eGroup | **ENABLING** TECHNOLOGIES

together we make IT happen

UNIFIED COMMUNICATION AND TEAMWORK

with eGroup Enabling Technologies and a Microsoft Teams Phone Pilot

Now more than ever, organizations need a modern voice solution and phone system capabilities that combines unified communication and teamwork. Microsoft Teams Phone provides the capabilities organizations need to deliver seamless, collaborative experiences for employees, external partners, and customers. The Microsoft Teams Phone pilot will provide you with an accelerated hands-on experience to demonstrate the value of Microsoft Teams Phone in your environment.

-Integrate calls seamlessly into the flow of work

-Meet business needs with unified classic + modern calling features

-Optimize IT resources with streamlined setup and management

PLAN →

- Align on pilot objectives by inviting key business decision-makers to sponsor the pilot

- Identify top use cases and scenarios for Teams Phone in your organization

- Define pilot scope and objectives for up to 50 users

ENABLE →

- Enable and configure Teams Phone with testing and validation

- Provide user adoption & administrator readiness training

- Regular status meetings to discuss pilot progress or challenges

GROW →

- Summarize key learnings, capture feedback and report on achievements

- Outline next steps and recommendations for scaling the deployment and adoption of Microsoft Teams Phone

TEAMS PHONE PILOT OVERVIEW

Enable your top use cases in your own environment to help you obtain value faster with Microsoft Teams Phone

Get training and support to enable your pilot end users and administrators

Identify potential blockers and challenges ahead of a broader commitment

An actionable plan outlining potential workstreams and dependencies with clear next steps

9x Microsoft
Partner of the Year Award Winner

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