

INTRODUCTION TO SIMPLE GMS

silkmoth

Why?

Why have Silkmoth built a Garage Management System?

Data drives business

Around 50% of tyre dealers do not use a GMS or any kind of customer management system.

- Makes email campaigns and direct marketing almost impossible
- Makes automated reminders (MOTs) very difficult
- De-values the business

Why low adoption?

When surveyed dealers said they didn't use a GMS because:

- Too complex for their business
- GDPR concerns
- Too expensive

Keep it simple!

Silkmoth's Simple GMS is:

- Built from the ground up for tyre dealers
- Easy to use
- Connected to TyreClick
- Cost effective





Workshop Functions

Calendar

Intuitive drag and drop calendar to manage work across multiple bays/resources

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Job Sheets

Create job sheets and allocate them to workshop resources. Click to view, drag and drop to reschedule

Web Sales

Web sales drop straight into the calendar or can remain "unscheduled" for those dealers wanting flexibility

Widgets

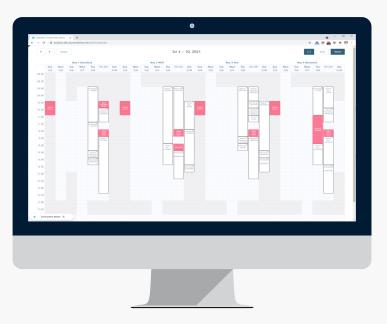
As well as connectivity with TyreClick dealers can add MOT and service widgets to their own website that will take bookings and drop them straight into the calendar

Calendar Day View / Week View

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Day View

Can be shown full screen allowing users to scroll forwards/backwards one day at a time. Date picker allows users to jump to any date past or present.



Week View

View an entire week's jobs. Scroll forwards/backwards one week at a time.

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Job Sheets

| Date create 05/09/2022 | | | Internal ID 17688 | |
|---------------------------|-----------------------|-------------------------|--|--|
| | 13136123 | | 17688 | |
| • | | | | |
| ~ | | | Trocking ID | |
| | | | ZQTIMD52KB89 | |
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Customer

Linked to the customer record for contact details.

Vehicle

Linked to a vehicle record to show MOT status and MOT history together with history of vehicle maintenance carried out at the garage.

Job Description

Description of the work to be carried out and associated costs. Details will be used to create an invoice once work is complete.

Job Sheets The unit of work

| Useful links Change slet - Add/update vehicle | health check - View vehicle - View custo | omer + 🕫 Splitjob shoet + View job s | heot | © 345 |
|---|---|--|--|----------|
| Customer | Customer name Ernest Bishop Customer checked-in ③ The customer has anti-ed was their | Phone number 07135244802 whitle and work con begin for the job | Emoil address emieb@silkmoth.com | Day |
| Vehicle | Registration no. EF70ACC Colour BLUE | Moke FORD MOT dee Unovailable | Model FOCUS (2020) | |
| Job sheet View imported booking details Norms | Allocated slat Characterized Tue Sep 6, 14:00 - 14:30 | Est. duration time 30 mins | Proferred slot Sep 6, 14:00 - 14:30 | |
| TBE25611 - EPTOAEC - Bishop Internal ID 17/6/0 Tracking ID NCPWWWW/W/WP Date created 01/09/2021 56:09 | Job status ③ To do Update job sheet status | v → | | 1 |
| Source | | | | |
| | | | | |

10.30 11.00 11.30 11

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Job Sheet

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Click on a calendar entry to view a job sheet summary. Add more line items, amend customer details, reschedule job, create invoice.

Job Sheet Status

See which jobs have started, for which jobs the customer has checked in and their vehicle is on site. Track progress through to completion.

Daily Report

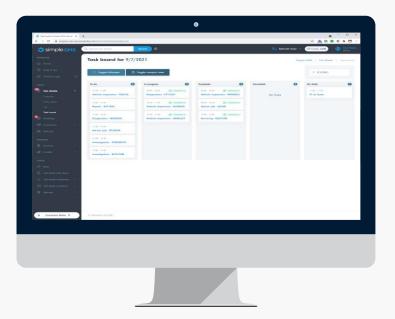
| uny re | port for 6/9/2022 | C3 Fullscreen (5) Compact | Simple GMS → Job sheets → Report |
|--------|---|--|---|
| 08:00 | MW65VGT Interim Service up to 1.6. | | |
| | 20b.sheet Bef. GM517694 ③ 08.00 - 09:00 MOT MOT Wiser. in: calendar □ Costomer checked-in ③ Motor checked-in ④ | Customer Muss Bet Lynch. (Acc nor 4007) Cost Start Accord (Acc nor 4007) Cost Accord Accord (Accord (Accod (Accocd (Accord (Accod (Accord (Accord (Accodd (| Vehicle □ MWKSWGT □ CTROEN C1 ② Add/update vehicle health sheck |
| 09:00 | WN11HLY Fit 4x Tyres | | |
| | To us yours <u>Nob sheet</u> Ref: GN/S17688 ⓒ 09:00 - 09:30 글 Tyres 한 <u>Yhew: in: colendor</u> | Customer () Mir Ken Barlow (Acc. no. 4000) () 07855 397140 () Acc. no. barlow@ullimmonh.com () 1.Coronation Street, Weatherfield, Manchester, M1 10.Coronation Street, Weatherfield, Manchester, M1 | Wehicle WH11HLY ALLA ROMEO GUULETTA Add/uodote.vehicle.heolth.check |
| | Customer checked-in O The customer has arrived with their vehicle and | work can begin for the job | |
| 14:00 | EF70AEC TBR25411 - EF70AEC - Bahop | | |
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Printable Daily Report

A list of all of today's scheduled jobs in time orders showing VRM, vehicle make and model, customer details and resource allocation.

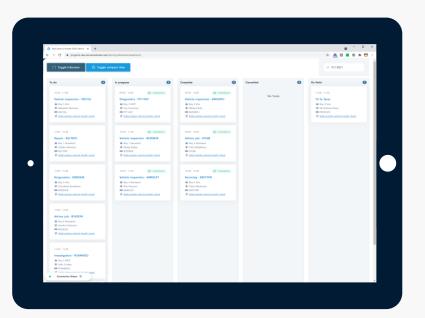
Task Board

Drag & drop updates from technicians



Task Board

See the status of all jobs. Simple drag and drop interface allows jobs to be progressed through the day.



Workshop

Task board is particularly well suited for workshop tablets allowing mechanics to quickly update the status of jobs. Changes instantly reflected in the front-desk calendar.

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Automatic Messaging

Keeping customers informed through text messaging

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Job Sheet Changes

Customers are informed of changes to their jobs/appointments through automatic messaging. Text messages or email.



Customer Functions

Customers

Customer details, preferences and history

| | Customer | Vehicles | Job sheets | Invoices | | | | |
|---------|-----------------------------|-------------------------|---|------------------|--|--|--|--|
| Contact | Title | | First name | | Last name | | | |
| | Mr | | Ken | | Barlow | | | |
| | | | One out of the title and fi provided | rst nome must be | | | | |
| | Email address (Opt | ional) | Phone number | | Phone number type | | | |
| | ken.barlow@silkr | noth.com | 07855 123456 | | Mobile Landline Enables SMS Disables SMS | | | |
| | | | | | | | | |
| | Phone preferences | | Email preferences | | Post preferences | | | |
| | Marketing | | Morketing | | Marketing | | | |
| | O D Notification | 15 | O D Notifications | | Notifications | | | |
| Address | Customer address (Optional) | | | | | | | |
| | O 1 Coronation St | reet, Weatherfield, Man | | | | | | |
| | Change customer | oddress Remove custome | r oddress | | | | | |
| | Delivery address (| | | | | | | |
| | Change delivery a | | | | | | | |
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Customer Details

Contact details including email address and phone number

GDPR

Customer contact preferences for marketing and notifications

Vehicles

List of vehicles associated with the customer together with MOT due dates.

Payment Terms

Customer type (retail, trade, insurance) and payment terms

Customers

Job sheet and invoice history

| Job info | Ref | Silot info | Order created | Source | Status | Action |
|---|------------------------------|---|---------------------|--|-----------|--------|
| Fit 2x Tyres | GMS4095 Internal ID: 4015 | This job sheet has not been assigned a time slot/bay | 14/02/2022 13:57 | Frontice Tracking ID: 573URCL6M990 | To do | 1 |
| Full Service up to 2.5L B Invoice D Add/update health check | GMS408 Internal ID: 408 | Time slot: 31/08/2021 08:00 - 10:00 Allocated boy: Mobilit/Van | 26/08/2021 14:01 | Tracking ID: 9N2CODBIDZDZ | Invoiced | 1 |
| Closs IV MOT | GMS415 Internal ID: 415 | Time slot: 31/08/2021 10:00 - 11:00 Allocated bay: MOT | 26/08/2021 14:24 | Enance Tracking ID: WQ39R88MLP2O | Invoiced | I |
| Class IV MOT | GMS432 Internal ID: 432 | Time slot: 03/09/2021 15:15 - 17:15 Allocated bay: Tyres | 27/08/2021 15:08 | Francis Tracking ID: 205OC/SUBDSCL | Concelled | ł |
| TS725824 - WN11HLY - Barlow Add/update health check | TS725824 Internal ID: 444 | Time slot: 06/09/2021 08:00 - 09:30 Allocated bay: Tyres | 02/09/2021 20.56 | Grocitica Tracking ID: X04/Z3R3H0R1 | (To do) | I |
| Full Service 2.0L4 B Invoice Add/update health check | GMS433 Internal ID: 433 | Time slot: 30/09/2021 10:30 - 13:30 Allocated bay: Mobile/Van | 27/08/2021 15:09 | Inocking ID: OBRZAT/SNNOO | (Involue) | ÷ |
| | | | | | | |

View a list of all jobs carried out for a customer and their

| | | | | | ٠ | | | | | |
|----------------------|---|------------------|-------------------|---------|---------------------------------------|--------------------------------|------------------------|----------------------------------|---------------------------------------|--------------------|
| ustomer - | Mr Ken Ba | rlow | | | | | | Simp | le GMS $ ightarrow$ Custome | rs 	o Mr Ken Barlo |
| | | | Customer | v | ahicles 34 | ob sheets | Invoice | ю | | |
| Outstanding cus | | | | | | ce status alanc | ce ov | wed | | |
| Amount due | Payment details | | Status | | Ref. | Due da | le | Customer | Job sheet | Action(s) |
| \$0.00 Fully paid | Total paid: £204.00 Invoice tatal: £204.00 | | Created Sent View | ed Paid | SG-39 Tracking ID: PK3HR26K | On colle Issued: 5 2022 | ection September, | Mr Ken Barlow Acc No: 4500 | 2 tyre change Ref: <u>GMS17640</u> | I |
| £60.00 (Unpoid) | | 00.02 00.03 | Created Sent View | ed Poid | SG-36 Trocking ID: 0FN8M6TNOH7U | On colle lasued: 3 | ction 1 Morch, 2022 | Mr Ken Borlow Acc No: 4600 | Fit 2x Tyres Ref: <u>GM56731</u> | I |
| £100.00 (Unpoid) | Total paid: Invoice total: £100.00 | 00.02 | Created Sent View | ed Paid | SG-35 Trocking ID: T167UHP6S | On colle E2K Issued: 2 | nction Morch, 2022 | Mr Ken Borlow Acc No: 4600 | 2 tyres Ref. <u>GM54607</u> | I |
| £0.00 Fully paid | | £25.20 £25.20 | Created Sent View | ed Paid | SG-32 Trocking ID: ILB2597G9 | On colle Issued: 19 2022 | iction 5 February, | Mr Ken Barlow Acc No: 4500 | 2 tyres Ref: <u>GMS4111</u> | ł |
| £0.00 Fully poid | | 00.692 00.692 | Created Sent View | ed Poid | SG-31 Trocking ID: TVUKFAENTVCW | On colle Issued: 11 2022 | ection 5 February, | Mr Ken Borlow Acc No: 4600 | Fit 2x Tyres Ref. <u>GM54110</u> | I |
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Invoice History

See all invoices raised against a customer and their payment status.

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Job Sheet History

status

Customer Check-in

Customers control their own data and preferences

Dealer QR Codes

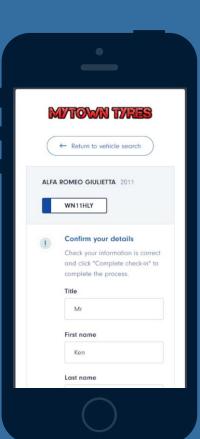
Customers scan QR code to start self check-in process from screen or from a poster. Alternatively, dealers could provide a tablet.

Data Accuracy

By encouraging customers to enter their own information the risk of data inaccuracies is greatly reduced. Accurate data creates significant business development opportunities and adds value to the business.

GDPR Compliance

By encouraging customers to check-in every time they visit they are asked to review their contact details and communication preferences.



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Customer Check-in

Scan the QR code to check-in and confirm

your details

Simple GMS

Check-in

MY REG

Email address

Phone number



Vehicle Functions

Vehicles Vehicle information and history

| | | | | ۰ | | | |
|-------------|---------------------|--------------|---|---|------------|---------------|--|
| Vehicle - V | VN11HLY | | | | | | Simple GMS \rightarrow Vehicles \rightarrow Edit |
| | | Vehicle info | MOT history | Health checks | Job sheets | Reminders | |
| | WNTHEY | | Last online looky Last VSC issue Jan 21, 2019 | GIULETTA (GREY) 9 Sep 5, 2022 17:11 id ii 1598cc 😤 Nov 1 | | | |
| | Notes (Optional) | | | | | | |
| 1 1 1 | Customer has 17" wh | eel option | | | | | |
| | Update vehicle | • | | | | | |
| | Tyre sizes | | | 6 | Mileage La | est 3 records | |
| 1825 | | | | | | | |
| | | | | | | | |
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Vehicle Information

Registration number, make, model, colour and fuel type. Date of first registration, engine size, fuel type and MOT due date.

Updates from DVLA

MOT due data and history updated directly from DVLA. **MOT** status updated on a daily basis at no extra charge to initial lookup.

Customers

List of customers linked to this vehicle.

Vehicles MOT history & vehicle health check history

| | Vehicle info | MOI' history | Health checks | Job sheets | Reminders | |
|--------------------|------------------------------|---------------------------|--------------------------|------------|-----------|-------------------------------|
| 19 Nov, 2021 🌘 | 45560 | | | | MOI exp | orres 18 Nov, 2022) |
| Mileage 105,491 | | 1 test number 36099081 | Expiry d 18 Nov. | | | |
| Issues found: | | | 10 100, 1 | | Mart of | ne. defects. and. advisories? |
| | aar Coll spring corroded | both (5.3.1 (b) (i)) | | | NILL D | Ne denicia cina distributiva. |
| | ear Tyre slightly damage | | | | | |
| (ADVISORY) 0 | ffside Front Anti-roll bar I | inkage ball joint has | slight play (5.3.4 (a) (| ()) | | |
| 30 Dec, 2020 🧃 | ASSID. | | | | | ~ |
| | | | | | | |
| 7 Dec, 2019 | ASSED | | | | | ~ |
| | | | | | | |
| 19 Oct, 2018 🧉 | MISSED | | | | | × |
| 19 Oct, 2018 | ALLO | | | | | ~ |
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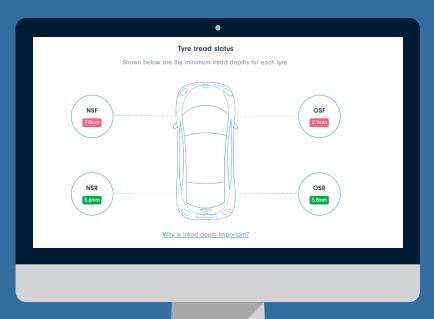
۲ Vehicle - WN11HLY Simple GMS \rightarrow Vehicles \rightarrow Edit Vehicle info MOT history Health checks Job sheets Reminders To create a new vehicle health without linking it to a specific job sheet, click the button below. If you wish to link it to a job sheet, go to the "Job sheets" tab and click "Add/update vehicle health check". + Add health check Report details Status overview 2 items requiring urgent attention 0 items on an advisory 2 items are visually OK 0 items have not been checked Tyre check Created Sent Viewed . . .

Health Check History

List of all vehicle and tyre health checks carried out and their results

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Simple Four Corner Check

Dealers can quickly check tyre depths and condition and produce a professional report.

Reminders

Dealers can add a reminder date to the report that will be automatically followed up.

Vehicle Health Checks

Generating future income

| Vehicle health check | report | 🛛 🗐 Send | Simple GMS → Vehicles → Report report to customer Ŷ [*] Manage reminder Actions : |
|--|--|-----------------------------------|--|
| My Town Tyres 01625 433 388 mytowntyres@silkmoth.com | Vehicle RENAULT LAGUNA (2009) Reg: EF59YBN | Full report Date: 10 Dec, 2021 | |
| Shov | Tyre tread status m below are the minimum tread depths for ec | sch tyre. | |
| NSF Gom NSR 2000 | | 05F | Report overview (10 Dec. 2011) 2 items requiring urgent attention 3 items on an advisory 21 items nore visually OK 1 items have not been checked |
| | | | |
| | | | |

VHC

27-point vehicle health check

Traffic Lights

Red, amber, green status for each item tested - easy for customers to understand

Follow-up Dates

Follow up dates to be used to drive future business

Vehicle Health Checks

Full Report

| Non operation No | Construction Construction< | Check inside vehicle | Red | Amber | Green | N/C | Report & recommendations | Follow up date | Cost estimate |
|---|--|--|-----|-------|-------|-----|--|----------------|---------------|
| Normal Sector Normal S | Note Note <th< td=""><td>Horn operation</td><td></td><td></td><td>~</td><td></td><td></td><td></td><td></td></th<> | Horn operation | | | ~ | | | | |
| Internet / vention Image: section of the | Intermets/vention I | Climate control | | ~ | | | Air con not operating at approx. 25%. Recommend re-gassing | 27/08/2021 | £45.00 |
| Non-service | Non-Name No < | Front and rear washers | | | ~ | | | | |
| Note based Note based Note second se | Under Sonnet Ref More Form NC Report & recommendations Follow up dot Exclamation Bits fluid condition / leois I | Instruments / warning light | | | ~ | | | | |
| Batel hid condition / leads I <tdi< td=""><td>Bale Indication / leads Iso <thiso< th=""> Iso Iso</thiso<></td><td>Seat belt operation / condition</td><td></td><td></td><td>~</td><td></td><td></td><td></td><td></td></tdi<> | Bale Indication / leads Iso Iso <thiso< th=""> Iso Iso</thiso<> | Seat belt operation / condition | | | ~ | | | | |
| Batery condition si si< | Bathery condition Si Si <t< td=""><td>Under bonnet</td><td>Red</td><td>Amber</td><td>Green</td><td>N/C</td><td>Report & recommendations</td><td>Follow up date</td><td>Cost estimate</td></t<> | Under bonnet | Red | Amber | Green | N/C | Report & recommendations | Follow up date | Cost estimate |
| Codert condition (basis) Code (condition (basis)) Code (condition | Conduct condition / leads Conduct condition Condit condition Conduct condition <td>Brake fluid condition / leaks</td> <td></td> <td></td> <td>~</td> <td></td> <td></td> <td></td> <td></td> | Brake fluid condition / leaks | | | ~ | | | | |
| Note whether (notes) No No <td>Normal Section (Normal Sectin (Normat Section (Normal Section (Normal Section (Normal Section</td> <td>Battery condition</td> <td></td> <td></td> <td>~</td> <td></td> <td></td> <td></td> <td></td> | Normal Section (Normal Sectin (Normat Section (Normal Section (Normal Section (Normal Section | Battery condition | | | ~ | | | | |
| Name Nam Name Name | Name Name <th< td=""><td>Coolant condition / leaks</td><td></td><td></td><td>~</td><td></td><td></td><td></td><td></td></th<> | Coolant condition / leaks | | | ~ | | | | |
| Ceck weeks out yee No Iwee No Performance | Cack where only we will be all with the second withe second with the second with the second with the se | Engine oil level / leaks / condition | | | ~ | | | | |
| NSF depth / condition (Mn work Libm) OSF depth / condition (Mn work Libm) NSR depth / condition (Mn work Libm) NSR depth / condition (Mn work Libm) OSR depth / condition (Mn work Libm) CSR depth / condit | NSF depth / condition (Mn most 410m) OSF depth / condition (Mn most 410m) NSR depth / condition (Mn most 210m) NSR depth / condition (Mn most 210m) CSR depth / condition (Mn most 2 | Belt tension / condition | | | ~ | | | | |
| OEF depth / condition Image: Condit Condition Image | OfF depth / condition Constraint Constraint <thconstraint< th=""> Constraint <</thconstraint<> | Check wheels and tyres | Red | Amber | Green | N/C | Report & recommendations | Follow up date | Cost estimate |
| NSR depth / condition (the tread 20mm) V Approaching legal limit. Recommend replacement within 1000 miles 27/10/2021 560.00 OSR depth / condition (the tread 20mm) V Approaching legal limit. Recommend replacement within 1000 miles 27/10/2021 560.00 | NSR depth / condition Gamma / | NSF depth / condition (Min tread: 6.0mm) | | | ~ | | | | |
| OSR depth / condition (kin west 20m) | OSR depth / condition (Hin wood 10mm) | OSF depth / condition (Min tread: 6.0mm) | | | ~ | | | | |
| | | NSR depth / condition (Min tread: 2.0mm) | ~ | | | | Approaching legal limit. Recommend replacement within 1000 miles | 27/10/2021 | 260.00 |
| Spore / lock wheel nut / olignment | Spore / lock wheel nut / olignment | OSR depth / condition (Min tread: 2.0mm) | ~ | | | | Approaching legal limit. Recommend replacement within 1000 miles | 27/10/2021 | £60.00 |
| | | Spare / lack wheel nut / alignment | | | ~ | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |

Report Contents

27-point check including:

- Horn
- Climate control A/C
- Front and rear washers
- Instruments / warning lights
- Seat belts
- Brake fluid level / leaks
- Battery condition / leaks
- Coolant condition / leaks
- Engine oil level / leaks
- Belt tension
- Tyres tread depth and condition
- Lighting front & rear
- Brakes discs and pads, front & rear
- Wiper blades
- Windscreen
- Steering
- Suspension

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Management Functions

Customer Invoicing

Created from job sheets

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|--|---|---------------------|--|--|
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One-Click Invoice Creation

Invoices created from job sheets with a single click.

Send to Customer

Invoices can be sent to customers by email or by SMS (a link to an online copy of the invoice is sent)

Job Description

Description of the work to be carried out and associated costs. Details will be used to create an invoice once work is complete.

Invoice-only Option for Walk-ins

Create invoices quickly without the need to schedule a job sheet for walk-in customers

End of Day Report

Reconcile payments

| End of day rep | port for 5/ | 9/2022 | | | | | Sempler GMB | Reports Ted u |
|------------------------------|--------------------------|----------------------|---|---|--|---|---|---------------|
| | | Invoices | | | | | Print | B 5/9/2022 |
| poyments received. | \$405.16 | Amount due | Payment details | | Source | Add1 into | Customer | Action(1) |
| Card (debit or credit) | \$335.00 | 10.00 | Point on 5/9/2222. Totel point Divorce salast | 545.00 545.00 545.00 | Cand (debit or credit): \$45.00 Total: \$45.00 | Rot 10-14 Date: On columns Instant: 20/2/2022 | Const these Acc free <u>6611</u> | 1 |
| Cosh Poyment ossial | £204.00 £45.00 | 50.00 (Refy ford) | Point on 5/9/2222. Noted paints | 545.00 545.00 545.00 | Card (skiet or overlig) 545.00 Tarol: 545.00 | With 100-00 Dise. On unflicture Instant. 5/9/1002 | Mr Stan Ogden Ann Nix <u>eit2</u> | I |
| Total paid Invoice totals | \$1,007.16 \$1,007.16 | 10.03 | Post on 5/1/2022. Tool post- Invoice tool | 145.00 1204.00 1204.00 1204.00 | Gush (204:00 Teach 5704:00 | Ref. 52-30 Dec. On collector Insord: 5(4)(2022 | We fast Borlow Act No. actig | -1 |
| | | 10.03 (001) | Post or 5/9/2022 Tatel post. Invice stat | \$220.00 \$220.00 \$220.00 | Cand (debt or could); \$228.00 http://\$228.00 | Ref. <u>10-40</u> Diver 1 Distribut, 2022 Inscent: 5/9/2022 | Mr. Mike Batchess Aut. No. <u>2004</u> | 1 |
| | | 0.03 607768 | Post on 5/9/2022 Sand post Invoice (stat) | \$403.16 \$405.16 \$403.16 | Barri teresile: 5422.58 Teres: 5423.56 | Red. <u>SG-41</u> Dire: On collection Issued: 5(9)2022 | Mens Coxilwell Act No 4637 | I |
| | | 00.03 | Posit on 5/9/2027; Tatol pant, Involve tatol | 545.00 645.00 545.00 | Royman male: \$45.00 Taxe: \$45.00 | Ref 10-5 Die: Die unflecken Imped: 5/9/0027 | Mis Gol Part Ann Nic <u>stift</u> | I |
| | | 00.02 (Stat Yild) | Post-on 5/9/2022: Satul post- Invoka talat | 645.00 545.00 545.00 | Cavid (dealth or creatily, \$15.00 Taxad: \$45.00 | Ref: <u>50-45</u> Dian Dynastication model: 5/9/2022 | Miss Bat Lench Act. His: <u>e482</u> | 1 |
| | | 10.00 | Paul or 5/9/2022 Seni paul Involce totale | £1,007.16 E1,007.16 E1,007.16 | | | | |

All Payments

Lists all payments for the day so that the till/PDQ etc. can be quickly reconciled.

Supports Easy Pay Schemes

Payments can be categorized against payment schemes such as Payment Assist, Klarna etc.

Other Reports

Invoices raised, invoices paid (by day), outstanding balances (aged debtors)

Customer Export

Export customer data for campaigns

| Customer details | | | |
|---|--|--------------------------------|---|
| | Communication preferences | Vehicle details | Address details |
| Title | Email marketing | Registration number | Address line 1 |
| First nome | Email notifications | Make | Address line 2 |
| Last name | Phone marketing | Model | Town / city |
| Customer type | Phone notifications | | County / province |
| Balance | Direct (post) marketing | | Postcode / ZIP code |
| Phone number | Direct (post) notifications | | |
| Phone number type | | | |
| Email address | | | |
| Notes | | | |
| Date created | | | |
| Toggle all | Toggle all | Toggle all | Toggle all |
| to treat it sofely and securely. We'd recon | an observation of the second s | id it. | bit yoo kacone if a controller of the data and it will be your requestivity |

Campaign/Export Templates

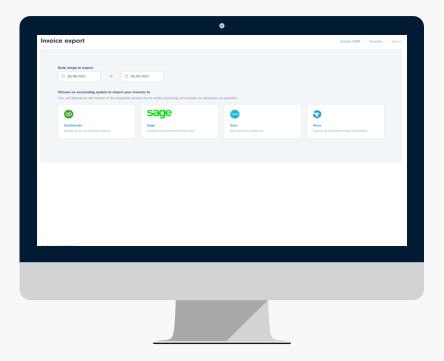
Pre-defined export templates for email, direct mail or telephone campaigns. Only export what you need.

GDPR Compliance

Dealer is reminded of their obligations under GDPR and must confirm their acceptance before export is allowed.

Invoice Export

Export invoice data to accounting systems



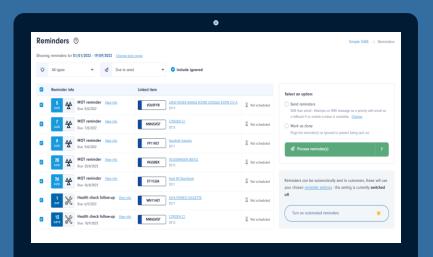
Quickbooks, Sage, Xero Export all invoice data to the most popular accounting systems.



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Reminders

New sales made easy



MOT Due Reminders

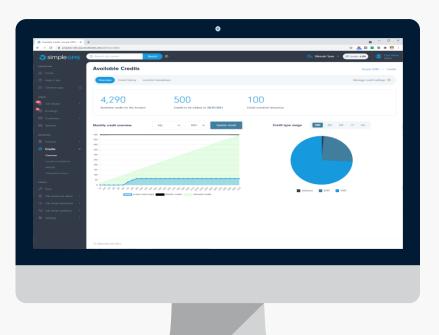
Remind customers that their MOT is due.

For non-MOT dealers, remind customers to get their tyres checked before their MOT (coming soon)

Vehicle and Tyre Check Reminders

Follow-up on vehicle and tyre health checks to get customers to come back to you

Credits Paying for third-party services



Third Party Services

Integration with third-party services makes using Simple GMS quicker and easier but the service can be used without them.

VRM Lookups

Connections to DVLA and other parties for vehicle data. 1 credit per lookup.

Address Lookup

Ensure accuracy of customer addresses with postcode lookup. 1 credit per lookup.

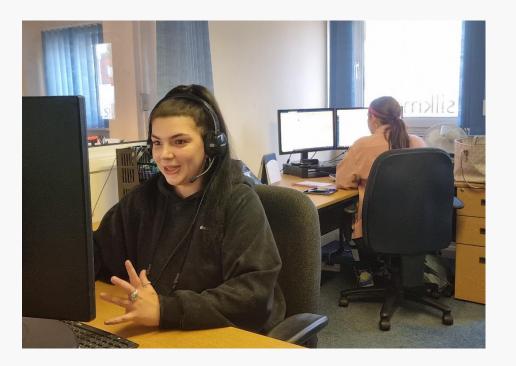
Text / SMS Messages

Save time by contacting customers by text message. Secure, reliable, send and forget. 1 credit per lookup.



Support

Training & Support



Onboarding

One-to-one online sessions with dealer:

- Onboarding 1 hour capture setup/configuration
- Getting started 1 hour
- Follow-up up to two 1 hour sessions

Support

- Mon-Fri 08:30 17:30
- Telephone
- Email
- Online chat

Knowledgebase

Online How To videos at www.simplegms.com/tutorials



Contact Us

Carl Dean

Managing Director J01625 433388 07855 399140 Carl.dean@silkmoth.com

Martin Riley

Sales & Marketing Manager 201625 433388 07905 102046 Martin.riley@silkmoth.com

