Microsoft 365 for Frontline Workers

Take care of frontline employees

*Help your frontline employees be more productive
and more engaged at work with Microsoft 365 latest services.*

The **Microsoft 365 for Frontline Workers Workshop** is designed for organizations who plan to support their frontline workers with the **latest Microsoft 365 services** in order to increase engagement and productivity in their daily work. The workshop help maintain a very high level of productivity and security with optimized maintenance of costs. The summary of the workshop will be a report with in-depth knowledge and help plan in detail the next steps to achieve goals an effective environment for frontline workers.

The workshop will present for attendees how consciously and effectively leverage the productivity and communication of Microsoft Teams with combination of other **Microsoft 365 services**, such as **Exchange SharePoint, OneDrive and VIVA**. The Frontline Workers workshop demonstrates scenarios and capabilities that will help change the way people work, deploy digitization of current manual processes and accelerate change management.

5 pillars of scenarios

❑ **Connect your Workforce**

❑ **Digitize manual processes**

❑ **Accelerate onboarding**

❑ **Empower with devices**

❑ **Protect your Organization**

Connect your Workforce

- Chat, video in Teams
- File sharing in Teams
- Walkie Talkie in Teams
- Praise in Teams

Digitize manual processes

- Shifts in Teams
- Tasks in Teams
- Power Automate
- Power Platform

Accelerate onboarding

- Stream on-demand
- video content
- Live Events
- Teams channels

Empower with devices

- Industry-specific devices
- Wide choice of form factors
- Hands-free headsets

Protect your Organization

- Azure Active Directory identity & access management
- Microsoft Endpoint Management (MEM)

Protect Your Organization

❑ Azure Active Directory Identity & Access Management
❑ Microsoft Endpoint Management (MEM)
❑ My Staff In Azure Active Directory
❑ Shared Device Mode

❑ Advanced Encryption
❑ Windows Information Protection
❑ Frontline Policy Packages

How does it look like ?
Enable Frontline Workshop
Take care of your frontline employees

Introduction

The workshop begins with an introduction and overview section, during which we will discuss the scope and purpose of the workshop.

Analysis of the environment

In this part of the workshop an expert engineer from Integrated Solution will conduct a thorough analysis of the current work environment and prepare an appropriate summary report.

5 pillars of scenarios

The next step of workshop will be present the five main pillars of solutions based on the platform Microsoft 365 modern services:

- ❑ Connect your Workforce
- ❑ Digitize manual processes
- ❑ Accelerate onboarding
- ❑ Empower with devices
- ❑ Protect your Organization

Frontline Worker Demo

This part of the workshop is demonstration environment will be presented how to create a safe and effective environment for frontline workers. The module is based on scenarios adapted to the expectations and current situation of the Customer. The workshop will show from the practical side how to use **MS Teams** as a collaboration center and combine its capabilities with other Microsoft solutions. It will show how to store documents using **OneDrive** and **SharePoint**, integrate with **Exchange Online** mail, services or analyze and measure the effectiveness of work thanks to **VIVA modules**. Another area on this part is the issue of security using **Azure Active Directory Identity & Access Management**, **Microsoft Endpoint Management** for safe manage devices or Shared Device Mode for mobile devices of frontline workers. The workshop will show in practice how to configure and deploy **Windows Information Protection** to protect information inside and outside the organization.

Customer Immersion Experience (CIE)

We will learn about the **Customer Immersion Experience** to show how to effectively deploy and train new front-line employees across multiple locations. The goal of **CIE** is to show how companies can integrate new technologies and services with the systems they already have in place. There are different types of **CIEs** to choose from depending on the industry for which the workshop will be held.

Defining the strategy

The next step in the workshop will be to define a **RoadMap** and appropriate strategy based on the current and future needs of the company. The goal of this session is to bring to the identified pillar a solution for frontline employees. The second component of this part of the workshop is an **analysis** and **discovery** exercise for participants to learn how to effectively identify cases and possible scenarios.

Our commitment

Our workshops will help you achieve your business goals better and faster than the competition

An offer to get you started

- If you are interested please call +48 509 205 000

- or visit our website www.integratedsolutions.pl

Tangible Benefits / Desired Outcomes

- The workshops are conducted by an experienced expert from the Microsoft Competence Center at Integrated Solutions.
- Substantive and practical knowledge is conveyed in an understandable way and adapted to the recipient's expectations.
- Workshops are always based on the latest versions of Microsoft products and services.
- The workshops end with a summary report and a proposal of an action plan.

Why Integrated Solutions Sp. z o.o ?

We are trusted advisor on a market in digital solutions area. As a experienced Microsoft Partner, we advise our Customers how to develop their businesses even better thanks to digitization and modern technologies. We provide ready-made solutions and provide the highest level of security for deployment.