LOGICALIS TEAMS CALLING WITH DIRECT ROUTING – 2 WEEKS POC

Microsoft Teams for simplified collaboration

Microsoft Teams is the number one technology for any company transitioning to an age of hybrid work, remote collaboration, and communications

Microsoft Teams Calling has become an essential part of Businesses worldwide. Remote work has become the new normal for companies in every industry. Microsoft Teams Calling is Microsoft's cloud-based phone system for Microsoft Office 365. Essential for transitioning to a Modern Work environment, the system can be used from your mobile, desk phone or computer.

Our commitment to creating a best-in-class, modern calling experience begins with the deployment of Microsoft Teams Phone. Operator Connect provides you, the operator, with deeper integration into the Teams platform to enhance and streamline the Teams Phone experience around networking, provisioning, management, and reporting APIs. Doing this provides a simplified Teams Phone experience delivered by operators that has parity with Microsoft offerings.

Centralized Communication

Organizations can consolidate their communication channels by connecting their existing system to Teams Phone. Helps streamline communication and reduce need for multiple communication tools

Cost-Effective

Direct Routing can help organizations save money by avoiding the need to purchase additional licenses or hardware for phone systems. By leveraging existing phone infrastructure, organizations can significantly reduce their communication costs.

Flexibility

Provides organizations with the flexibility to choose the Telco that best meets their needs, enabling them to take advantage of competitive pricing and other benefits. Also it allows organizations to use Teams as their primary communication tool, regardless of their existing phone system.

Scope of works

- ➢ Current State Assessment – User, Services and Licenses requirement, User Persona mapping.
- ➢ Develop Implementation Plan
- ➢ Enabling and set-up of the Direct Routing in Teams
- ➢ Microsoft Teams Tenant review for Direct Routing
- ➢ SBC Procurement, Provisioning, Configuration review or setup
- ➢ User Migration Services to Teams Direct Routing
- ➢ Analogue Devices Integration*
- ➢ Testing and Remediation
- ➢ Day 2 Support
- ➢ Sign-off

*Depends on the SBC, whether On-Prem or Hosted

Option services as add-on

- ➢ Microsoft License procurement
- ➢ Training (End-User and Admin)
- ➢ User Adoption to Microsoft Teams Calling