IFS assyst



the next step in service excellence



We use assyst to track and solve non-IT related requests such as legal research requests and facilities requests."

Your people don't want to spend time hunting for services – but that's what happens when you have a fragmented internal service ecosystem.

Give them a **one-stop-shop** for all corporate services, covering IT, HR, Facilities, Legal, Admin and more-accessible through one portal and on phone number.

The ultimate in digital workplace simplicity.



Reduce overhead



Increase efficiency



Increase predictability



Operational visibility



Prioritise transformation



Breakdown siloes



Better governance



Manage integration



Align services/demand



excellence



Reduce tech costs



Boost satisfaction

What Employees want

- Quick access to the services, support, and information they need.
- To know how long they will wait.
- Ability to escalate requests so they can meet their own deadlines.
- A way of quickly handling requests from other departments.

What Managers want

- To see the demands put on their teams.
- New tech to help their people do more, faster
- Ability to balance workloads so individuals don't burn out.
- Automation to cut manual work and free up time for projects that make a difference.

What Executives want

- · Cut operational costs.
- Reduce software spend.
- Make all work visible, measurable, and improvable, not just key business processes.
- More time/resources available for business transformation projects.
- · Happy employees.
- · Higher staff retention.



assyst is a superb tool which enabled my company to **cut a lot** of **cost on resources**."