



Empower the frontline worker with Unisys

Digital Workplace Solutions



Unisys Frontline Worker Enablement

Frontline workers make up 80% of most organizations¹



Source: 1. McKinsey.



Frontline workers lack technical support and processes



Manual processes

Outdated digital tools hinder efficiency



Inefficient onboarding and haphazard trainings

Organizations struggle with onboarding, training, and efficiently managing a distributed workforce efficiently



Lack of purpose-built devices and solutions

Workers use multiple devices and manual workarounds to complete tasks



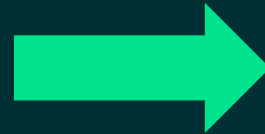
Noncompliance and risky security practices

Outdated security practices, inconsistent policies, and siloed IT infrastructure increase risk

Enable your business operations with MSFT Frontline Worker

Previous solutions

- Old and outdated hardware
- Delayed or lack of communication among frontline workers
- Unreported health and safety issues
- Difficulty collaborating with in-office workers due to old technology
- Stressful situations generated by low-tech processes



Microsoft Frontline Worker



Integration with business apps



Shift and task management on the go



Instant vocal communication



Training and onboarding anytime, anywhere



Instant reporting of problems and safety issues

Improve productivity and employee impact



Unisys Frontline Worker Enablement offers end-to-end guidance to streamline and optimize the frontline worker experience for improved business outcomes.



Design

Walk through a three-phase workshop with our expert team to assess your frontline worker needs and to design an actionable roadmap tailored to your organization



Deploy

Build out a custom Frontline Worker prototype and launch a POC with the help of our consulting team



Support

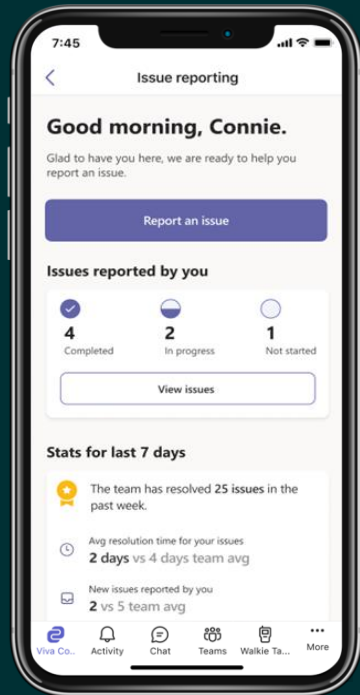
Ensure company-wide adoption of processes and 24/7 support by partnering with our OCM¹ and UXM² teams



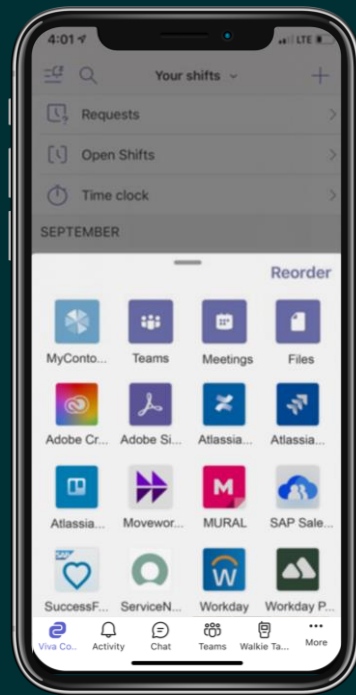
¹OCM: Organizational change management.

²UXM: Unified experience management.

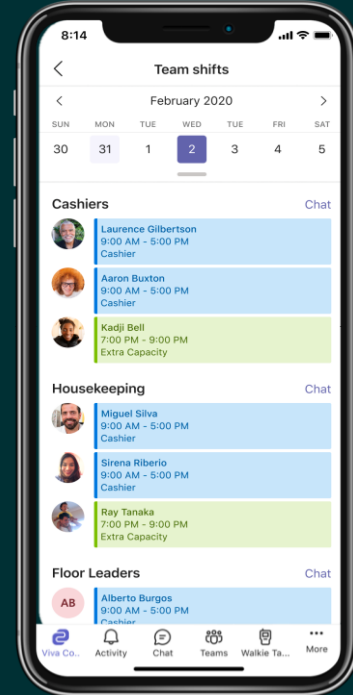
Empower frontline workers with technology that helps them streamline their work and tasks



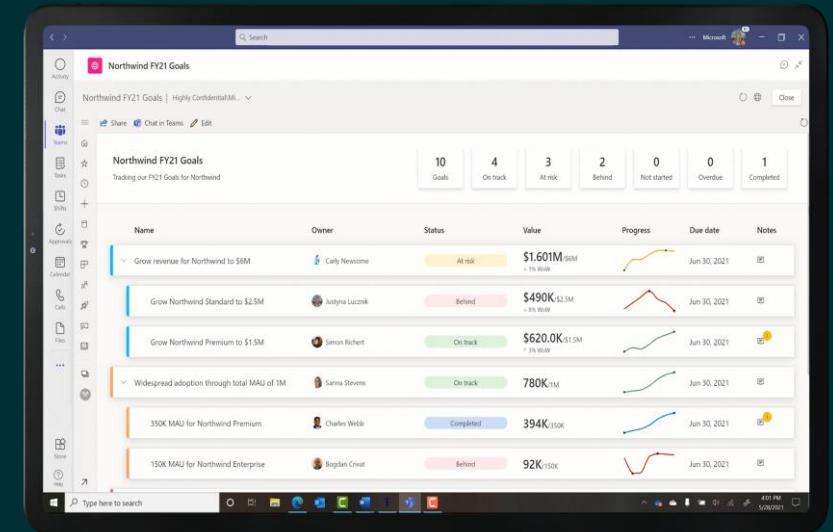
Automate business processes



Connect to work apps and devices



Enhance shift and task management



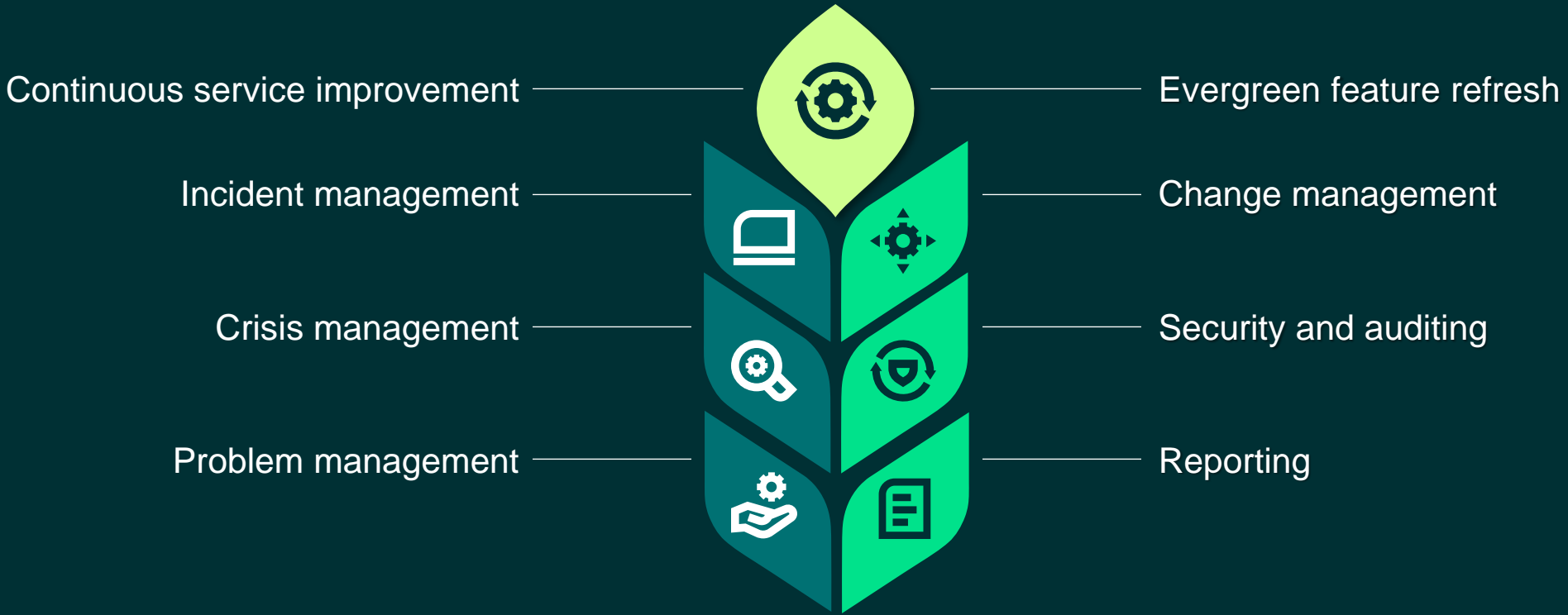
Gain operational visibility with real-time insights



Design your deployment with our Frontline Worker workshop



Ensure optimized performance and support with our 24/7 Unified Experience Management team





Frontline Worker consulting outcomes

Considerations

- How do you want to empower your frontline workforce?
- What tools are needed to get your frontline workforce there?
- What does success mean to you?

Workshop outcomes

- Identify potential blockers and challenges for your frontline workers
- Calculate the ROI that your organization can achieve from adopting a frontline solution
- Design a prioritized, actionable plan to address your frontline worker needs using Microsoft Frontline Worker