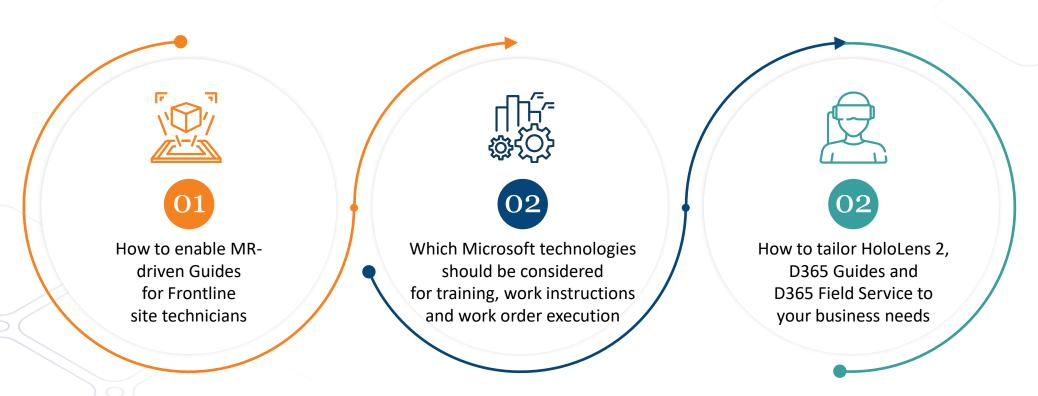


The Offer Overview

A One-day workshop that will help your team to learn



Workshop in details

Introduction to the HoloLens 2 device and Dynamics 365

- Use cases to support
- The benefits of connecting MR and Work order execution

Demonstration

Demo of how Dynamics 365 and associated tools can be used to drive improvements in Field Service efficiency



Modern Mixed Reality

- Architecture & best practice
- Technology considerations
- Business considerations
- Process considerations

Discussion

- Current Work order / Work instructions applications
- Future roadmap based on your requirements
- Q&A and next steps

Understanding your needs

30 min call prior to the workshop to customize it for your business specifics



Workshop's Use Cases

Hands-free service experience

Enabling the Field Service technician to fully focus on the task at hand



Expert advice - in the Field

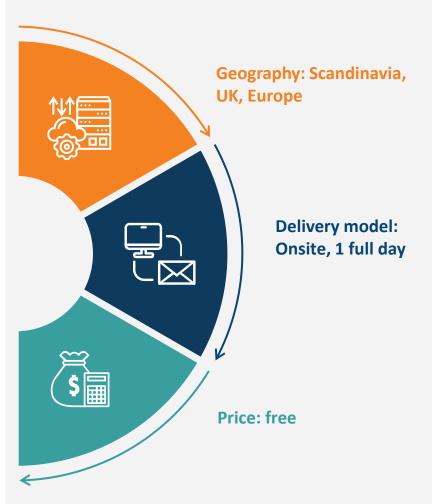
Let your domain experts share their knowledge with all Field Technicians through interactive Guides



Good to know

PARTICIPANTS Representative from IT department Representative from Engineering and **Service departments** Note: You don't have to have IT knowledge to be a part of the Workshop. Understanding of your **R/D Director** & future requirements **Service and After-Sales**

OTHER DETAILS



current processes, operational activities

matters the most



