

Copilot Flight Plan

Our agile approach to end-to-end Copilot for Microsoft 365 Deployment

The Challenge

Adopting Copilot for Microsoft 365 (M365) can bring many benefits to your organization, but it also requires careful planning and preparation. By investing in user education and data governance, you can ensure a successful and smooth transition to Copilot for M365 and leverage its full potential for your business.

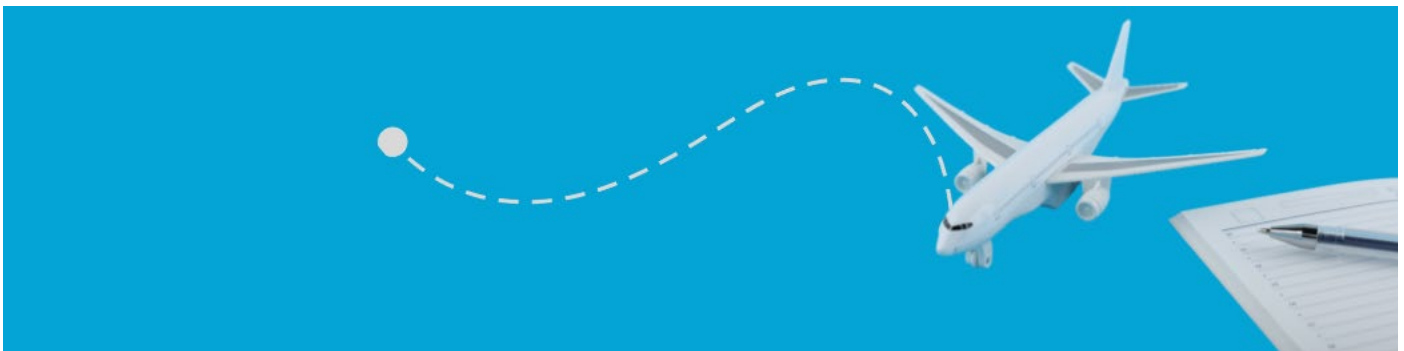
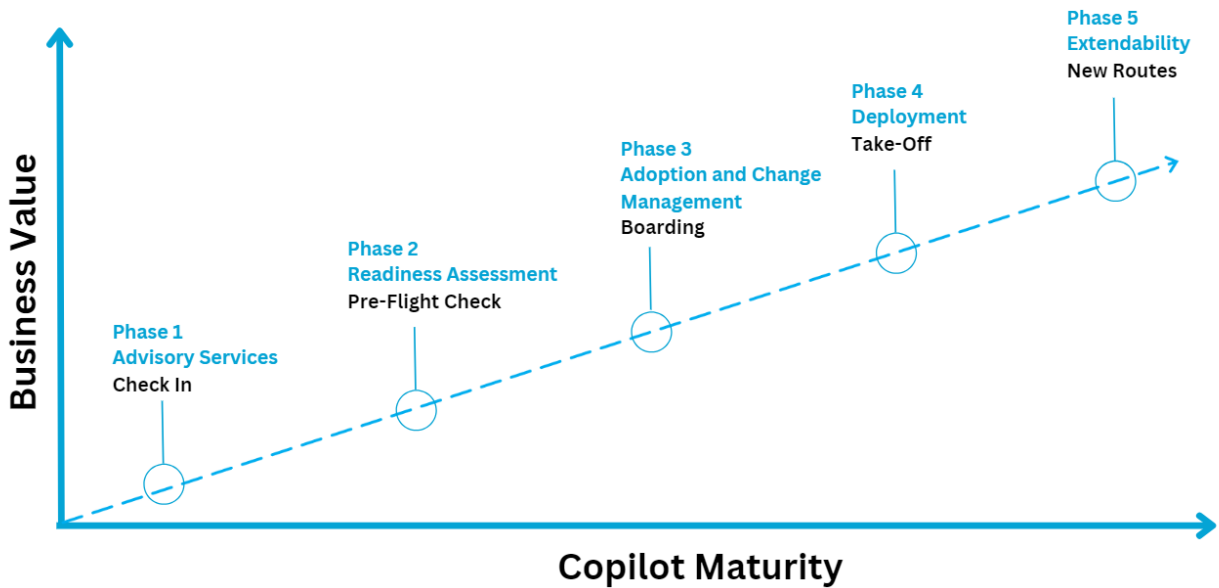
The Solution

Introducing our Copilot Flight Plan offering! With five expertly crafted phases, we guide you through deploying Copilot for M365 to enhance business value and elevate your Copilot maturity. Our structured approach ensures a smooth deployment, empowering you to maximize the benefits of Copilot efficiently.

Copilot Offerings

- Copilot Advisory Services (Check-In)
- Copilot Readiness (Pre-Flight Check)
- Copilot Adoption and Change Management (Boarding)
- Copilot Deployment (Take-Off)
- Copilot Extensibility (New Route)

Our Phases



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Phase 1: Check In (Advisory Services)

During check in, we provide an overview of Copilot's functionality and discuss the Art of the Possible. We analyze user workflows, identify key personas and high-value use cases, and explore potential business impacts. We do an initial review of data governance, focusing on the current configuration and areas for improvement for access control now that Copilot is brought into the environment. Finally, we outline a roadmap and next steps for Copilot implementation.

Phase 2: Pre-Flight Check (Readiness Assessment)

Next, we dig deeper in data governance practices, focusing on data loss prevention (DLP), retention, eDiscovery, insider risk management, and labeling. We also examine existing access control measures, including role-based access control (RBAC), sharing (internal and external), visibility, and connections to data. Additionally, we determine AI readiness, considering cultural acceptance of change, regulatory compliance, and user readiness, including use cases and adoption rates of new technology.

Phase 3: Boarding (Adoption and Change Management)

During boarding, we focus on developing use cases for Copilot, targeting up to three personas and creating corresponding use cases. We also develop training materials tailored to these personas and record training sessions. Additionally, we measure the business impact by reviewing benefits with personas and calculating potential ROI. We plan change management by defining terms of use, working on a deployment roadmap, and developing communication strategies for users.

Phase 4: Take-Off (Deployment)

Time for take-off! Here we define the data governance controls required for Copilot, including deploying Purview components and configuring DLP, retention, sensitivity labels, and retention labels. We also set up insider risk management, address identity and access controls such as role-based access control (RBAC), sharing, conditional access policies, and external access. Additionally, we perform user training, enable licenses, and track usage.

Phase 5: New Routes (Extendibility)

In the final phase, we define the application to be connected to Copilot and develop the connected application, utilizing either plugins or connectors. We also create connections for third-party and line-of-business applications, test and validate the connected app, and deploy it. Additionally, we explore leveraging custom connections, which may require scoping for non-Copilot Studio connections.



Spyglass MTG Can Help!

Our Copilot Flight Plan offering is designed to streamline the adoption of Copilot for M365, ensuring a seamless transition and maximizing its potential benefits. By following our expertly crafted phases, organizations can enhance their Copilot maturity and drive significant business value. Let us help you successfully deploy and adopt Copilot for Microsoft 365. [Contact us today!](#)

About Spyglass MTG- A Women Owned/Women Led Company

For over 15 years, we've partnered with Microsoft to expertly deliver their vast and ever-evolving suite of enterprise solutions to clients. Specializing in Data, AI, and Security services on the Microsoft clouds, we can help you select, architect, implement, migrate to, and manage your Microsoft products. With Spyglass as your trusted ally, you can securely harness the power of Microsoft technology to drive strategic business decisions, optimize processes, predict customer behavior, spot market trends, and empower your business to stay ahead in today's competitive landscape.



Infrastructure Azure
Data & AI Azure
Digital & App Innovation Azure
Modern Work
Security