

The logo consists of three concentric, curved segments in blue, yellow, and red, forming a partial circle around the text.

# Fusion Chat

Chatbot and Virtual  
Agent Solutions

# Our Offering

Personalized chatbot solutions powered by advanced AI technology.

Chatbots that understand vision, speech, search, and natural language.

Manage conversations and gain insights from a single dashboard with our omnichannel system

Integration with almost any channel, including popular messaging apps and webchat.





# Natural language processing (NLP) technology from OpenAI

Allows the chatbot to understand and interpret user inputs in a human-like way



Communicate with users in a natural and intuitive way.

Provide them with personalized recommendations, support, and information on demand.

## Microsoft Cognitive Services

Enable the bot to perceive the world and make decisions based on its understanding of context

# Artificial Intelligence

Cutting-edge AI from OpenAI and Microsoft for an unparalleled conversational user experience



## Speech

Interpret spoken language with speech to text capabilities



## Vision

Analyse images and extract text via OCR technology



## Language

Natural language processing to analyse conversational sentences



## Search

Search webpages, videos, images and news with the power of Bing APIs



# Pre-Built and Ready to Use Solutions

Readily available, innovative solutions

Easily integrated into your business

**DESIGNED TO SAVE YOU  
TIME AND MONEY**

 Can I Help You With?





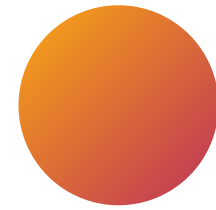


# Industries

With a range of solutions tailored to various industries, we are confident that we have a chatbot solution suitable for you.

[SEE INDUSTRIES](#)





# Education

Enhance the learning experience for students, improve the efficiency of educational institutions, and reduce costs

**Personalized Learning**  
**Answer Student Inquiries**  
**24/7 Assistance for Homework and Assignments**  
**Finance**  
**Admissions**  
**Registration and Re-enrolment**  
**Information on Campus Resources and Events**

# Insurance

Improve customer experience and increase efficiency, ultimately leading to a more profitable business.

**Claims Processing**  
**Customer Service**  
**Policy Management**  
**Fraud Detection**  
**Premium Quotes**  
**Risk Assessment**  
**Sales Assistance**

**InsureBot**

**New Cover**

Hi Joe, let's get you covered!

What address should I use for your quote?

1 Smith Street, Cape Town, 0001, South Africa

Got it! Do you own or rent your home?

Own Rent

I am renting my home.

I see. Does anyone else live with you?

Spouse or Partner Children

Housemates No. It's just me.

No. It's just me.

Independence is bliss! Tell me Joe, is your home protected by any of the following?

A boomed-off neighbourhood

An electric fence A 24/7 Guard

A 24/7 Guard.

Top-notch security! How many insurance claims have you had on your home and contents in the last 24 months?

0 1

2 3+

Type a message

**Transforming  
customer  
interaction**



**Streamlined  
property  
management**



# Real Estate

- **Property Management**
- **Fault Reporting**
- **Lead Generation**
- **Property Search**
- **Document Submission**
- **3D Tours**
- **Customer Service and Updates**
- **Personalized Property Recommendations**

**Changing the  
way tenants  
and property  
owners  
communicate**

# Retail and eCommerce

Enhance customer experiences, increase sales, and improve operational efficiency for businesses.

**Customer Support**  
**Product Recommendations**  
**Inventory Management**  
**Order Tracking**  
**Manage Orders**  
**Personalized Marketing**  
**FAQs**





# Automotive

Provide real-time updates and assistance to drivers and managers, improving efficiency and reducing costs.

- Route Planning
- Driver Assistance
- Vehicle Status
- Maintenance Alerts
- Logistics
- Performance Data
- Fuel Tracking
- Cost Reduction





# Financial Services

Revolutionize the loan servicing process.

**Customer Support**  
**Loan Approvals**  
**Risk Assessment**  
**Payment Reminders**  
**Fraud Detection**  
**Data Analysis**  
**Loan Restructuring**





# Channels

AI chatbots can be integrated across multiple channels and platforms, allowing for a consistent and streamlined customer experience across all touchpoints.



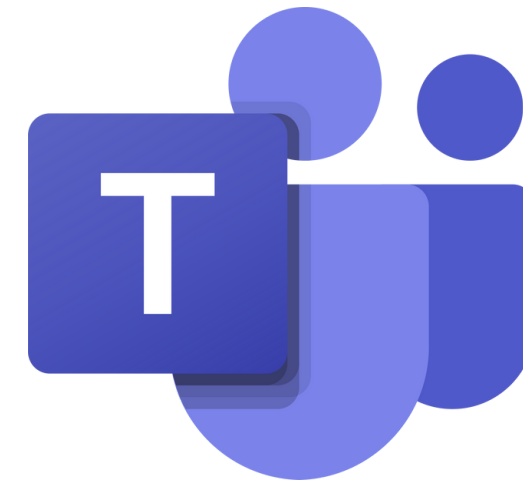
WhatsApp



Facebook Messenger



Telegram



Microsoft Team



Twitter



WeChat

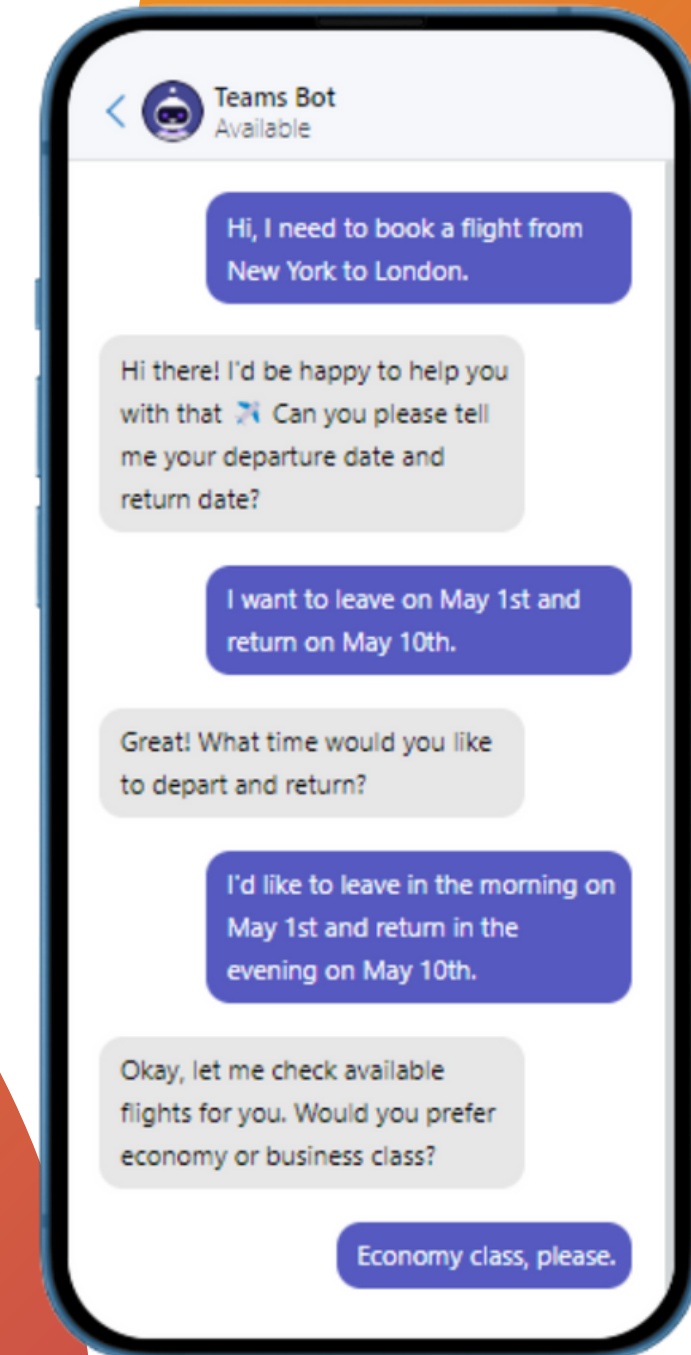
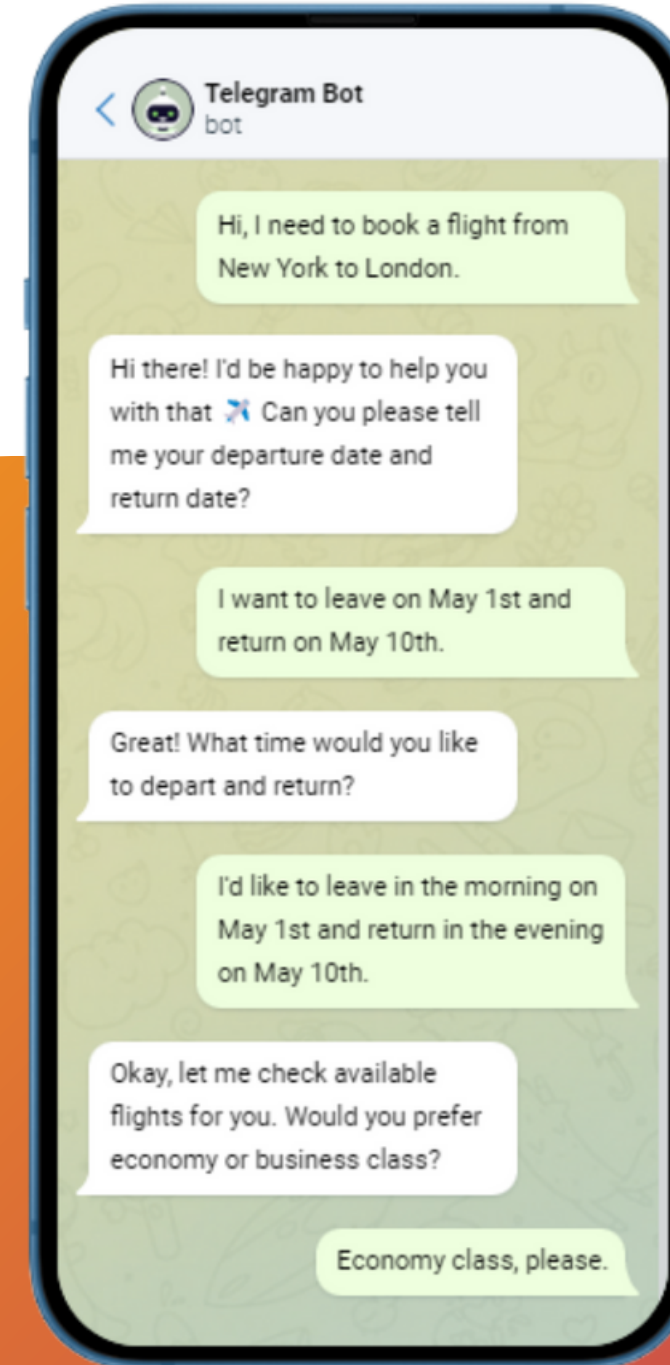
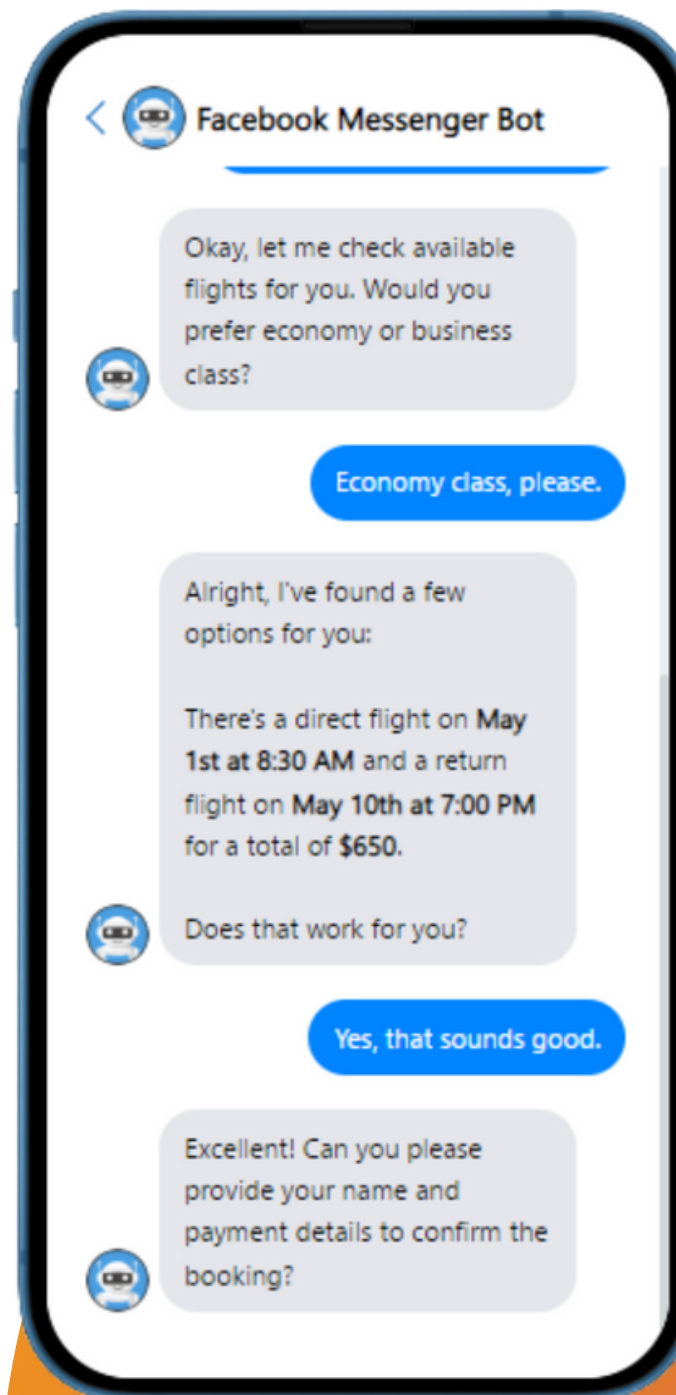
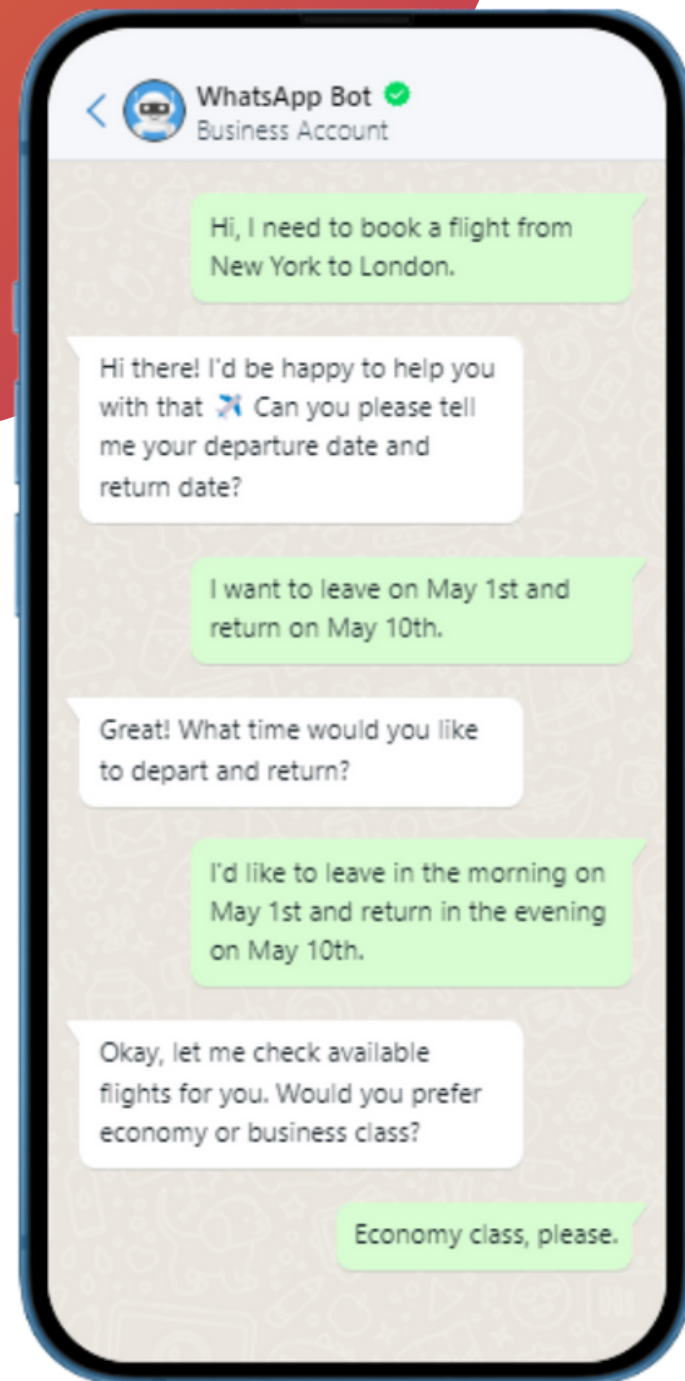


SMS



Web Chat

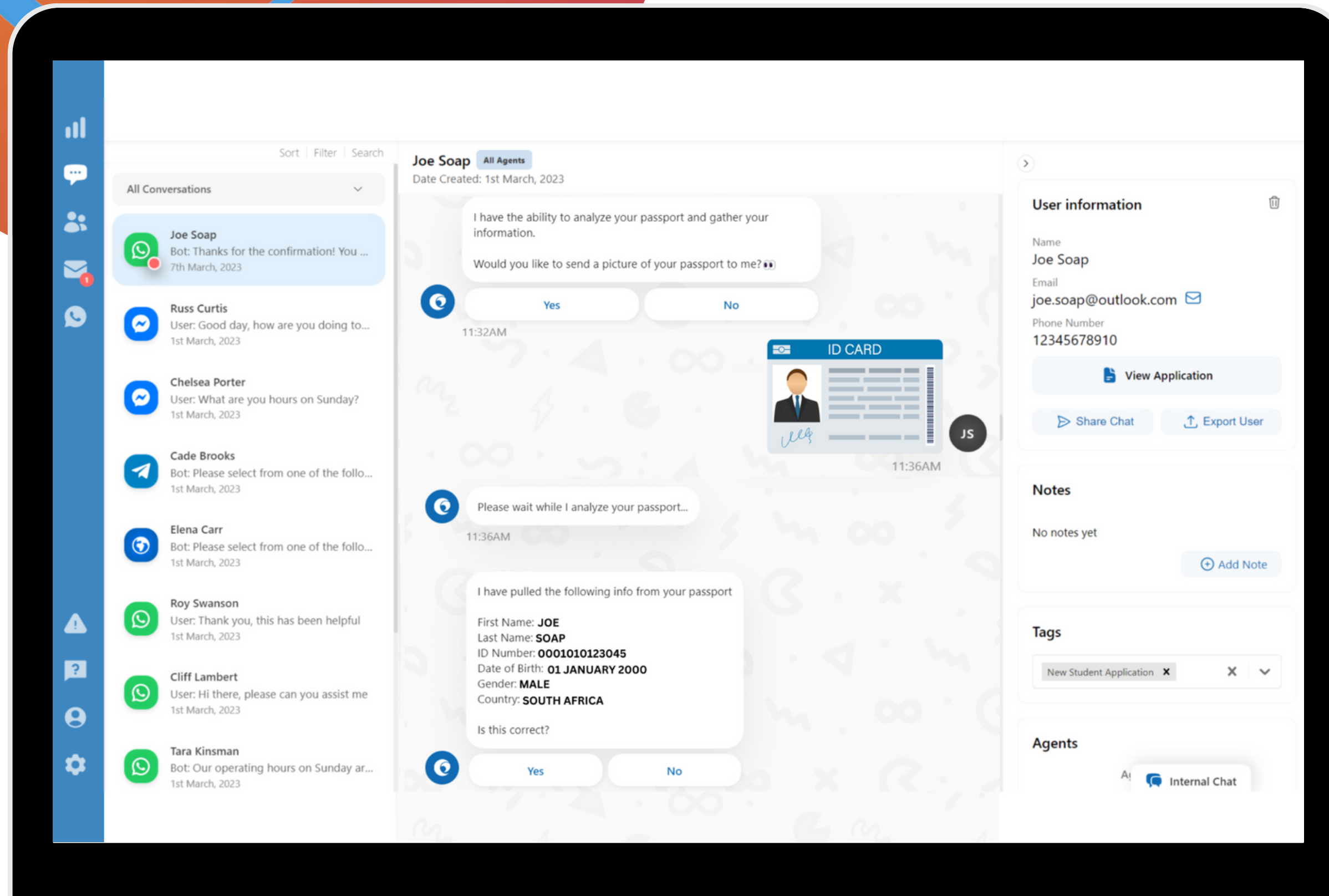
# Be Where Your Customers Are





# Fusion Flow: Omnichannel Solution

One dashboard. All your chatbots. All your conversations. All your analytics.



Gain Insights

Streamlined Inquiry Management

Manage Conversations

Quick Replies for Faster Response Time

Continue conversations across multiple channels

Seamless Bot-to-Human Handover

# fusion

## Contact Us



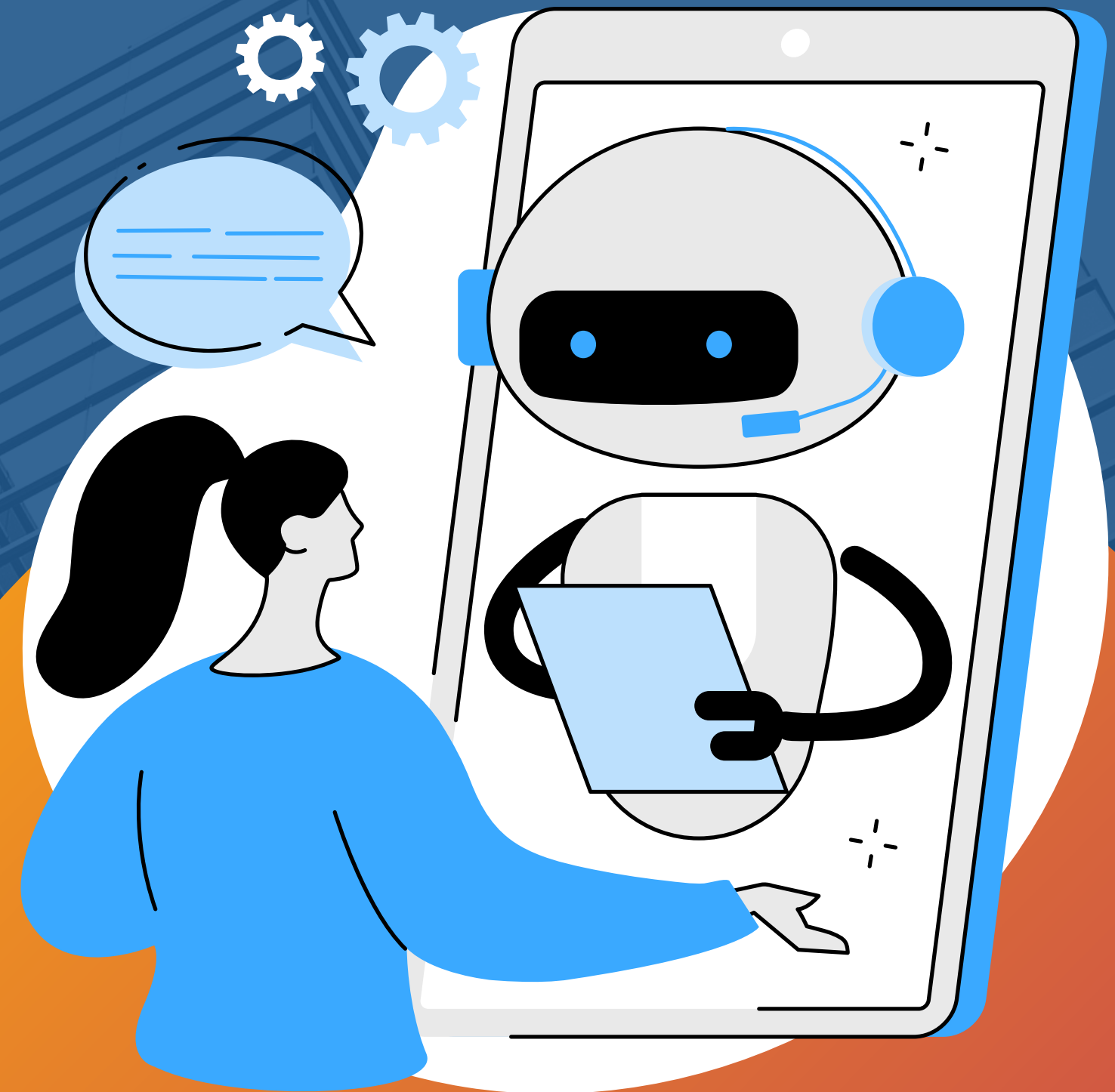
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The background is a solid blue color. It features a faint, light blue grid pattern that is slightly tilted. Overlaid on this are several large, semi-transparent orange circles of varying sizes. There are also several curved, brush-stroke-like lines in shades of blue and purple. The text "Thank You" is centered in a bold, white, sans-serif font.

**Thank You**