

ChatGPT for the Enterprise



Powered by Microsoft Azure, Microsoft CLU & GPT from Open.AI

Microsoft BP has integrated Microsoft CLU with the GPT platform from Open.AI.

By combining Microsoft CLU with GPT Platform, we can deliver a ChatGPT kind of experience for the Enterprise. The solution uses a combination of Microsoft CLU, Azure Cognitive Search and GPT Platform from Open.AI.

Solution Features



ChatGPT level Experience for the Enterprise



All Enterprise Data exchanged with the GPT platform is masked & encrypted and thus secured.



Chatbot solution can now generate dynamic responses.



Bot can do secured transactions with common enterprise systems such as SAP, ServiceNow et al



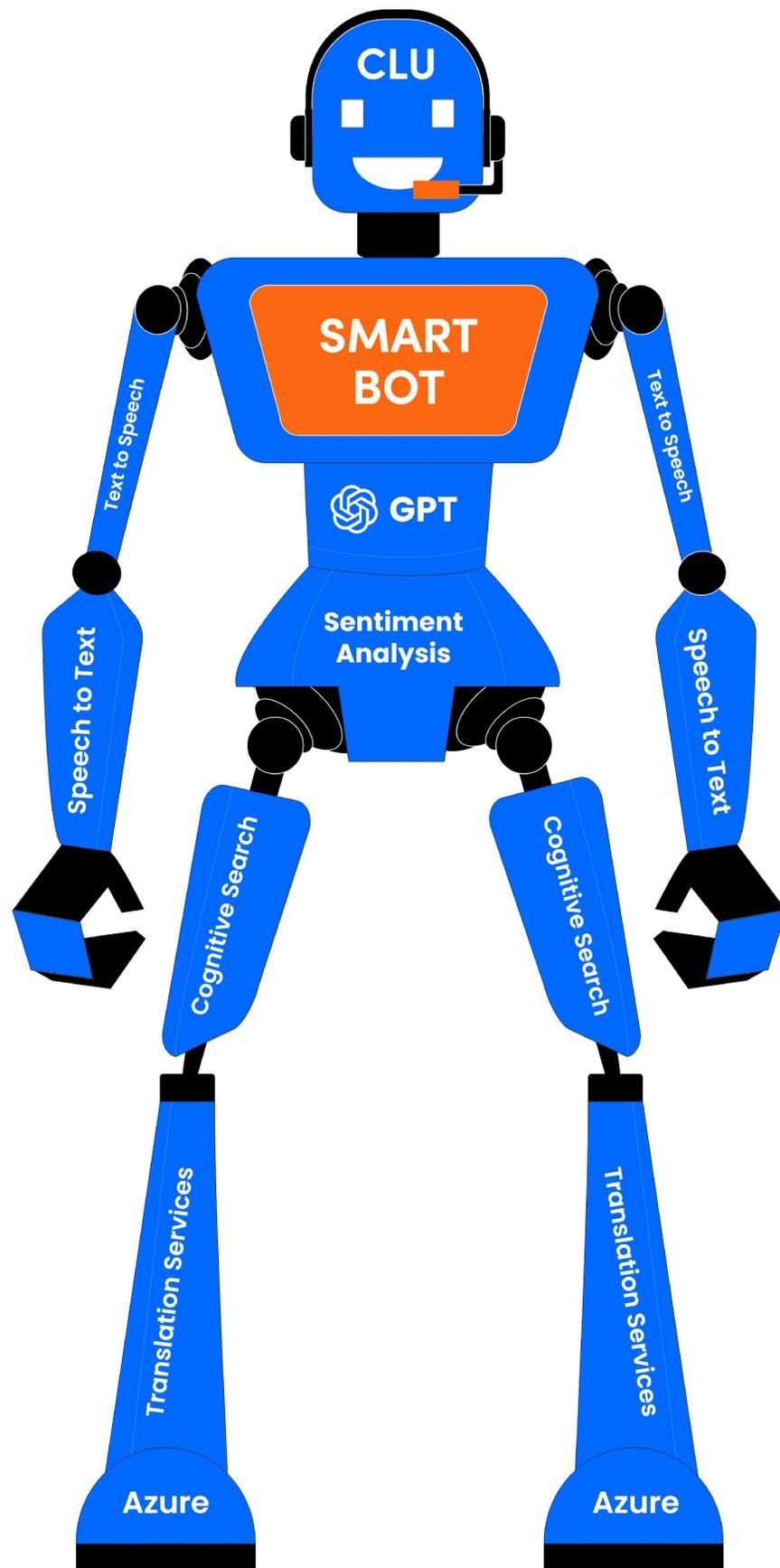
Bot can summarize large blocks of unstructured information such as emails, logs, pdfs, manuals et al



Smart Bot can find specific answers inside large unstructured silos of information.



Chatbot can now be extended to Email Channel and it can reply with human-like responses.



Solution Details



Microsoft CLU does Natural Language Processing and manages secure transactions with Enterprise systems.



Azure Cognitive Search does the sifting through unstructured information.



The GPT platform from Open.AI uses Generative AI technology to build dynamic responses.



The combination of the above three results in a very powerful ChatGPT like solution that can be a game changer for the Enterprise. This solution has a compelling ROI.



Business Benefits Include



Increase in Revenue
(~1-5%)



Improvement in Customer SAT
Index (~15-20%)



Reduction in Customer Service
Costs (~50%)

Existing Microsoft LUIS customers simply need to purchase the Microsoft CLU-GPT Extension and that will instantly upgrade your current Chatbot to a Dynamic Chatbot with a ChatGPT kind of Experience.

ChatGPT for Enterprise Solution is available **on-prem, on Azure Cloud.**