

Steer clear of autopilot, embrace a strategic flight

Digital Workplace Solutions



Unisys Managed Services for Microsoft Copilot

Microsoft 365 Copilot



Grounded in
your business data

Microsoft 365 Copilot has real-time access to both your content and context in Microsoft Graph.



Comprehensive **security, compliance, and privacy**

Copilot inherits your security, compliance, and privacy policies set up in Microsoft 365.



Architected to protect **data**

Your data never leaves its secure partition, and it is never used for training purposes.



Integrated into the
apps you use every day

Word, Excel, PowerPoint, Outlook, Teams, and more.



Individual user and admin
always in control

User decides what to use, modify, or discard.



Designed to
learn new skills

As Copilot learns about processes, it can perform more sophisticated tasks and queries.

The Business Gap



It could be argued that Copilot is more of a people change than a technical change.

148%+

Meeting times

Weekly meeting time has more than doubled for Teams users and is still rising

40.6B

Email

Increase in number of emails delivered in February 2021 vs. February 2020

45%+

Chats

Weekly Teams chats per-person are up 45% and still rising

66%+

Docs

Number of people working on Office documents is up 66% year over year

64%

Of people have struggled with finding time and energy to get their work done.

3x

Amount by which time spent in Microsoft Teams meetings and calls has increased per week since February 2020.

The Next Great Disruption Is Hybrid Work—Are We Ready? (microsoft.com)

Sales

Improve seller productivity by automating mundane task and assisting sellers in their customer journey.

Marketing

Help marketers generate audience segments and query customer data using natural language—no SQL knowledge required.

Service

Resolve customer issues faster by offering agents recommendations tailored for the customer and bots trained on trusted content.

Supply chain

Better predict and act on disruptions by to proactively flagging external issues for ops team, such as weather, financial, and geo-political news.

Finance

Increase collections rates, improve cash flow, and enable accounting and billing teams to send personalized letters using AI-tailored content.

70%

Share of people who would delegate as much as possible to AI to lessen their workloads.

2x

Likelihood of a leader to say AI will provide value by boosting productivity vs. cutting headcount.

Microsoft Work Trend Index 2023



Unisys can help you navigate your Copilot journey

Unlock the full potential of Microsoft 365 Copilot with our end-to-end managed solution.

Explore

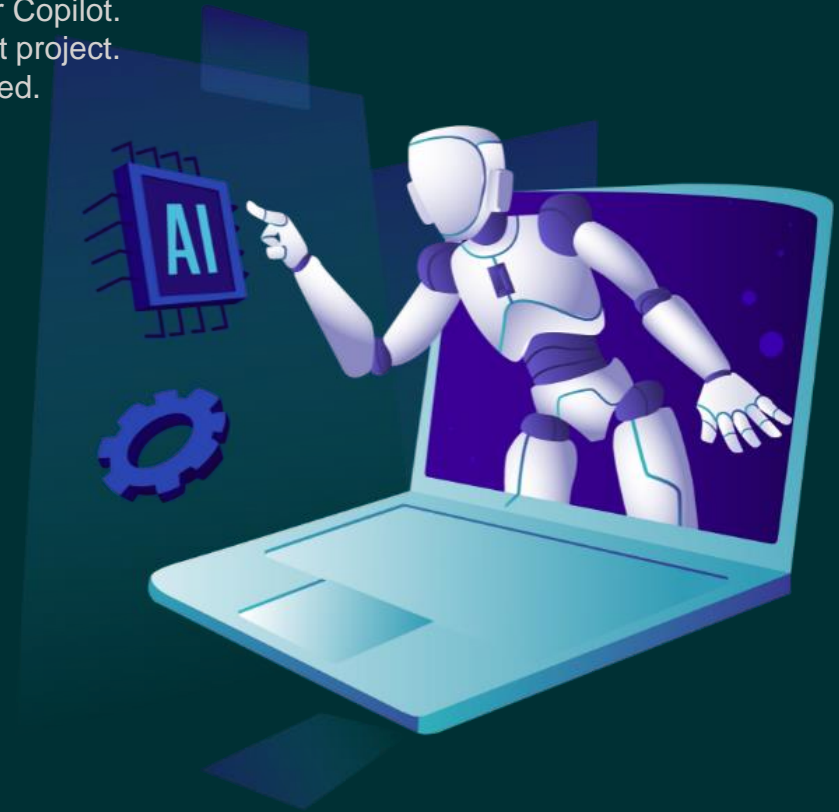
- Conduct a discovery session to understand your current situation, challenges, opportunities, and vision for Copilot.
- Identify the key stakeholders, use cases, data sources, and success criteria, and ROI goal for your Copilot project.
- Assess your readiness and maturity for AI adoption and identify any gaps or risks that need to be addressed.

Deploy

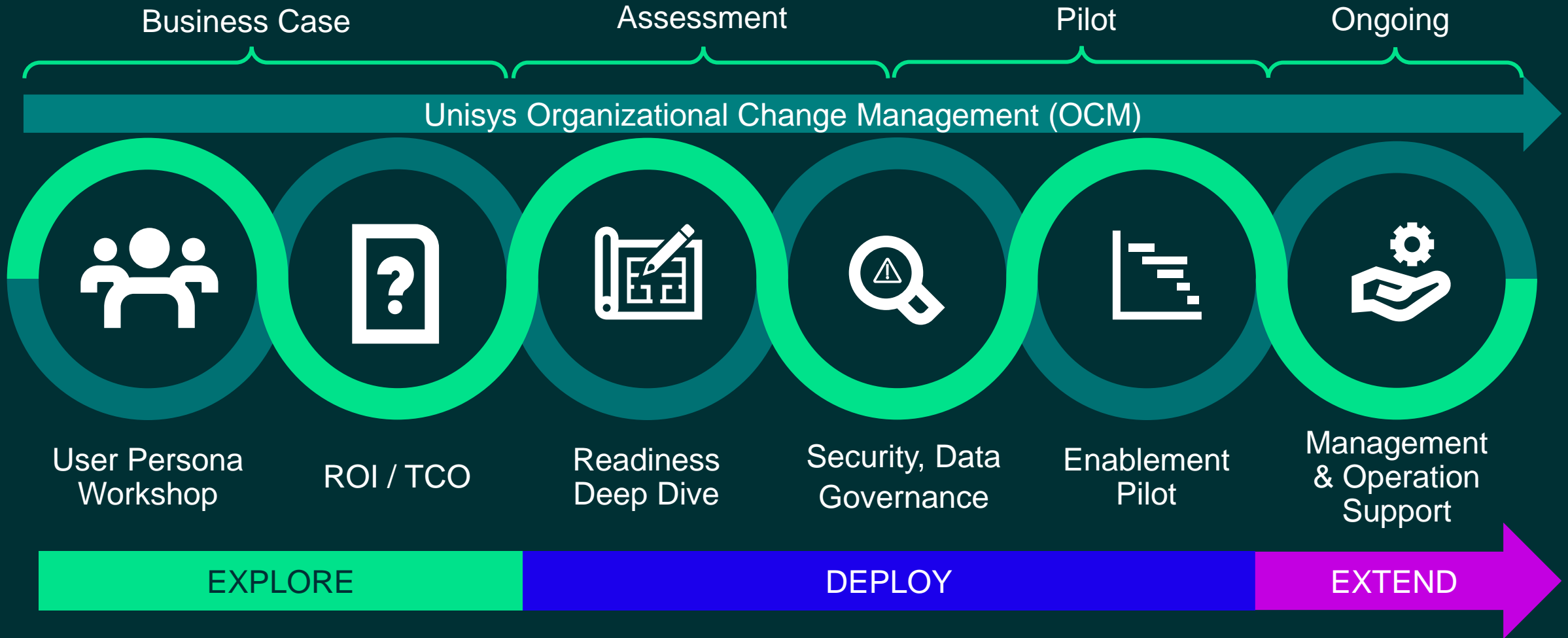
- Define the roles and responsibilities, governance, and security policies for your Copilot project.
- Plan the testing, deployment, and change management strategies.
- Implement your Copilot solution according to the design and plan.
- Configure and customize Copilot to meet your specific needs and preferences.
- Integrate Copilot with your data sources and applications.
- Train and test your Copilot solution and validate its performance and accuracy.
- Deploy your Copilot solution to your target users and environments.

Extend

- Monitor and evaluate your Copilot solution and collect feedback from users and stakeholders.
- Measure the impact and value of your Copilot solution and compare it with the success criteria.
- Identify and implement any improvements or enhancements to your Copilot solution.
- Scale and sustain your Copilot solution and explore new opportunities and use cases for Copilot.



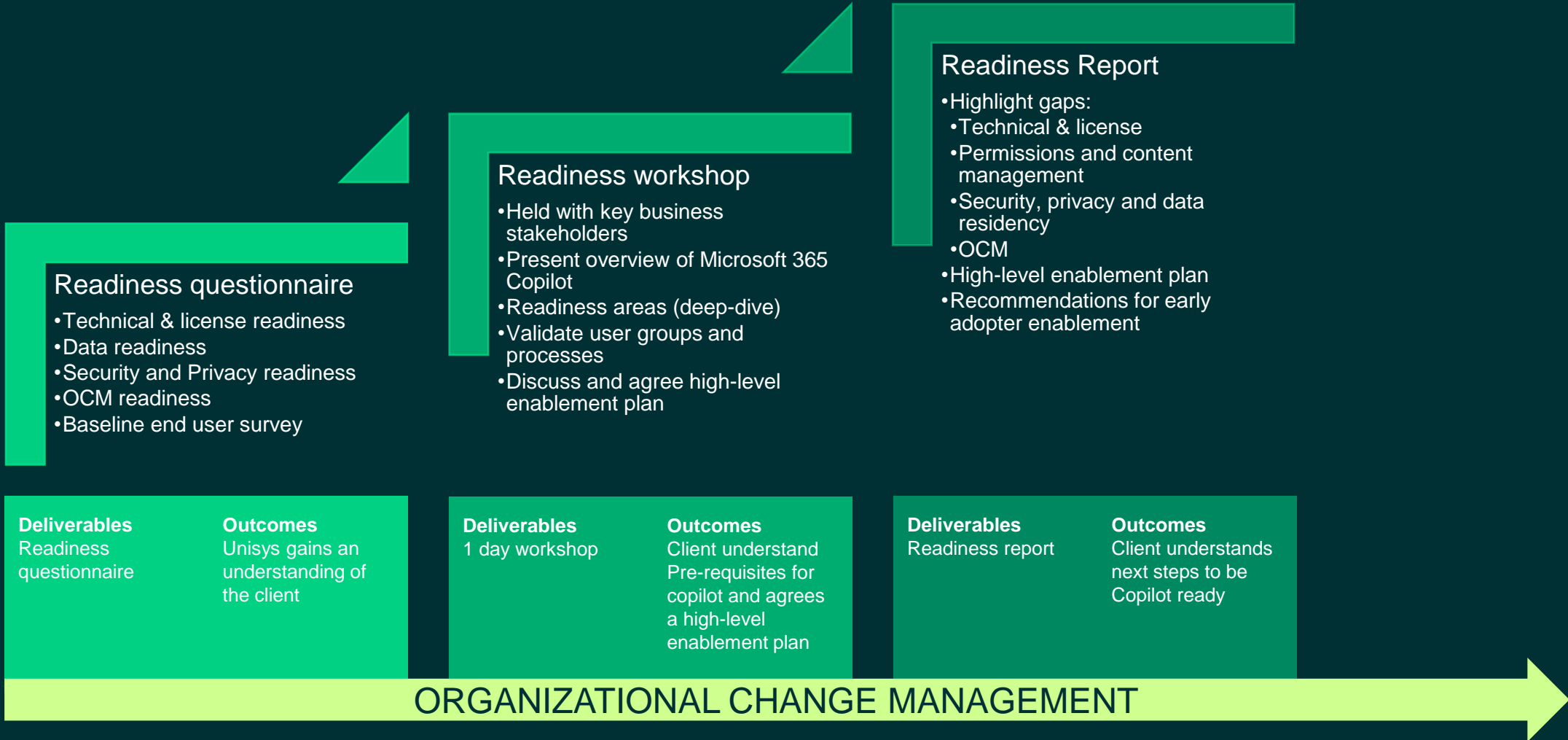
Design your Copilot journey with our workshop options



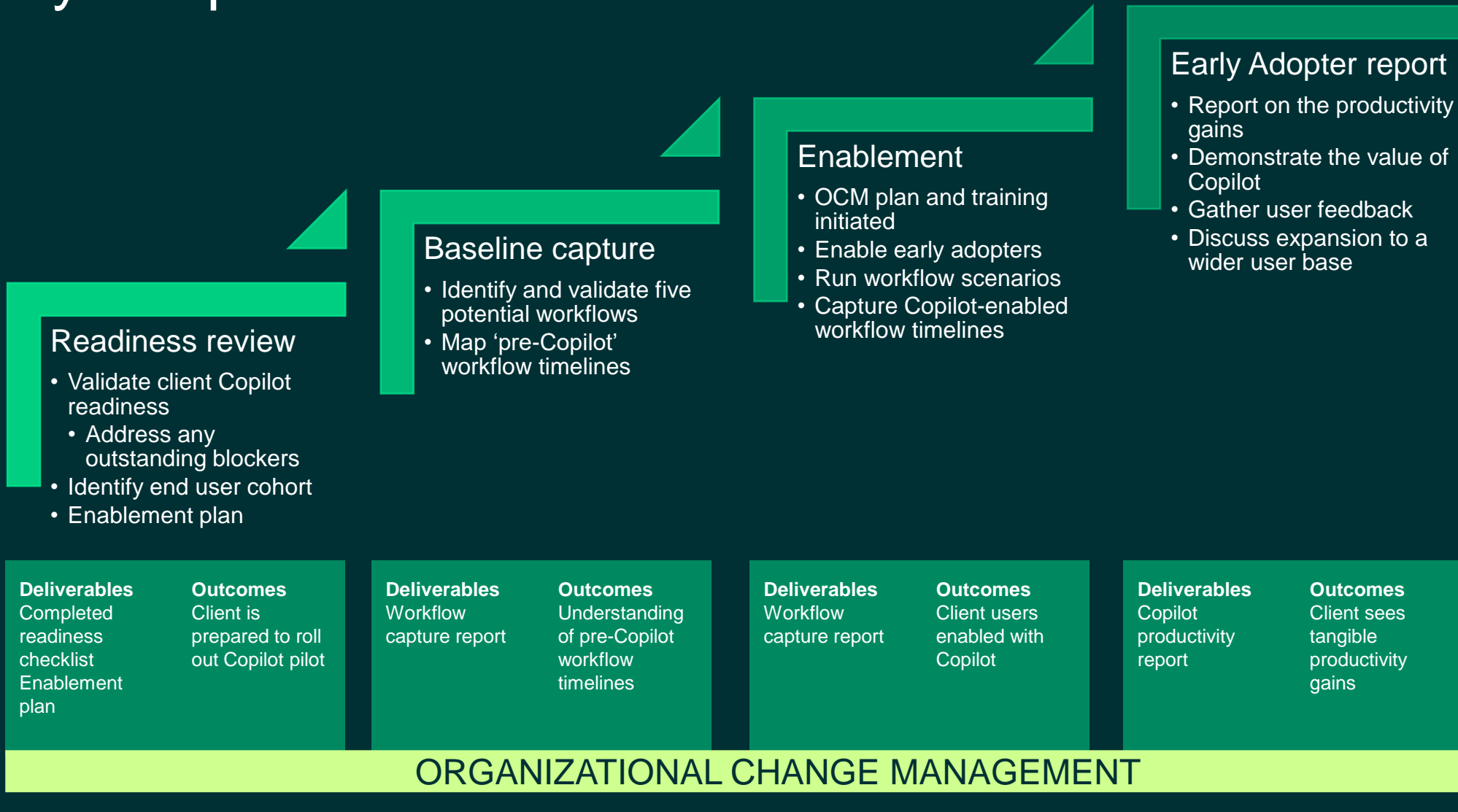
The Business Case for Copilot



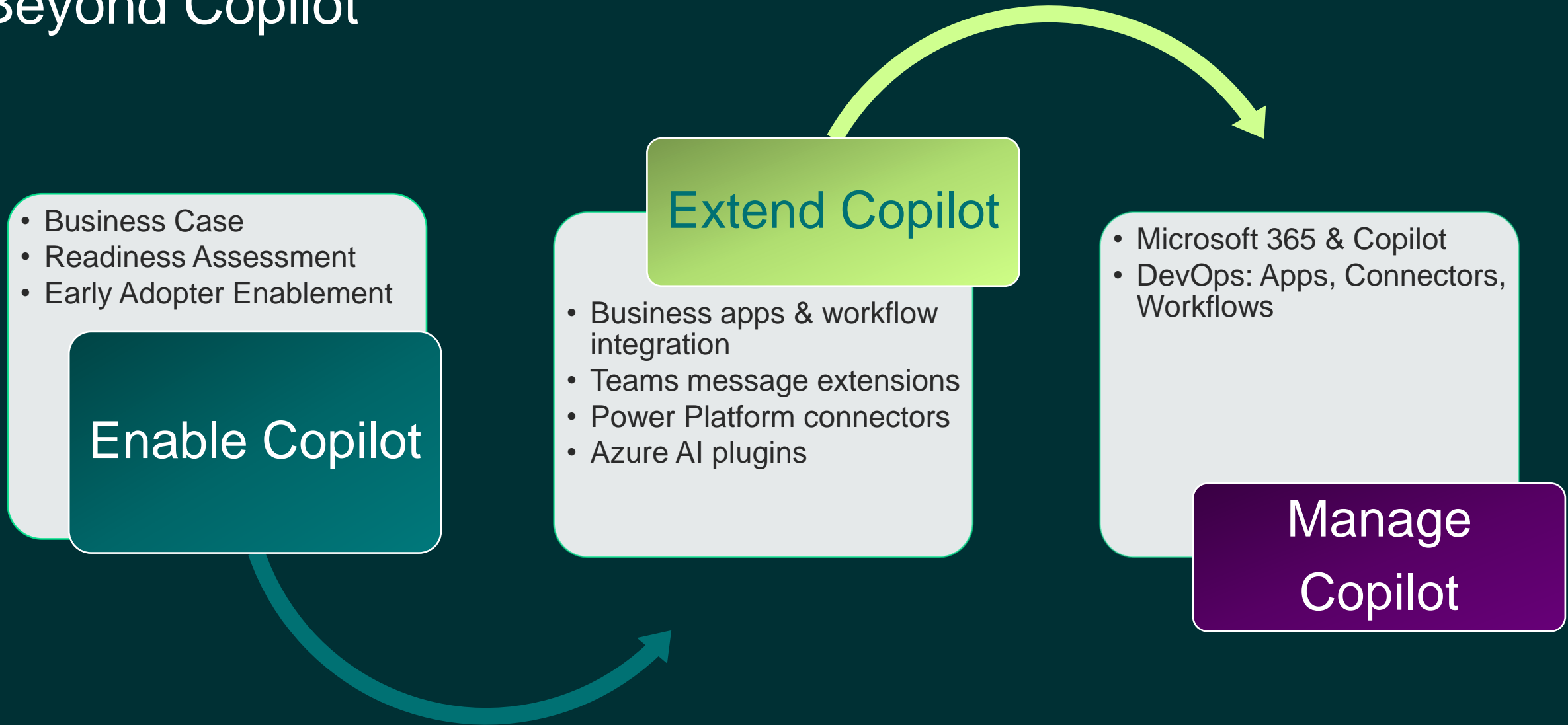
Readiness Assessment



Early Adopter Enablement



Beyond Copilot



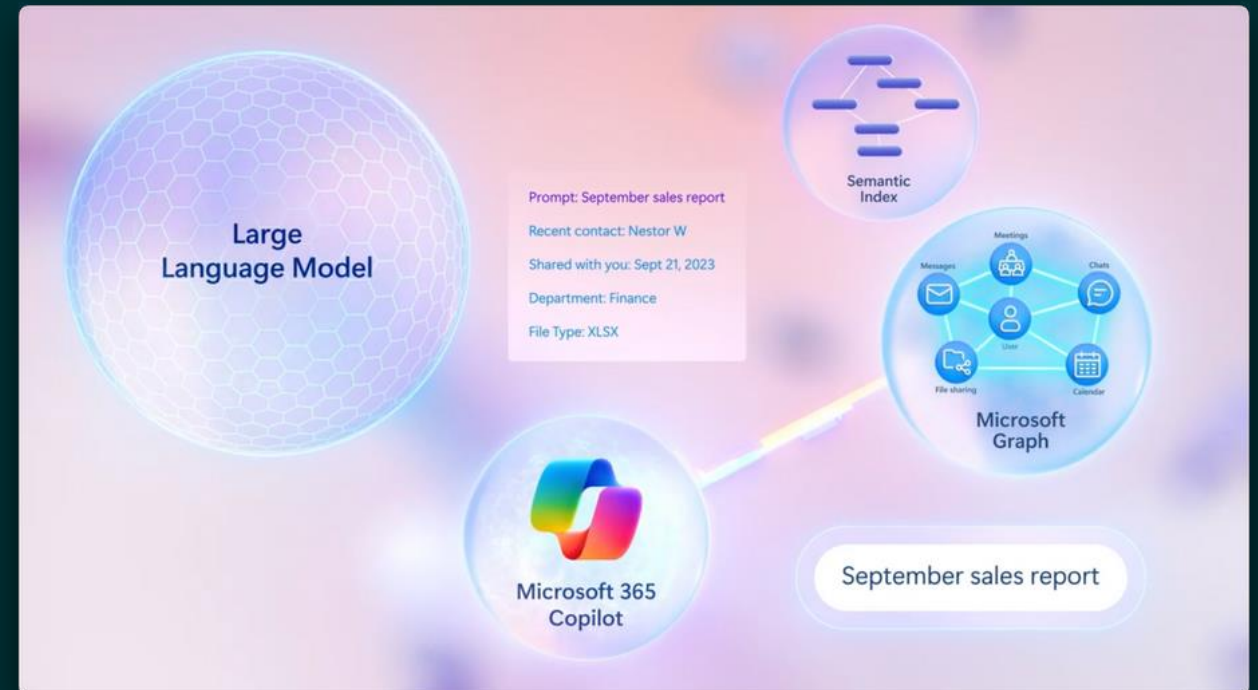
Extending Microsoft 365 Copilot to External Data Sources

Bring external data into your Microsoft 365 Copilot experience to ground generative AI results using connectors and plugins.

Use Microsoft Graph connectors to integrate the data sources you want with Semantic Index for Copilot. This option pre-indexes defined read-only information used for retrieval with your prompts to drive the most relevant AI-generated responses.

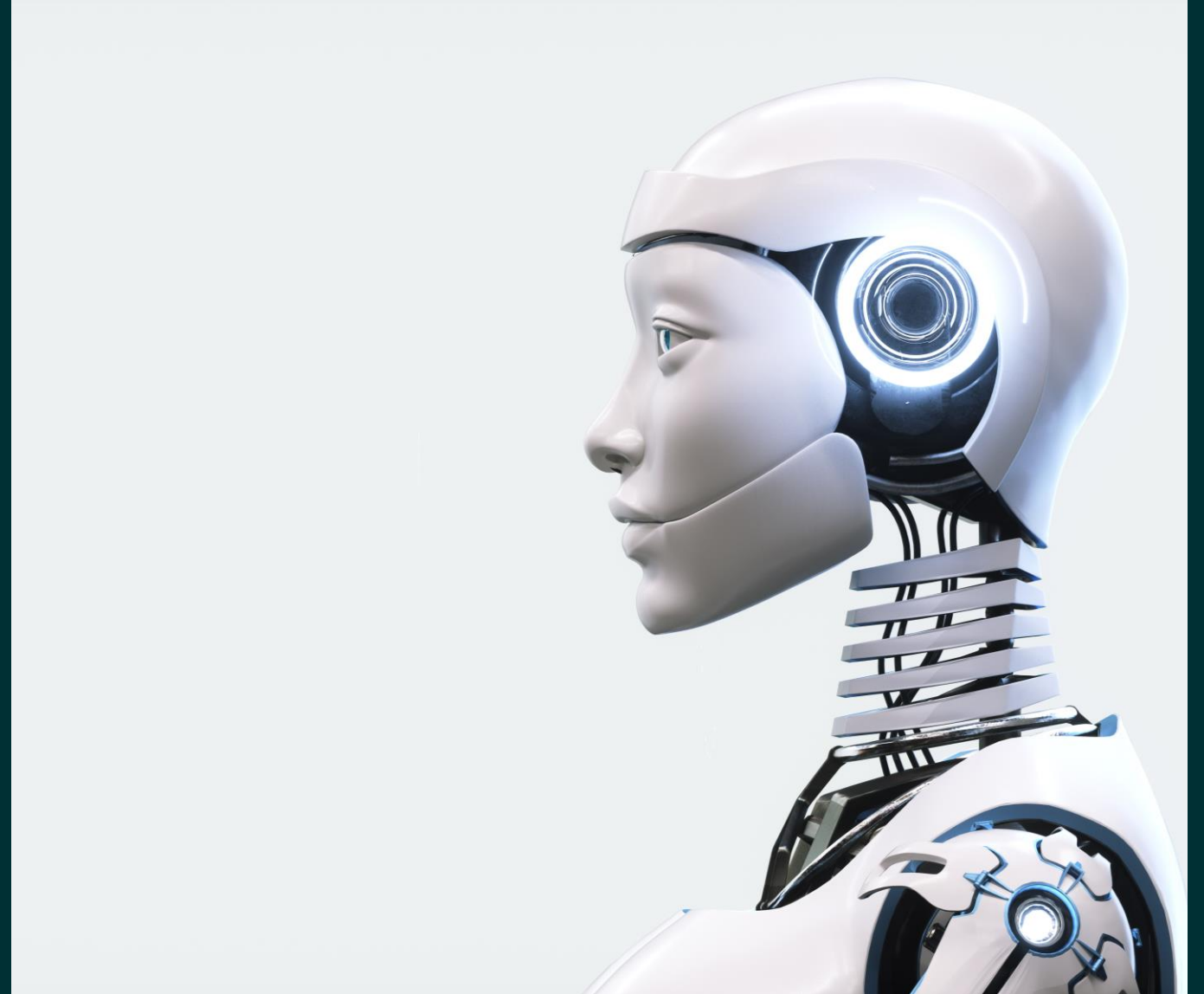
Use managed and trusted plugins, such as OpenAI plugins, Microsoft Teams message extensions, and Power Platform connectors. Instead of pre-indexing information, plugins optimize for real-time API based data retrieval, and they can optionally write-back data.

- Transformation: Move legacy customers to M365
- Business apps & workflow integration
- Teams message extensions
- Power Platform connectors
- Entra / Azure AI plugins



Beyond ...

Unisys is your trusted advisor for the future of Copilot



Thank You

