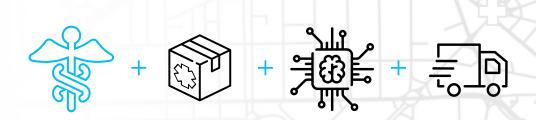# TECHNOLOGY TO GIVE YOU AN UNFAIR ADVANTAGE IN HEALTHCARE SERVICE DELIVERY
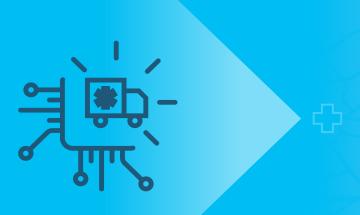
DISPATCH SCIENCE

THE HEALTHCARE SERVICES DELIVERY INDUSTRY IS MORE COMPETITIVE THAN EVER BEFORE

As a carrier, you know that delivery of sensitive medical and pharmacy products requires special attention. After all, citizen's health is at play and errors can cost lives. Competition towards winning this business is fierce because profits are high. Those who succeed at delighting these clients have the best chance of keeping them. Your challenge: figuring out how to meet their needs without disrupting the rest of your business. This is where Dispatch Science come into play.

Our first clients were Healthcare carriers. So we built our platform from the ground-up to meet and exceed their requirements. And to further stand out against our competitors, we continue to make sure that our offering is always best-in-class.

Our Cloud-Native platform, AI technology and deep-seated capabilities specifically targeted at the needs of healthcare carriers guarantee that you will win, and keep, more business than your competitors.

GAIN YOUR ADVANTAGE WITH DISPATCH SCIENCE

HIPAA/PIPEDA-ready
Native Cloud solution

HIPAA
COMPLIANT
HIPAATraining.com

Optimized performance
with total flexibility and control

Features designed and dedicated to
the Healthcare delivery industry

Constant improvement in close
partnership with Healthcare carriers

THE **DISPATCH SCIENCE** ADVANTAGE FOR YOUR **HEALTHCARE SERVICE DELIVERY** BUSINESS

Dedicated Healthcare Workflows

Self-serve custom workflow creation tool to meet needs specific to Healthcare. POD, COD, photo proof, barcode scans, even totally custom actions such as temperature measurement, parcel condition descriptions, and more.

Error-free Order Bookings

Customer web portal and mobile app simplify order booking. Geocoded addresses further reduce risk of error, and prices are shown in real time.

Optimized Routes

More on-time deliveries, shorter travel distances, and lower costs. Auto optimizer is always turned on to handle last-minute orders, with automatic driver and vehicle reorder and re-optimization of entire routes on the fly.

Full Audit Trail

Every action is captured, including driver movements and access to your data is available for deep dive reporting and investigation.

Real-time Branded Tracking

Dispatchers literally see drivers moving on the map and recipients receive SMS and email alerts at different points of the delivery process, including ETAs. For a more personalized experience, we offer branded email alerts and tracking pages.

Self-serve Web Portal

Weave yourself into your customer's daily operations with the self-serve web portal. They will see orders as they progress towards delivery in real-time, verify that scans, photos, documents, and signatures have been properly captured.
Provide custom reports they will come to depend on.

Custom Integrations

We provide a truly modern API that includes webhooks to handle callback updates, ready-to-use interfaces for carriers, EDI order placements and legacy EDI file import.

DISPATCH **SCIENCE**

BENEFITS FOR
HEALTHCARE CARRIERS

Lower Costs

Through automation and optimization of routed and on-demand orders

Loyal Customers

With tight integration into their operations

Happy Drivers

With a powerful driver app and clear instructions

HIPAA/PIPEDA-ready

With Military grade cloud hosting and strong security

Increased Autonomy

With self-serve workflow, notifications, and branding capabilities

Total Control

With map and grid-based dispatch boards, real-time tracking, capture of all events, access to deep data, and more

HEALTHCARE DELIVERY FEATURES

- **Real-time Branded Notifications**
- **Real-time Order Tracking**
- **Driver Photo for Client Screening**
- **Proof of Pick-up and Delivery**
- **Self-serve Order Booking**
- **Live-view of Pricing**
- **Fewest Miles To Destination**
- **API, EDI, and CSV Batch Orders**
- **Custom Delivery Workflows**
- **Efficient and Rapid Invoicing**
- **Comprehensive Reporting**
- **Custom Barcode Capture**

DISPATCH SCIENCE

PUT **DISPATCH SCIENCE** TO WORK FOR YOUR **HEALTHCARE SERVICE DELIVERY** BUSINESS TODAY!

Dispatch Science is a disruptive Delivery Management System for shippers, transporters, and couriers. Dispatch Science simplifies and automates your dispatching, routing and live tracking.

Our Artificial Intelligence platform and cutting-edge algorithms help companies plan, execute, and fulfill their service, delivery, and dispatch operations while automatically determining optimal order assignments and routes. Whether you are focused on last-mile deliveries, on-demand services, or looking to offer both, we've got you covered.

AVAILABLE SERVICES

- **Technical Support**
- **Installation and Setup**
- **Maintenance**
- **Custom Development**
- **Application Support**
- **Guaranteed Service Levels**

CONTACT US TODAY FOR A DEMO

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DISPATCH SCIENCE

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