



Introduction of Business Central Help Line



Microsoft Dynamics 365
Business Central Helpline

Business Central Helpline is a part of CompuSoft Advisors.



Microsoft Solutions Partner
Business Applications

Microsoft Solutions Partner
Digital & App Innovation
Azure

Microsoft Solutions Partner
Modern Work

Purpose

Business Central HelpLine is a dedicated free support service tailored exclusively for users of Microsoft Dynamics 365 Business Central.

Functionality

It offers comprehensive assistance in both Functional and Technical aspects of Business Central.

Commitment

Our aim is to empower businesses by enhancing their understanding and utilization of this powerful business management solution.



Objective of Business Central Helpline

Free Global Support for Business Central Users

Every Wednesday

Time : India: 12 pm | Singapore: 2.30 pm | Australia: 4.30 pm | UAE: 10.30 Am

Enhanced Understanding

- To help users gain a deeper understanding of Microsoft Dynamics 365 Business Central.

Optimized Utilization

- To assist users in optimizing their utilization of Business Central's extensive functionalities.

Empowerment

To empower businesses with the knowledge and tools they need to succeed.



Support Function of Business Central Helpline

- **Free Support Session:** Offering a complimentary one-hour support session.
- **Direct Expert Interaction:** Providing direct access to CompuSoft Advisors Functional and Technical Team experts.
- **Responsive Service:** Addressing a wide range of queries related to Business Central.
- **Worldwide Reach :** Customers from any location can attend the session by completing the registration process.

Support Function of Business Central Helpline



Microsoft Dynamics 365
Business Central Helpline

Seamless Process to Access Free Support:

1. Complete the Registration Form:

Fill in the registration form provided on our platform.

2. Receive Confirmation: An email confirmation will swiftly follow, containing a link to join the Live support session hosted on Microsoft Teams.

3. Connect with Experts: Join the session and engage with the CompuSoft Functional and Technical Team, where your queries will be expertly handled.

<https://www.businesscentralhelpline.com/>

Registration
form

The screenshot shows the website's registration page. At the top, there is a navigation bar with the Microsoft Dynamics 365 Business Central Helpline logo on the left and links for 'Milestones', 'Register', and 'FAQ' on the right. The main content area has a dark background with white text. The headline asks, 'Are your users using Microsoft Dynamics 365 Business Central effectively?'. Below this, a paragraph explains that a free dedicated support service is offered for Business Central users. A call to action invites users to join an inaugural session on 30th August at 12pm IST. A link is provided to join the webinar. At the bottom, it states that free support sessions are organized every Wednesday at specific times for India, Singapore, Australia, and UAE. To the right of the text is a circular diagram with a central blue icon and several surrounding icons representing various business functions like sales, finance, and HR.

businesscentralhelpline.com

Microsoft Dynamics 365
Business Central Helpline

Milestones Register FAQ

Are your users using Microsoft Dynamics 365 Business Central effectively?

If you find yourself seeking guidance on functional or technical aspects, we are now offering a FREE dedicated support service tailored exclusively for **Business Central** users.

Join our inaugural session on 30th August, at 12pm IST.

Click here to join the webinar!

FREE support sessions will be organized every Wednesday at

India: 12pm | Singapore: 2.30pm | Australia: 4.30pm | UAE: 10.30am

Support Function of Business Central Helpline



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Seamless Process to Access Free Support:

https://www.businesscentralhelpline.com/

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Microsoft Dynamics 365 Business Central Helpline

Milestones Register FAQ

Registration form

Please register by entering your details below

Please enter your first name*

Please enter your last name*

Please enter your company name*

Please enter your company email ID*

Please enter your contact number

Please enter your city name

Please enter your country name

Please enter your Role

Please enter your Application

Please enter your Modules

Is Third-Party Integration Used?

Yes No

Functional Queries

Technical Queries

Solution Expected From Business Central Helpline

Can We Contact You For Further Clarification?

Yes No

Submit



Support Function of Business Central Helpline

1. Who Can Participate in the Free Support Session?

Our free support session is designed for individuals in various roles, including :

- IT Department Heads,
- Finance Managers,
- CXOs, and
- Equivalent decision makers.

2. What Topics Can I enquire About During the Session?

- Customer have the opportunity to ask a wide range of questions related to Microsoft Dynamics 365 Business Central.
- This encompasses Functional, Technical, and Training-related queries, enabling you to harness the full potential of the platform.



What Customer can expect from Business Central Helpline

- Wide Range of Queries:** We handle a diverse array of questions related to Business Central.
- Functional Queries:** Providing answers and guidance on how to use Business Central effectively for various business functions.
- Technical Queries:** Assisting with technical aspects, troubleshooting, and system optimization.



Post implementation Challenges

Challenges come across in
Business Central
(Functional / Technical)

- Lack of Knowledge
- Wrong data
- Reporting issue
- Configuration issues
- Reconciliation issues
- Inventory Valuation

Solution Avenue

Common Solution by Business
Central Helpline for challenges
faced by customer

- Training on specific Domain
- New validation and controls
- Configuration Audit
- Data Reconciliation and
rectification
- Setting Roles and
responsibilities
- Report development

Scaling

Going Forward, What customer will
look for support in future.

- New feature implementation
- Approval and Work flow
- Business Analytics
- Process Automation



General Challenges in Business Central

***Few questions cannot be covered in the session but can be considered offline on chargeable basis, as it involves detail study and provide solution to those challenges :**

- Ledger & subledger is not matching.
- GST reconciliation is not matching.
- Inventory valuation is not matching.
- Bank reconciliation balance not matching.
- Table Locks, and Slow Performance Migration related query from Nav to Business central



Sign up today and take your business to greater heights with Business Central Helpline. www.businesscentralhelpline.com

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Your success is our priority.

Thank you