

# Transform Employee Experience & Drive Employee Engagement with Microsoft Viva Connections

Discover how Microsoft Viva helps organizations build meaningful connections by enabling employees to easily discover relevant communications, communities and tools.

## Why LTIMindtree?

With an extensive Microsoft Collaboration practice, LTIMindtree can help you envision your desired state - one that brings people, data, and applications together in a single customized dashboard in Viva Connections. Our team will work with you to understand your priorities, challenges, and culture to design a solution that meet your needs.



- Build meaningful connections via accessible communities and empower employees to contribute ideas/feedback
- Evolve your intranet into a central hub with easily accessible content and targeted updates powered by Microsoft Teams
- Plan for a customized employee dashboard providing quick and easy access to company resources from any device

## How LTIMindtree can help you in your journey:

Available services depending on your needs and readiness



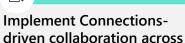
4 Weeks



#### 4-8 Weeks

# Plan & Design to enable your content and LoB Apps for Viva Connections

- Intranet and plan Propose **recommendations** 
  - Taxonomy & Content Restructuring
    - Define / Refine API Strategy
  - Leverage the power of Adaptive Card Extensions (ACE) to enable critical LOB Apps, processes and information for Connections-driven employee experiences.
  - Identify opportunities to connect employees in all roles, including frontline workers, to content and experiences.
  - Identify and build community-driven content and collaboration leveraging Viva Engage Communities and Microsoft Teams.
  - Plan for a pilot of Viva Connections with a group of business users



3 – 6 Months

your organization

• Prioritize customer's top employee

experience use cases and scenarios

- Deploy and scale Viva Connections to every employee in your organization, on any device.
- Build an employee dashboard to streamline visibility into key metrics and employee resources.
- Streamline news publishing process to have content stay fresh
- Showcase news and information to the right people with audience targeting.
- Explore possibilities with leadership connection site deployment
- **Drive adoption** and change management initiatives to realize the value of your



Connections

- Assessment of existing Intranet and plan to leverage the latest components of the Microsoft 365 Modern Intranet experience for Viva Connections integration: Modern Portals, Home Sites,
- Plan to create beautiful, dynamic employee experiences that are accessible across PC and mobile devices.
- Define and review business challenges and objectives for improving employee experience
  - Current M365 & Microsoft Teams Adoption
  - Current API Strategy
- Identifying Pain Points and Define Use Cases and Scenarios based on the customer's pain points
- Industry driven use cases





#### **Services Overview**



#### **Viva Connections & Feeds**

- Identify and Prioritize Use cases that results in High Value Adaptive Card in Viva Connection Dashboards
- Guide Customers to a Weekly Usage Mindset to analyze Employee Engagement with the new Intranet
- Build frequent and engaging posts and ensure it is part of the Organization Feed and keep the content at fresh to make the employee more engage within the company culture
- Prioritize user experience based on the usage like Mobile/ Desktop for both FLW and IW

#### Setup

- Review and assign licenses
- Modern SharePoint Configuration including
  - · SharePoint Home Site,
  - · Audience Targeting
  - Site Navigation
- Viva Connections configuration in Teams Admin Center

### **Industry Focused Solutions**

- Leverage ISV cards to increase value propositions and reduce the cost/time for building integration
- Build Industry focused High value engagement Cards on these specific use case scenario's
  - Employee engagement and recognition
  - Onboarding and training
  - Inventory management:
  - Quality Controls
  - Safety training and resources
  - Real-time production insights

### **Adoption & Change Management**

- Implement advanced Site Analytics capability with tracking important Events in the Site
- Create a dynamic Dashboards in Power BI to view Customer adoption metrics
- Plan additional feature rollout based on adoption metrics analysis