

# Customer Portal for Dynamics 365 Business



Intelegain offers a connected solution by extending Microsoft Dynamics 365 functionality for B2B customers towards tracking their orders, shipments, invoices and service requests directly from the customer facing web portal. It enables customers to validate item availability before placing an order virtually.

## WHAT WE OFFER



- Customers can check the availability of inventory at specified warehouse location
- Place orders directly from the portal
- Track shipment status
- Track pending invoices
- Check tracking details of an item with warranty information
- Solution can be deployed in days instead of months
- Real-time sync with Business Central
- Easy interface for customers to place their orders online
- Real-time tracking of shipment, invoice and warranty status
- Solution is fully built on Microsoft managed services for optimum and reliable performance
- It is unique in nature as no other ready to use solutions available for Business Central
- Get connected with your customers digitally for error-free operations
- Enhance customer satisfaction by providing seamless virtual tracking functionality

## WHAT OUR CUSTOMERS ARE SAYING

*“The solution helped us to go to market with the Client portal within weeks with an awesome user experience design. We would recommend this solution to all Business Central users for their client/customer portal”*

**- Bahron Alipour, COO, Social Mobile Telecommunications**

## LEARN MORE

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# Customer Portal for Dynamics 365 Business



# Microsoft Dynamics 365

Work in your terms with Microsoft Business. Enable people to do their best work. Gain valuable insights. Thrive with solutions expressly built for change. Unlock next.

## KEY USE CASES



**SALES** Understand

customer needs better, respond faster, and



**FINANCE AND**

**OPERATIONS** Analyze your vital



**MARKETING**



relationships, and data visibility by connecting data for external activities, and

Increase your return on investment with our agile and efficient Microsoft cloud solution.

## WHY MICROSOFT DYNAMICS 365?

**Modern applications** that deliver new experiences and connect with businesses' existing systems to allow organization to digitally transform their own way. Applications that use mixed reality, the ability to take an application that overlays on the reality in front of users, that guides them through a business process like never before. Connect to information from social networks, mobile devices and micro-applications to drive intelligence and inform a more effective business process.

**Unified data and processes** that enables business without silos. Centralized data enables disparate groups to work together effectively via a single, trusted view of processes, relationships, and data. Data connectors allow thousands of systems to bring their data into a single network.

**Intelligence** that delivers actionable insight. Data in the new world includes social, relationship, and productivity information, in addition to insights generated by business systems. The right solution requires a unified approach that allows companies to automatically leverage their data to decide and act in real time with expanded analytics, predictive algorithms, and automated artificial intelligence.

**An extensible environment** that enables change. The right solution establishes a data, communication, and application environment that makes it easy to evolve and extend existing business operations, while introducing technologies that enable users to create solutions where no solution exists and to expand data analysis.

Learn more: [www.microsoft.com/dynamics365](http://www.microsoft.com/dynamics365)

Microsoft  
Partner

Gold Application Integration  
Silver Application Development  
Silver Small and Midmarket Cloud Solutions  
Silver Data Analytics  
Silver Intelligent Systems