

# Emma, AI-enabled Financial Clerk

## AUTOMATION OF ACCOUNTS PAYABLE

A large manufacturing company was spending a great deal of time taking in and organizing invoices, tracking approvers, and aligning everything with the budget. Handling all of this manually meant dealing with 'missing' invoices, late payments, wasted time, and other issues that cost a company big bucks.



### WHY CLIENT NEEDS EMMA?

**Client was frustrated with the existing manual process and had major investments into an RPA building bot to help with the accounts payable process. Client was realizing less than 50% value from automation and was paying hefty licensing fees to run the program.**

### OUR SOLUTION

**Emma working as an AI-enabled worker helped augment the Client's accounts payable process at times working as an assistant and at times as a co-worker depending on the scenario. She was able to rapidly scale and adapt to changing business needs of our client, accelerate the spend visibility, and strengthen fraud, financial, cost, and cash controls. She also provided the flexibility to subscribe to her skills on-demand basis and only bill for the specific time and specific skills of her that were put to use. Further, her real-time accountability helped her to win trust very quickly and allowed the clients to focus on more strategic activities.**

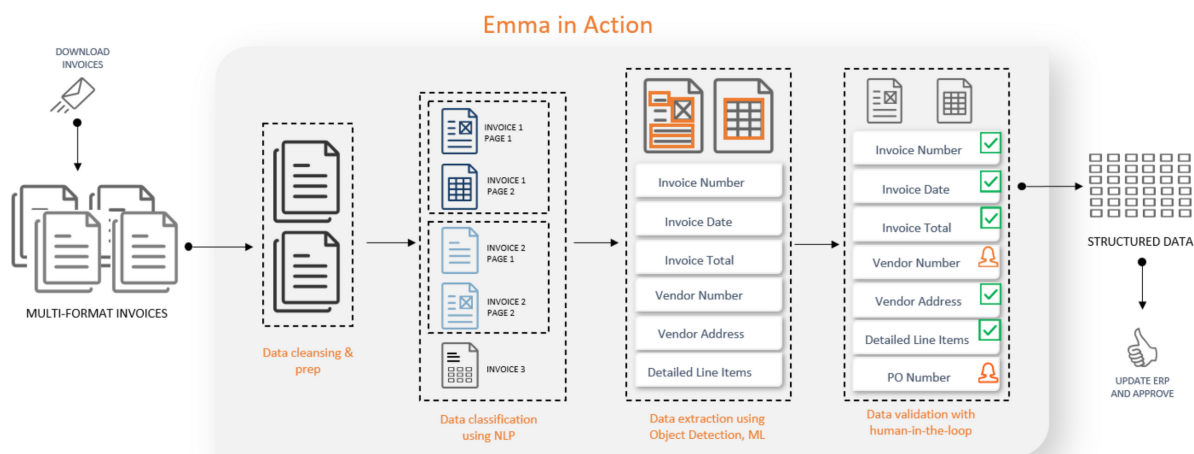
### AT A GLANCE

#### Current Process Challenges

- Slow Processing
- Invoice Matching Errors
- Duplicate invoices or payments
- Unclear/Lengthy approval process
- Lack of Spend visibility
- Higher number of discrepancies/exceptions

#### Current Automation Challenges

- Heavy Platform Licensing Fees
- No Guaranteed business outcome
- Inability to scale up/scale down services
- Creates Technology & People Debt



**100% of invoices are processed, with 100% accuracy**



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## **YOUR ON DEMAND FINANCIAL ASSISTANT**

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### **What Emma delivered for the Client?**

- **TOUCHLESS INVOICING PROCESS**
- **STREAMLINED SUPPLIER MANAGEMENT**
- **TAX COMPLIANCE**
- **2- & 3- WAY PO MATCHING**
- **HASSLE FREE PAYMENT RECONCILIATION**
- **EARLY PAYMENTS**
- **REDUCED SUPPLIER FRICTION**
- **HANDLE MULTIPLE INVOICE FORMATS**
- **SPEND ANALYTICS & RECOMMENDATIONS**

### **What our client experienced?**

- **80% REDUCTION IN WORKLOAD**
- **NEAR ZERO EXCEPTION RATE**
- **ZERO PLATFORM LICENSING COSTS**
- **REAL-TIME SCALE-UP/SCALE-DOWN OF SERVICES**
- **25% FASTER FINANCIAL CLOSURE**
- **RISK FREE AUTOMATION**