



Refresh IT Solutions



Independent Software Vendor (ISV)



Specialized in the transformation towards Microsoft 365 and its continuous evolutions



Incorporated in 2006, 16 years ago



Partnerships : Microsoft, System Integrators and outsourcers



References : over 200 projects in Corporations and Enterprises

Advantages

User centric

End-to-end orchestration

Secure. Open. Hybrid



Key use cases

Transformation to Microsoft 365



MESSAGING



PC / DEVICES



DOCUMENTS

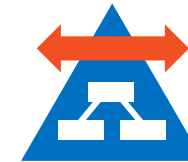


TEAMS

Continuous evolutions



TENANT TO TENANT



DIRECTORY SYNC



PC CONTINUOUS UPGRADES

Benefits

Improve experience of businesses, IT teams and end users

Secure project deadlines

Reduce costs

Modern Workplace

Large Enterprises
(10 000+)



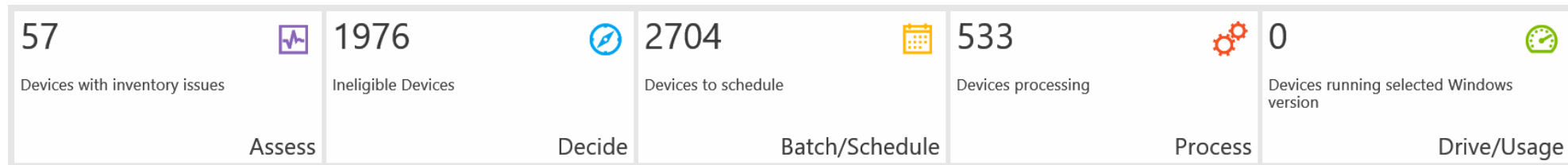
Corporate Accounts
(1000+)



Small & medium Business

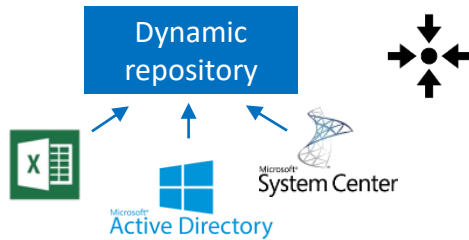


Deployment Dashboard

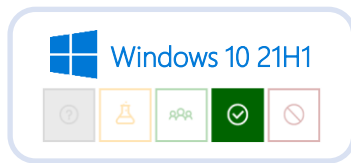


PREPARATION

→ Consolidate Data from multiple sources



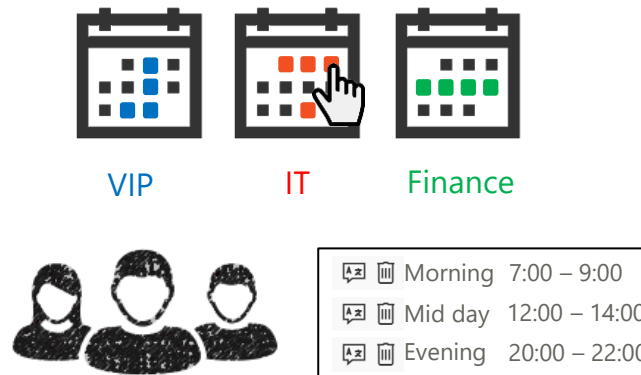
→ Collect information from biz application owners



Provide Up to date eligibility status to migration

PLANING

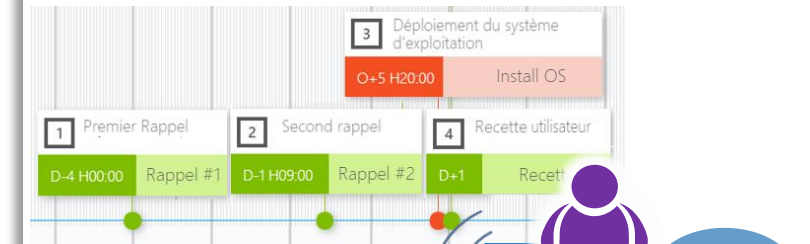
→ Capacity planning per entity, per site



→ Self service and/or top down

Plan deployment rings and optimize onsite interventions

EXECUTION



→ Orchestrate personalized communication



→ Deployment overview + reporting
→ User acceptance

Orchestrate an automated deployment workflow

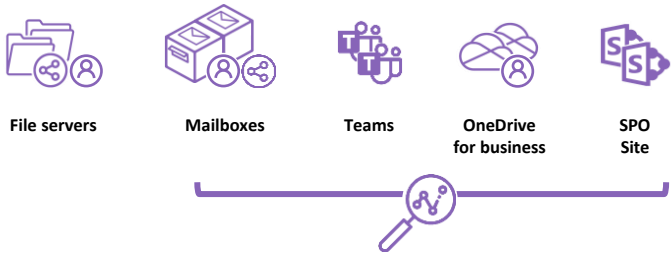
Deliver an end-to-end Office 365 experience to end-users and IT teams



Deployment Dashboard

<p>305 / 316 </p> <p>Entries to remediate Among the entries included in the migration repository, Remediate these entries to move them to the next stage.</p> <p>Assess</p>	<p>8 / 8 </p> <p>Mailboxes requiring a decision Assign a category, a class, a migration strategy and the right migration process type to each mailbox.</p> <p>Decide</p>	<p>66 / 66 </p> <p>Mailboxes to batch and schedule Create batches and assign a migration date to mailboxes in order to be ready to process them.</p> <p>Batch/Schedule</p>	<p>64 / 136 </p> <p>Operations to order or fix Commit the batches in order to start a migration and fix operations launched previously. You can order batches gradually regarding the expected migration date.</p> <p>Process</p>	<p>20725 </p> <p>Users on the new collaborative system Track and drive end-users usage about the new collaborative tools.</p> <p>Drive usage</p>
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PREPARATION



- Discover objects and collect the needed information to execute the migration



- Analysis and eligibility checks

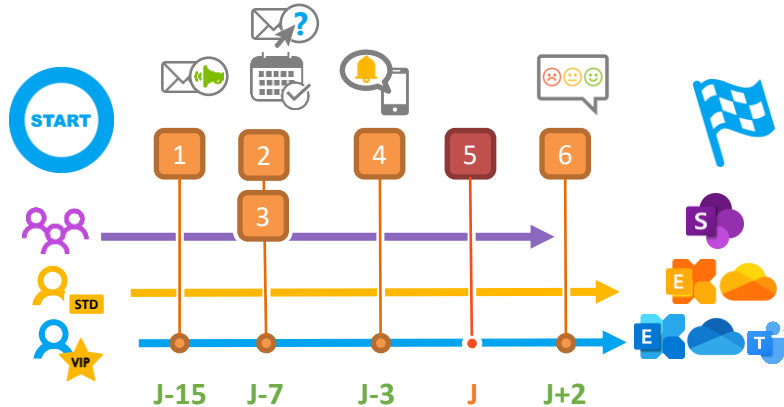


- Assistance for batching and scheduling

USER MIGRATION PATHS

Considering the users profiles and services to enable :

- Select the right process
- Customize its timeline
- Choose and define the communication plan



EXECUTION

