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# Leapwork Partners with Illumina Technology to Build Microsoft QA Center of Excellence

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Leapwork will collaborate with Illumina Technology, a specialist D365 and cloud consultancy, to democratize test automation for Microsoft-led enterprises through a strong QA COE.

Implementing, maintaining, and scaling automation is challenging for many enterprises, regardless of their size, industry, and internal structure. Ensuring software quality in a Microsoft-led organization requires a fully automated and unified One Version strategy.

## Companies take risks when adopting automation

Whether it's digital transformation, cloud migration, or updates and maintenance, the process of carrying out automation is a challenge. Up to 40% of software is released without proper testing. Factors like a lack of strategic priority, insufficient technical resources, and bugs are cited as aspects that complicate automation and this puts company growth and reputation at risk, resulting in tremendous pressure on QA teams.

Luckily, the strategic, technical, and QA expertise of Illumina Technology can help companies overcome these challenges, while Leapwork is the key to achieving this at scale. More than a tool, Leapwork empowers business and technical users to automate and scale Microsoft testing across the entire tech stack.

*Leapwork's investment in their technology shows with the ROI our clients are getting from deploying Leapwork. The ease of capturing test case scenarios and rolling out automation is second to none in the Microsoft ecosystem."* said Andrew Alpert, Vice President of Illumina Technology.

## Building operational excellence

The partnership will enable enterprises to adopt and scale Microsoft Dynamics 365 and beyond in order to build operational excellence. This makes an uncertain environment more stable and ensures that everyone can do their job with less risk.

As an example, Leapwork has helped Ascensus, a Financial Services company using Dynamics, reduce bugs by 90%, increase headcount efficiency by 10%, and triple their throughput of test cases.

By combining the respective strengths of both organizations, it's possible to build a true Microsoft Center of Excellence that will benefit D365 companies end-to-end, regardless of their test automation maturity.

*By combining Illumina Technology's extensive Microsoft expertise with Leapwork's automation tools, this partnership aims to enable customers to build, maintain, and scale their test automation efforts more efficiently, effectively reducing risks and improving time to value. Illumina Technology can help its clients accelerate their digital transformation initiatives in D365 environments and beyond and achieve their business objectives faster,"* said Christopher Carlton, Director of Alliances and Channel Americas of Leapwork.

Justin Carter, Illumina Technology's CTO, said, "When testing in Microsoft D365, companies need an automated solution to bring their entire technology stack into the testing scenarios. Leapwork automates all aspects of testing, from core applications to third-party ISV's. We are experiencing great success with our clients who leverage Leapwork for automation."

## About Illumina Technology

Illumina Technology is a leading Microsoft Gold Certified Partner focused on Dynamics 365 for enterprise organizations. Illumina Technology's team is comprised of both functional and technical experts that bring real world business process excellence combined with technical leadership, allowing retail, wholesale, and eCommerce companies to realize the benefits of digital transformation with ease.

Headquartered in Portland, Oregon, Illumina Technology has operations in India and Pakistan. Leveraging a global approach allows Illumina Technology to service customers in all regions as well as provide an unparalleled level of support.

## About Leapwork

Leapwork is the leading global AI-powered visual test automation platform, empowering the world's largest enterprises to adopt, maintain and scale automation in less than 30 days. Unlike traditional test automation, Leapwork is as easy and intuitive to use as cobbling Lego blocks together, for even the most complex test automation cases. This is why Leapwork is used by hundreds of global enterprises across all industries, from banks and insurance companies to life science, government, and aerospace.

Clients include Mercedes Benz, PayPal, Beckman Coulter Life Sciences and BNP Paribas. The company is headquartered in Copenhagen, Denmark, and has local offices across Europe, US and Asia. To learn more about Leapwork, visit [www.leapwork.com](http://www.leapwork.com).

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