepare your staff, and maximise Copilot usage, productivity and insights.**

**Our approach empowers your team through five key phases:**

**1. Awareness/AI Advisory:**
Participate in tailored Microsoft 365 Copilot workshops to gain invaluable AI insights. These sessions foster clarity, confidence, and capability in utilising AI assistant technologies. Equip your team with practical knowledge, enabling informed decisions and driving efficiency.

**2. Planning & Readiness:**
Engaging with Microsoft 365 Copilot means new ways of work. Our readiness reports provide a clear roadmap, ensuring that your team is well-prepared to embrace AI. Customised technical implementation plans streamline the adoption process, minimising disruptions and maximising productivity.

**3. Enablement & Deployment:**
Unlock the full potential of Microsoft 365 Copilot through our support in seamless license deployment. We onboard and empower pilot users, ensuring they harness the platform effectively. Insights gained during deployment help you make data-driven decisions, optimising your AI investment. The outcome? Increased productivity, streamlined workflows, and better collaboration.

**4. Optimise:**
Gain enhanced visibility into your Microsoft 365 Copilot environment. Understand user interactions, track performance metrics, and identify areas for improvement as you optimise your use of Copilot for your specific business needs. Uplift your security posture and data governance practices to maintain data quality and integrity.

**5. Manage:**
Count on us for on-demand assistance whenever needed. Whether it's troubleshooting, fine-tuning, or exploring advanced features, we're here to support you. Our continual improvement initiatives ensure that your Microsoft 365 Copilot deployment evolves alongside your business needs. The result? Sustainable success and a competitive edge.

Get answers to critical business questions regarding AI strategy, implementation, and user engagement, while addressing concerns about security and scalability. Empower your team and boost productivity with Datacom's workshop for End-to-end journey of Microsoft 365 Copilot
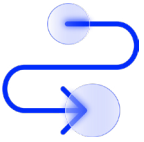
# Key benefits

**Assured compliance and confidence**: Ensure all requirements are met, foster confidence in a robust Microsoft 365 Copilot deployment.

**Enhanced business intelligence**: Maximise your insights, align security requirements and improve data governance practices.
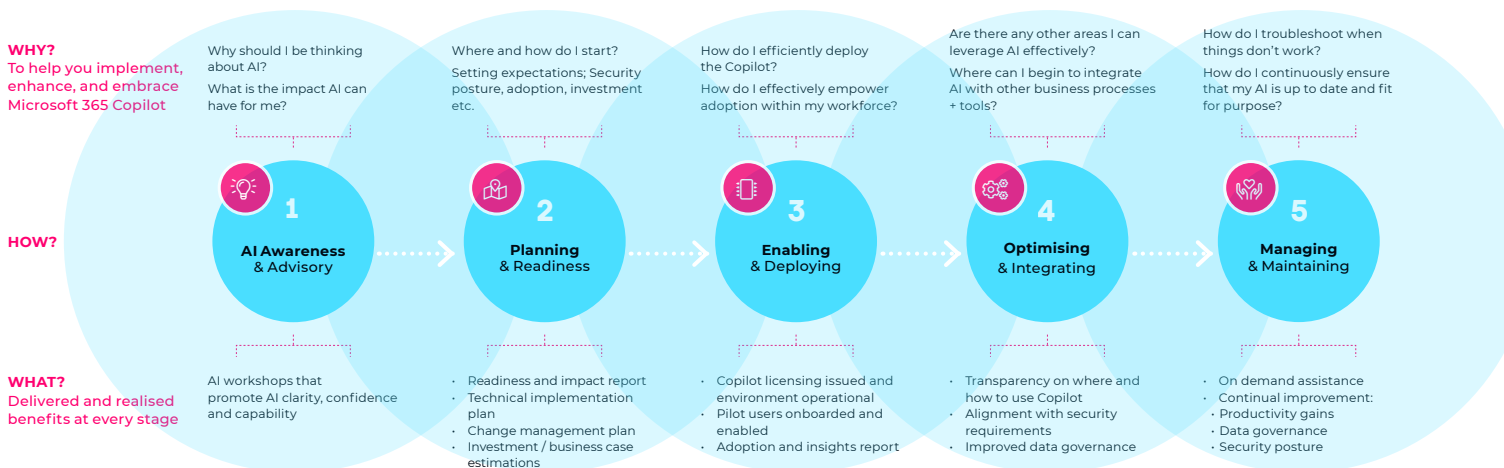
**Comprehensive roadmaps**: Access technical and change/ adoption management roadmaps for seamless deployment and integration.

**Strategic guidance**: Address key concerns and questions, including AI strategy, deployment, user readiness, and use insights to understand how to stay ahead of competitors.

# Enhance your efficiency with Copilot in the AI workspace

**WHY?**
To help you implement, enhance, and embrace Microsoft 365 Copilot

Why should I be thinking about AI?

What is the impact AI can have for me?

Where and how do I start?

Setting expectations; Security posture, adoption, investment etc.

How do I efficiently deploy the Copilot?

How do I effectively empower adoption within my workforce?

Are there any other areas I can leverage AI effectively?

Where can I begin to integrate AI with other business processes + tools?

How do I troubleshoot when things don't work?

How do I continuously ensure that my AI is up to date and fit for purpose?

**HOW?**

**1** AI Awareness & Advisory

**2** Planning & Readiness

**3** Enabling & Deploying

**4** Optimising & Integrating

**5** Managing & Maintaining

**WHAT?**
Delivered and realised benefits at every stage

AI workshops that promote AI clarity, confidence and capability

- Readiness and impact report
- Technical implementation plan
- Change management plan
- Investment / business case estimations

- Copilot licensing issued and environment operational
- Pilot users onboarded and enabled
- Adoption and insights report

- Transparency on where and how to use Copilot
- Alignment with security requirements
- Improved data governance

- On demand assistance
- Continual improvement:
  - Productivity gains
  - Data governance
  - Security posture

Datacom works with organisations and communities across Australia and New Zealand to make a difference in people's lives and help organisations use the power of tech to innovate and grow. Our vision is to enable our customers and communities to thrive and shape their own futures.

Built on strong values, Datacom has grown to be one of Australasia's leading locally-owned technology businesses, with more than 6,500 people and $1.49 billion in revenue.

We have a track record of success in working with government agencies and companies at SME and enterprise level, and our teams are always solving for greater security, higher productivity, a more sustainable future, and to build better digital experiences for our customers.

**Learn more**

**datacom.com**

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