



Infosys Consulting Services for Microsoft Copilot on Dynamics 365

The Infosys Consulting Services for Microsoft Copilot on Dynamics 365 is a comprehensive and specialized consulting offering, tailored to help organizations get acquainted with, and leverage Dynamics 365 Copilot in their existing organizational process flows.

Our offering comprises of detailed workshops, showcasing the features and benefits of Dynamics 365 Copilot, helping you map individual offerings to existing organizational processes, and offering the best-case examples and use cases from relevant industries. This consulting service helps to optimize your existing processes and workflows, enhance employee productivity and provide optimal customer service and satisfaction.



- Detailed and extensive consulting services specifically catered to Microsoft Copilot on Dynamics 365.
- Focus on helping organizations familiarize themselves with Dynamics 365 Copilot modules and effectively incorporate it into their current organizational process flows.
- Maximize the benefits of Dynamics 365 Copilot by assisting organizations in leveraging its capabilities to enhance their operational efficiency and employee productivity.

Amplified Customer Experience

By implementing effective segmentation and personalized communication strategies, organizations can enhance the overall customer experience and satisfaction.

Resilient Business Operations

Implementing measures to streamline logistics and product management processes can help businesses achieve greater resilience in their operations, ensuring smooth and efficient workflows.

Enhanced Employee & User Productivity

Improved productivity and efficiency in day-to-day tasks with AI & Automation from Co-Pilot in key activities

Excellence in Customer Care

Businesses can optimize their customer care operations, providing timely and personalized support, resulting in exceptional customer service and satisfaction.

Persona-Based Impact Analysis

Maximize Organization-wide Productivity

Optimized Processes & Workflows