



CX Vision with 365 Mrkt.: 4 hours Workshop

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Diva-e NEXT GmbH supports you to capture the vision for providing action and data driven experience. helps you capture the vision for an action and data driven experience.

Agenda:

4 hours remote workshop:

- Introduction of the workshop participants
- Presentation of use cases in customer experience using examples and best practices
- Development of relevant use cases and connecting them with functions of Microsoft Dynamics 365
- Questions round on dealing with customer experience solutions and the possibilities