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Ergo Microsoft 365 *Copilot Empower*

Empower employees with a digital assistant and unlock the future of productivity.

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The rise of AI is impossible to avoid, but quick wins for businesses have been hard to realise. Until now. Ergo Copilot Empower transforms the day-to-day activities of Microsoft 365 users in just two weeks.

Copilot for Microsoft 365 is embedded in the market-leading Microsoft platform, seamlessly integrating AI with every app in the bundle, providing a digital assistant to help users work better and be more productive, combining LLMs (Large Language Models) with your company's own content and context.

Ergo brings the power of generative AI to your business in a secure and compliant way. Crucially, you retain complete control over your data and outputs in a human-led adoption of the technology. It's copilot, not autopilot.

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Ergo is uniquely positioned to advise on six tried-and-tested steps, delivered sequentially or as standalone work, and Microsoft 365 Copilot will be optimised to deliver the most value to your business.

1. Understand: By evaluating costs versus benefits, identifying target use cases and success criteria, we find the business sweet spots where Copilot will provide the fastest and most measurable return on the license fee.

2. Assess: We evaluate your existing Microsoft 365 environment and fix issues that may impact the effectiveness of Copilot, from ensuring data resides in the right place to restricting access to sensitive information that might be used to generate content.

3. Prepare: A number of technical steps must be under taken to make your environment Copilot ready and avoid issues during adoption, from ensuring you're running the latest versions of Microsoft software to security configurations that may block access.

4. Engage: A new tool is only effective if it's adopted, which is why training is integral to Ergo Microsoft 365 Copilot Empower. We show users how to augment their work with AI and guide them on the techniques to get the most out of their digital assistant.

5. Deploy: We prioritise users and business areas where Copilot will work best, that means delivering measurable outcomes in terms of productivity and more subjective benefits, such as the way it augments an employee's existing skills.

6. Extend: For many companies Copilot will be a first taste of generative AI, but it doesn't have to stop with Microsoft 365. Our award winning and multi-disciplinary Microsoft practice teams will advise on extending its reach across the technology stack.

Why *Ergo*



We're proud to be Microsoft Ireland Modern Work Partner of the Year 2023. For the fifth time in six years, Ergo has been recognized by Microsoft for its market-leading modern workplace solutions.



The Microsoft Most Valuable Professional (MVP) award is presented globally to experts for actively supporting technical communities through unique and innovative knowledge sharing. Ergo has 6 MVPs, 3 of whom contribute to Modern Work and Enterprise Mobility projects.



FastTrack for Microsoft 365 helps organizations enable hybrid work with expert guidance—delivered remotely by Microsoft engineers and approved FastTrack Ready Partners at no additional cost for the life of your eligible subscription.



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About *Ergo*

Ergo has helped IT leaders excel at the intersection of business and technology for over three decades, becoming Ireland's largest privately-owned IT services company with offices in the UK, Europe, North, South America and New Zealand. Providing bespoke, insights-led advice, expert implementation and proactive managed services, Ergo enables organisations to become more agile, more efficient, more compliant and better equipped for long-term growth.

By recommending a strategy of proactive IT investment that aligns with each client's unique business needs, Ergo has steered clients away from risk and towards reward. Cloud is the destination, where continual cost optimisation and performance improvements are service fundamentals for Ergo, where the IT estate becomes a hub for innovation and the driver for business transformation

Contact us

 [ergotechnologygroup.com](https://www.ergotechnologygroup.com)
 info@ergotechnologygroup.com
 +353 1 884 3200

Connect with us

