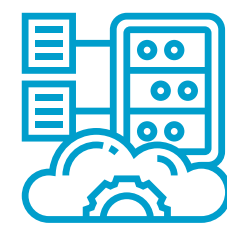


MANAGED MICROSOFT TEAMS VOICE

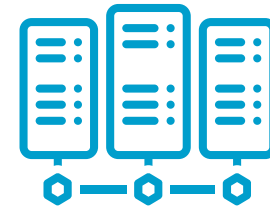


Trust a partner that combines deep Microsoft expertise with decades of client success

Supporting Microsoft Teams Calling with Phone system can be a significant challenge for any sized organization. Our Managed Services can provide the peace of mind to make sure your Teams with Voice solution is functioning at its best. We'll provide support for direct routing, user provisioning, troubleshooting call quality issues, E911, Teams hardware patching, and top-tier technical troubleshooting of complex Teams issues.



ACCESS TO EXPERTS



COMPREHENSIVE SUPPORT



BACKED BY MICROSOFT

"I can't say enough about our partnership with eGroup Enabling Technologies – rapid response with successful outcomes – thank you!"



We'll provide support for direct routing, user provisioning, troubleshooting call quality issues, E911, Teams hardware patching, and top-tier technical troubleshooting of complex Teams issues.

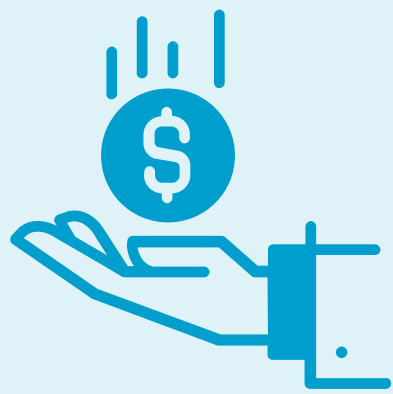


Benefits of Managed Services



OFFICE 365

Office 365 Digest for Teams - Stay up to date on Microsoft changes



POLICY & TENANT CHANGES

Client Proposed Policy and Tenant Changes Review - Change Management



PRODUCTIVITY & ADOPTION

Productivity & Adoption Review - Post-project adoption and productivity score reviews



SUPPORT TEAMS HARDWARE

Teams Device Upgrades - Patching Teams hardware



TEAMS GOVERNANCE

Teams Governance and Data Policies Review - Semi-annual gap analysis focused on Data Policies and Governance



OFFICE 365 HEALTH CHECK

Office 365 Health Check - Semi-annual review of Microsoft Teams policies and configuration

