OkTik
The Digital Workplace. Reimagined.

OneTik
Single-Touch. Automated. Delivered.

Coca-Cola automate post-merger Digital Workplace Integration using OneTik

Coca-Cola Europacific Partners (CCEP) is the largest Coca-Cola bottling and distribution partner in the world. They use Microsoft 365 technologies to deliver workplace services that digitally enable the business. CCEP was created from the merger of several European businesses and the acquisition of the Asia-Pacific bottler, Coca-Cola Amatil.

OkTik and CCEP worked together using OneTik to deliver an extensive legacy workplace migration – devices, apps and users – to a single M365 digital workplace environment. All remotely and at scale, with user migration volumes of several hundred per day.

At a glance

Customer: Coca-Cola Europacific Partners

Website: www.ccep.com

Customer size: €17.3bn revenue. 50,000+ employees

Country: Europe and Asia-Pacific

Industry: Food and Beverage

Products and services: OneTik to migrate Microsoft Azure, Microsoft 365, Windows 10\11 and Intune Devices

OkTik, Coca-Cola Europacific Partners and OneTik

Customer challenges

CCEP is a fast-moving consumer business. To accelerate growth, their mission was to deliver a single integrated digital workplace using Microsoft 365. The challenge was how to understand multiple IT legacies in the business units and to engineer a rapid move to the new platform while minimising user impact and costs, while maintaining zero data loss. Traditional manually driven approaches were deemed to be too costly, risky and time-consuming. With a geographical spread from northern Europe to southern Asia-Pacific, the projects had to be delivered remotely.

Partner solution

OkTik was able to automate the whole process of discovery, preparation, migration and overall project management to hit CCEP's goals. Remote delivery through Azure ensured connectivity to all the global businesses. Cloud-based services, device management, OS, security and user access were all migrated in one go to minimise change for the user. Powerful real-time dashboards empowered management control, engineering decisions and exemplary user support without impact to the business.

Customer benefits

Automatic data-driven decisions on device management, app delivery and licencing created a clearly defined user experience and effective project management. Through delivery of a consistent end-user experience remotely, the project also created significant ongoing cost savings and a reduced need for costly field-based manual engineering support.

✓ **Digital Workplace Foundation:** Move all the previously acquired businesses with 30k users across 7 countries in Europe to a single integrated Digital Workplace.

✓ **Digital Workplace Integration** Further integrate into this platform an additional 20k users in 5 Asia-Pacific countries from the acquired Coca-Cola Amatil business.

✓ **User-driven, Real-time Management Control** Real-time management dashboards provide project management coupled with zero data loss and great end-user support throughout. All delivered remotely.

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