

Data Sheet

MetrixInsight for Citrix VAD/DaaS



Overview

MetrixInsight for VAD/DaaS goes beyond Citrix Director and fully integrates your Citrix® Virtual Apps and Desktops, and Desktop as a Service stack into SCOM. It dynamically discovers and visualizes the entire Citrix VAD and DaaS topology using the different layers that exist in a typical End User-Computing deployment and provides comprehensive monitoring and reporting services to keep the end-user computing platform up and running and your end users happy.

Our Management Pack solution models and visualizes your platform within a single pane of glass to monitor all parts of your virtualized End User Computing environment.



Features

MetrixInsight for Citrix VAD/DaaS integrates, visualizes and monitors your on-premise Citrix® Virtual Apps and Desktops and Desktop as a Service stack infrastructure. It discovers and visualizes the Citrix VAD/DaaS stack topologies in a drilldown dashboard using the different layers that exist in a typical Citrix End User Computing deployment and provides comprehensive monitoring and reporting features to keep the entire platform up and running and your end users happy.



User Experience Monitoring

Real End User Computing Logons and Sessions



User Layer Monitoring

Citrix VAD/DaaS Multi/Single Session Delivery Groups



Access Layer Monitoring

Citrix SF Groups, SF Servers, SF Stores
NetScaler Devices



Control Layer Monitoring

Citrix VAD/DaaS Delivery Controllers, Sites, Zones, License Servers and Licenses
Citrix Cloud Connectors

Citrix PVS Farms, PVS Sites, PVS Servers, PVS Stores and PVS vDisks



Resource Layer Monitoring

Citrix VAD/DaaS Catalogs, Multi/Single Session OS Machines and Virtual Desktop Agents



Hardware Layer Monitoring

Citrix VAD/DaaS Hosting Connections

State Monitoring and Alerting



State Monitoring and Alerting

State monitoring and alerting for all End User Computing layers to alarm you whenever user experience gets, or may get disturbed, components fail, or resources are low



Performance and Utilization



Performance and Utilization

Performance and utilization data collection for dozens of metrics giving insight into every layer of your End User Computing platform and User Experience

Integration



Integration Packs

Integrates with SQL, AD and WinOS MPs to get even richer topology views



Squared Up Dashboard Pack

Integrates with SquaredUp for SCOM with our free available community Dashboard Pack for all MetrixInsight for Citrix VAD/DaaS editions

More than 60 drill-down views to unleash the power of SCOM

Product Updates

Regular product updates with new features and improvements

E-mail support

Response time within 24 hours

Product knowledge

Product Knowledge for Monitors and Alerts to quickly solve problems

Presentation

Alert views, State views

Performance views

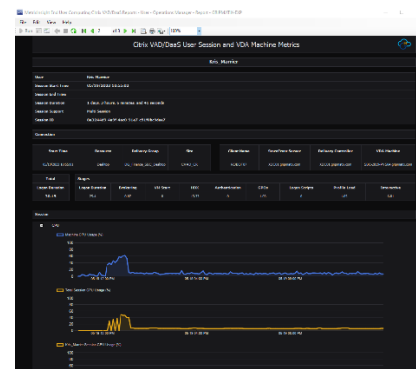
Topology views

Single-Pane-of-Glass Dashboards

Reporting

Capacity and Performance Management reports to analyze trends over time

Detailed insights into real user sessions to address user complaints by analyzing current and past sessions for root cause identification.



Supported software versions

- Microsoft System Center Operations Manager 2016
- Microsoft System Center Operations Manager 2019
- Microsoft System Center Operations Manager 2022
- Microsoft Azure Monitor SCOM Managed Instance
- Citrix Virtual Apps and Desktop 7 1808 and higher CR and LTSR deployments
- Citrix XenApp and XenDesktop 7.6 and higher CR and LTSR deployments
- Citrix DaaS (Citrix Cloud)
- Citrix Cloud Connector for Windows
- Citrix Federated Authentication Service 1912 LTSR or higher
- Citrix Provisioning Services 7.x
- Citrix StoreFront 2.6 or higher
- Citrix License Server for Windows 11.11.1 or higher

Licensing

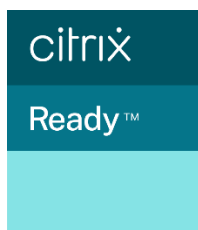


Licensing for MetrixInsight for Citrix VAD/DaaS is based on a user volume based annual subscription license model. This means there is no big upfront investment for you, but you pay annually as long as you want to use our products. We believe this kind of licensing model fits perfect in the Cloud era we live in today.

Based on the type and amount of Citrix licenses you need to select the right subscription plan that fits your needs.

Microsoft Partner Solutions and Citrix Ready

We continuously work hard to get the highest quality for our solutions. Therefore, we are delighted MetrixInsight for Citrix VAD/DaaS has been certified as [Citrix Ready](#) in the Citrix Ready Marketplace and is part of the Microsoft's preferred SCOM Partner Solutions area in the administration workspace in your SCOM Console.



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