

 Microsoft 365 Copilot Accelerator

# BDO Copilot Care+

Leverage Microsoft 365 Copilot to take productivity to new heights.

12 Week Implementation

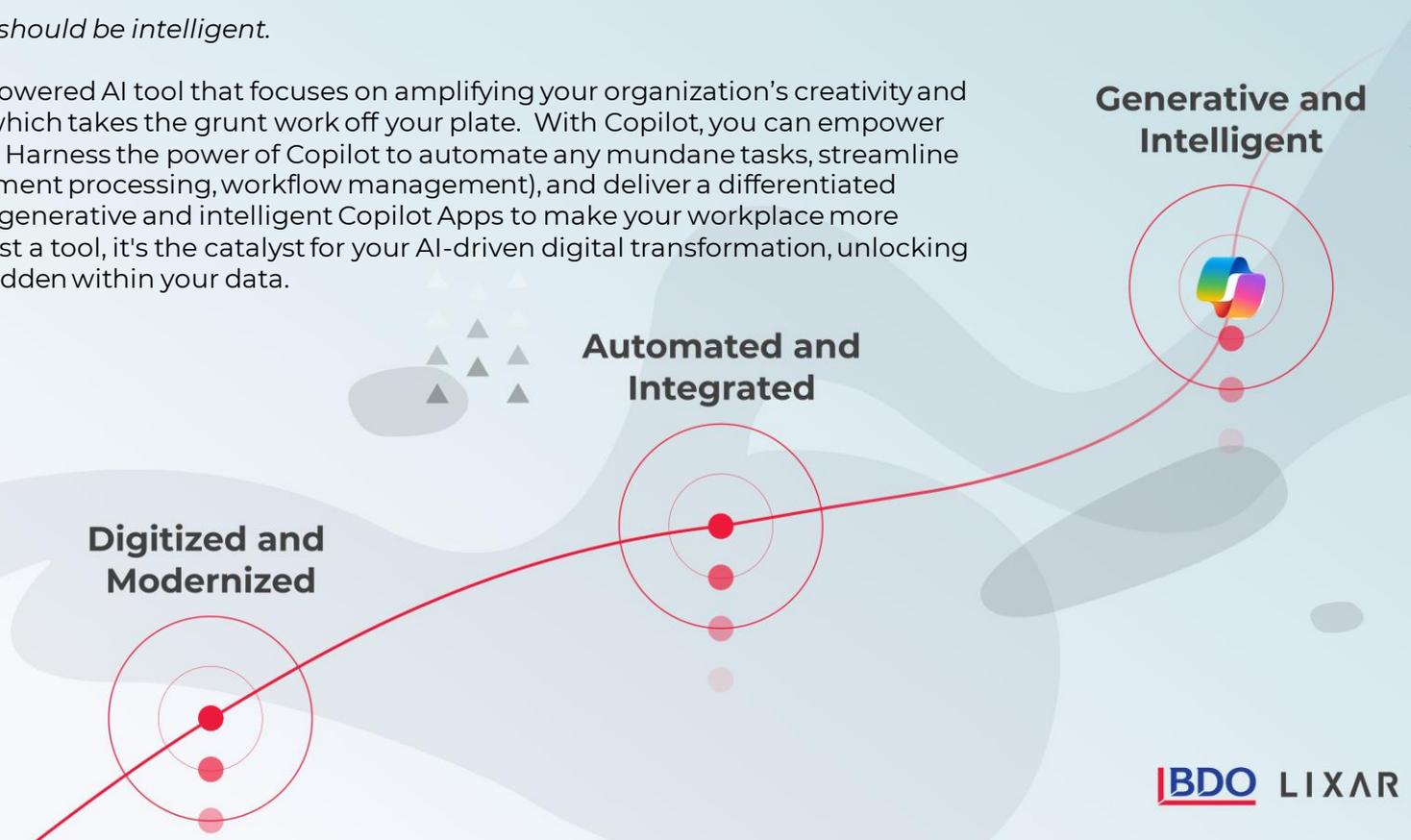


# THE NEXT PHASE OF DIGITAL TRANSFORMATION

*In the age of AI, every app should be intelligent.*

Meet Copilot, a Microsoft powered AI tool that focuses on amplifying your organization's creativity and accelerating productivity which takes the grunt work off your plate. With Copilot, you can empower everyone to achieve more. Harness the power of Copilot to automate any mundane tasks, streamline processes (including document processing, workflow management), and deliver a differentiated customer experience with generative and intelligent Copilot Apps to make your workplace more intelligent. Copilot is not just a tool, it's the catalyst for your AI-driven digital transformation, unlocking the limitless possibilities hidden within your data.

**Digitized and  
Modernized**



**Automated and  
Integrated**

**Generative and  
Intelligent**

# MICROSOFT 365: OUR MULTI-DISCIPLINARY APPROACH TO AI & INNOVATION



20+ years in technology consulting



Digital strategy and operations experts



Award-winning Microsoft Partner in cloud, AI & security



Dedicated industry teams



In-house solution design lab



Innovation partner ecosystem

# BDO KNOWS MICROSOFT CLOUD



600+

BDO LIXAR EMPLOYEES IN CANADA



BDO CANADA EMPLOYEES

4300+

2019  
Microsoft AI  
Innovation  
Partner

2020  
Microsoft Data  
Platform  
Modernization

2022  
Microsoft  
Enterprise  
Partner Of The  
Year

2023  
Security Partner  
of the Year

## ADVANCED SPECIALIZATIONS

- ▶ Azure Expert MSP
- ▶ Modernization of Web Applications to Microsoft Azure
- ▶ Cloud Security
- ▶ Adoption and Change Management
- ▶ Identity and Access Management
- ▶ Information Protection & Governance
- ▶ Threat Protection
- ▶ Windows Server and SQL Server Migration to Microsoft Azure

## MICROSOFT COMPETENCIES



Gold:

- ▶ App Dev
- ▶ Cloud Platform
- ▶ Cloud Productivity
- ▶ Collaboration & Content
- ▶ Data Analytics
- ▶ Data Platform
- ▶ Datacenter
- ▶ Security



Silver:

- ▶ SMC Solutions
- ▶ Communications
- ▶ EMM
- ▶ Messaging
- ▶ Windows & Devices

## PROGRAMS



Copilot Jumpstart



FastTrack-Ready Partner



MSSP/MCI Program



Solution Assessment Program



ECIF & AMMP funding



Lixar Wins Microsoft's AI Innovation Award  
/ LIXAR / July 15, 2019 / #LIXAR  
July 15, 2019, Las Vegas, Nevada - Lixar wins Microsoft's AI Innovation Award.  
Announced at Microsoft Inspire, the Impact award honored Lixar for using the power of machine learning and Artificial Intelligence (AI) to derive insights to help their customers optimize operations, drive innovation, and deliver real value.

# BDO'S COPILOT CARE+ FRAMEWORK

## Get Ready

- ▶ **Technical Assessment:** Focus on Copilot opportunities, cloud readiness, & security.
- ▶ **Readiness Planning:** Align stakeholders on a prioritized roadmap for rolling out Copilot to a pilot group or the entire organization.

## Deploy

- ▶ **Enable:** Acquire and deploy Microsoft 365 Copilot licenses for prioritized groups and employees.
- ▶ **Communicate:** Establish a communication framework and execute the communication plan to begin onboarding employees onto Microsoft 365 Copilot.

## Adopt

- ▶ **Adopt:** Ensure employees are trained and supported to make the most out of Microsoft 365 Copilot, including Copilot use cases and "prompt" best practices.
- ▶ **Change Management:** Establish a Copilot Centre of Excellence and a community of Copilot "Champions" to share knowledge and accelerate adoption.

## Transcend

- ▶ **Support:** Establish a program of continuous improvements to maximize productivity and return on investment.
- ▶ **Innovate:** Push the boundaries of AI by implementing advanced use case scenarios and integrations.

# BDO'S COPILOT CARE+ FRAMEWORK

## READINESS & DEPLOYMENT

### 4 WEEKS

- Technical Readiness Assessment, including Data and Security Posture Review
- Leadership and Employee Readiness Planning
- Technical Configurations
- Prioritize and deploy Microsoft 365 Copilot Licenses
- Establish and Execute Communication Plan

## ADOPTION & CHANGE

### 8 WEEKS

- Ensure all employees are trained and supported to make the most out of Microsoft 365 Copilot
- Provide training on key Microsoft 365 Copilot features including key uses cases and “prompt” best practices
- Stand up a Microsoft 365 Copilot Centre of Excellence and Communities to share knowledge and support adoption through a network of champions
- Establish continuous improvement through analytics and feedback loops

## COPILOT CARE+ SUPPORT

### ONGOING SUPPORT

- Establish a program of continuous improvements to maximize productivity and return on investment.
- Innovate: Push the boundaries of AI by implementing advanced use case scenarios and integrations.

Expected project duration is 12 weeks.

Actual cost based on the defined statement of work (SOW). Contact us for pricing and details



Microsoft 365 Copilot Accelerator

## For more information, please contact:

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