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Microsoft Viva Learning: Our POV, Overview & Feature Walkthrough

September 2021

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Agenda

1. Our POV on Learning
2. What is Viva Learning
3. Learning Experience Demo
4. Questions and answers

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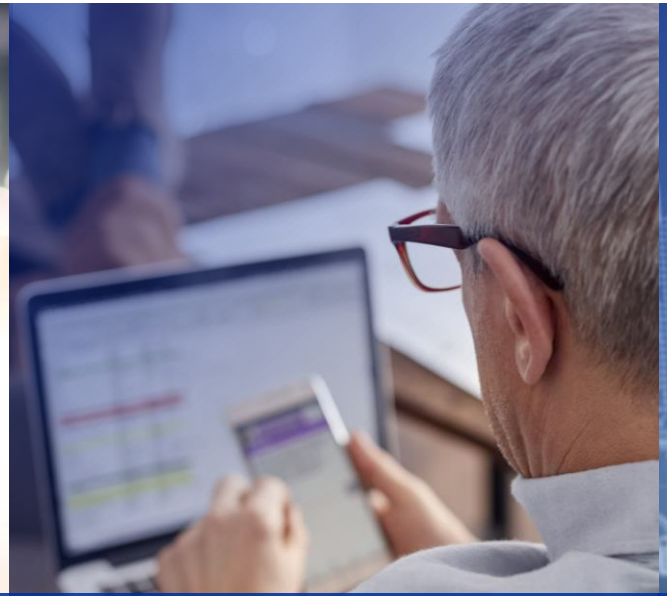
Learning Realities

EVOLVING ENVIRONMENT



EVOLVING EXPECTATIONS

EVOLVING OPTIONS

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Learning in the workplace

2 years
of digital transformation
in 2 months

1 billion people[3]
need to reskill by 2030

1%
of a typical workweek, employees
focus on formal learning

80%
of workforce learning is social

79% of CEOs worldwide
are concerned that a lack of essential skills in their workforce is a barrier to future growth.[1]

Meanwhile, employees only have 1% of their workweek to focus on learning new skills.[2]

[1] PwC CEO Survey, 2019
[2] Leading in Learning, Bersin by Deloitte
3 World Economic Forum

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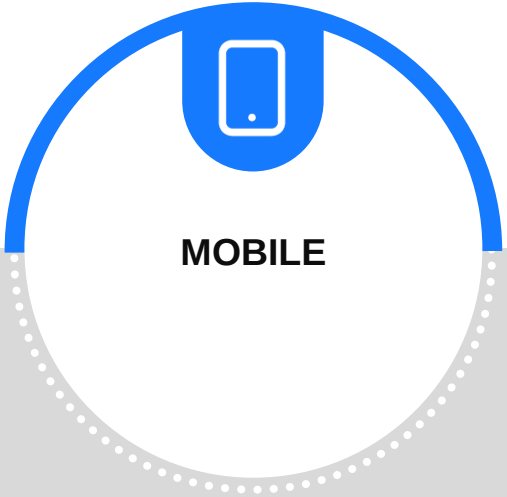
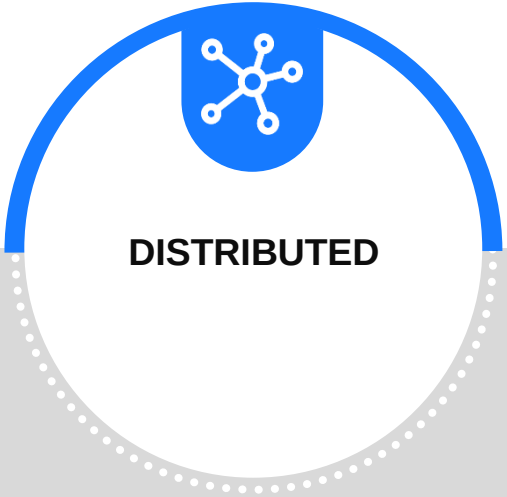
Workforce Realities





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Expectations have shifted…

In the digital era, the expectations, preferences and behaviors of employees have changed drastically…

They are **SOCIAL**

They are **AGILE**

They are **MOBILE**

They are **CONNECTED**

Their EXPECTATIONS have changed
Expect timely (real time!) communications, faster response, and tools like Facebook, LinkedIn, and Slack for work with Amazon/Uber like features

Their PREFERENCES have changed
Prefer to engage and debate rather than accept directives, opt for meaningful digital interactions rather than wait for an in-person meeting

Their BEHAVIORS have changed
Multi-tasking spills over to work life, share pictures, confidently engage with senior leaders, appear casual but ambitious – through seamless collaboration and knowledge sharing

…signaling companies to organize for the future.

They need to **reimagine** and fundamentally **redesign** the way work gets done.

To address the paradigm shift in workforce, organizations must focus on**: Innovation, Learning & Development,** and **Change Enthusiasm.**

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Supporting Learners on the Journey

UPSKILLING & RESKILLING

CAREER PLANNING

LEARNING IN THE FLOW OF WORK

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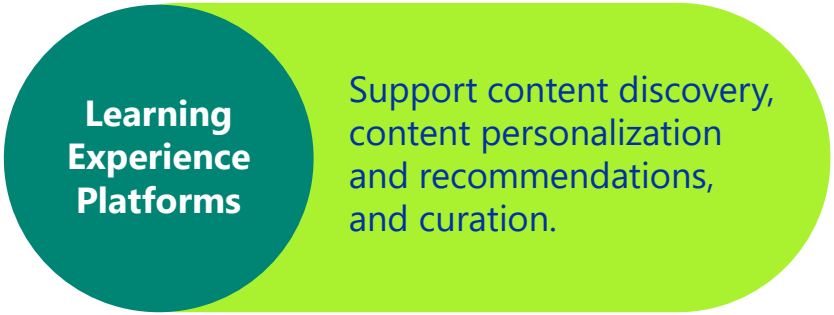
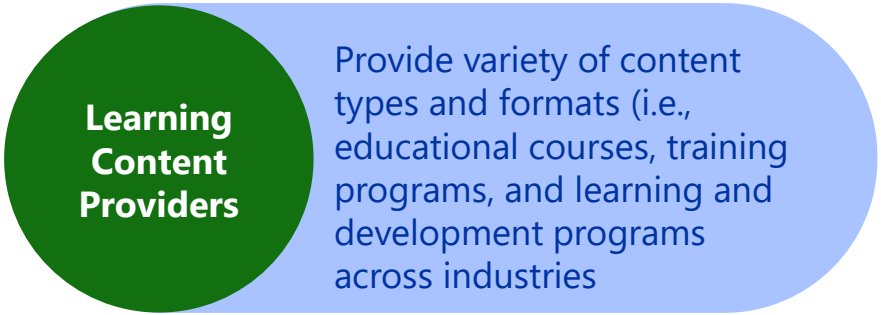
Today’s corporate learning industry is fragmented





Viva Learning

Learn in the flow of work

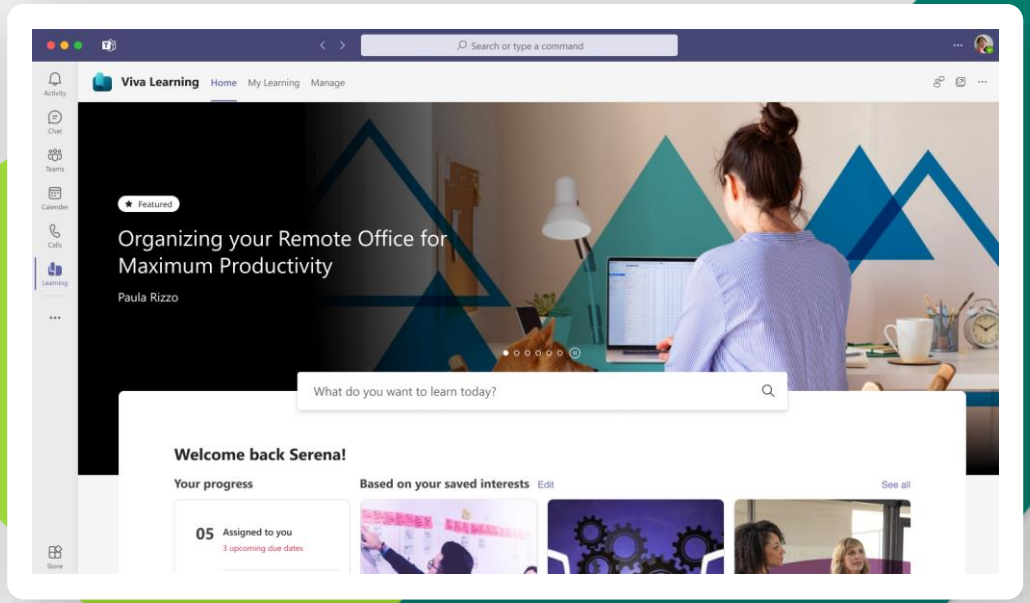
Integrate learning into the tools and platforms where users already spend their time with Microsoft Teams and Microsoft 365

Simplify learning

Bring together learning content and tools from different sources in one central hub

Personalized and Relevant

Find the right content and discover new skills with personalized recommendations and search



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Viva Learning

Learning in the Flow of Work

Bring learning to the tools and platforms where users already spend their time

Simplified Learning

Aggregate learning content and tools from different sources in one central hub

Personalized and Relevant

Find the right content and discover new skills with personalized recommendations and search

Platform layer

Teams + Microsoft 365

Microsoft 365

Aggregation layer

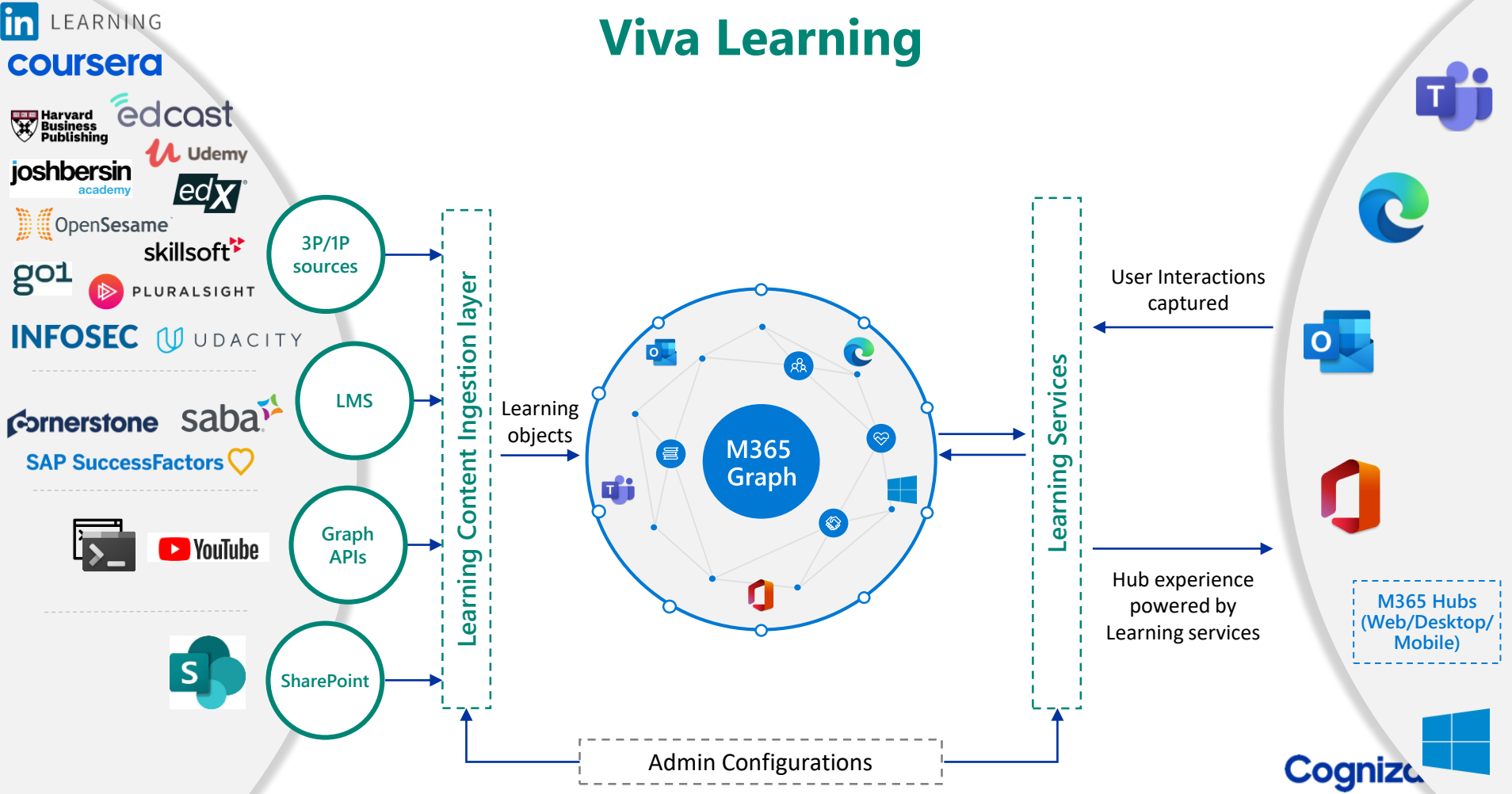
API enabled partner integrations

SAP SuccessFactors, edcast, coursera, udemy business, UDACITY, joshbersin academy, LEARNING, saba, go1, PLURALSIGHT, edX, Harvard Business Publishing, OpenSesame, Cornerstone, INFOSEC, skillsoft

Data layer

Microsoft Substrate + Microsoft Graph

Viva Learning



Viva Learning seeded vs premium

Seeded

All paid Teams users will have access to these features

- Viva Learning app in Teams
- Access to top 125 LiL courses, as well as full library of Microsoft Learn and M365 Trainings
- Integration of the full LiL library (LiL subscription required)
- Ability to integrate with SharePoint to provide access to custom learning content (up to 5,000 items)
- Ability to search, share, and chat about learning content
- Ability to create Learning tabs to organize learning content
- Views/ bookmarks/ likes (core social features)
- Admin feature capability (to full org only)
- Reporting and insights on learning consumption and usage (roadmap)

Premium

Users gain access to these features with purchase of add-on*

- Admin feature capability (full org AND targeted groups)
- Integration with LMS (incl assignments)
- Integration with 3rd party content providers
- Recommendations and manage
- Learning path creation (roadmap)
- Intelligence driven by Graph (roadmap)
  - Intelligent recommendations in My Learning
- Cross-M365 discovery via search, recent items, etc. (roadmap)

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*$4 per user per month

Learning Experience Demo

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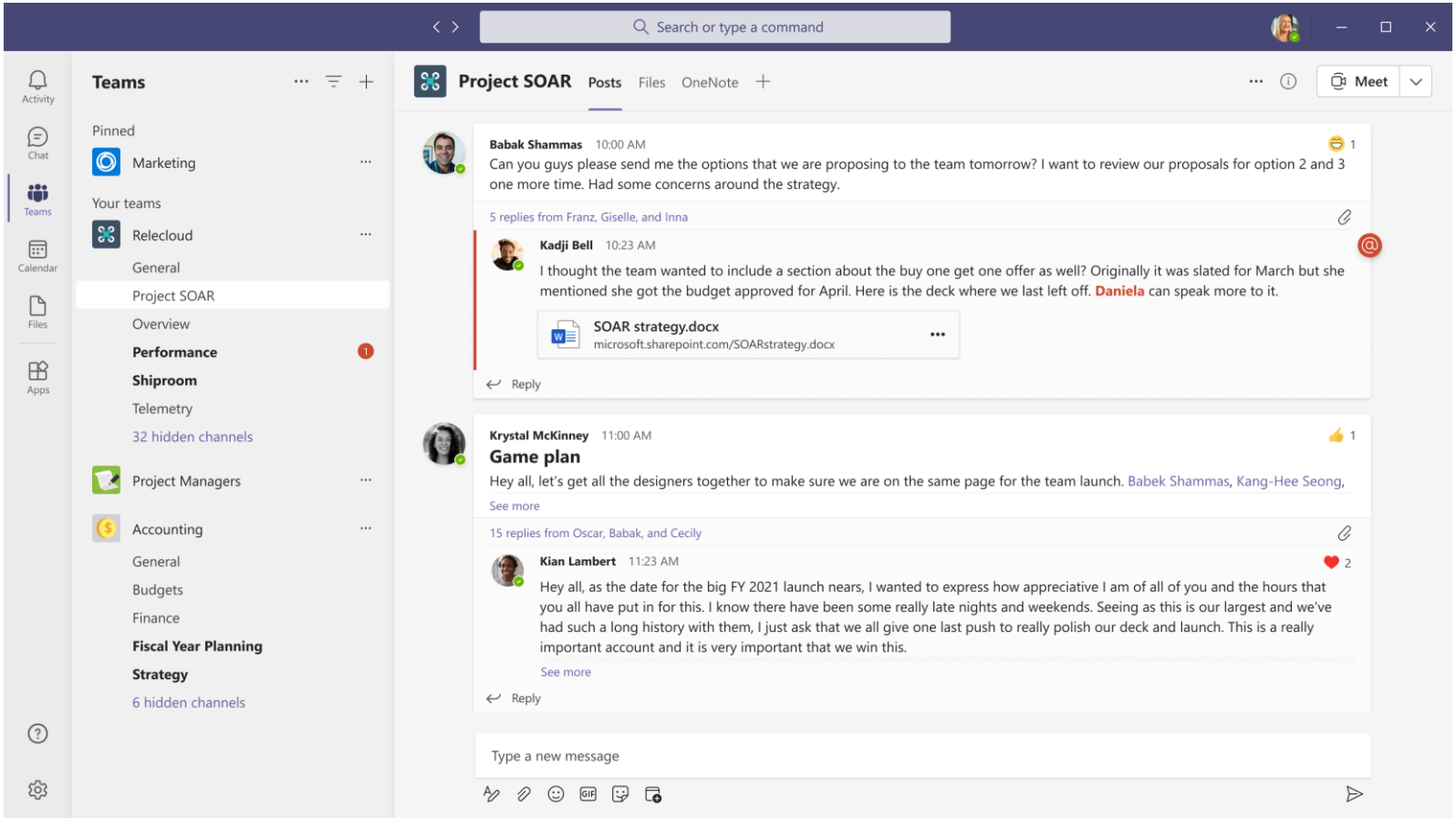

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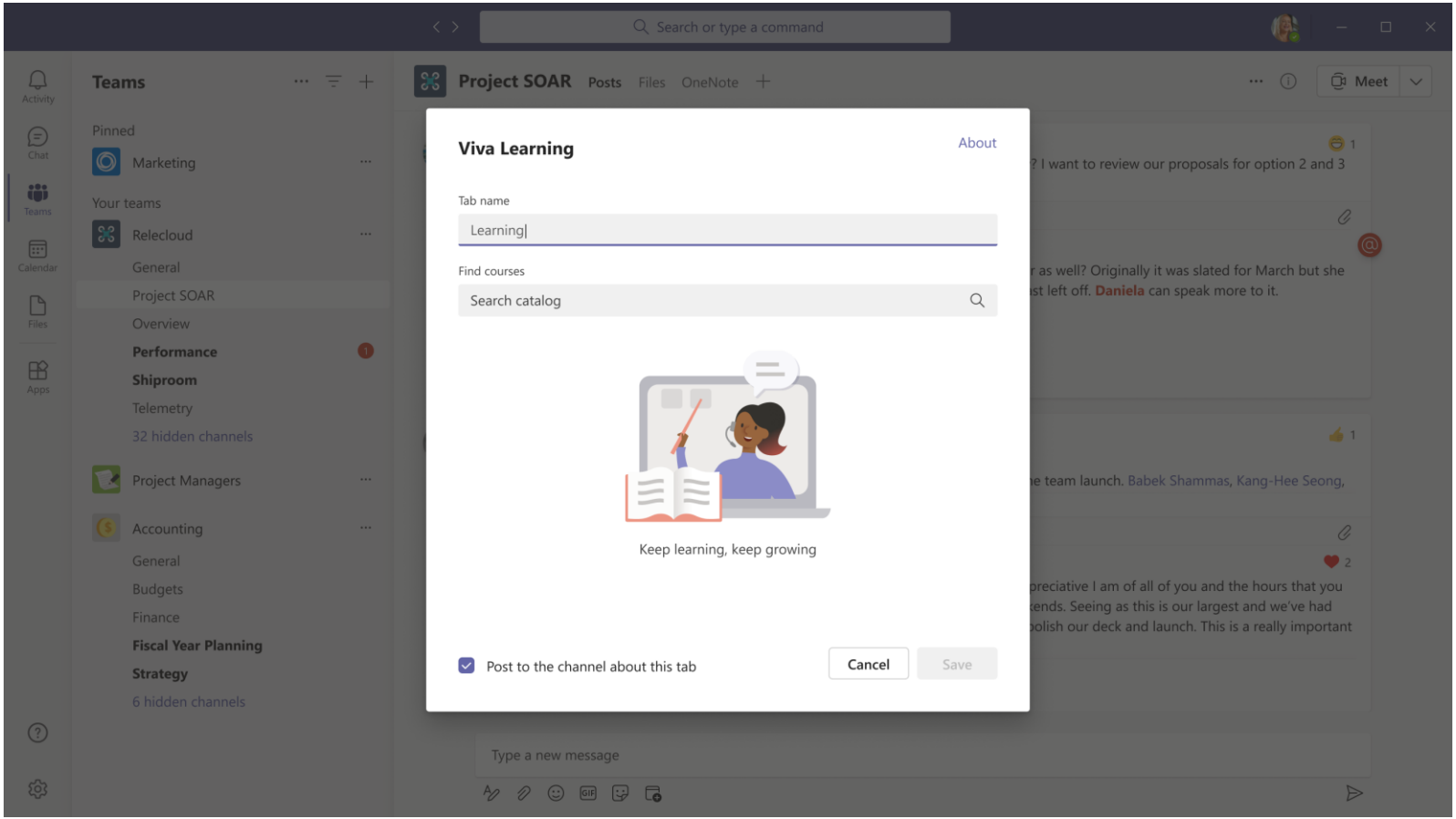

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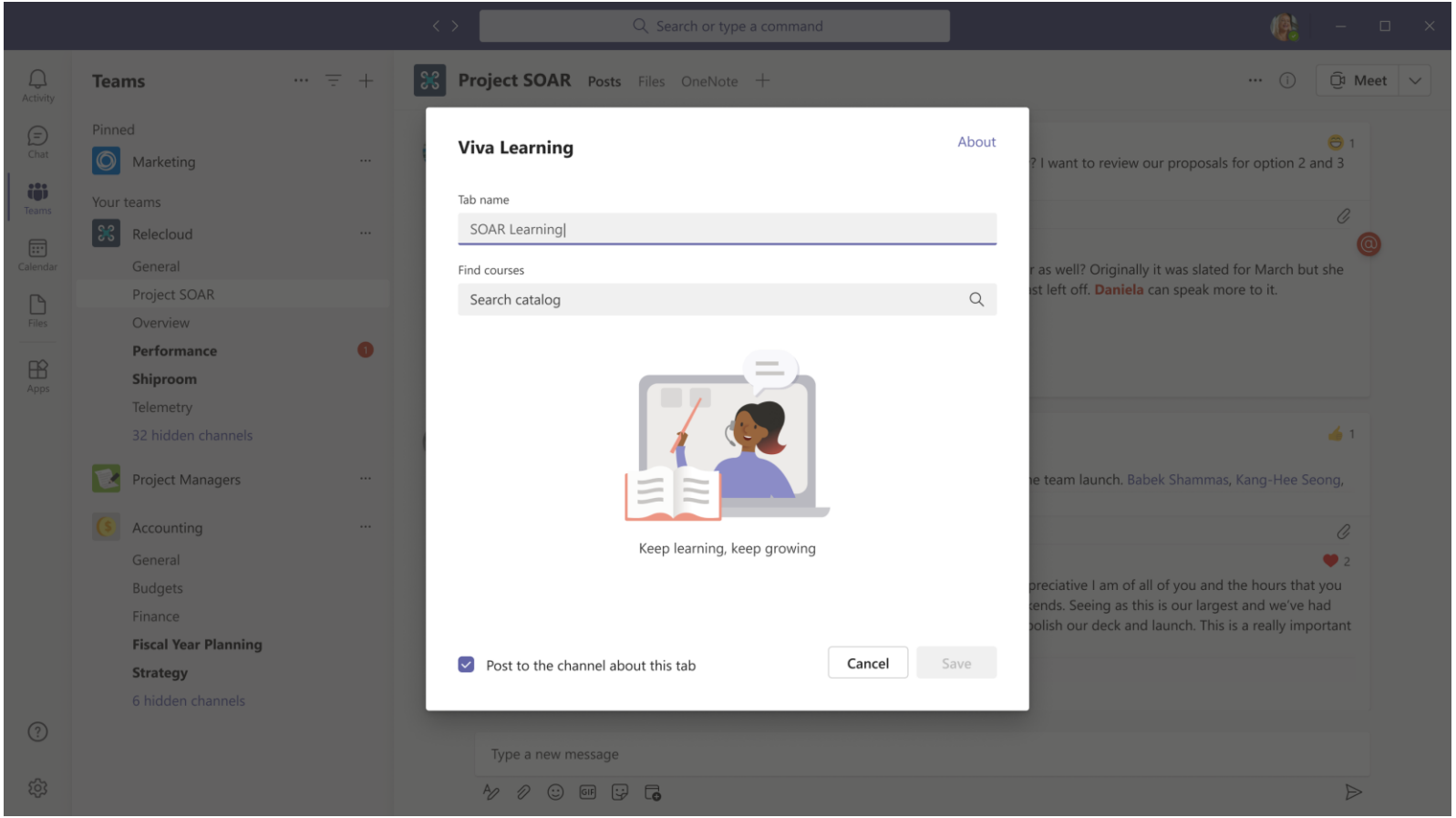

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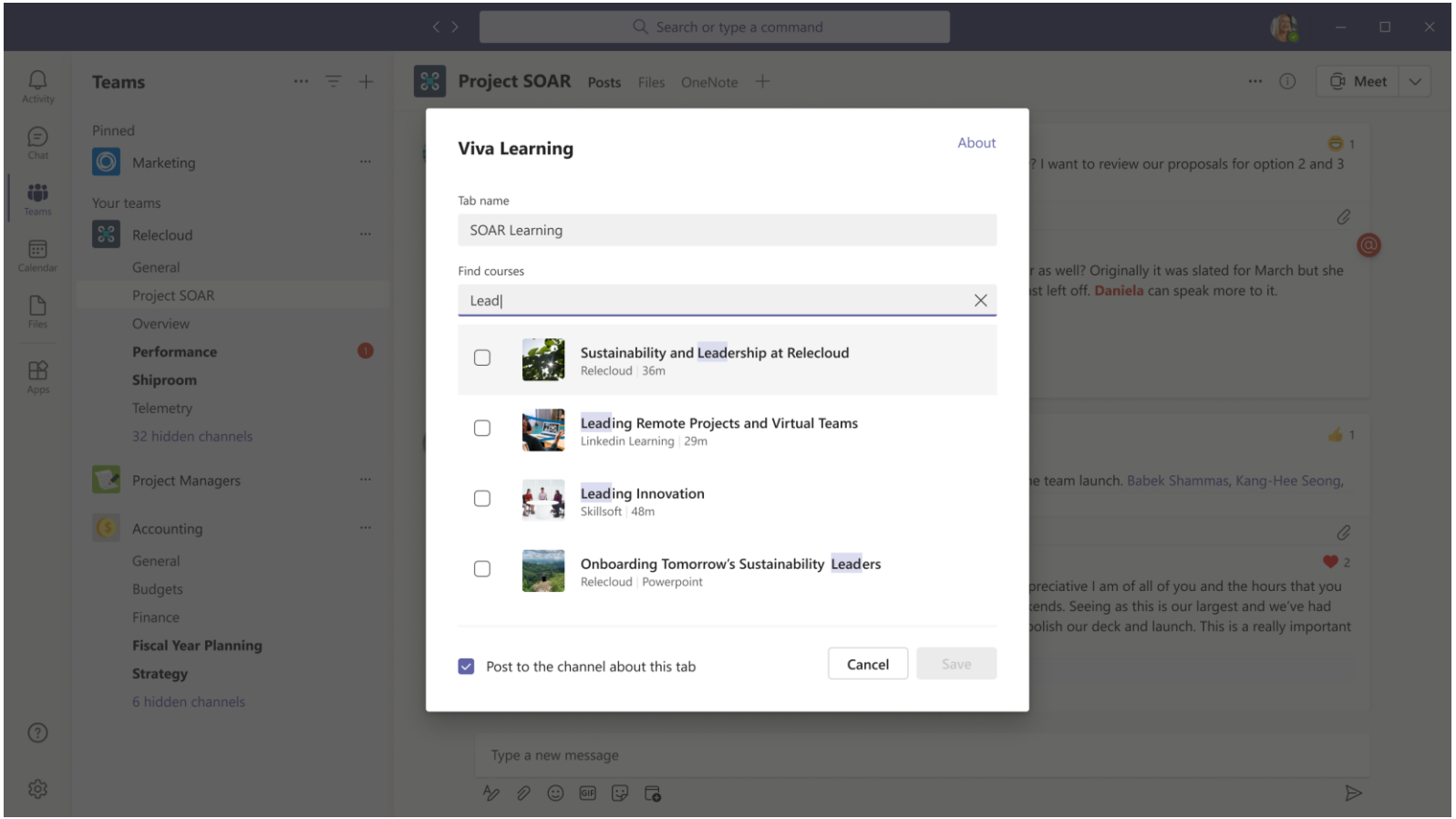

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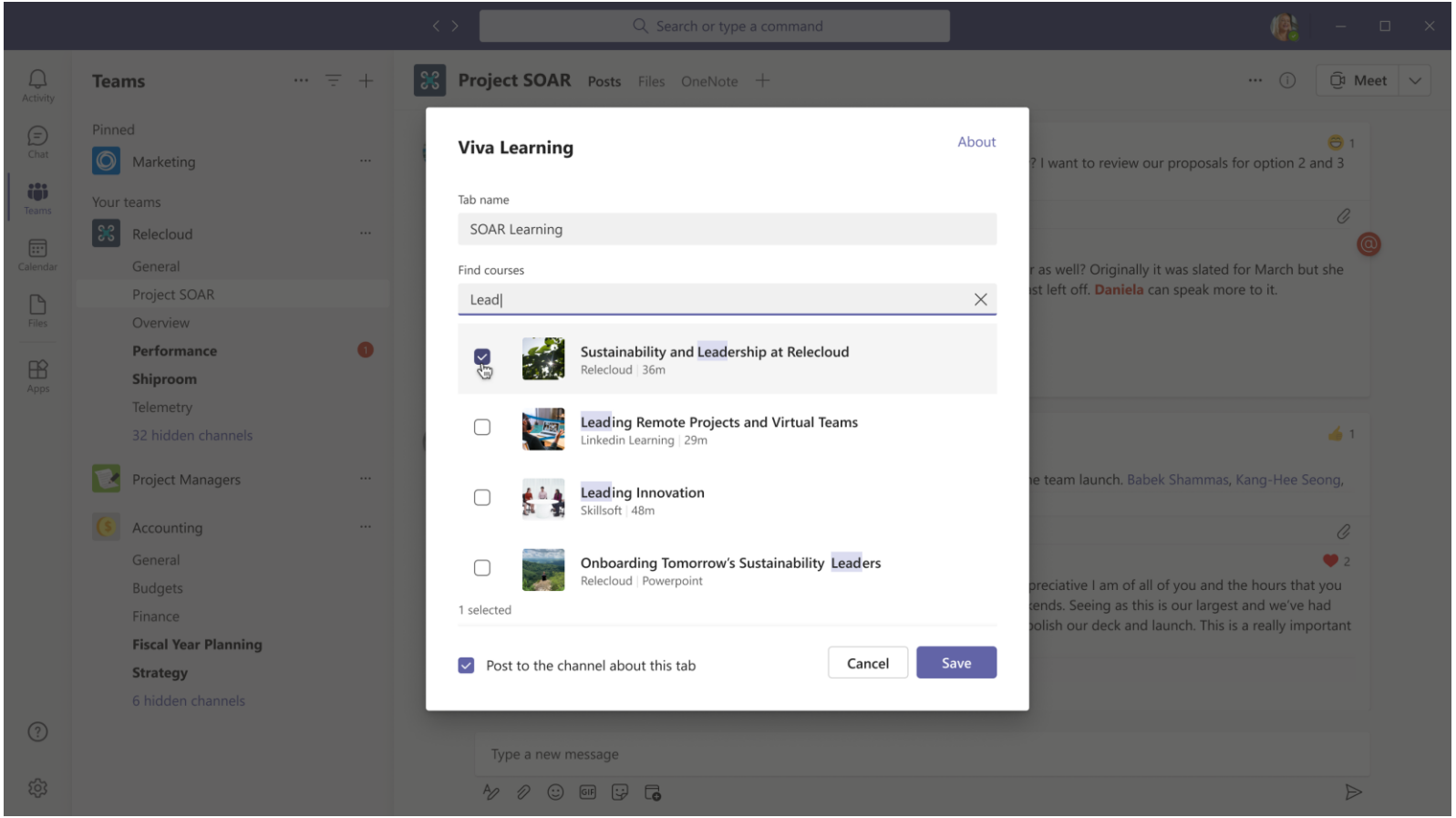

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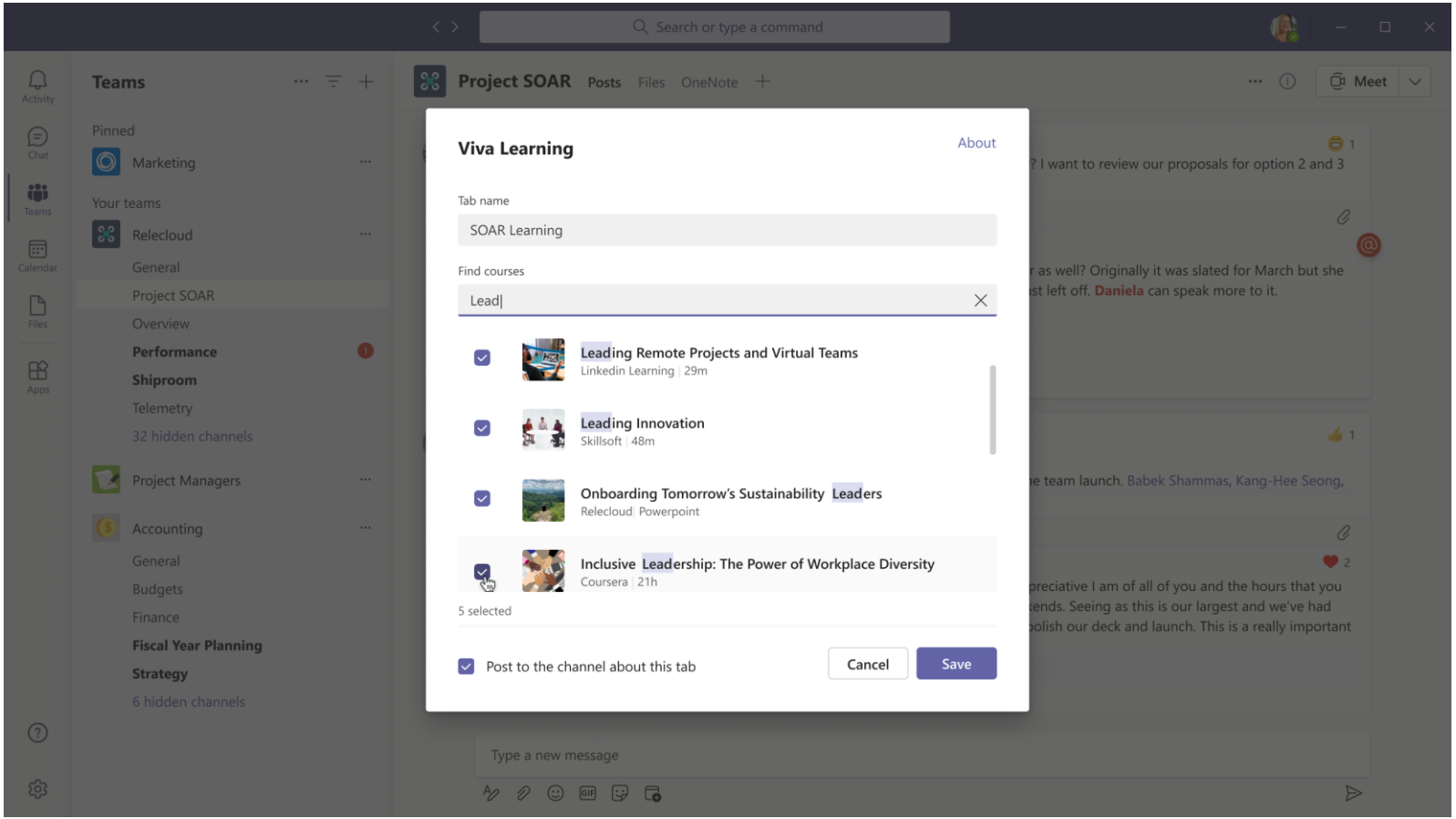

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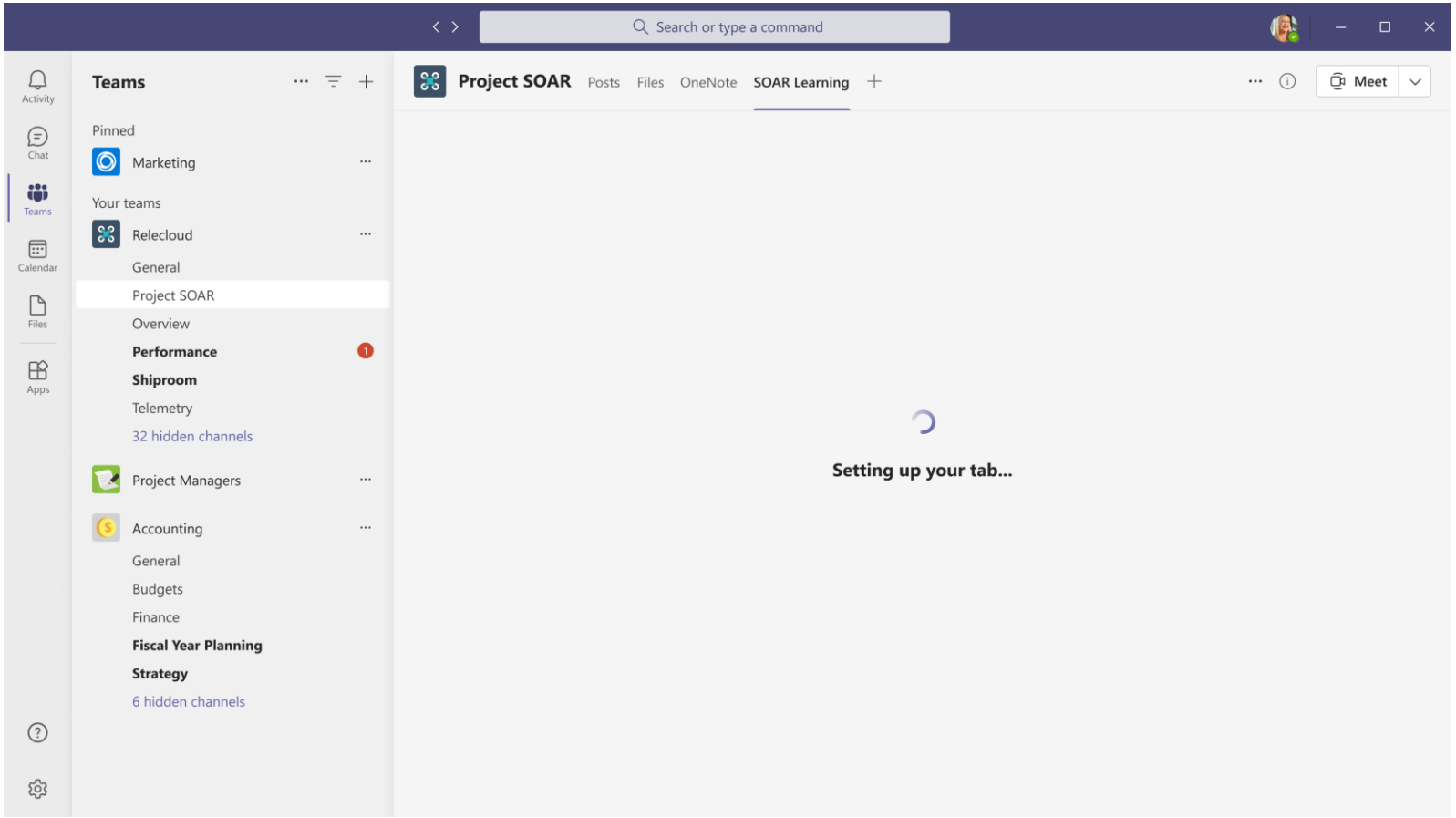

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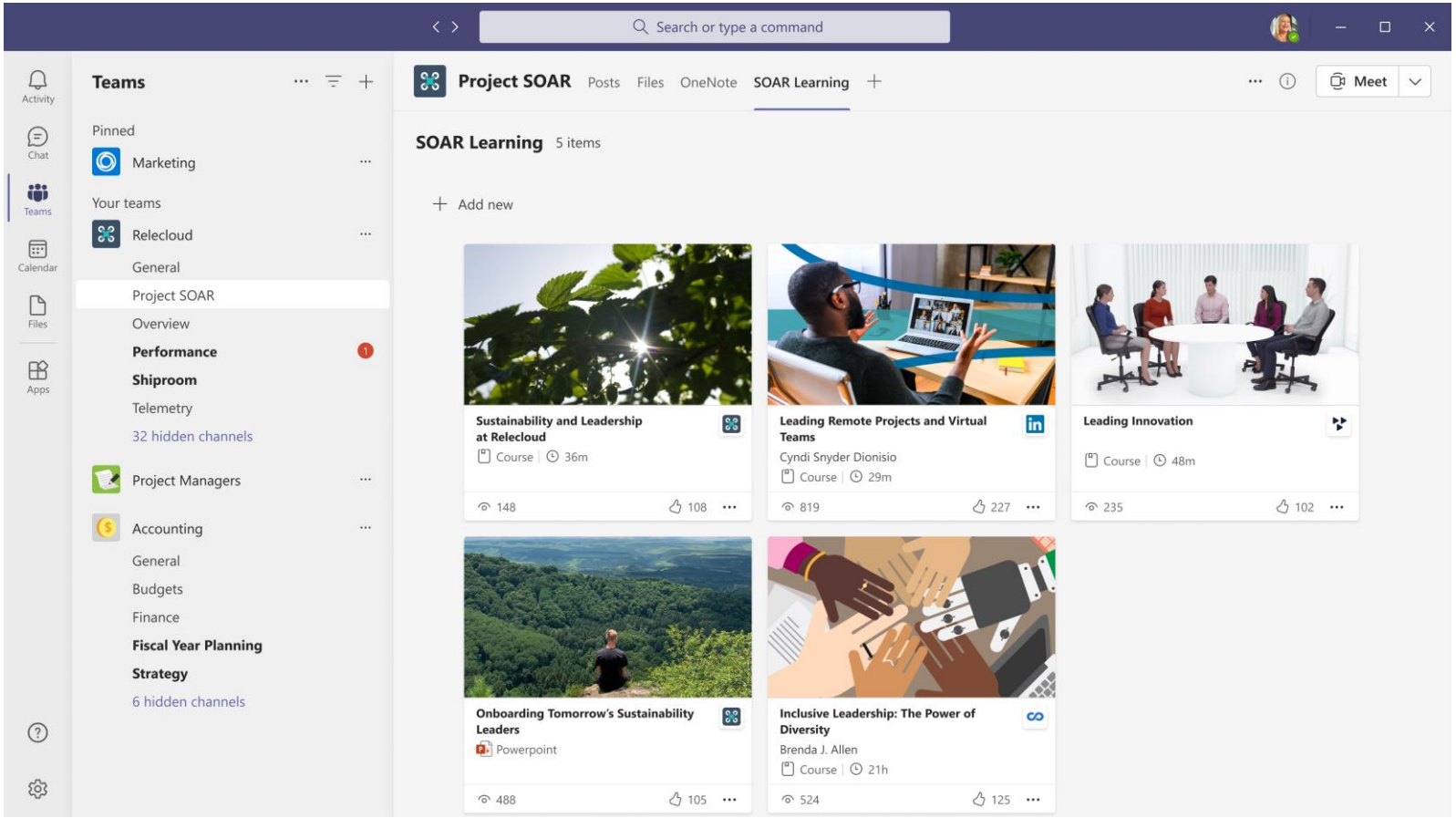

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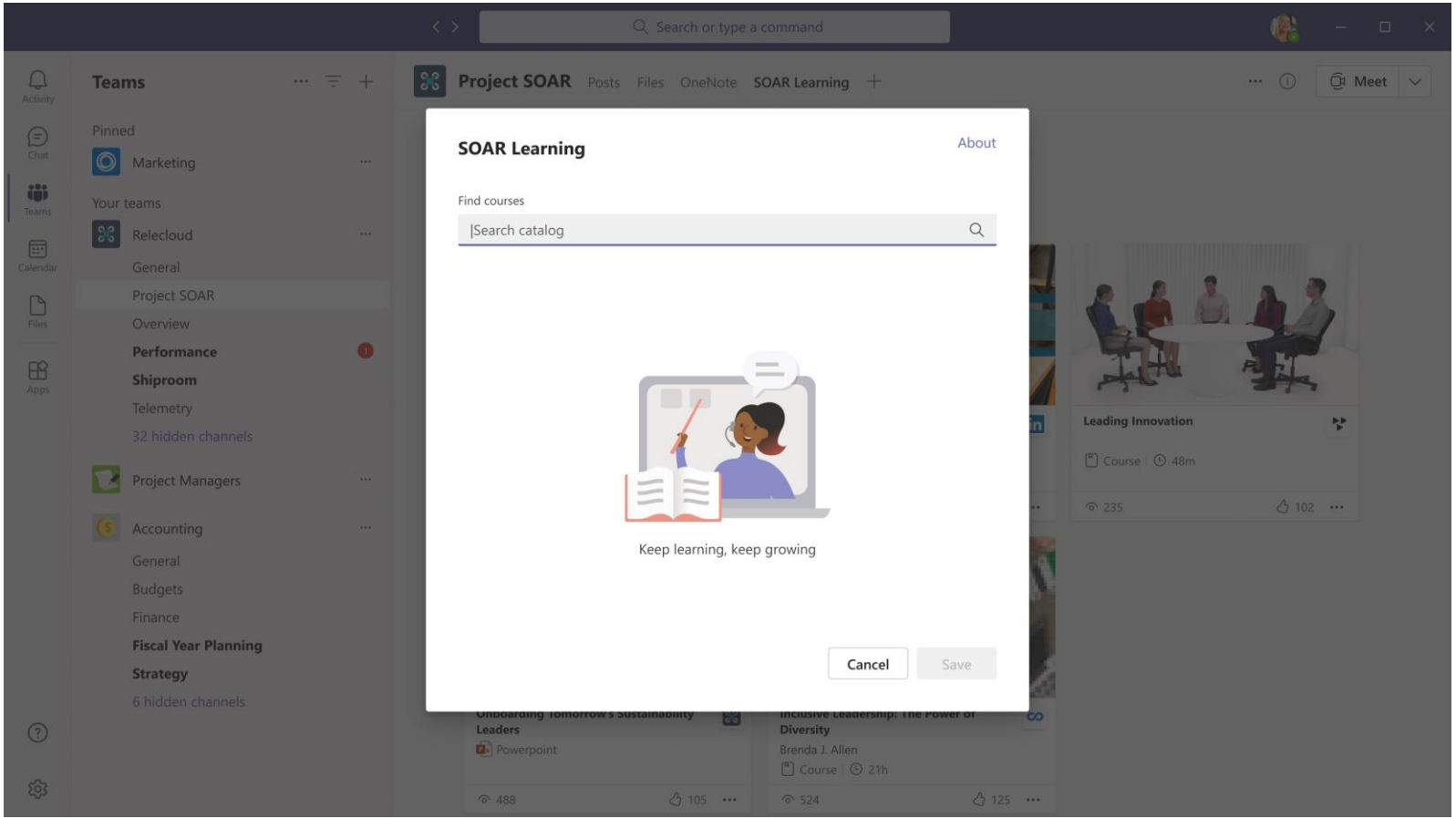

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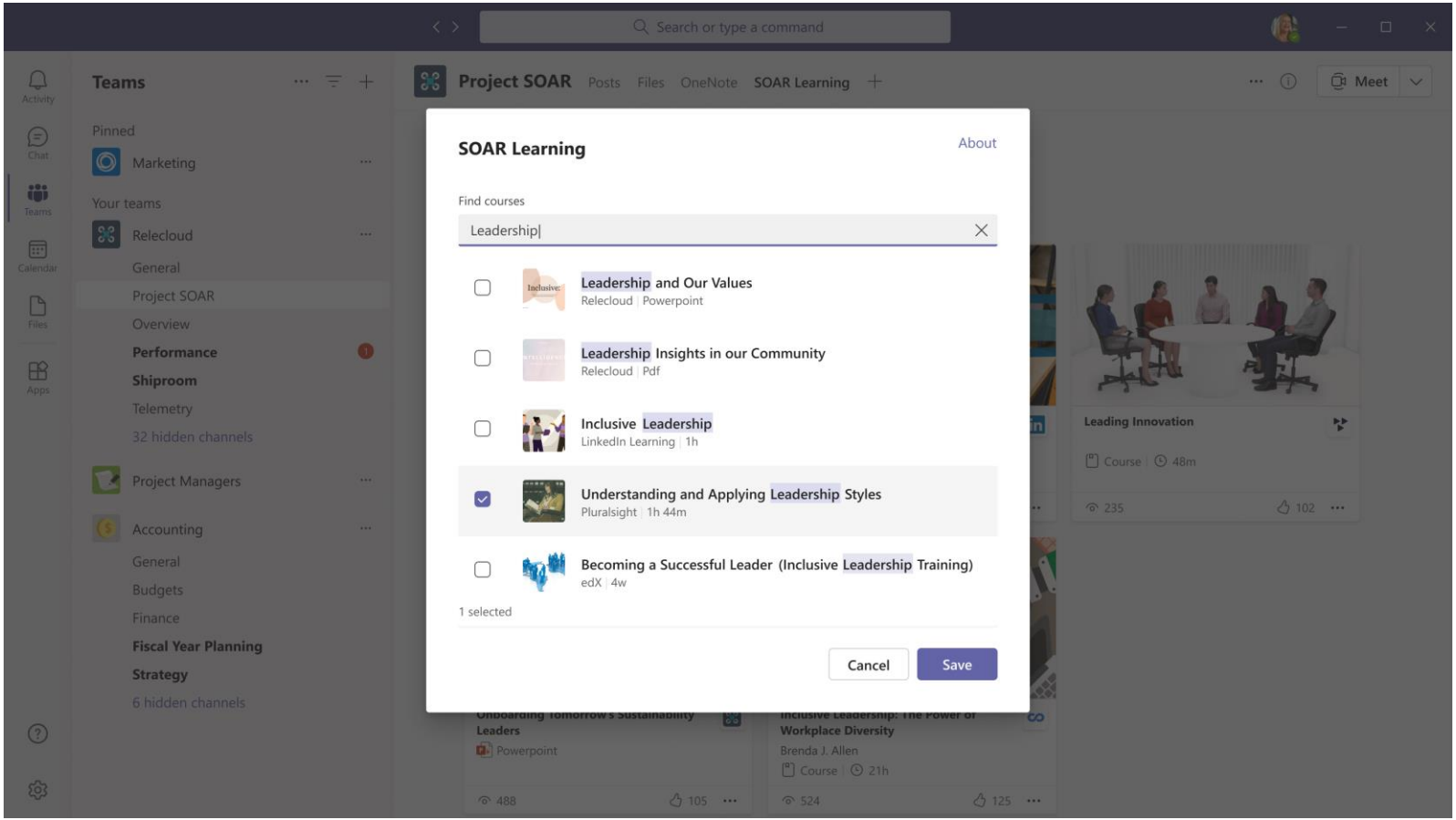

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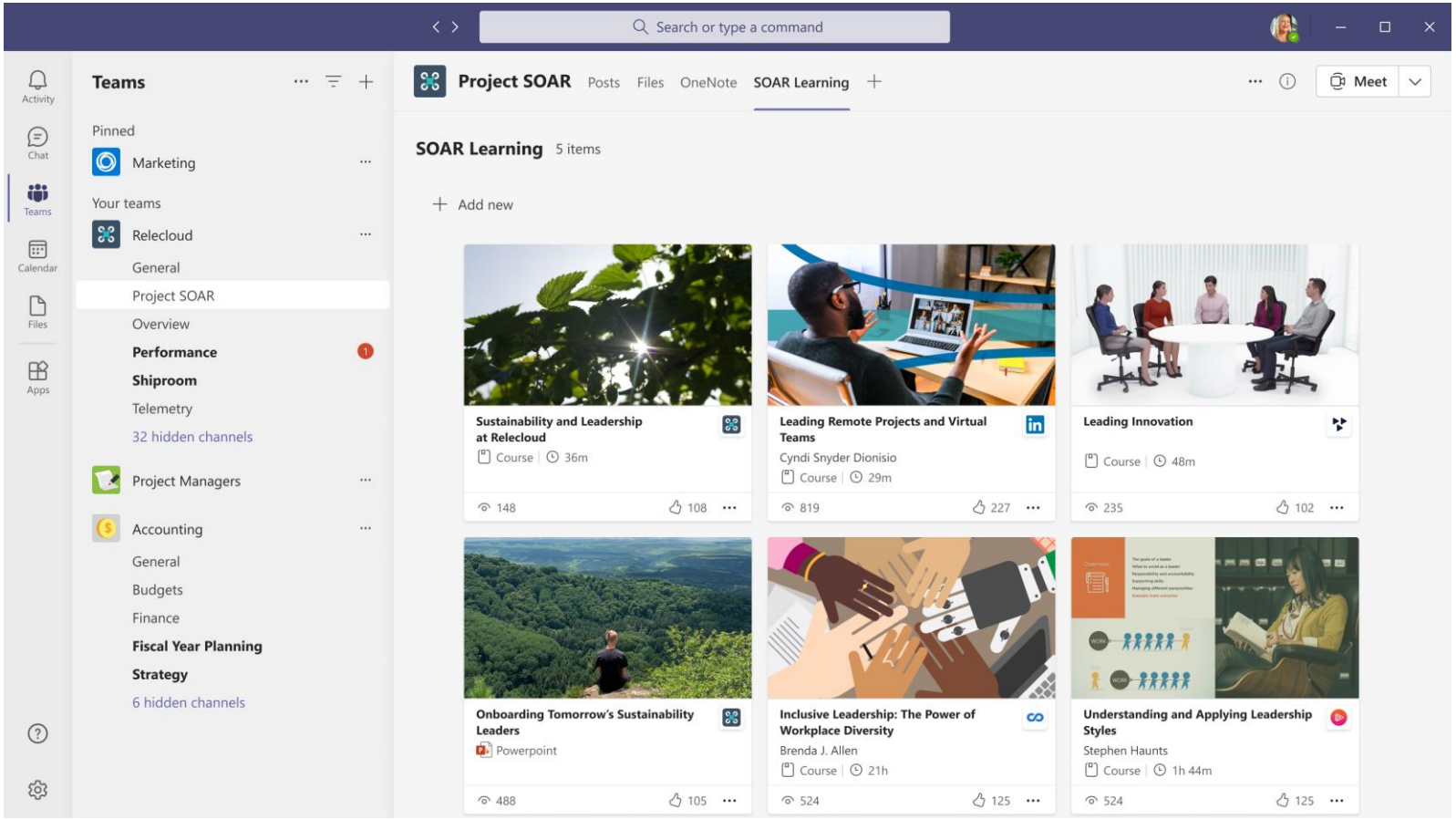

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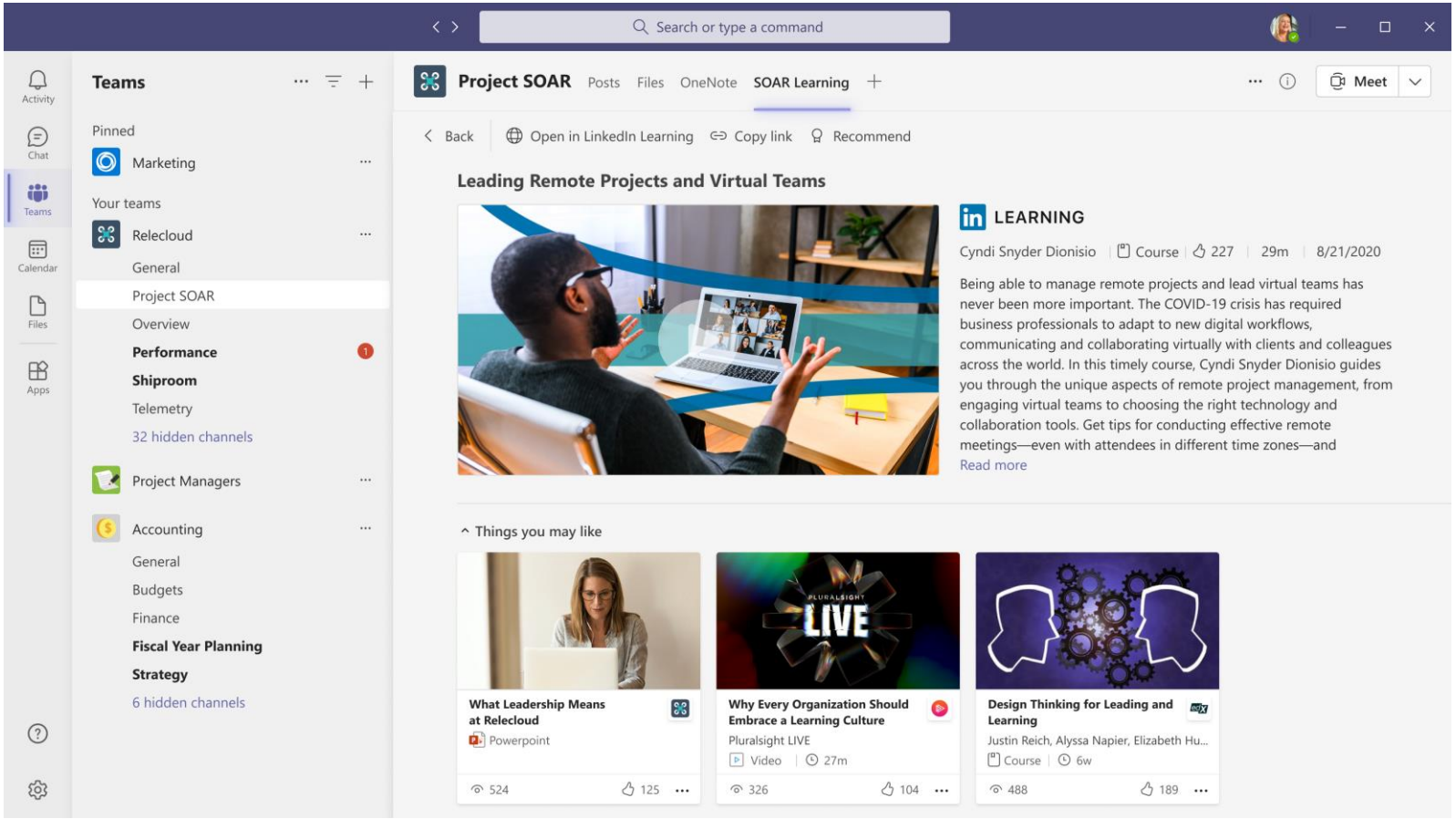

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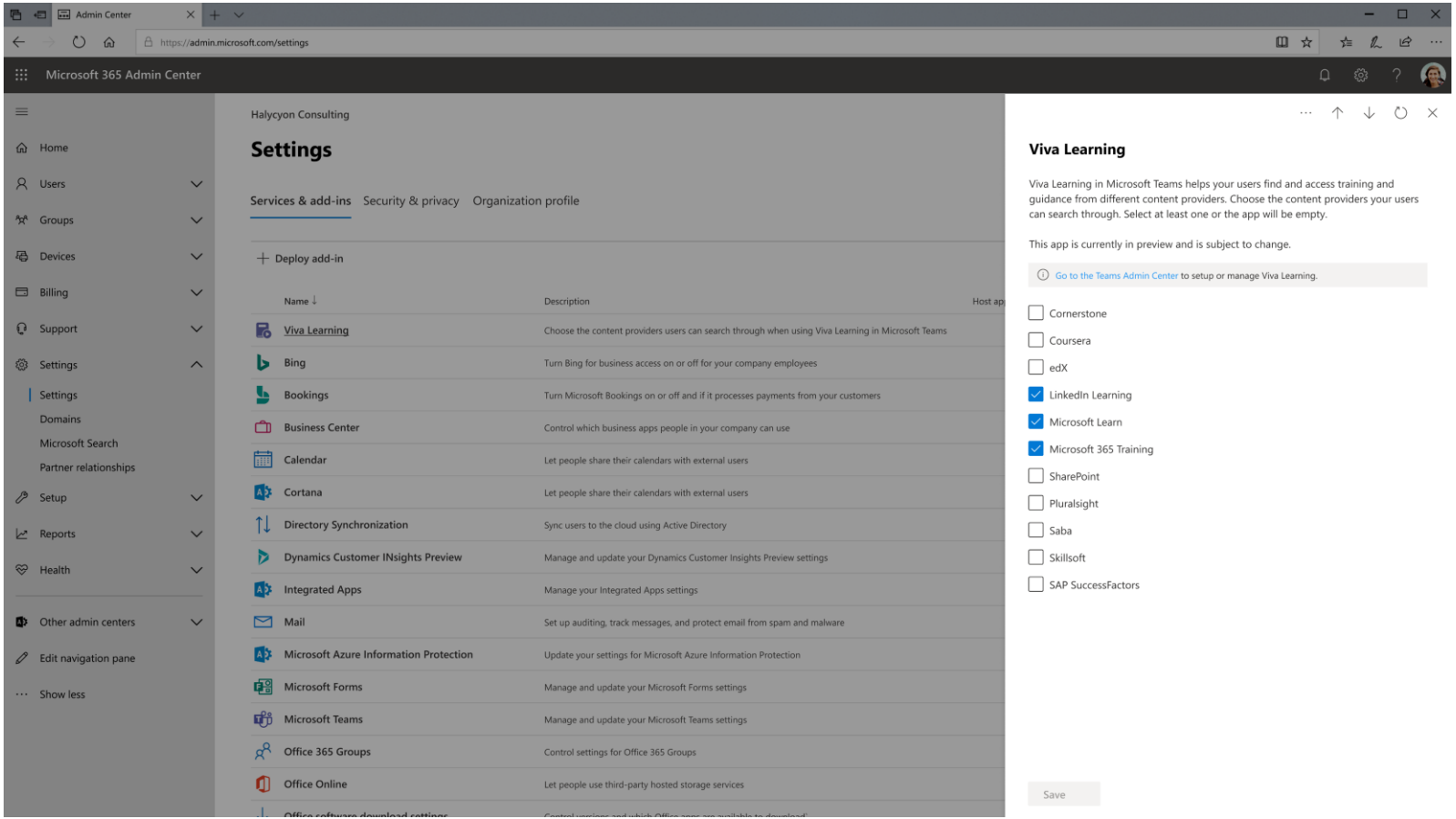

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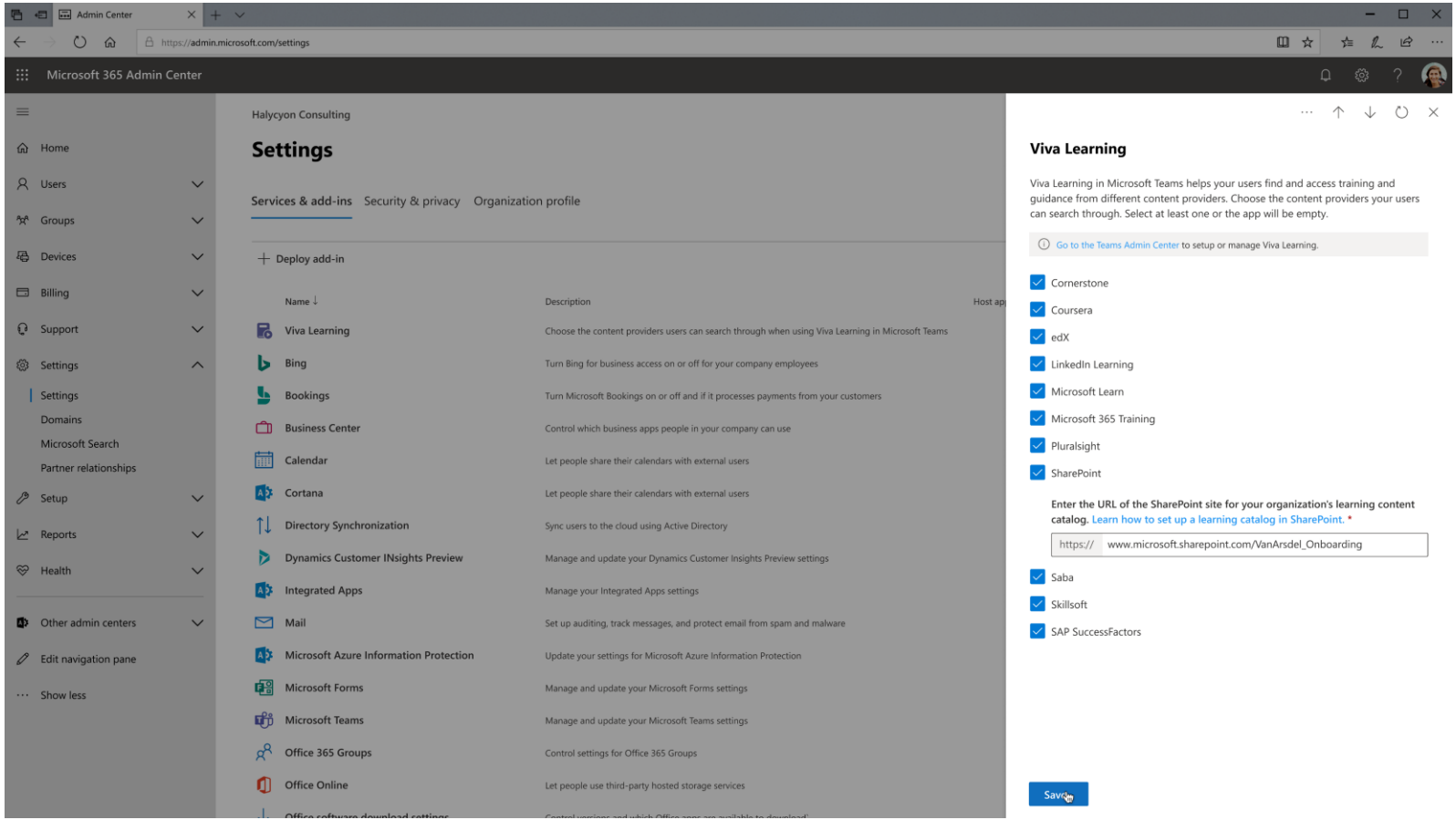

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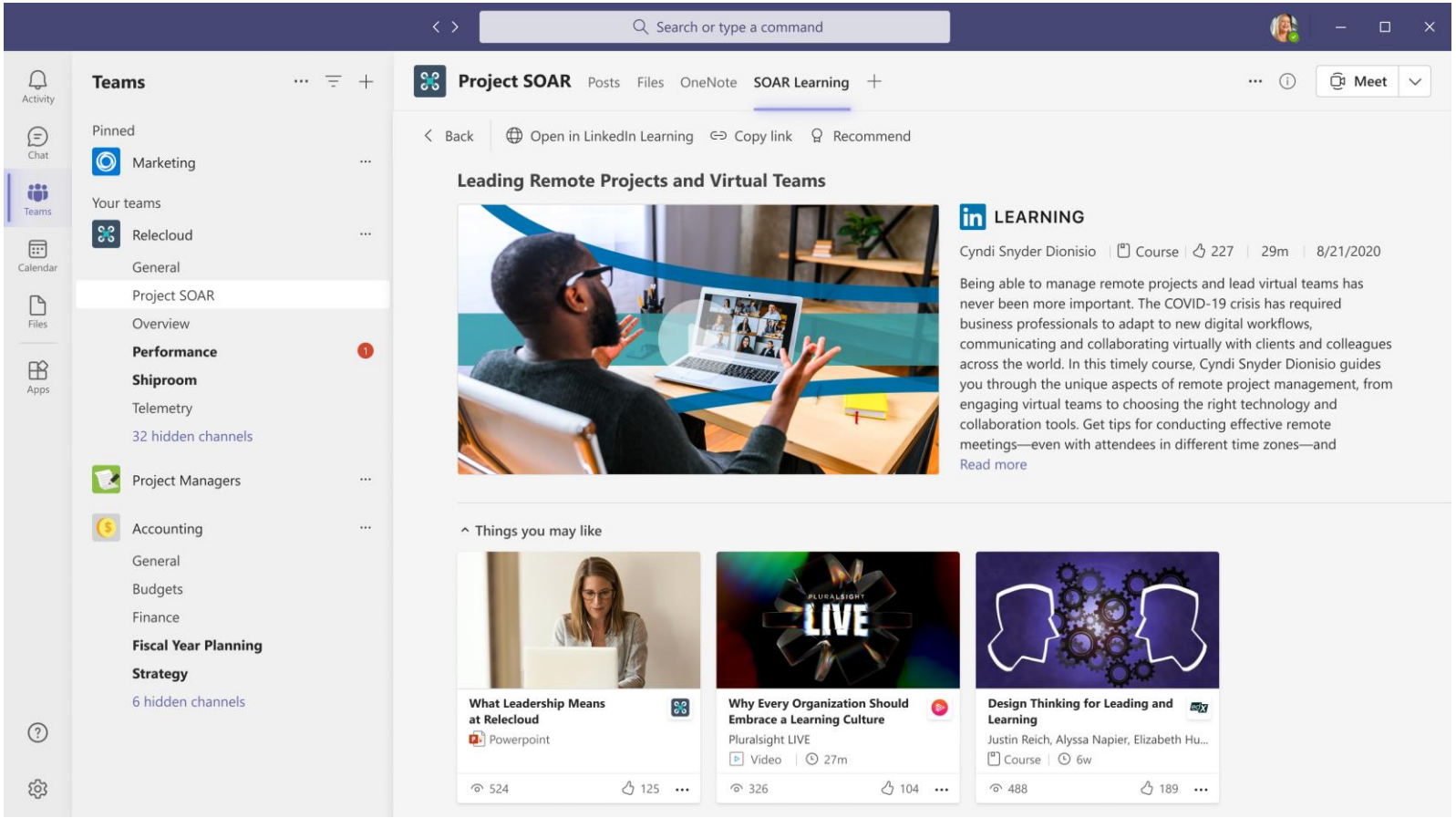

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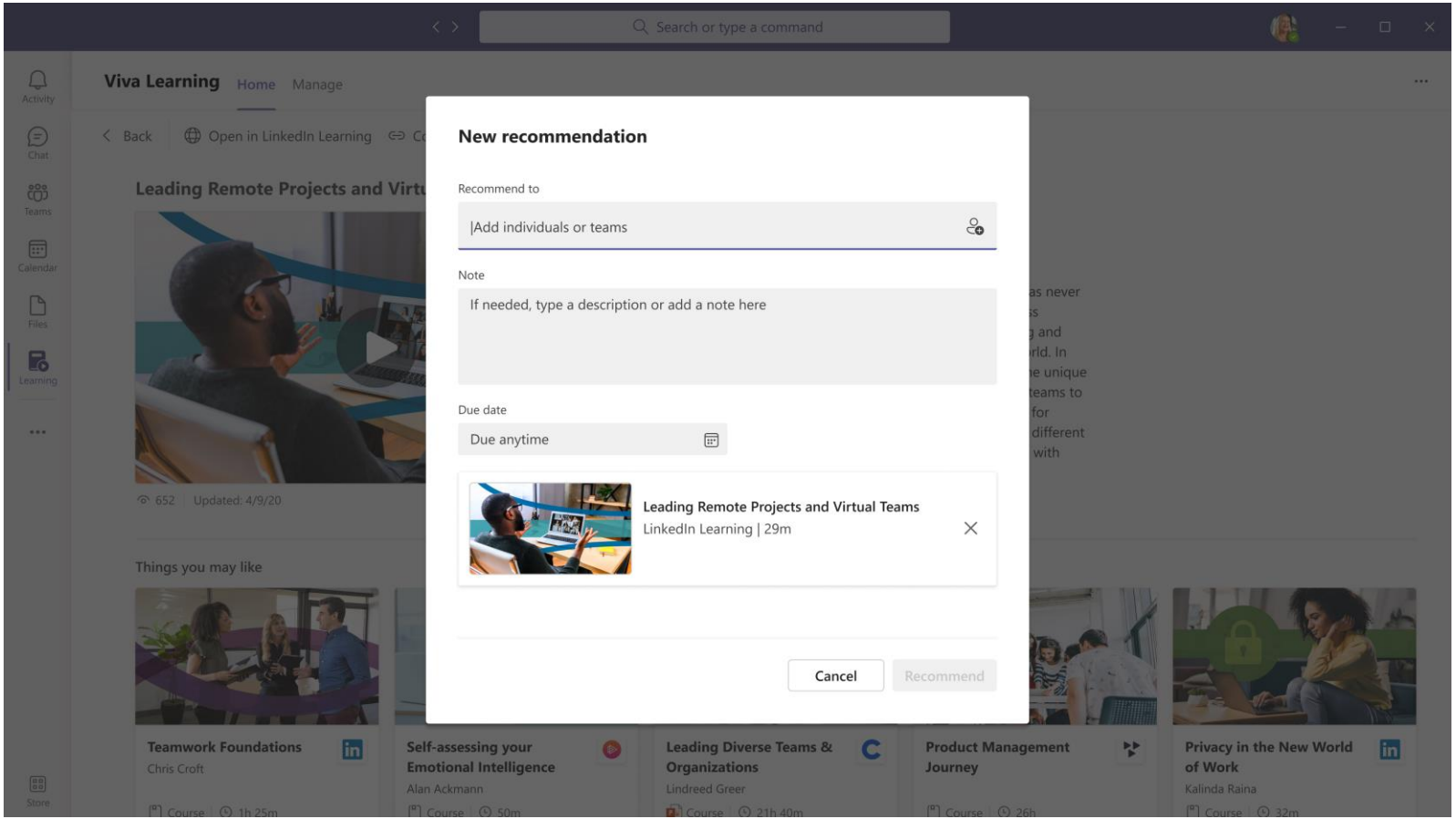

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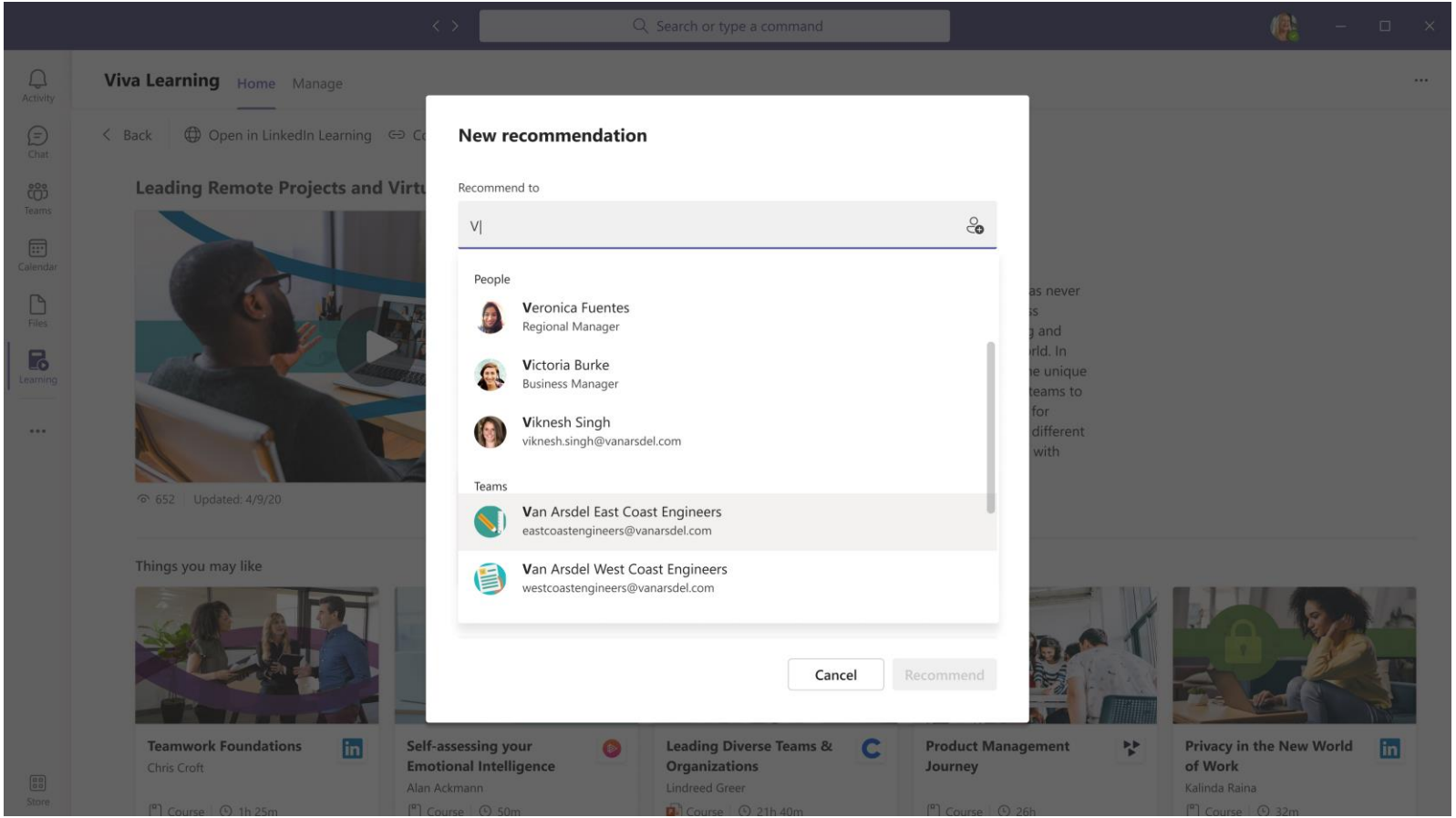

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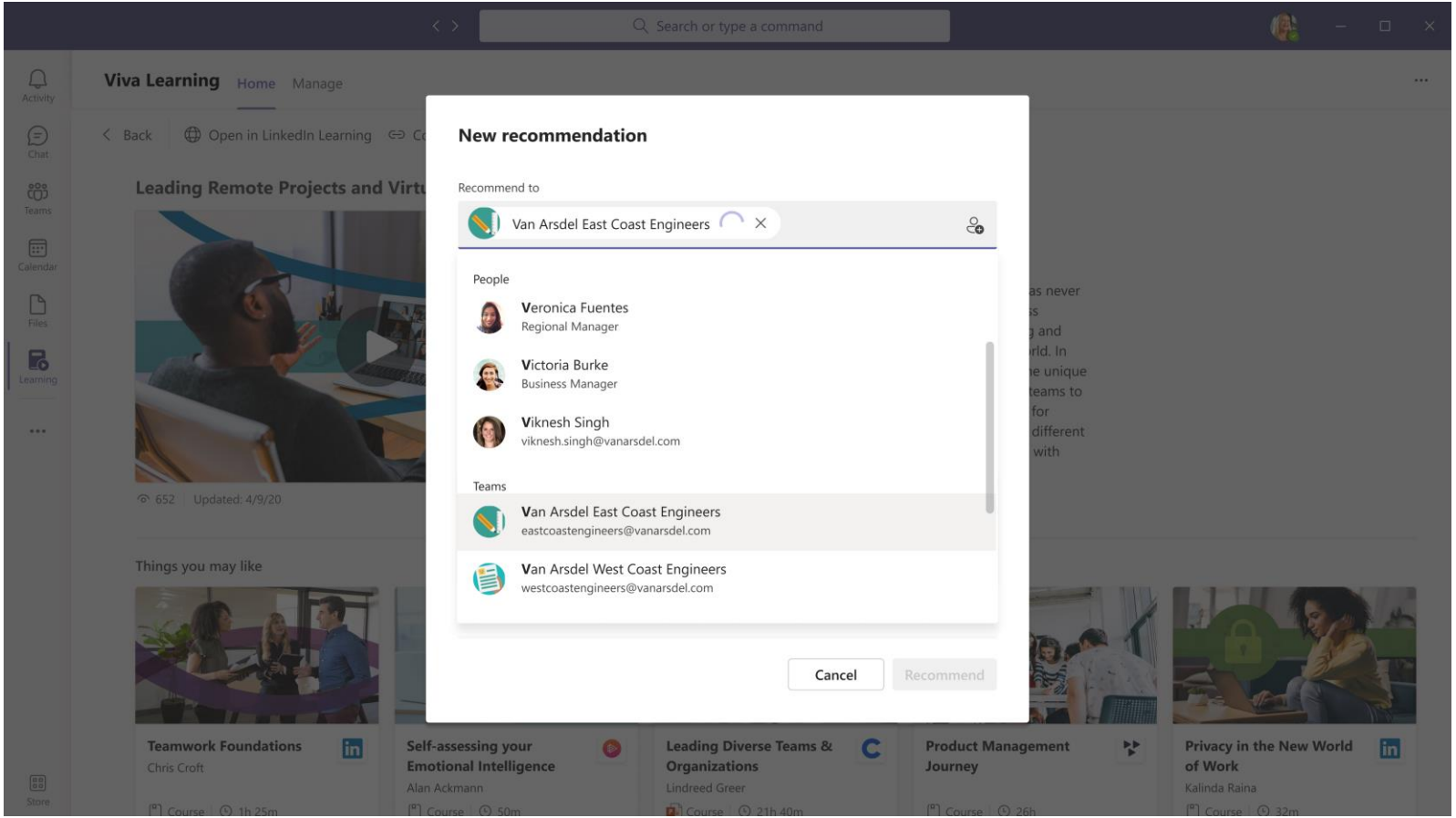

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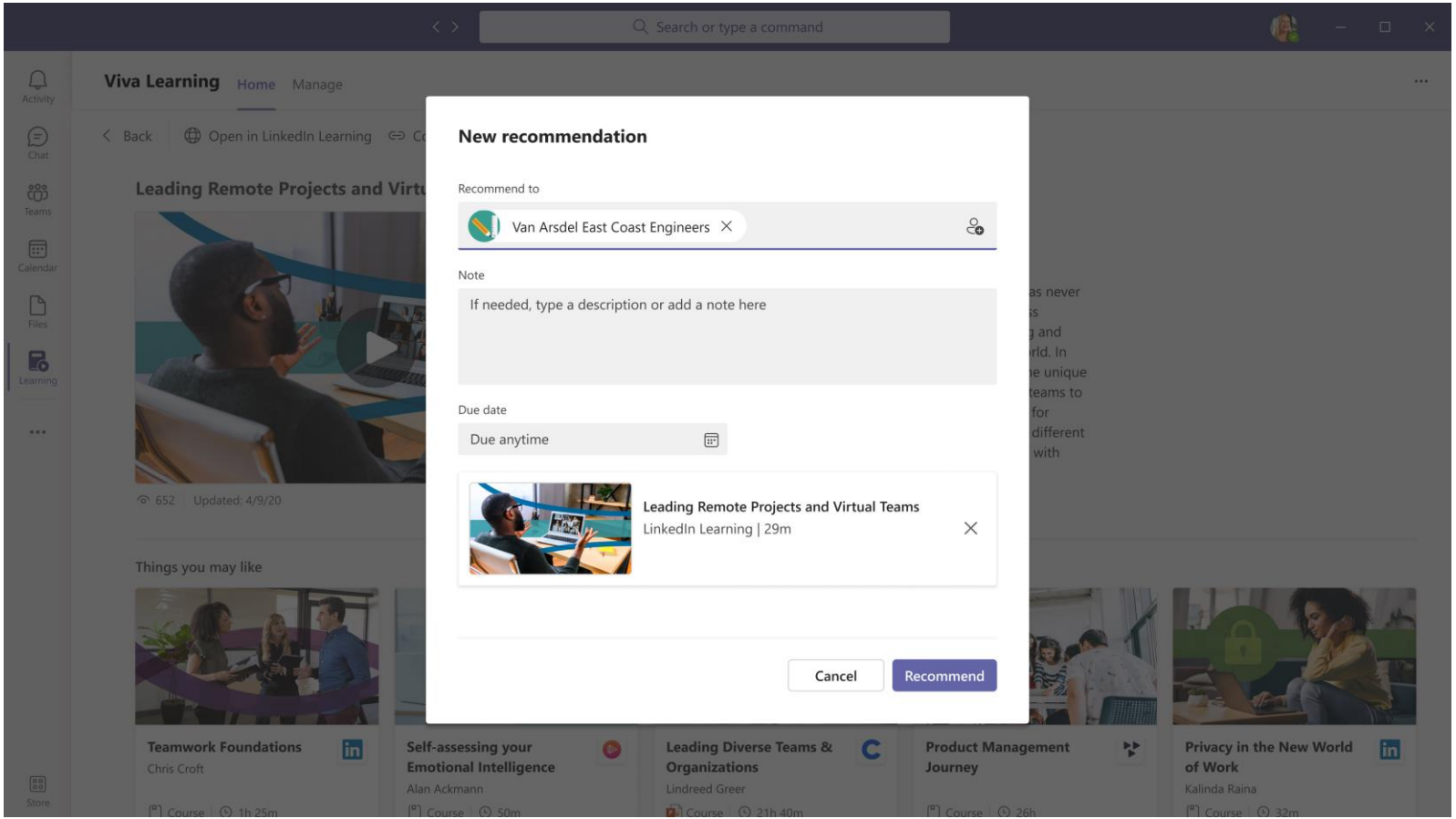

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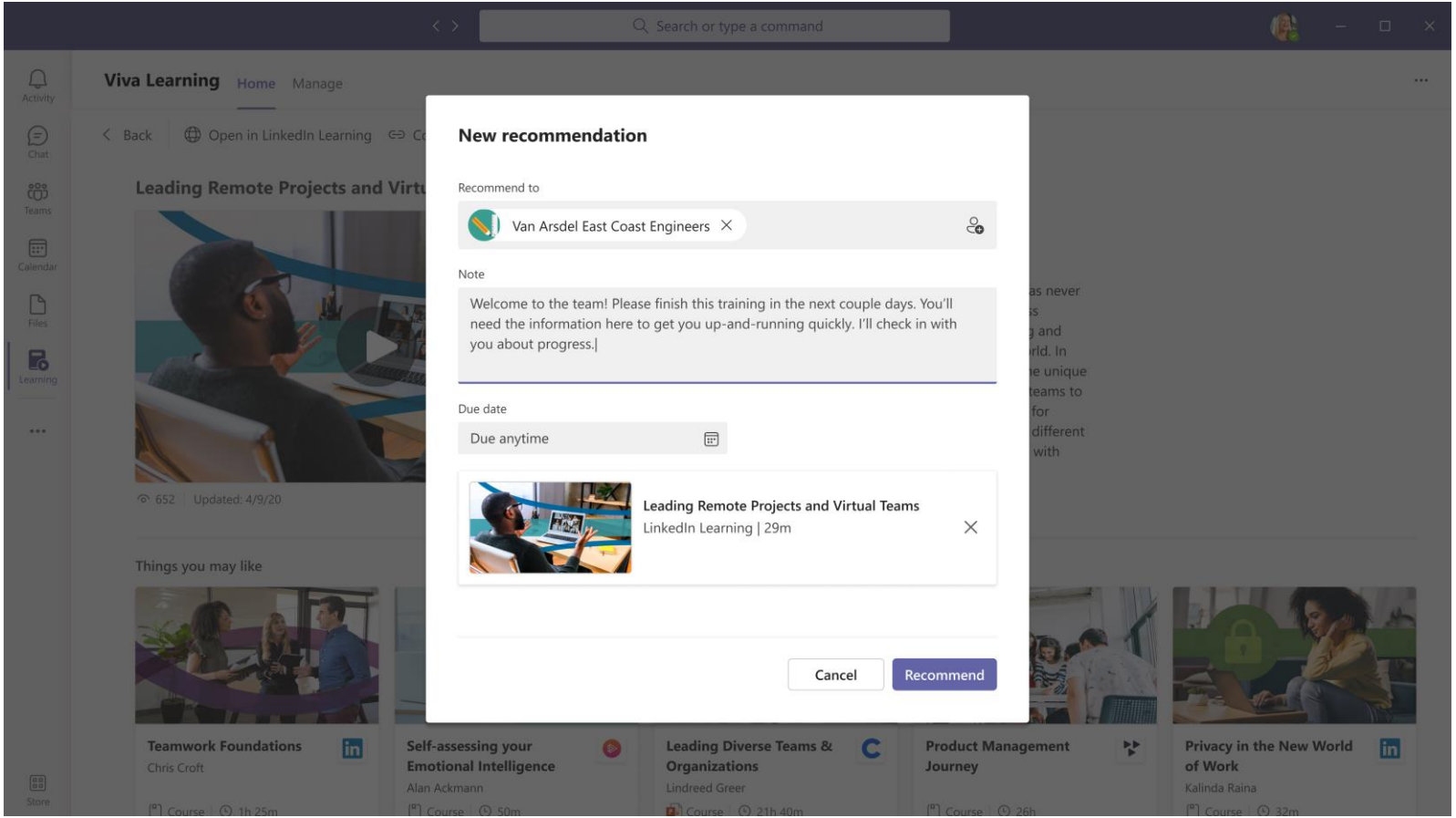

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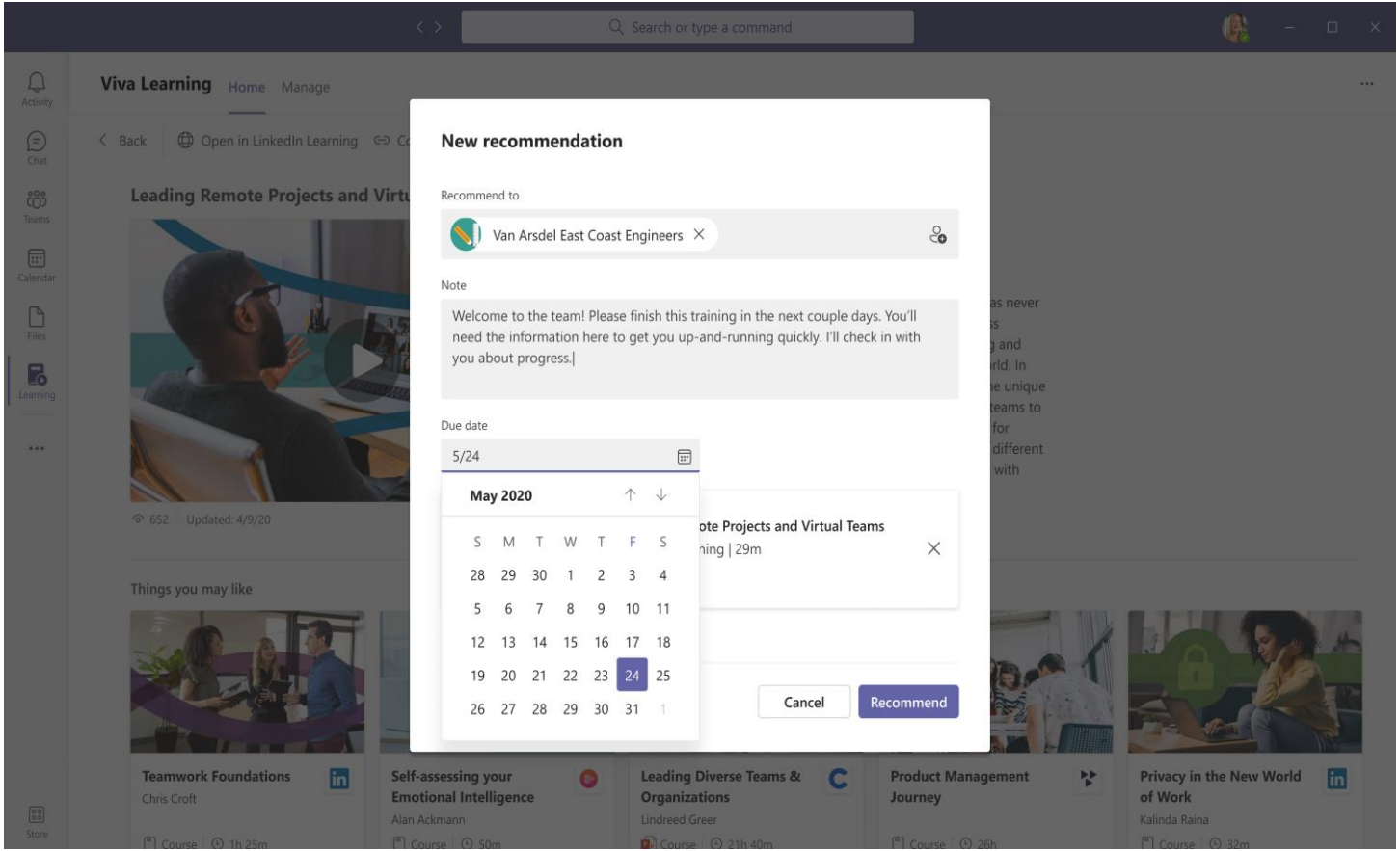

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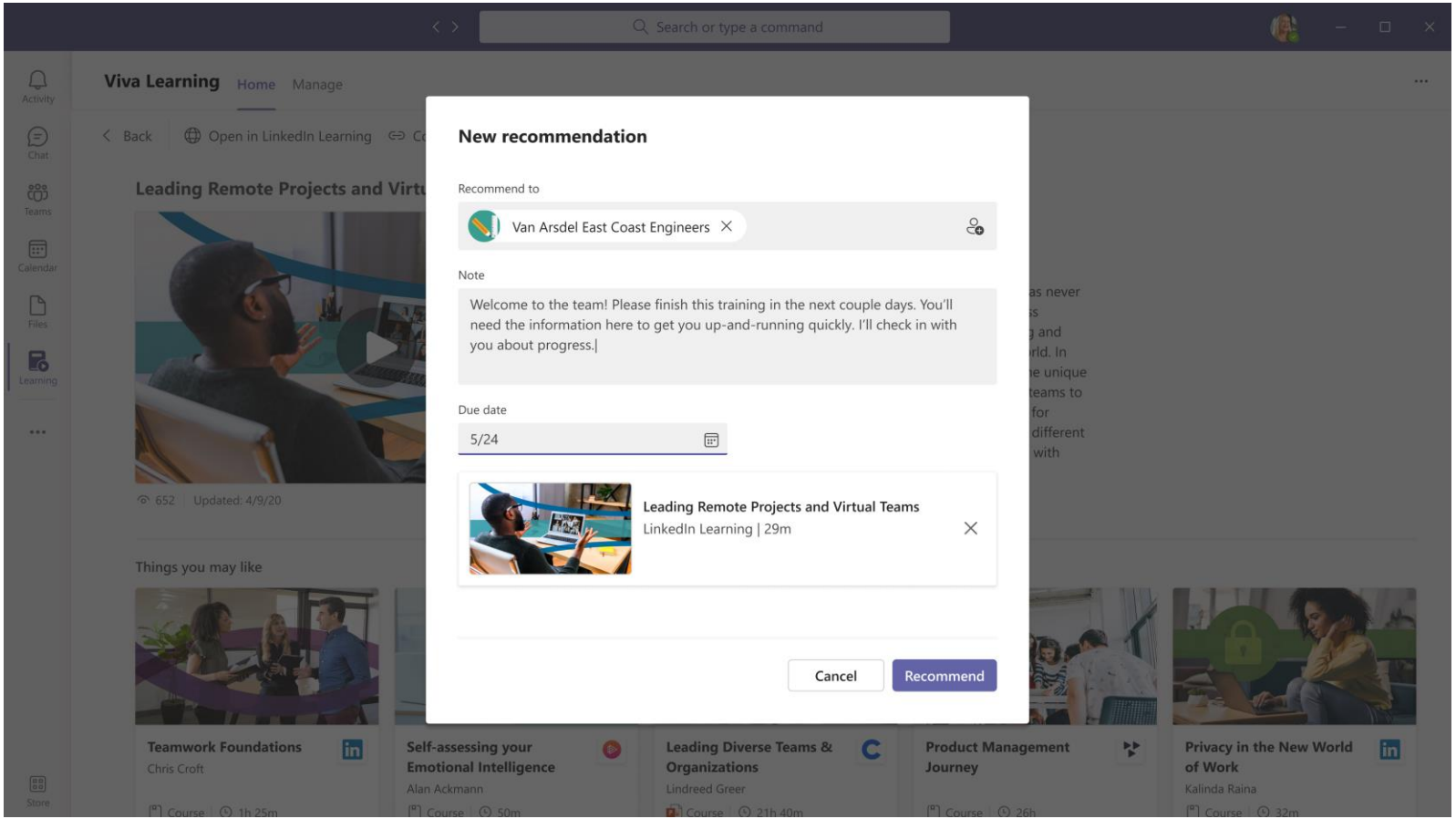

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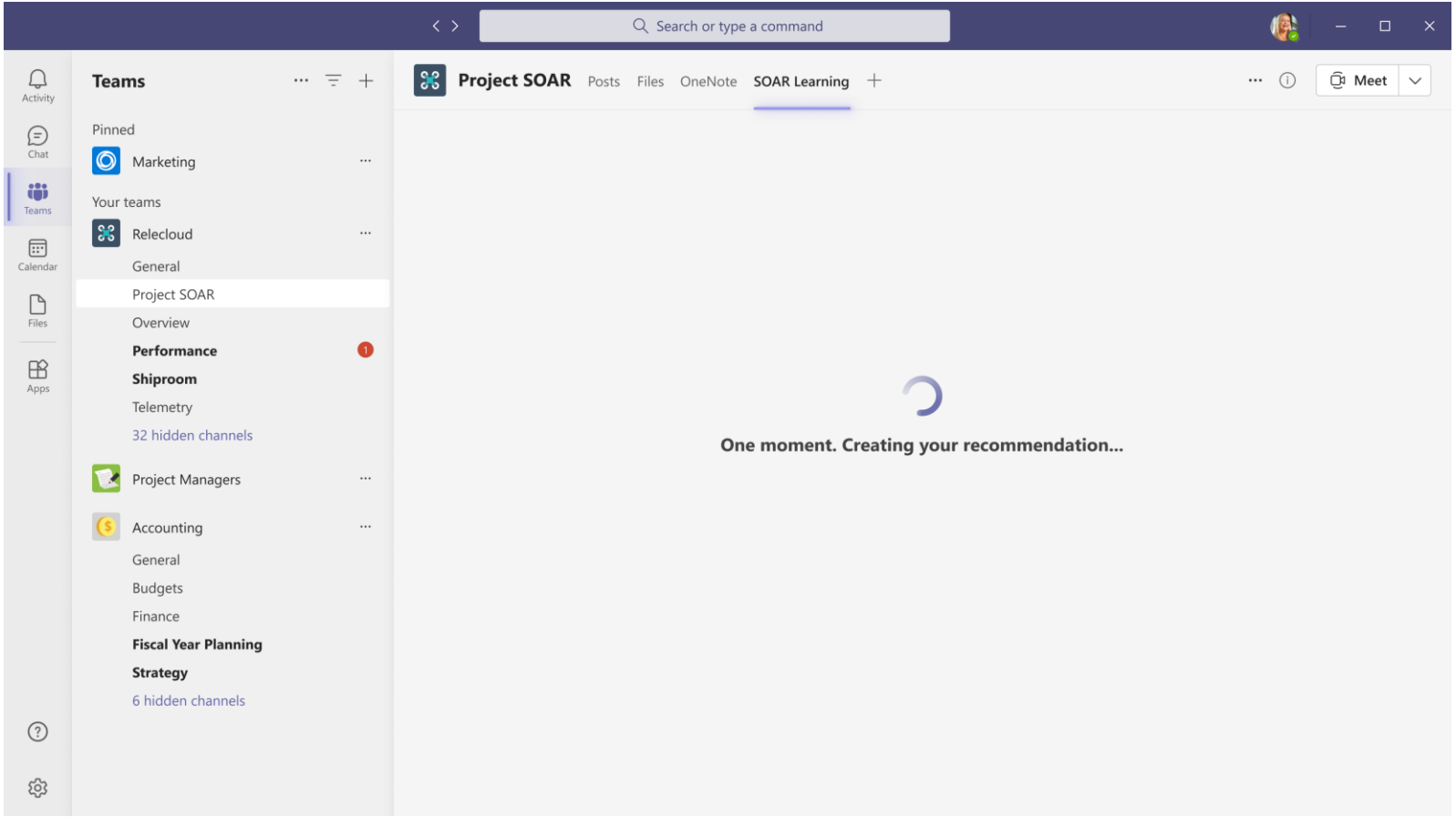

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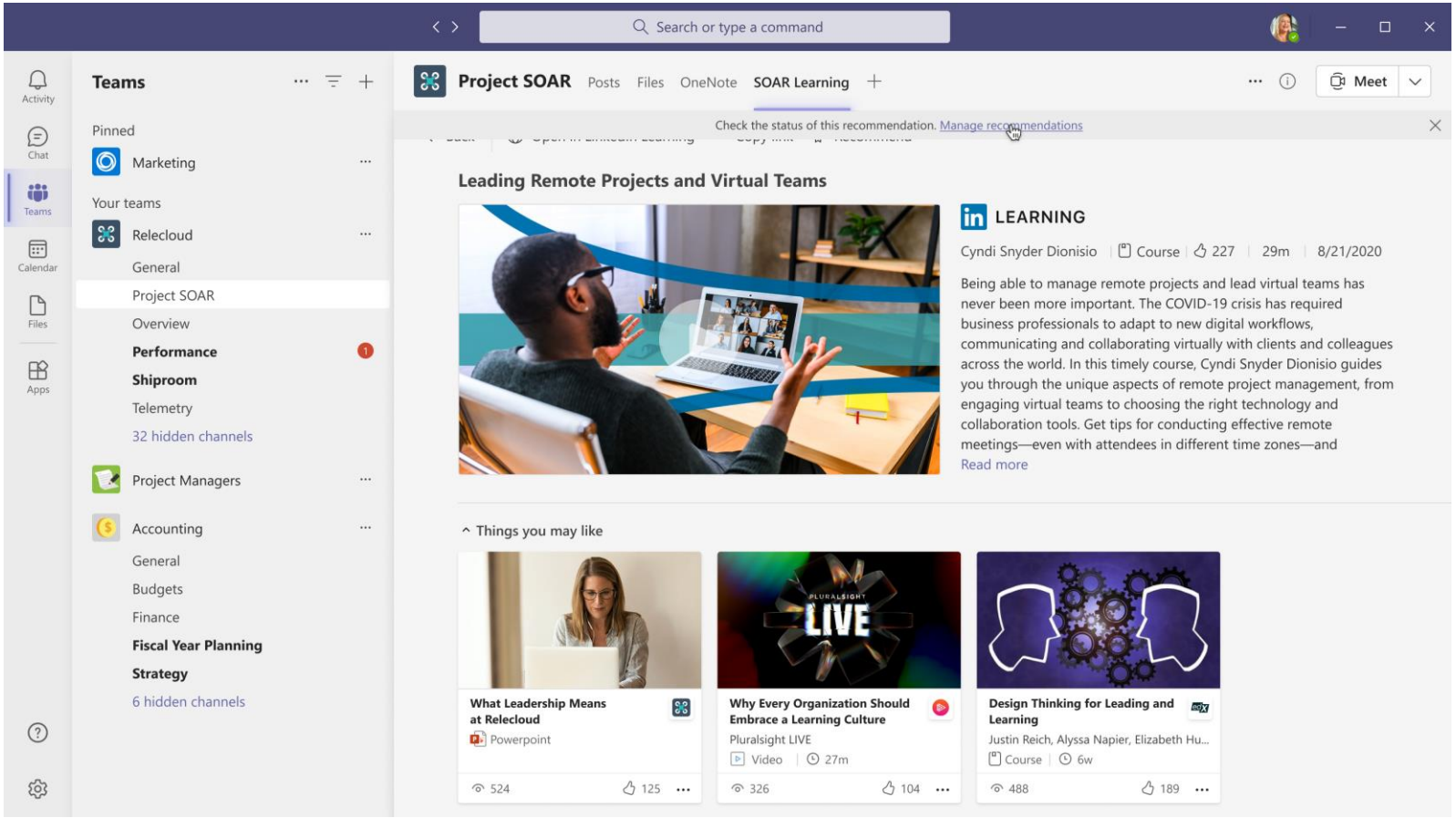

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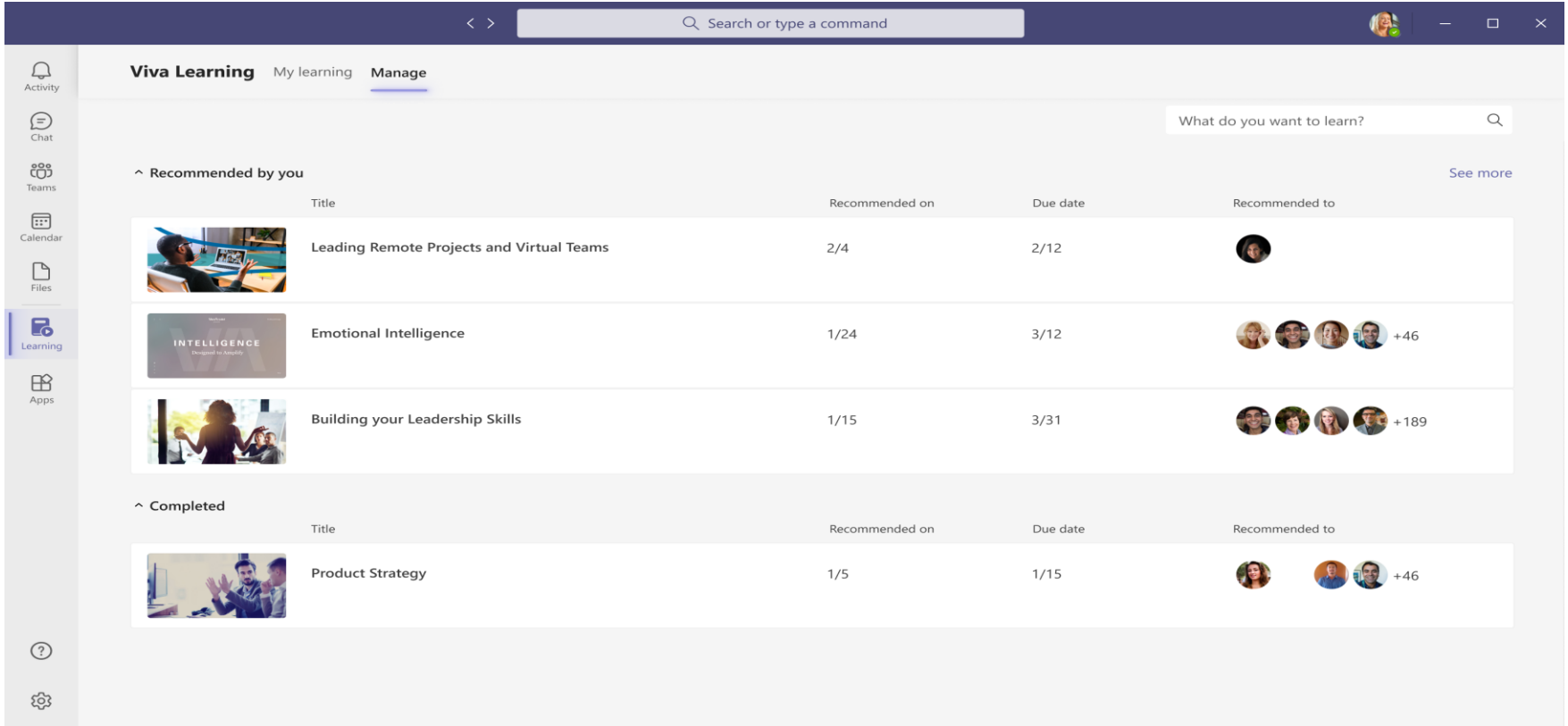

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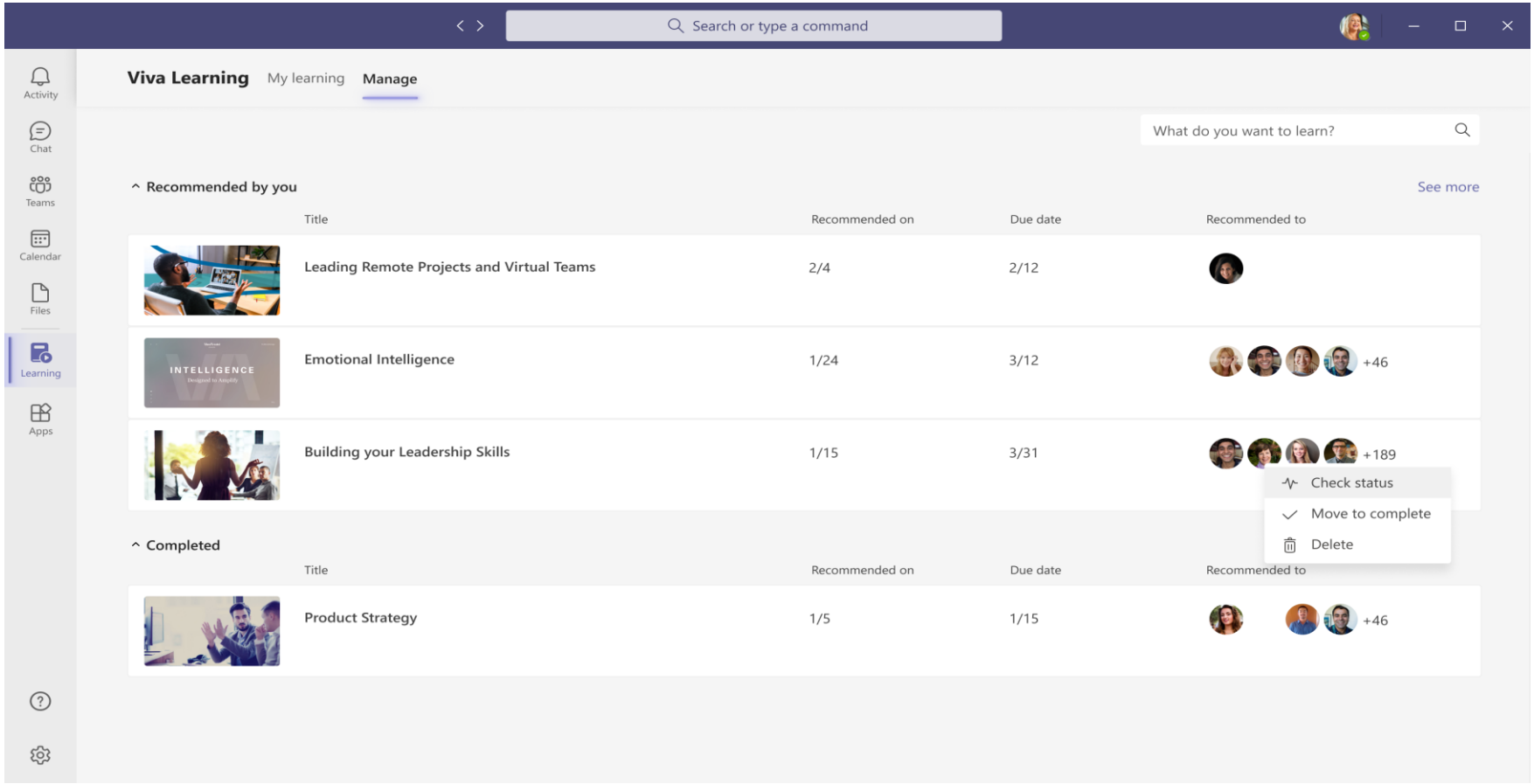

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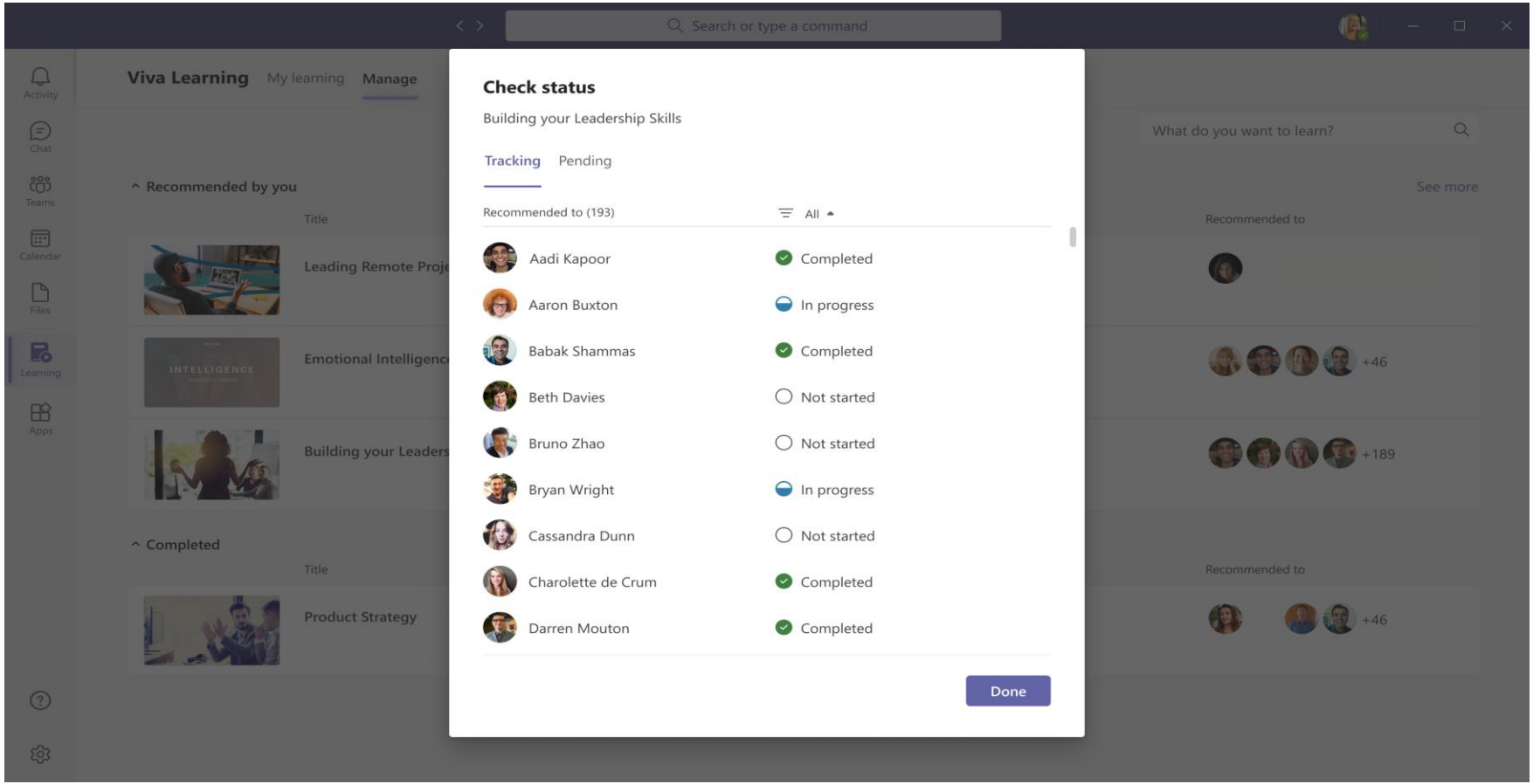

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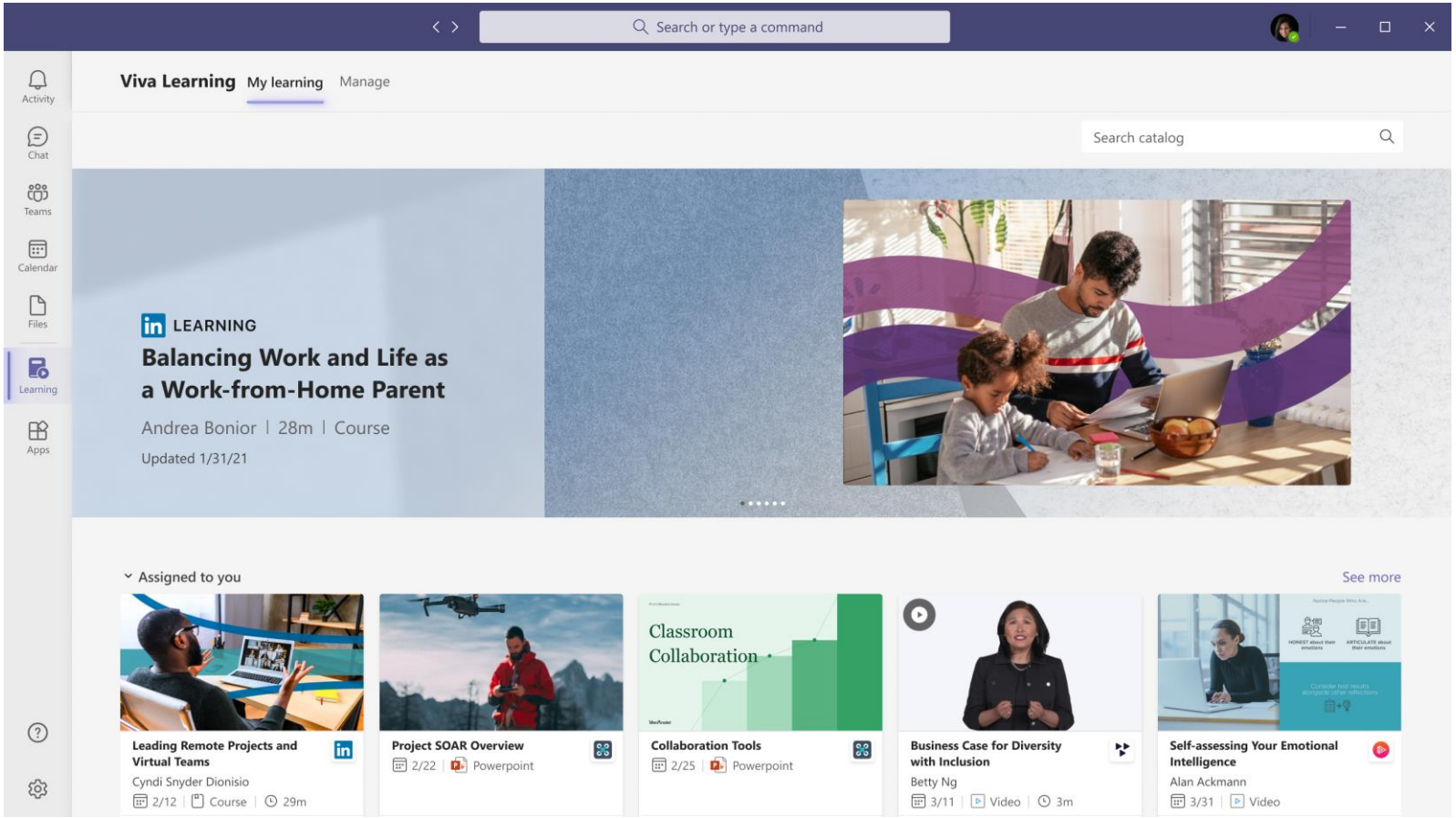

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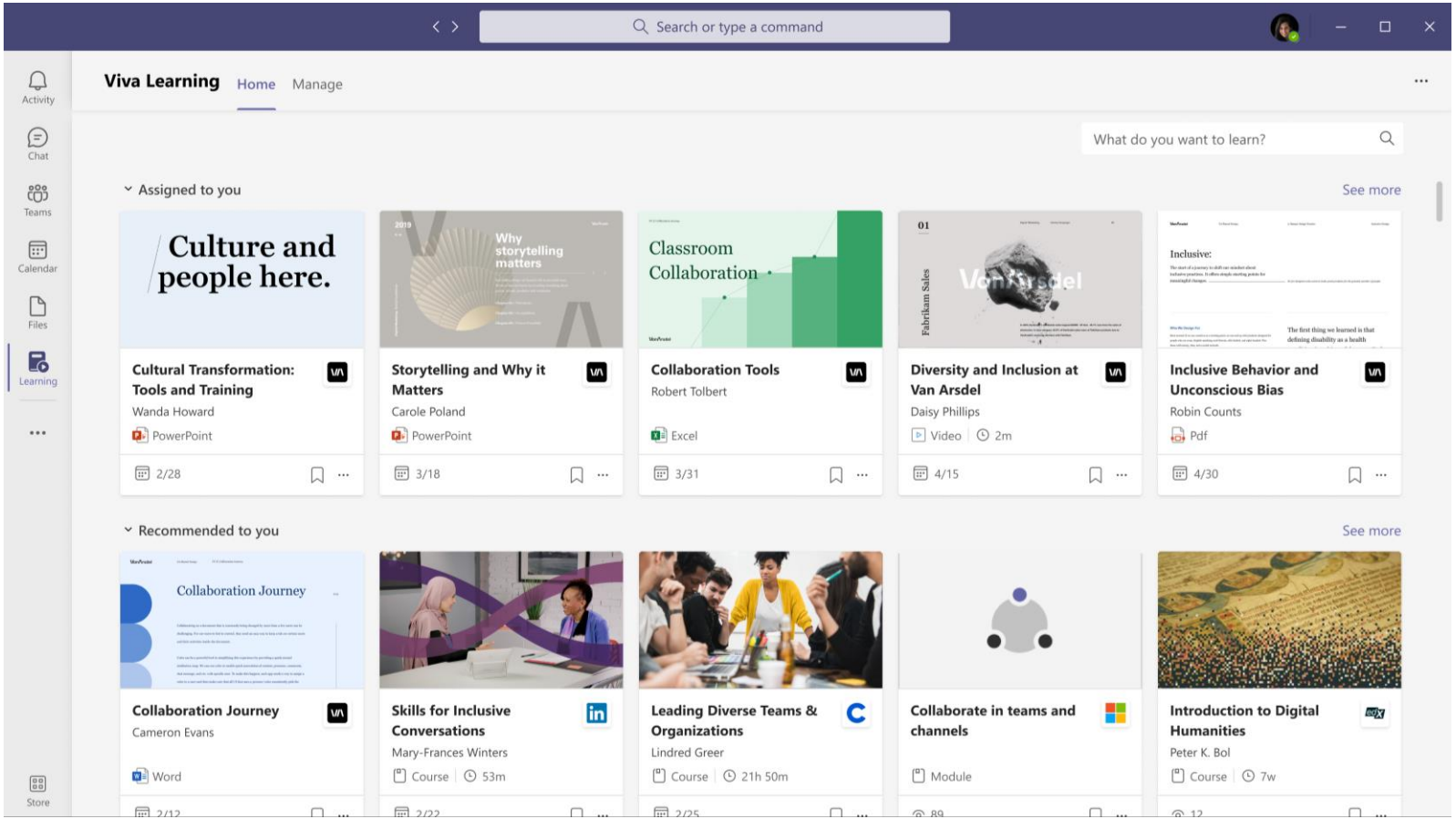

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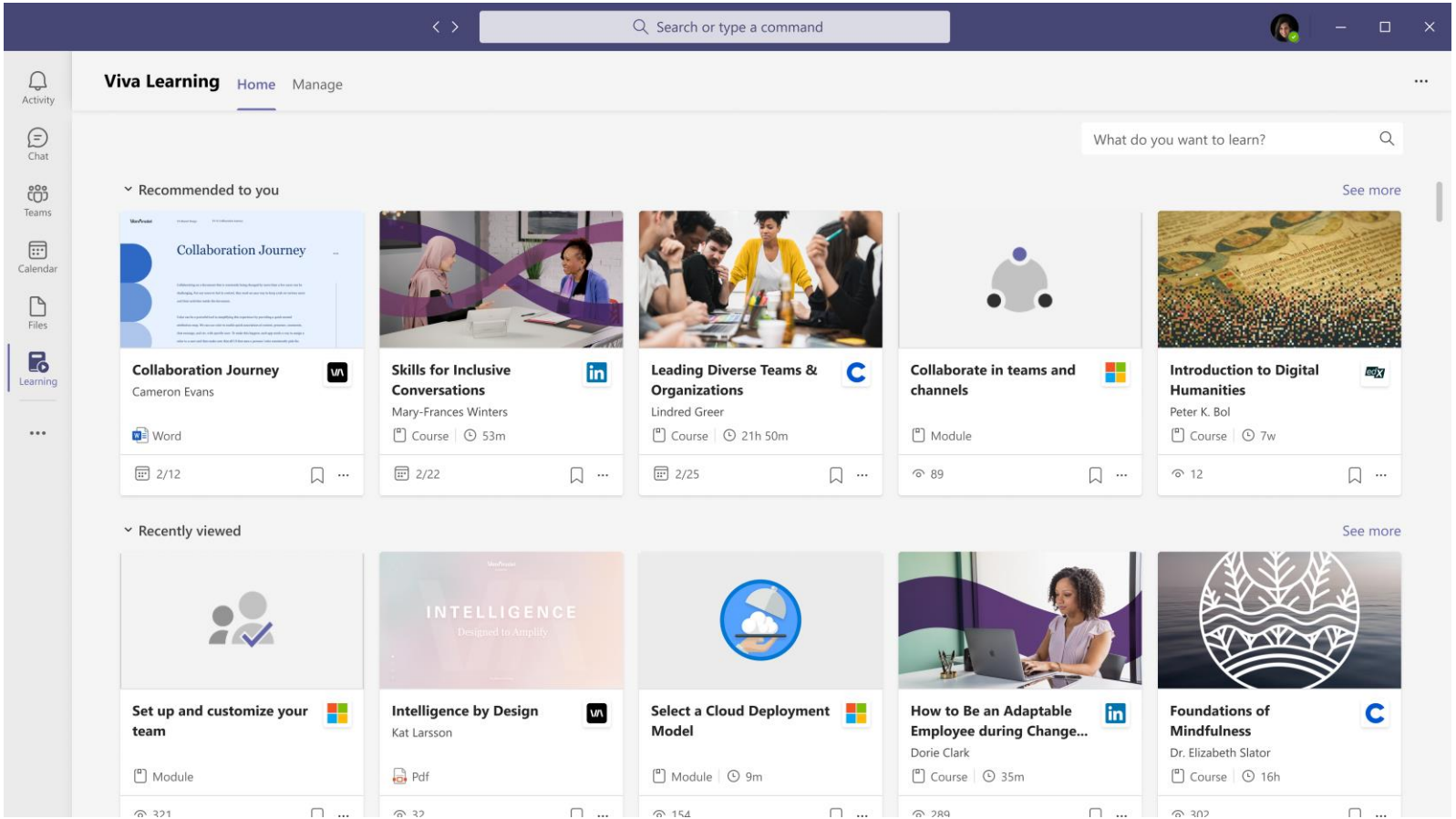

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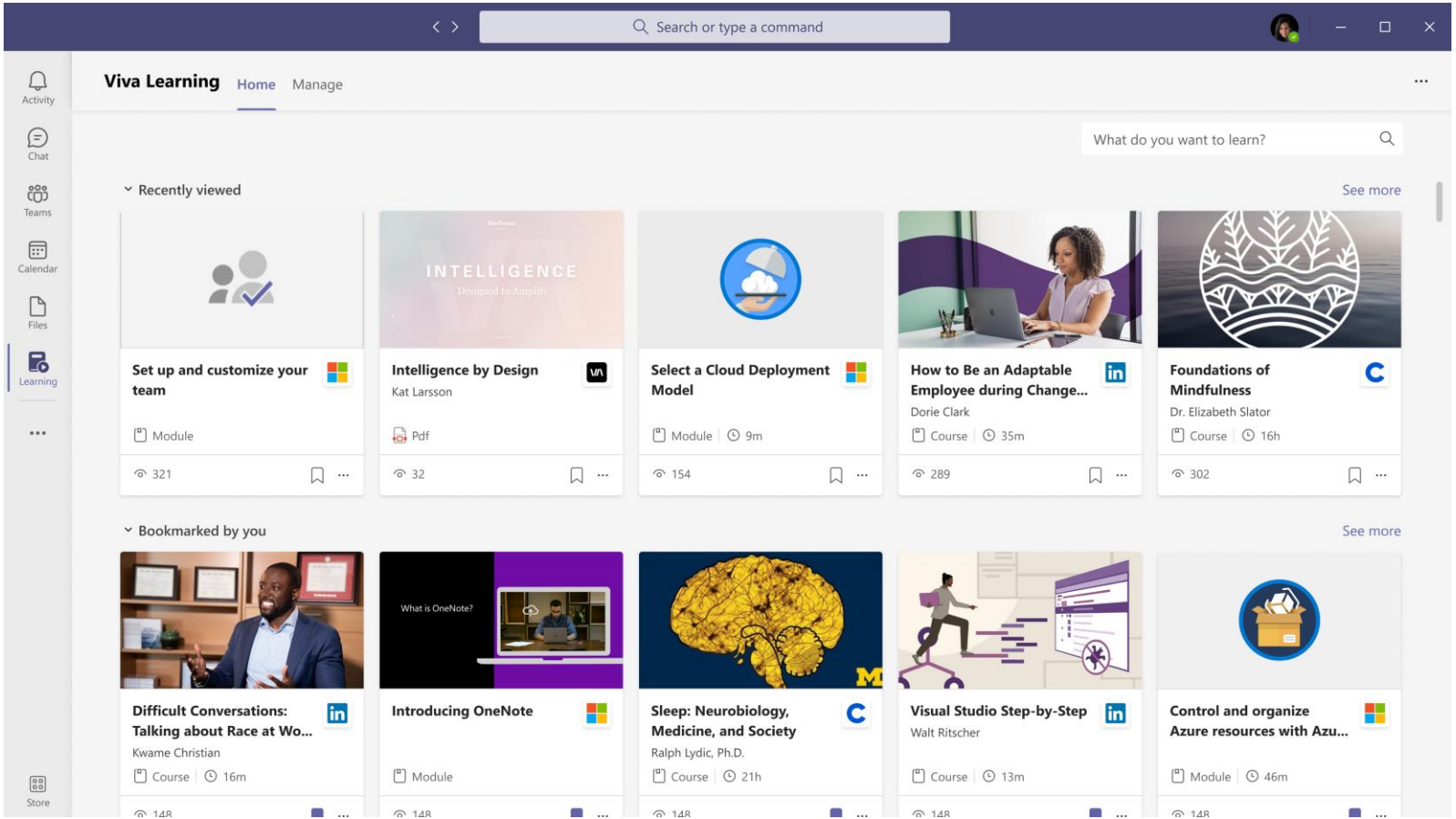

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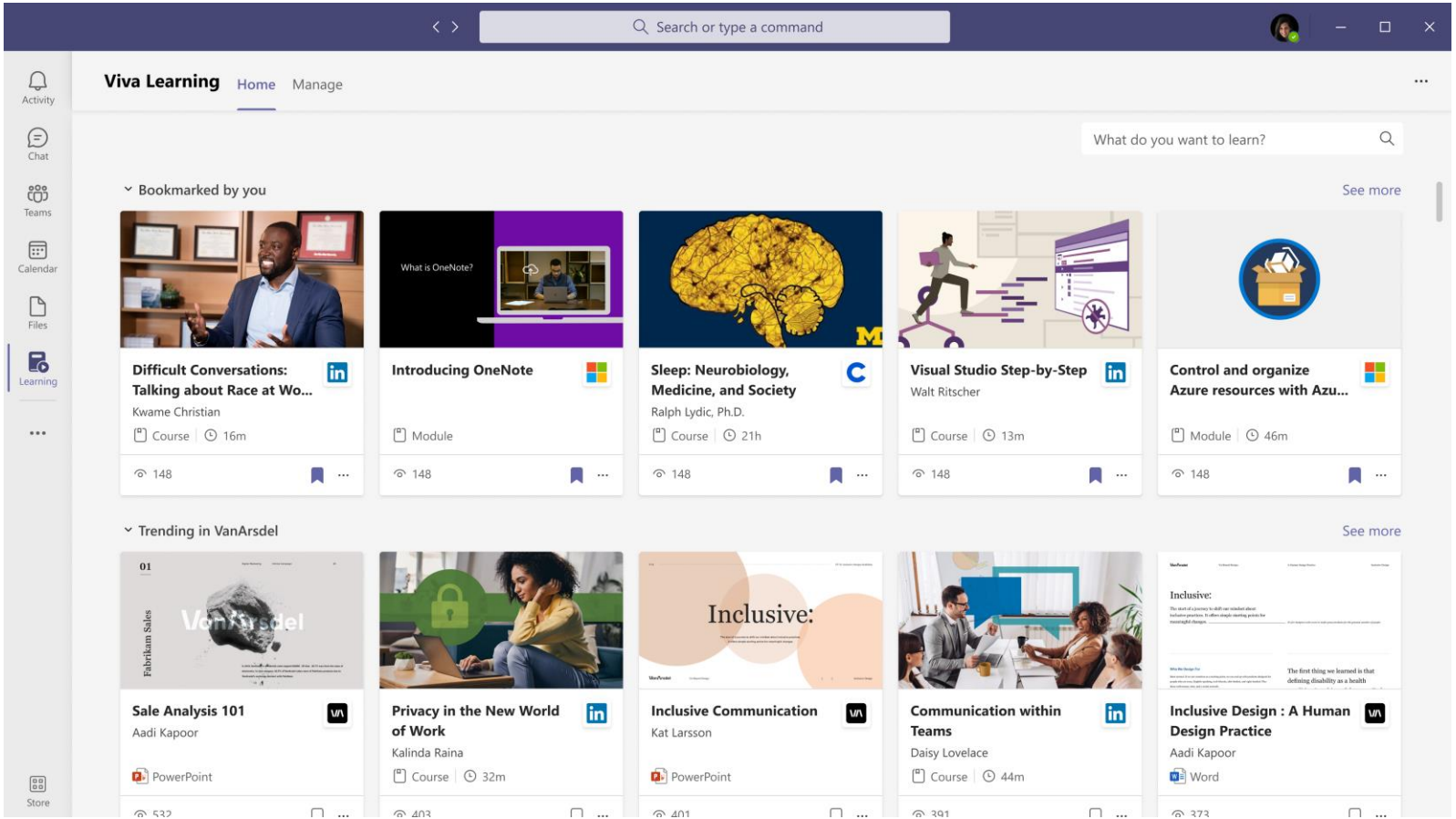

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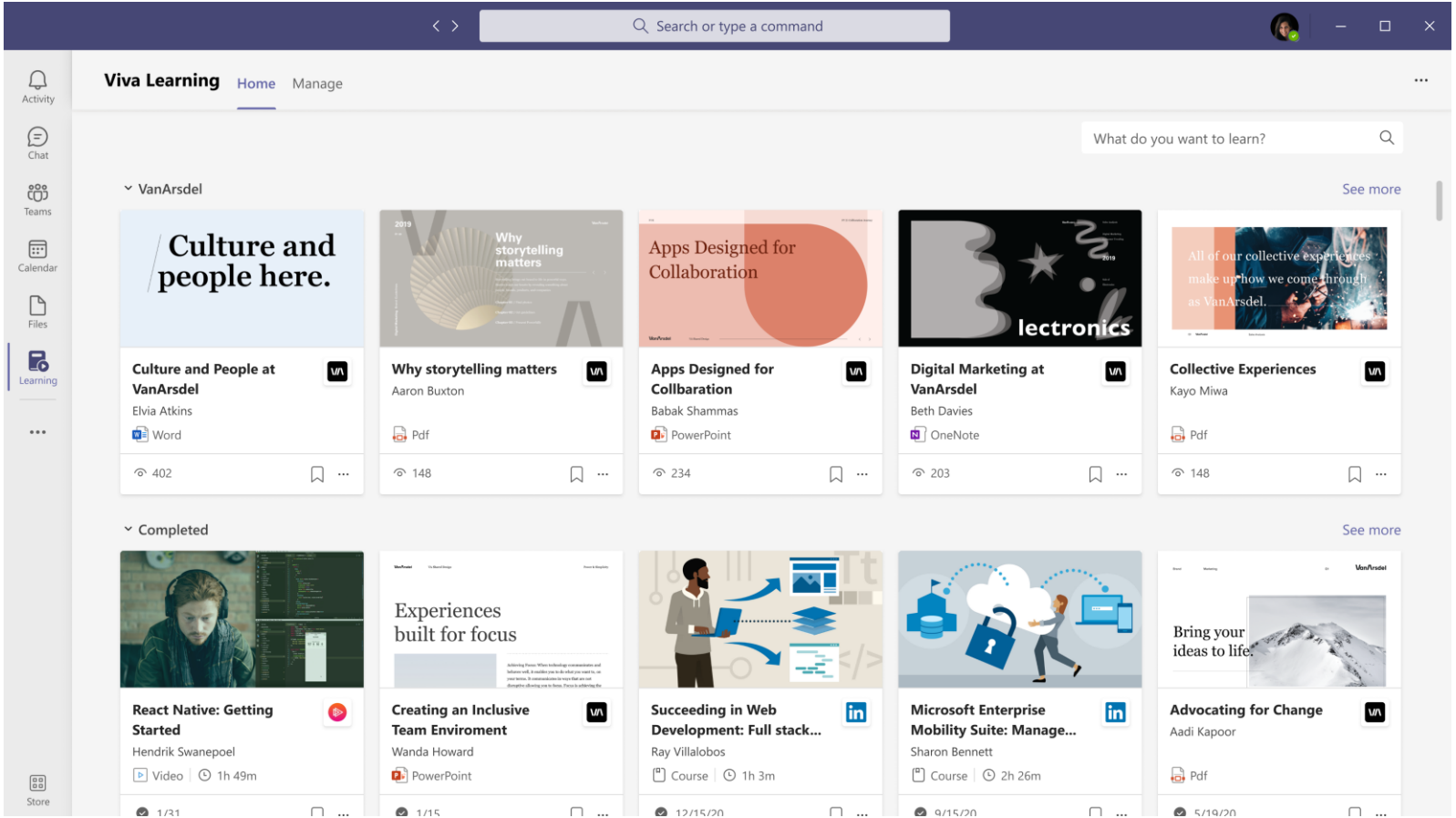

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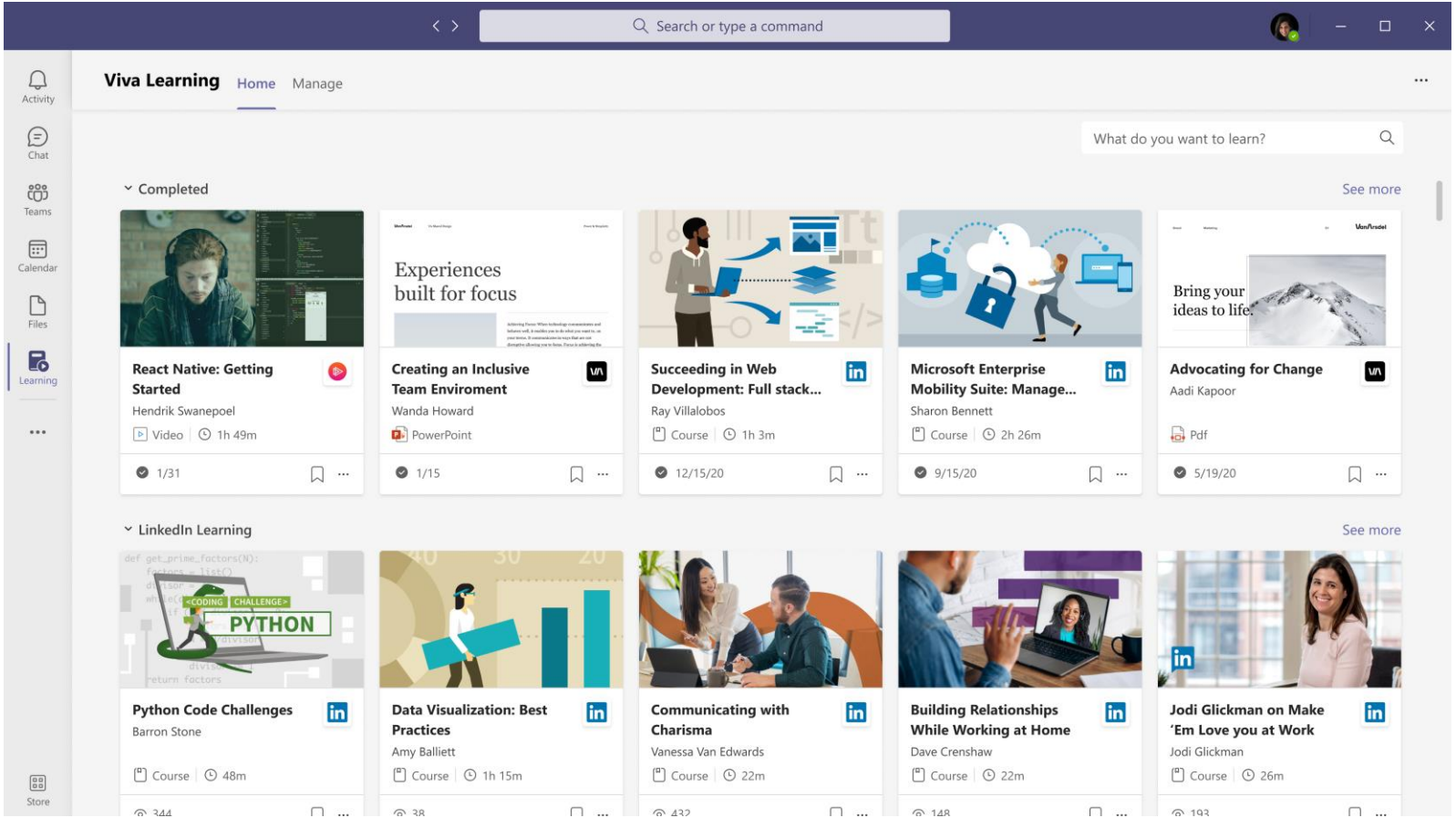

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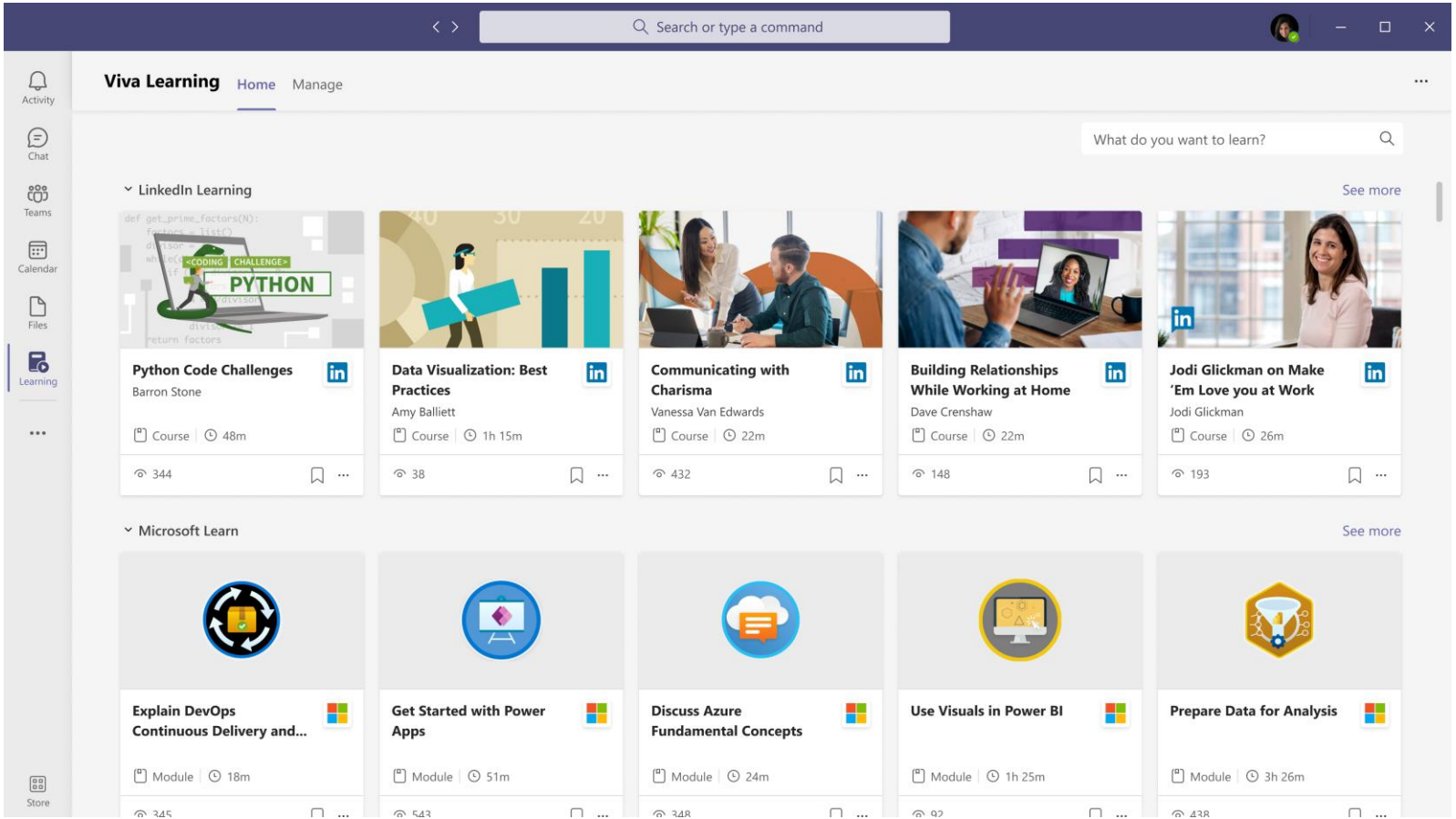

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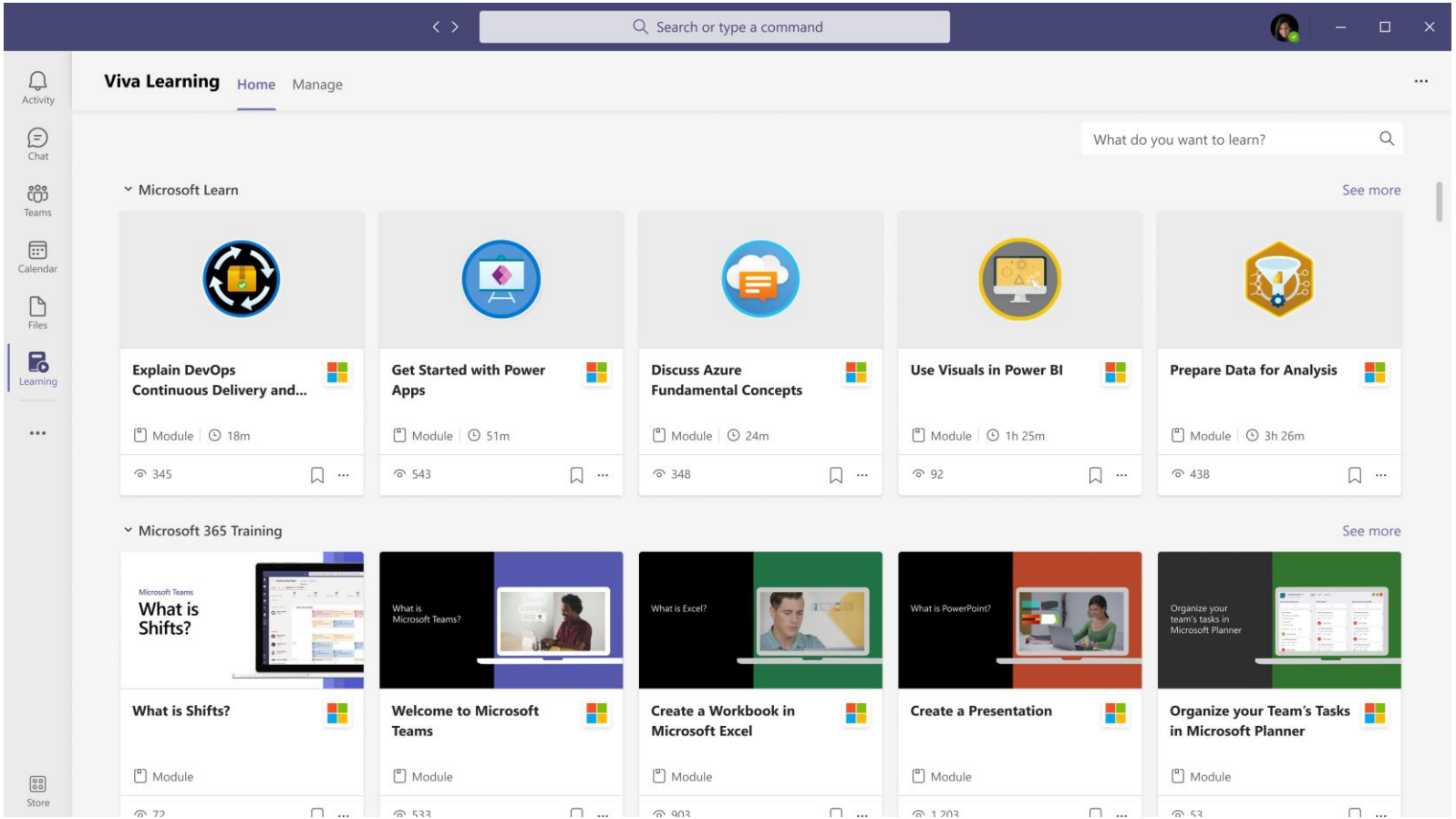

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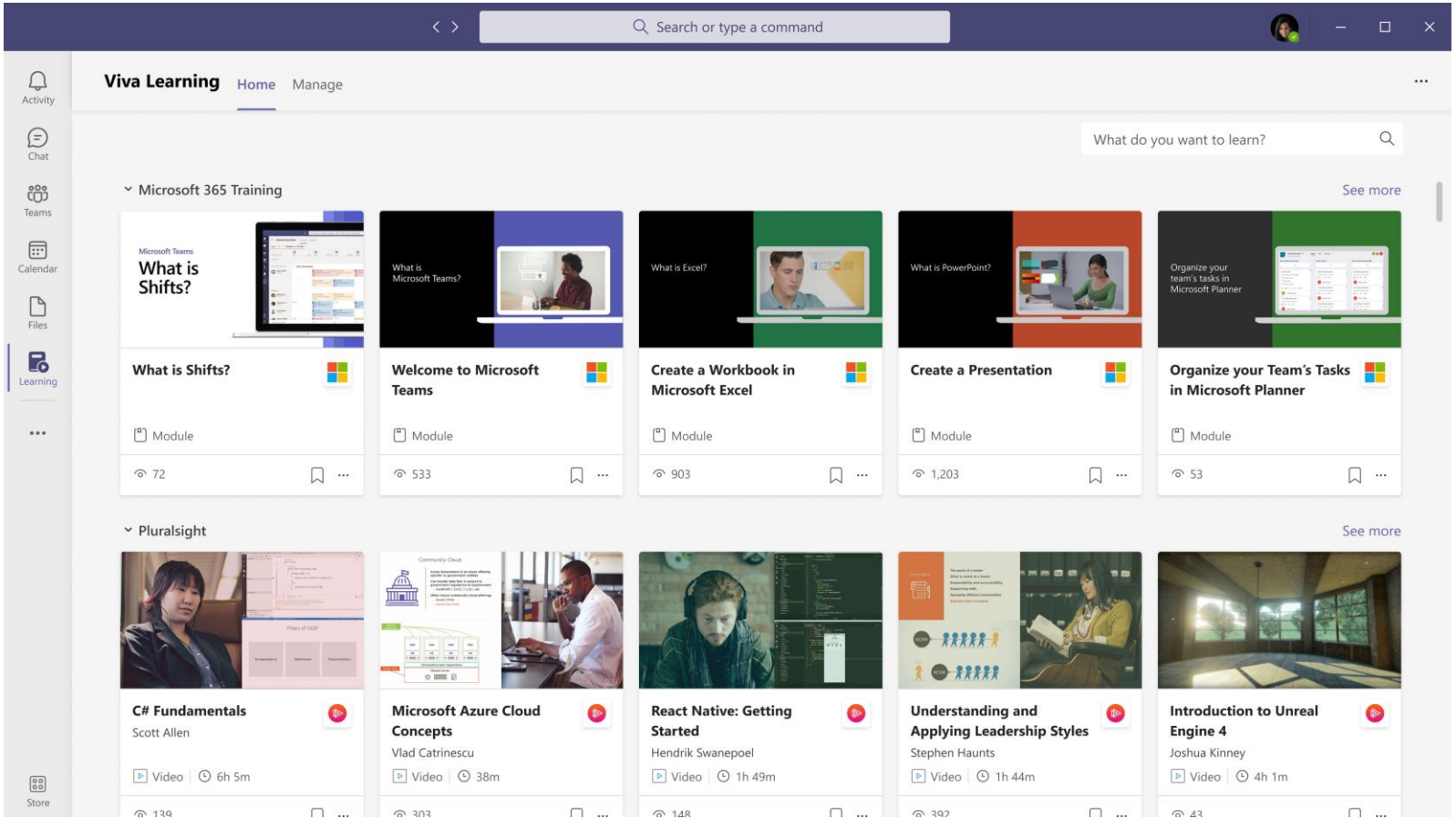

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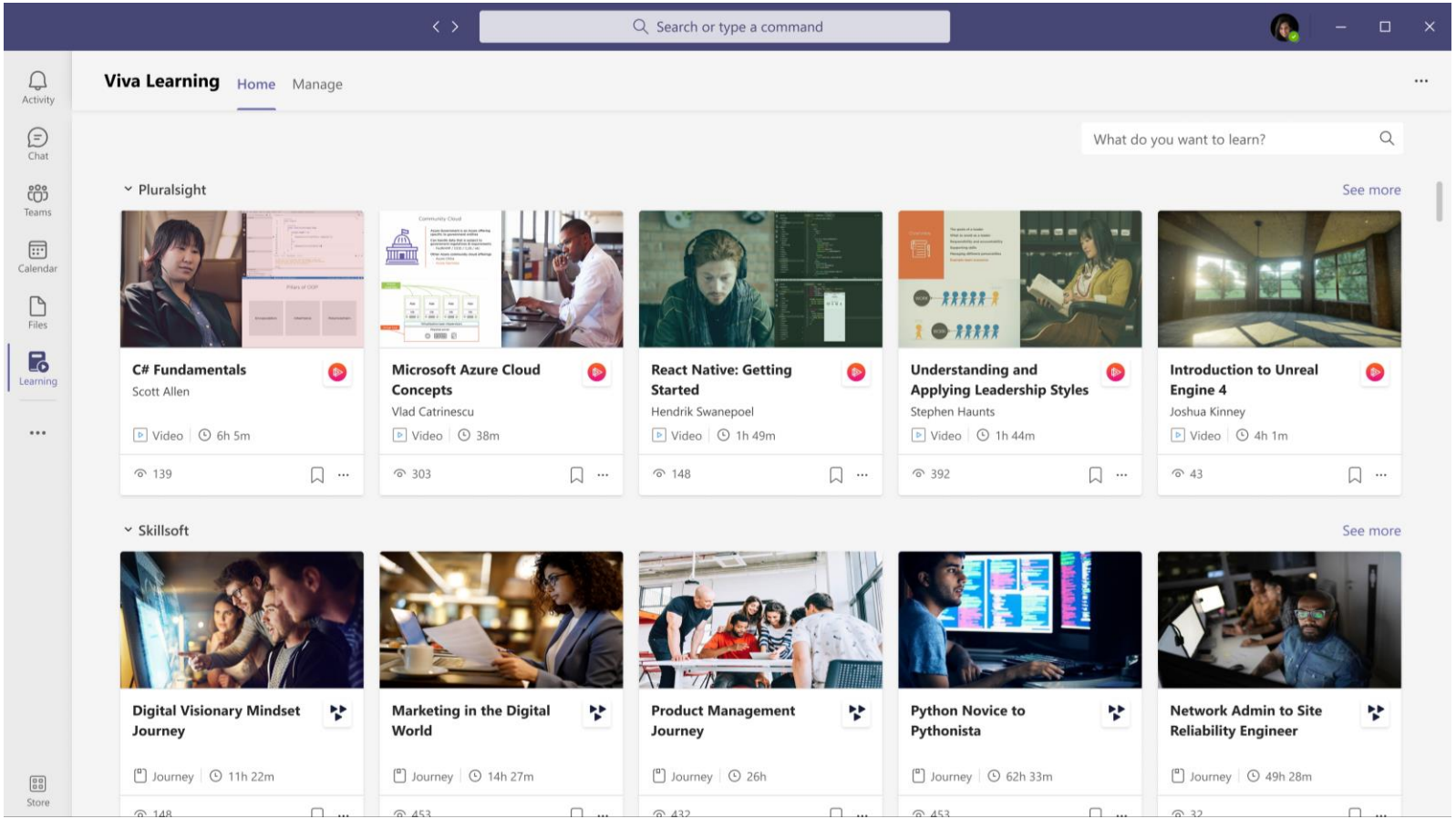

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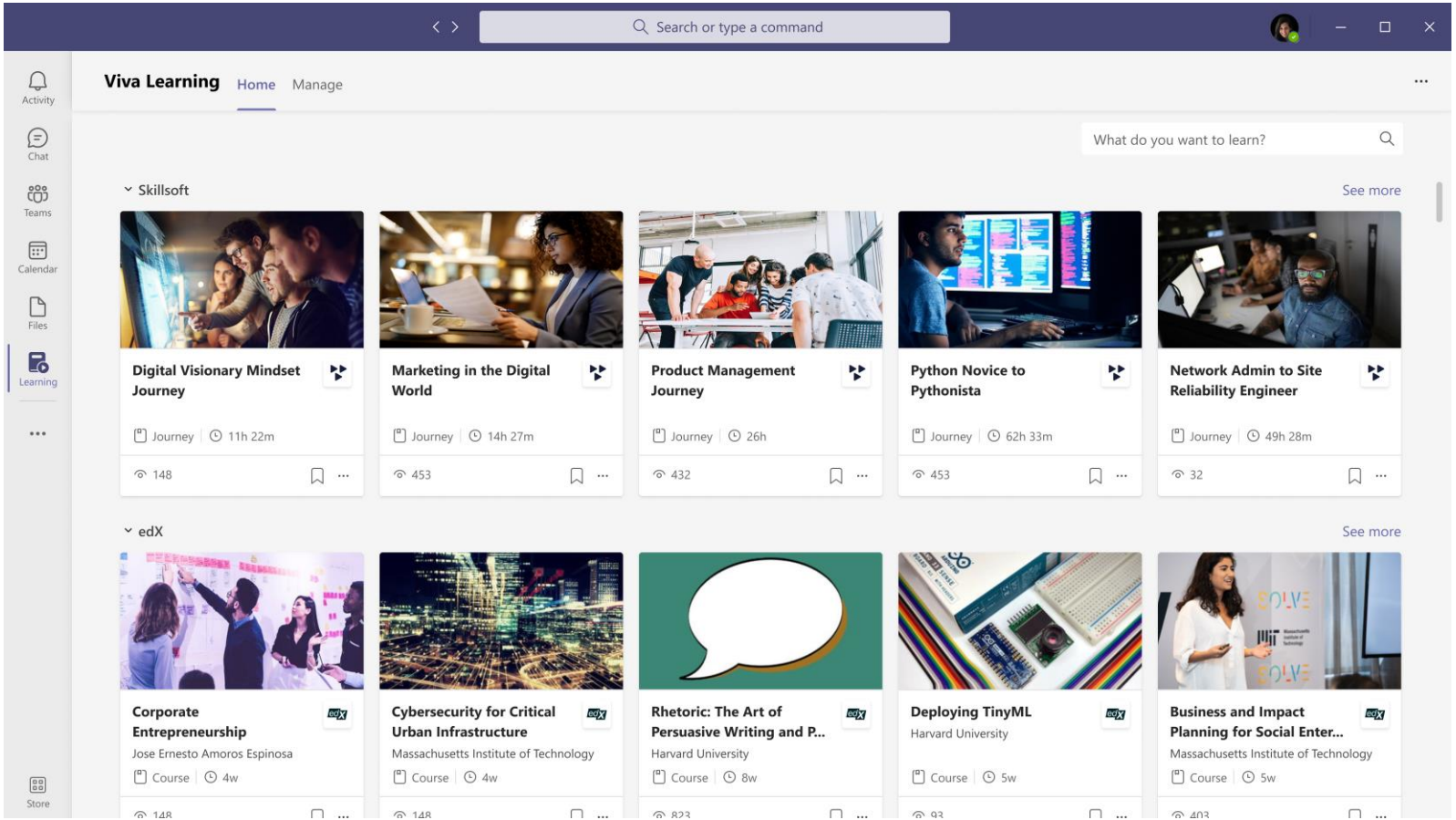

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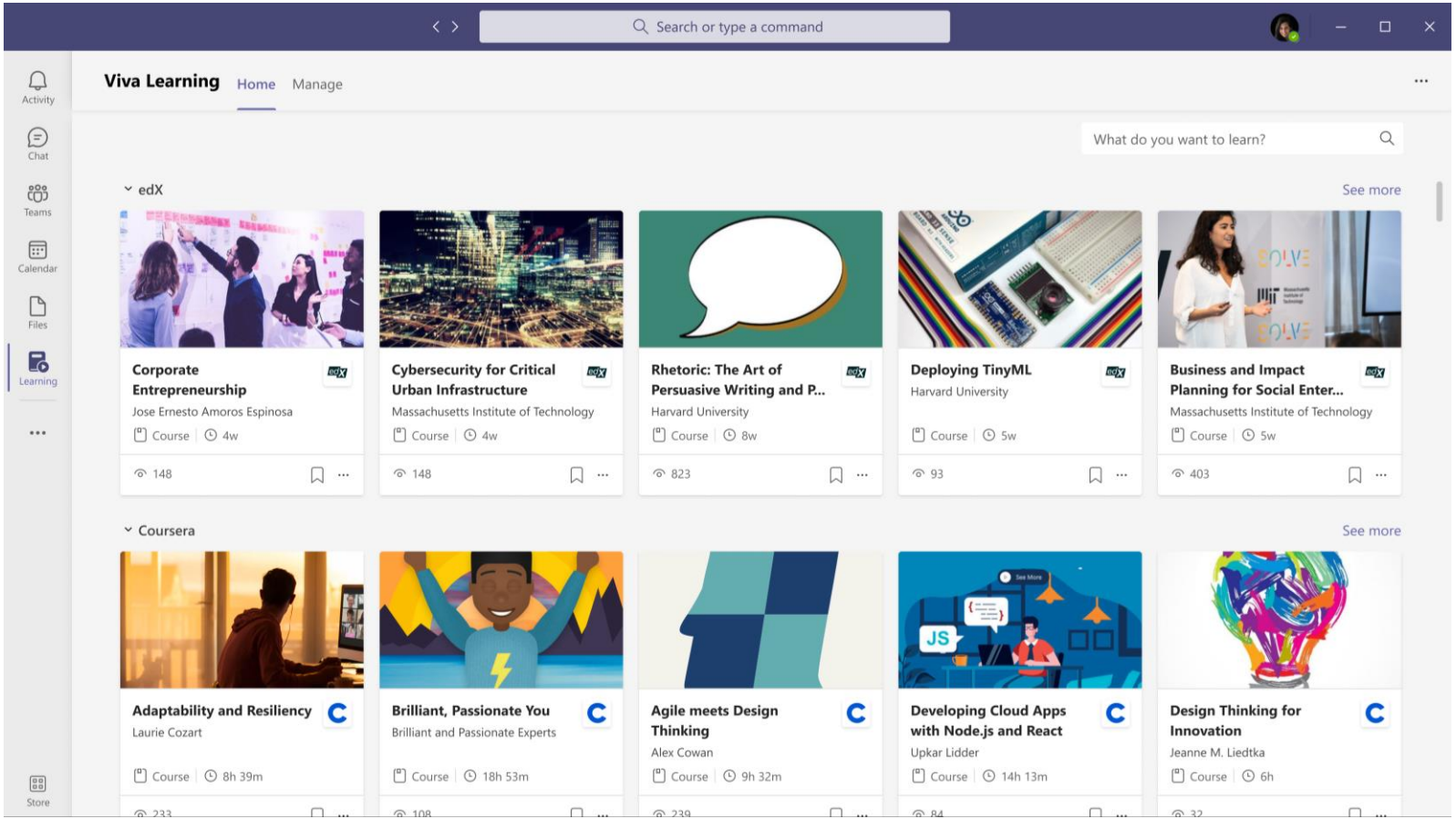

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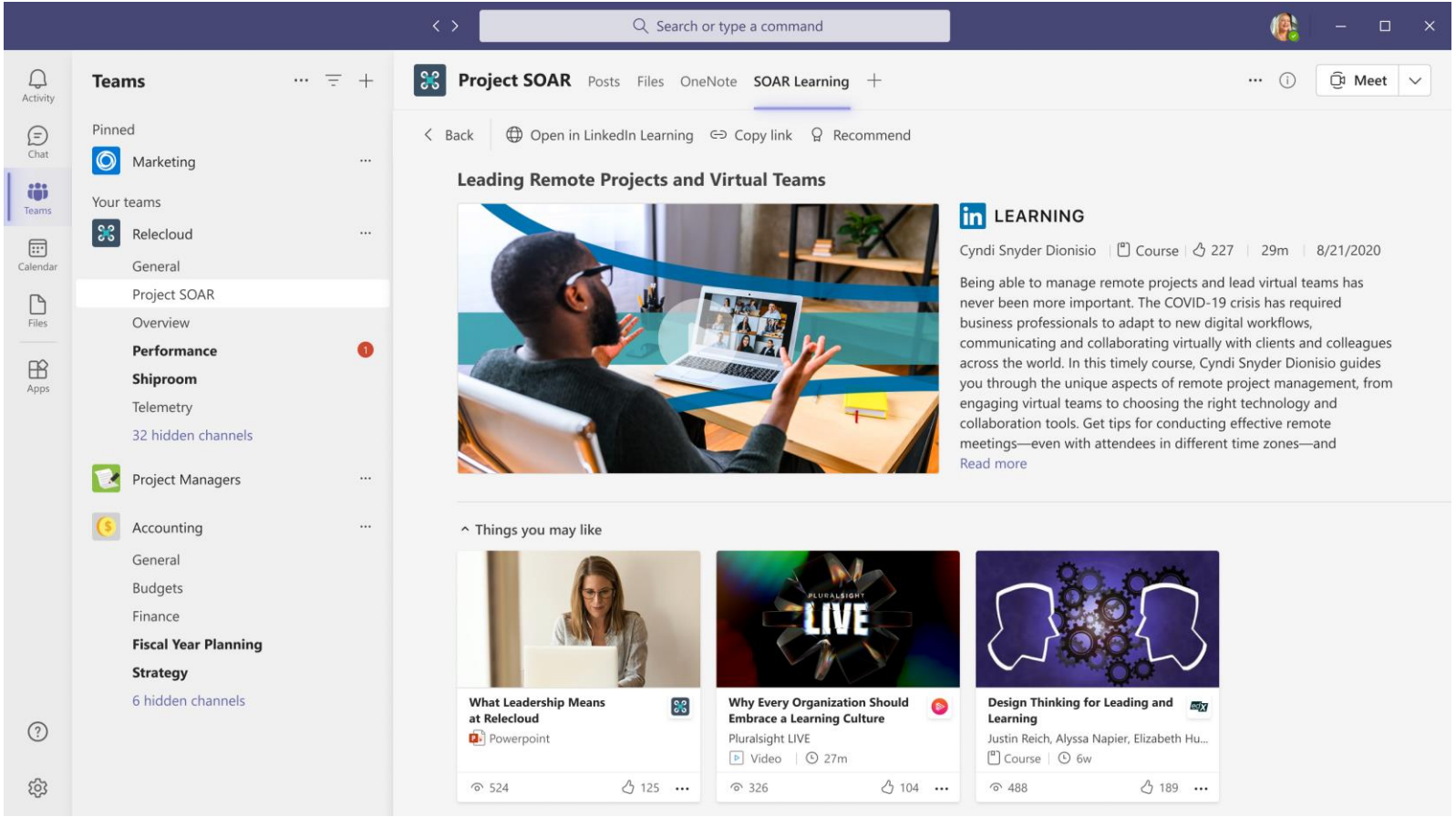

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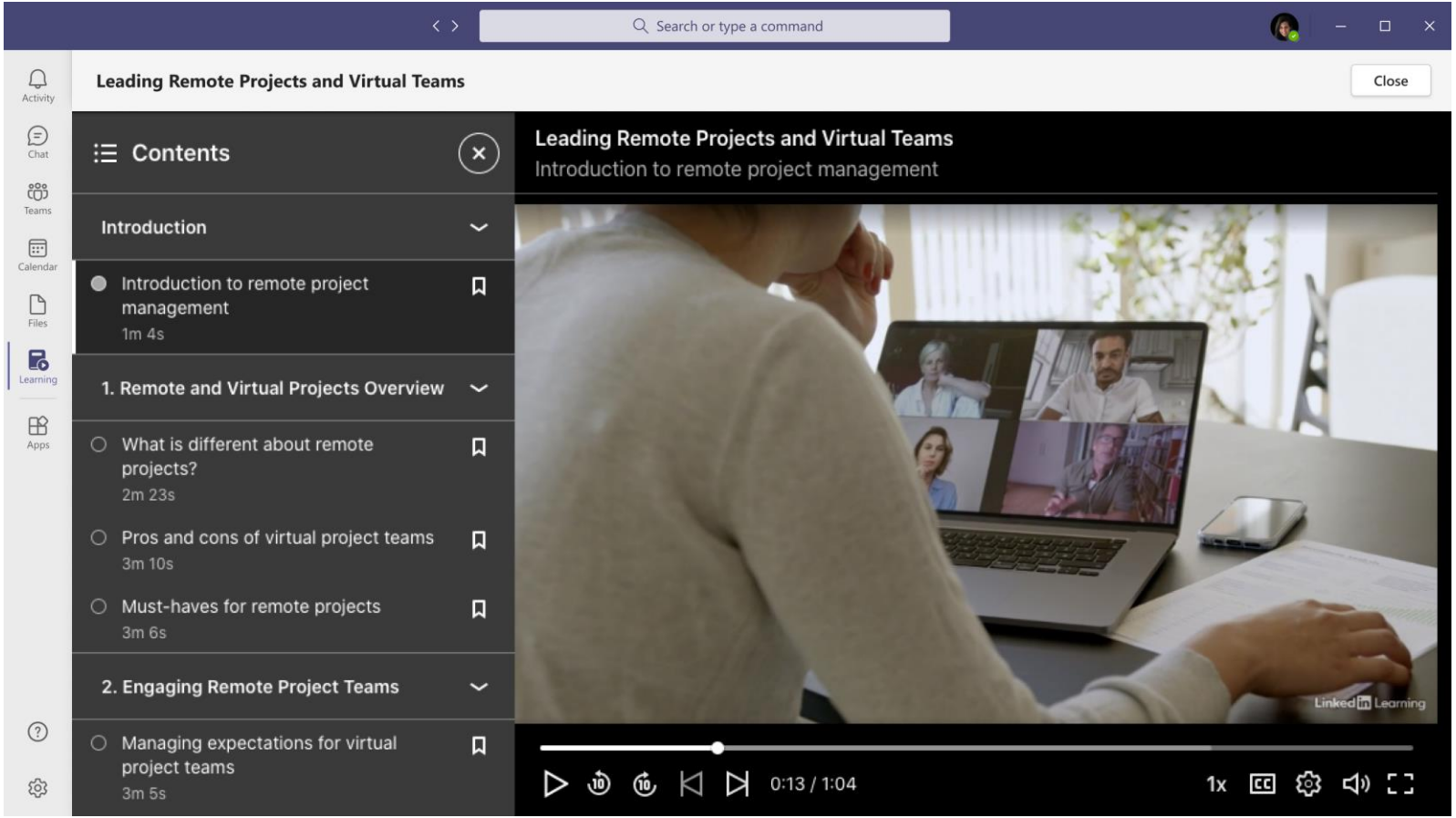

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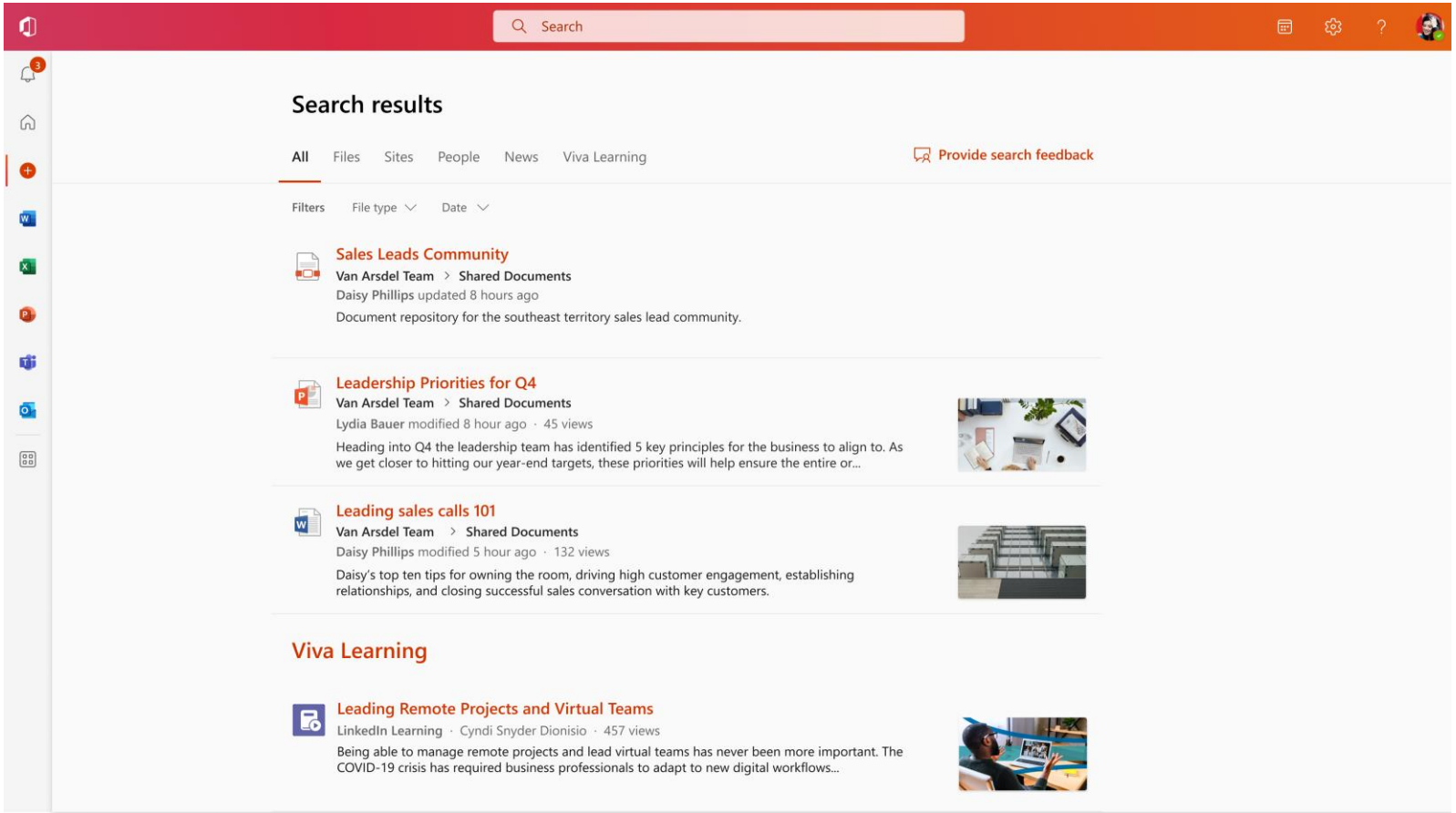

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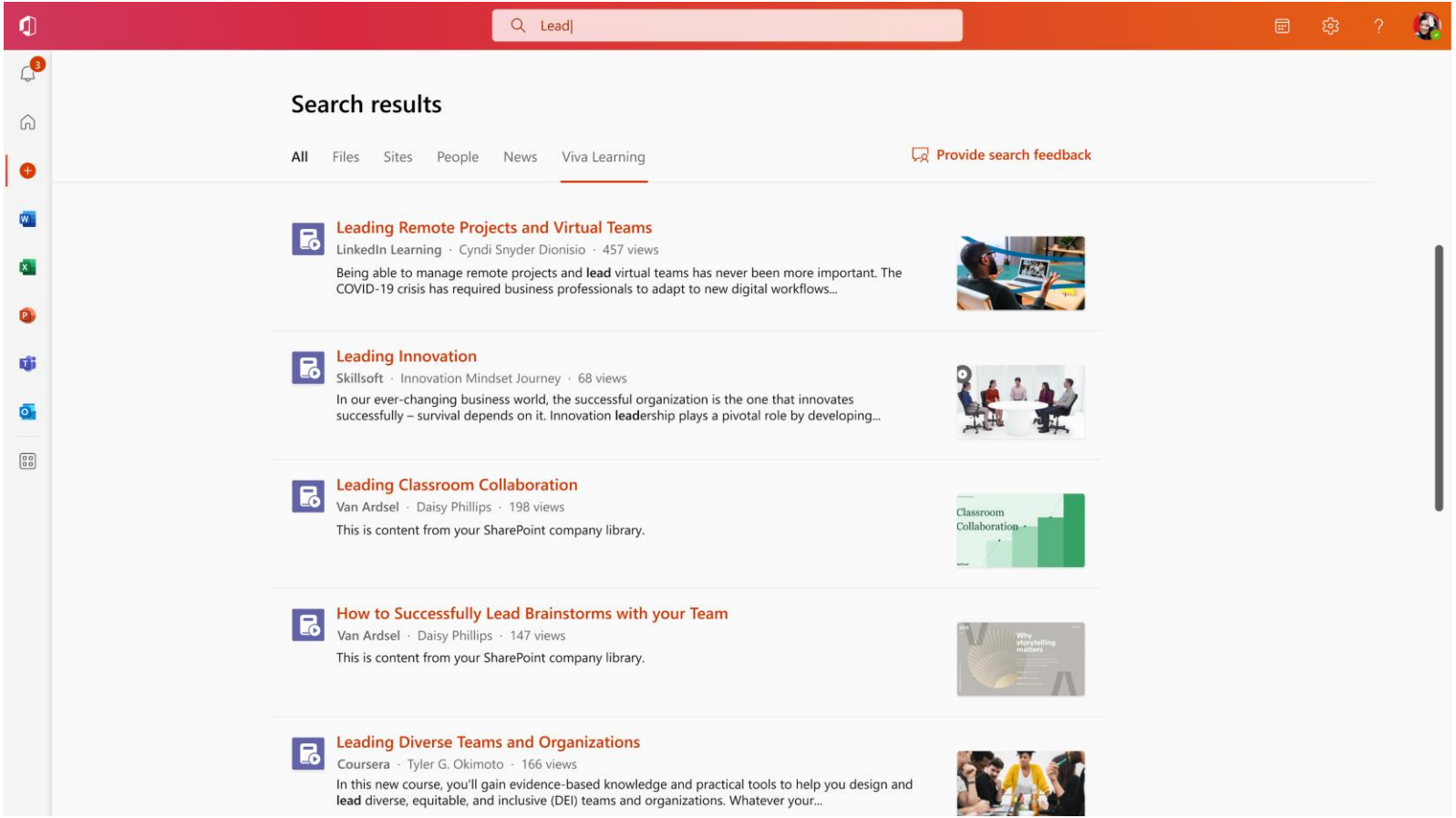

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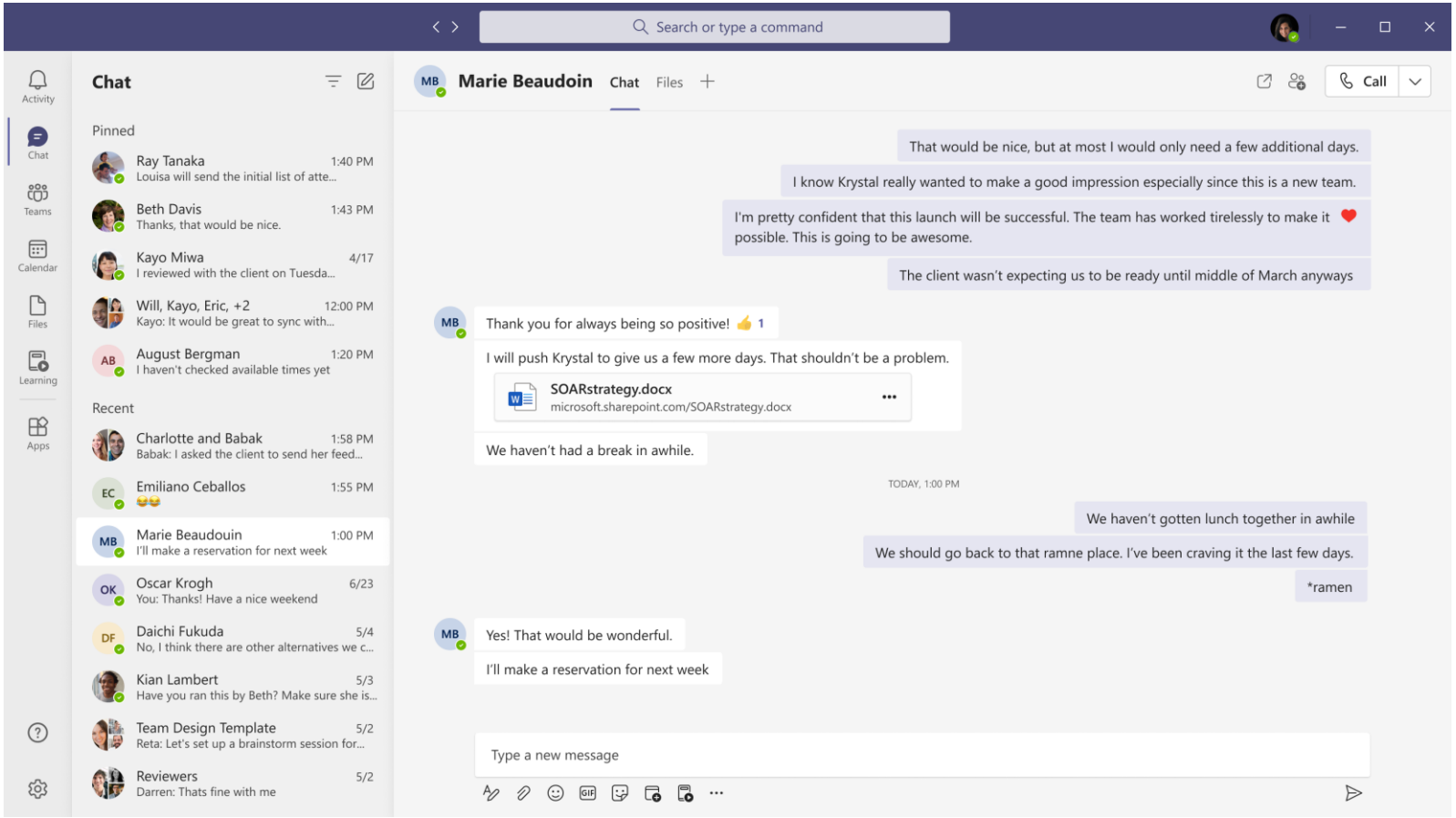

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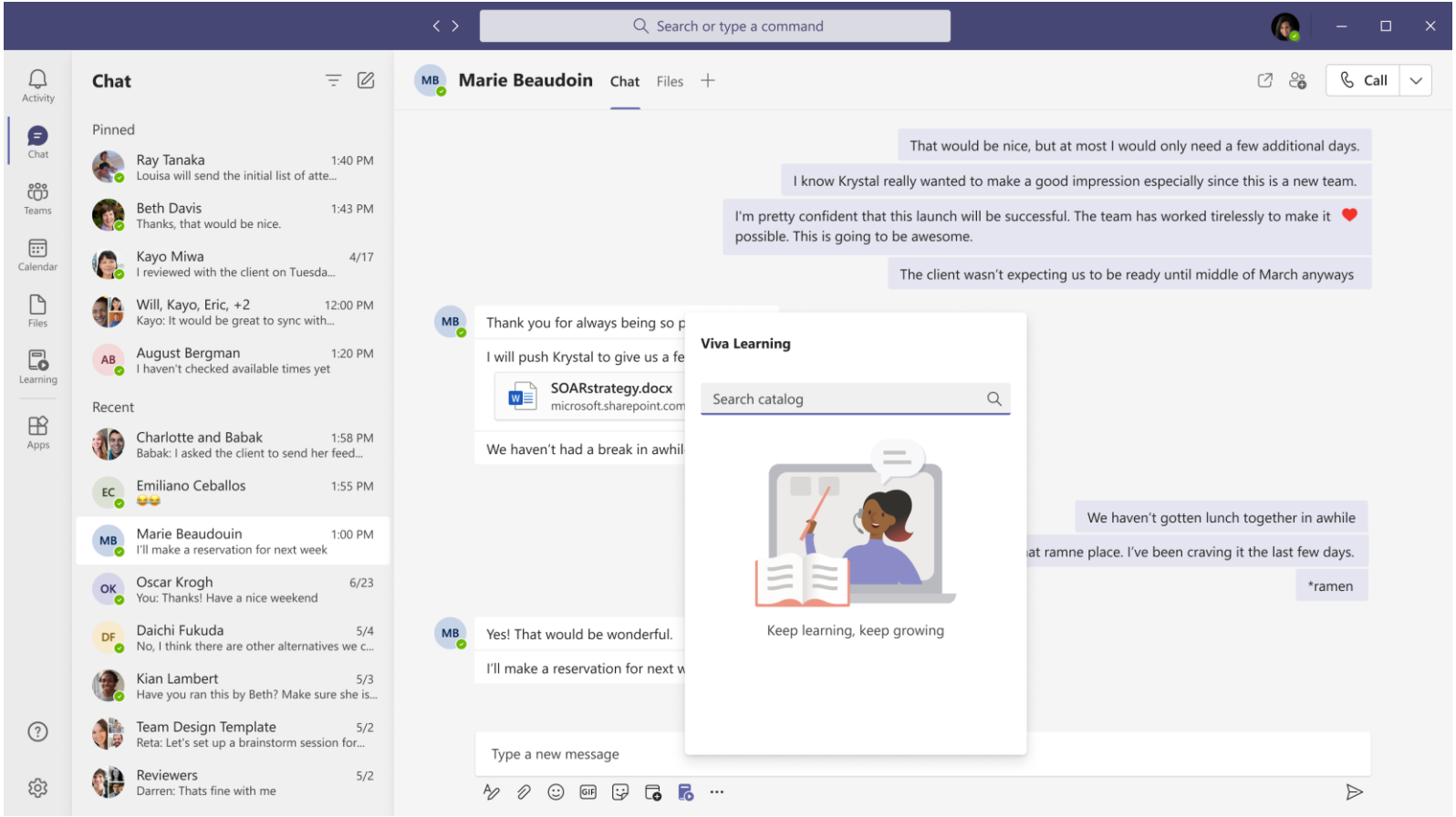

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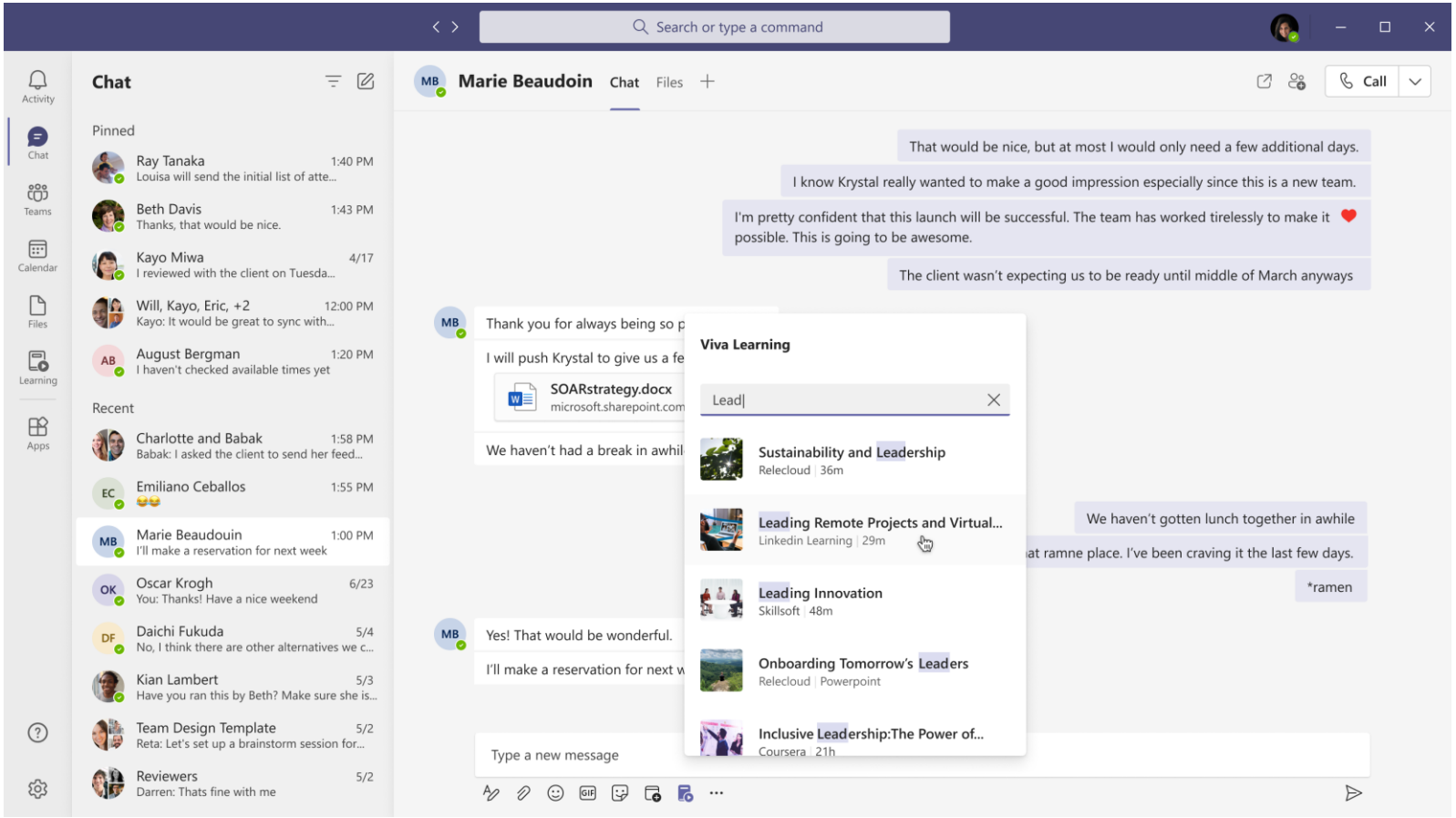

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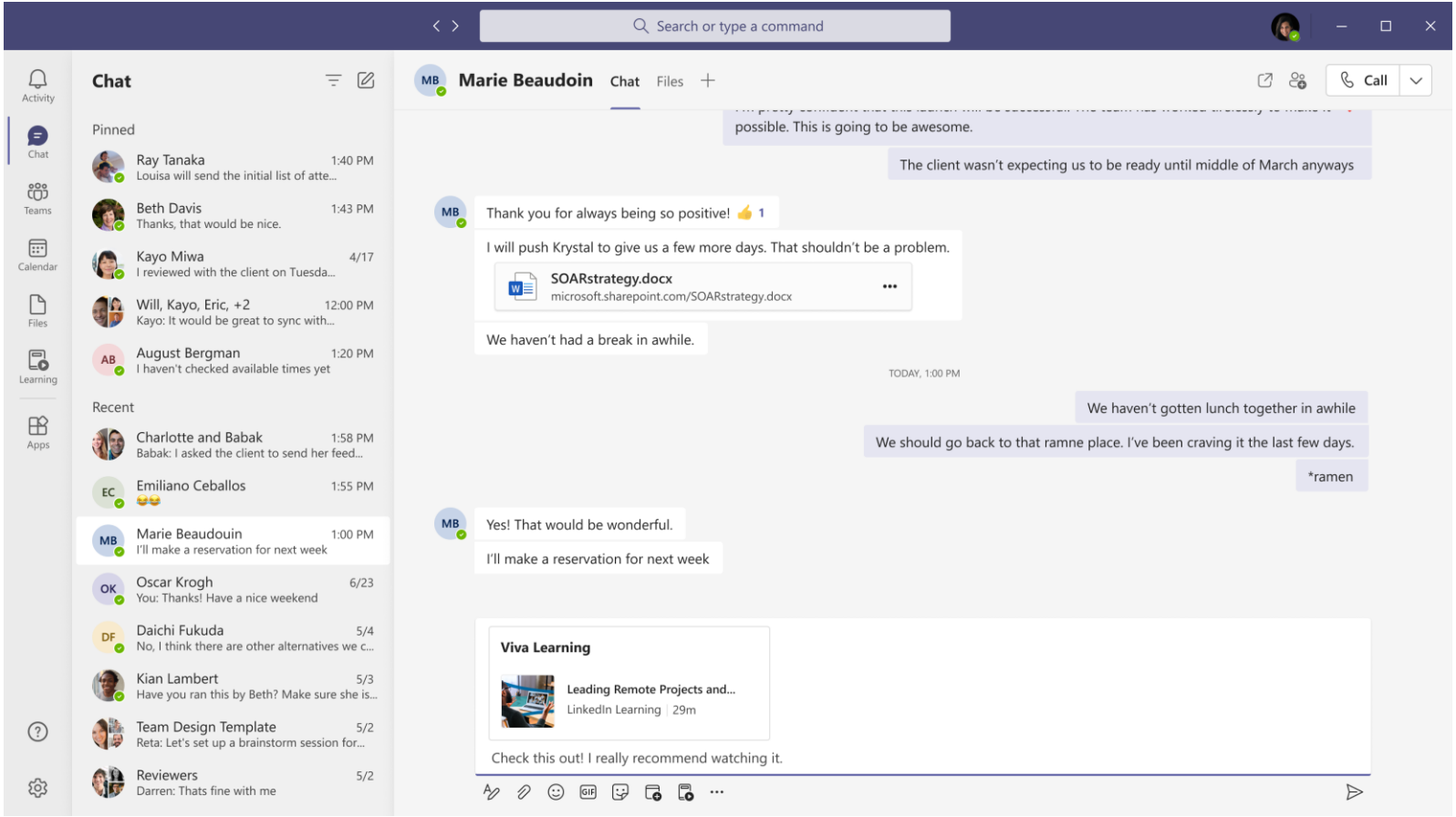

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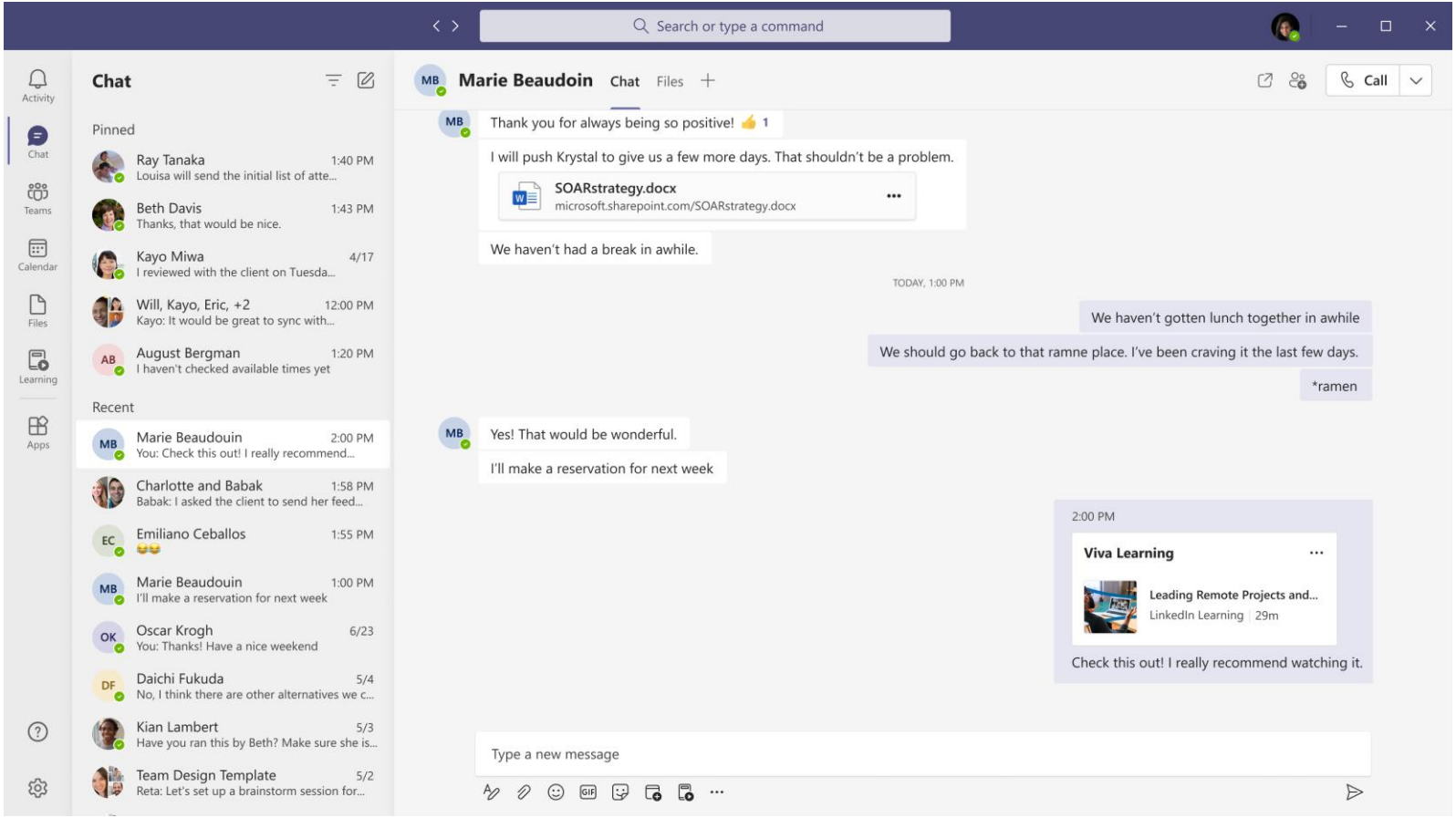

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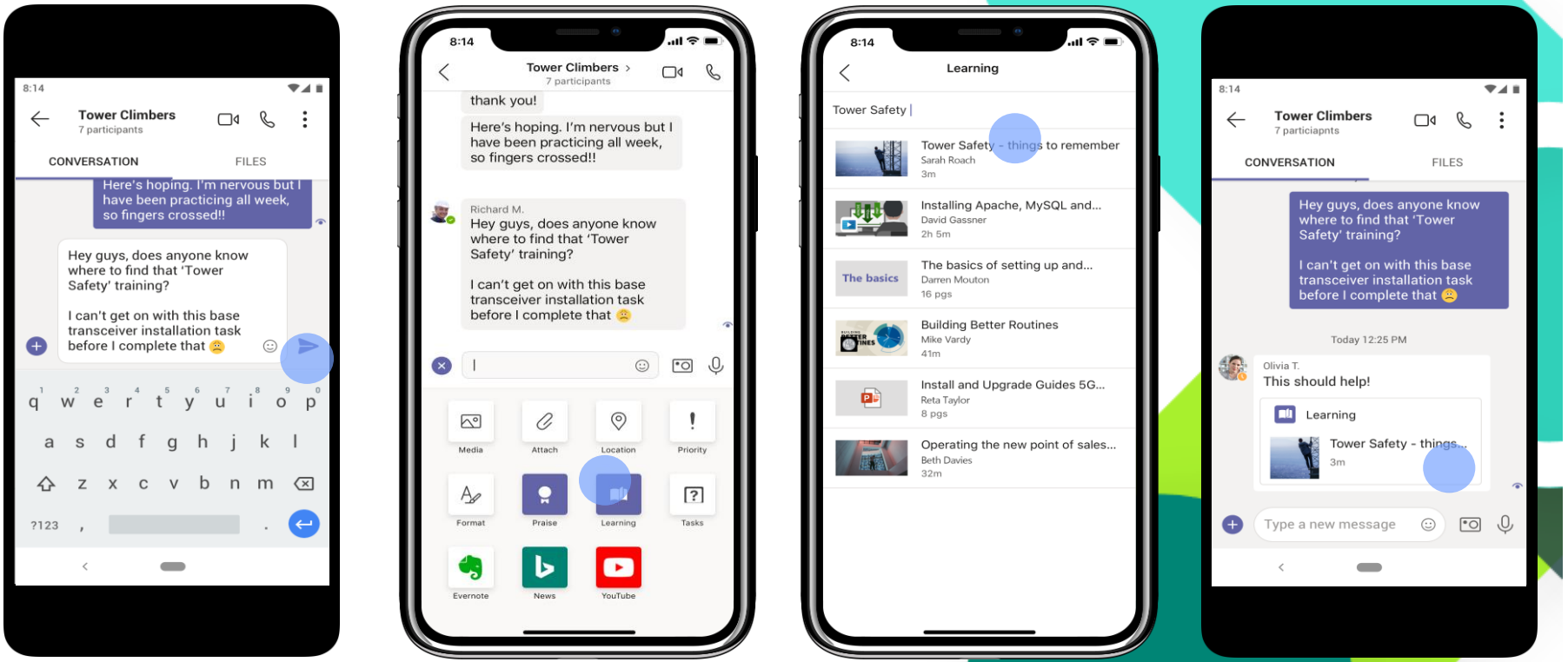
Micro-learning and sharing on mobile



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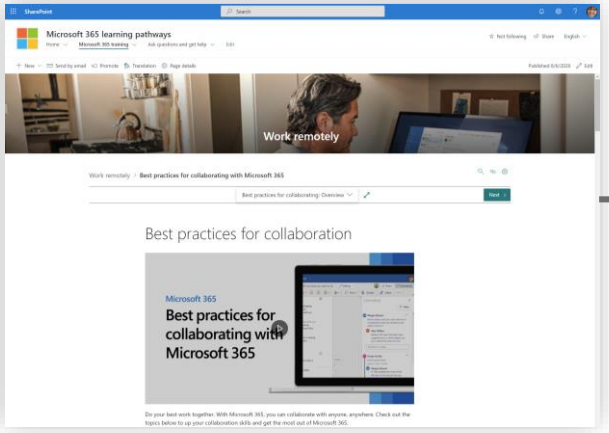
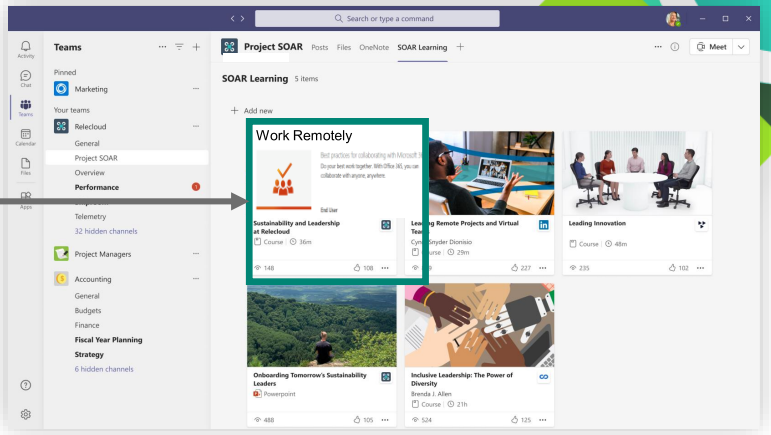
Vision: Microsoft Viva Learning and SharePoint custom product training integrated experiences

Experience learning pathways in Viva Learning





SharePoint learning pathways provides customized content sets

Customizable experience

Integration with Viva Learning through intelligent learning services

1st party app experience

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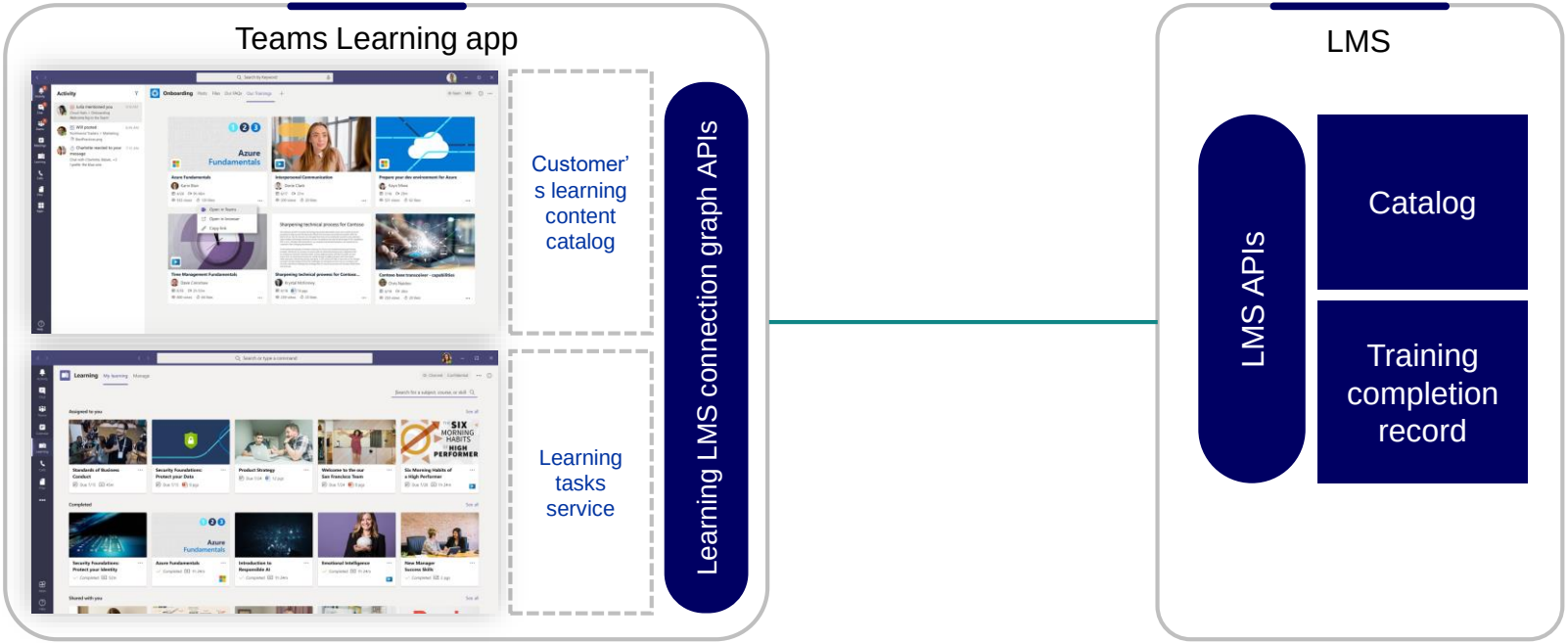
Integrating with LMS partners: 2 use cases

#1 Content Catalog Sync: user discovers courses in tenant's LMS in Viva Learning.

#2 Learning Record Sync: user's course assignment and completion status syncs from LMS to Viva Learning.



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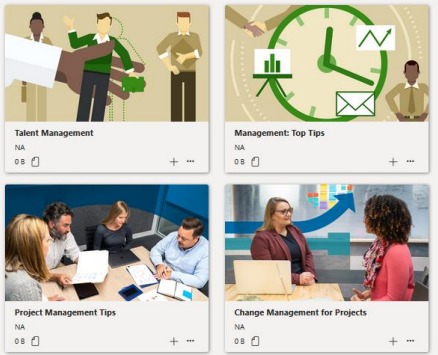
Learning across Microsoft 365

Learning content integrator

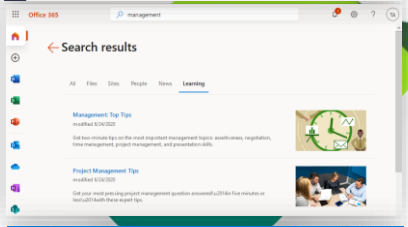


Learning objects in Microsoft 365 Graph

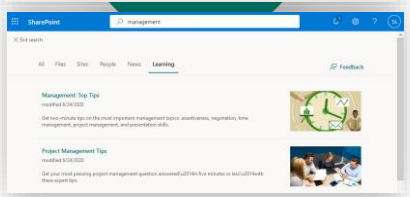
Microsoft Search And Intelligence Services

Teams

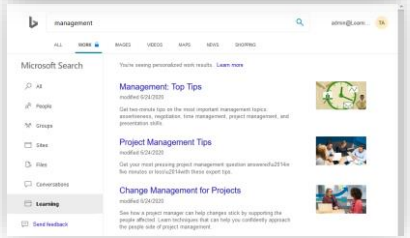
Office



SharePoint



Bing for Work



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Q&A

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