



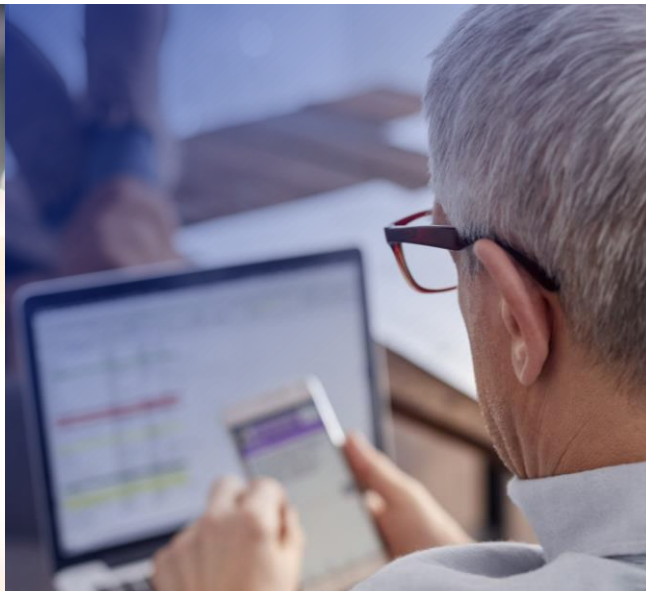
Microsoft Viva Learning: Our POV, Overview & Feature Walkthrough

September 2021

Agenda

1. Our POV on Learning
2. What is Viva Learning
3. Learning Experience Demo
4. Questions and answers

Learning Realities



**EVOLVING
ENVIRONMENT**

**EVOLVING
EXPECTATIONS**

**EVOLVING
OPTIONS**

Learning in the workplace

2 years

of digital transformation
in 2 months

1 billion people³

need to reskill by 2030

1%

of a typical workweek, employees
focus on formal learning

80%

of workforce learning is social

79% of CEOs worldwide

are concerned that a lack of essential skills in their workforce is
a barrier to future growth.¹

Meanwhile, employees only have 1% of their workweek to
focus on learning new skills.²

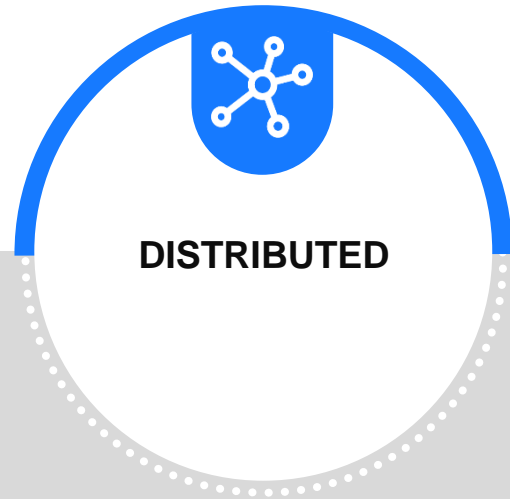
¹[PwC CEO Survey, 2019](#)

²[Leading in Learning, Bersin by Deloitte](#)

³ [World Economic Forum](#)



Workforce Realities



Expectations have shifted...

In the digital era, the expectations, preferences and behaviors of employees have changed drastically...



They are
SOCIAL



They are
AGILE



They are
MOBILE



They are
CONNECTED

Their **EXPECTATIONS** have changed

Expect timely (real time!) communications, faster response, and tools like Facebook, LinkedIn, and Slack for work with Amazon/Uber like features

Their **PREFERENCES** have changed

Prefer to engage and debate rather than accept directives, opt for meaningful digital interactions rather than wait for an in-person meeting

Their **BEHAVIORS** have changed

Multi-tasking spills over to work life, share pictures, confidently engage with senior leaders, appear casual but ambitious – through seamless collaboration and knowledge sharing



...signaling companies to
organize for the future.

They need to **reimagine** and
fundamentally **redesign** the
way work gets done.

To address the paradigm shift
in workforce, organizations
must focus on: **Innovation,**
Learning & Development,
and **Change Enthusiasm.**

Supporting Learners on the Journey



**UPSKILLING &
RESKILLING**

**CAREER
PLANNING**

**LEARNING IN THE
FLOW OF WORK**

Today's corporate learning industry is fragmented

Learning Management Systems

Support the administration of learning programs and management of learner records.

Learning Experience Platforms

Support content discovery, content personalization and recommendations, and curation.

Learning Content Providers

Provide variety of content types and formats (i.e., educational courses, training programs, and learning and development programs across industries)

Viva Learning

Learn in the flow of work

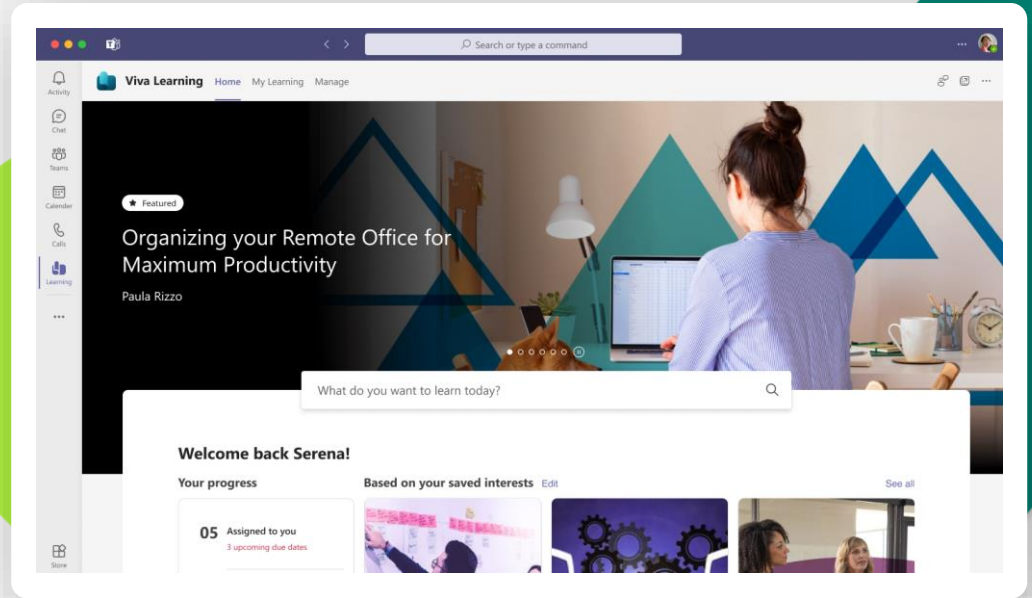
Integrate learning into the tools and platforms where users already spend their time with Microsoft Teams and Microsoft 365

Simplify learning

Bring together learning content and tools from different sources in one central hub

Personalized and Relevant

Find the right content and discover new skills with personalized recommendations and search



Viva Learning

Learning in the Flow of Work

Bring learning to the tools and platforms where users already spend their time

Simplified Learning

Aggregate learning content and tools from different sources in one central hub

Personalized and Relevant

Find the right content and discover new skills with personalized recommendations and search



Platform layer

Teams + Microsoft 365



API enabled partner integrations

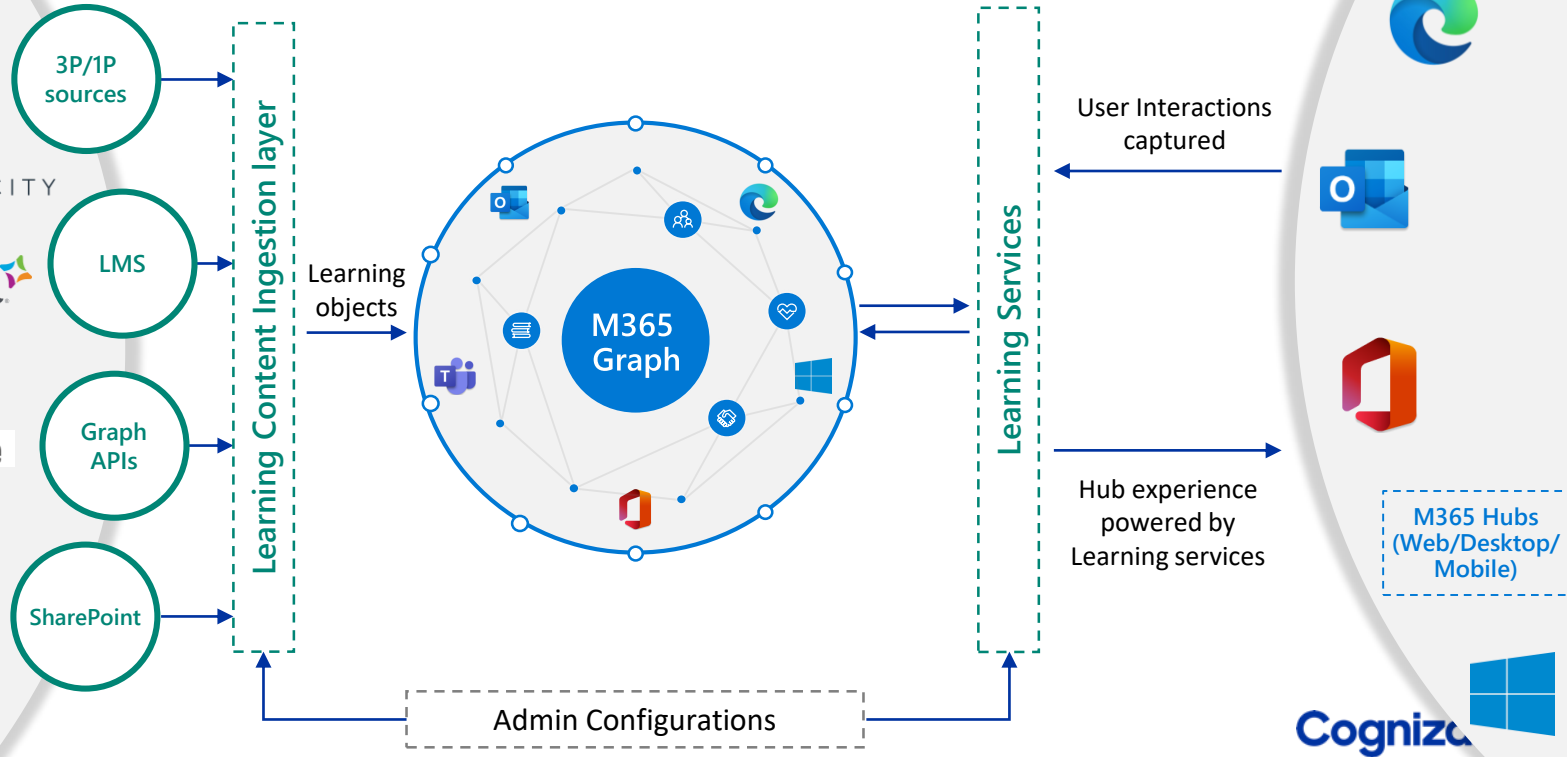
Aggregation layer



Data layer

Microsoft Substrate + Microsoft Graph

Viva Learning



Viva Learning seeded vs premium

Seeded

All paid Teams users will have access to these features

- Viva Learning app in Teams
- Access to top 125 LiL courses, as well as full library of Microsoft Learn and M365 Trainings
- Integration of the full LiL library (LiL subscription required)
- Ability to integrate with SharePoint to provide access to custom learning content (up to 5,000 items)
- Ability to search, share, and chat about learning content
- Ability to create Learning tabs to organize learning content
- Views/ bookmarks/ likes (core social features)
- Admin feature capability (to full org only)
- Reporting and insights on learning consumption and usage (roadmap)

Premium

Users gain access to these features with purchase of add-on*

- Admin feature capability (full org AND targeted groups)
- Integration with LMS (incl assignments)
- Integration with 3rd party content providers
- Recommendations and manage
- Learning path creation (roadmap)
- Intelligence driven by Graph (roadmap)
 - Intelligent recommendations in My Learning
- Cross-M365 discovery via search, recent items, etc. (roadmap)

Learning Experience Demo

Microsoft Teams interface showing a chat conversation in the "Project SOAR" channel.

Project SOAR Posts Files OneNote +

Babak Shammas 10:00 AM 👍 1
 Can you guys please send me the options that we are proposing to the team tomorrow? I want to review our proposals for option 2 and 3 one more time. Had some concerns around the strategy.

5 replies from Franz, Giselle, and Inna

Kadji Bell 10:23 AM 👍 1
 I thought the team wanted to include a section about the buy one get one offer as well? Originally it was slated for March but she mentioned she got the budget approved for April. Here is the deck where we last left off. **Daniela** can speak more to it.

SOAR strategy.docx
 microsoft.sharepoint.com/SOARstrategy.docx

Krystal McKinney 11:00 AM 👍 1
Game plan
 Hey all, let's get all the designers together to make sure we are on the same page for the team launch. **Babek Shammas, Kang-Hee Seong,**
 See more

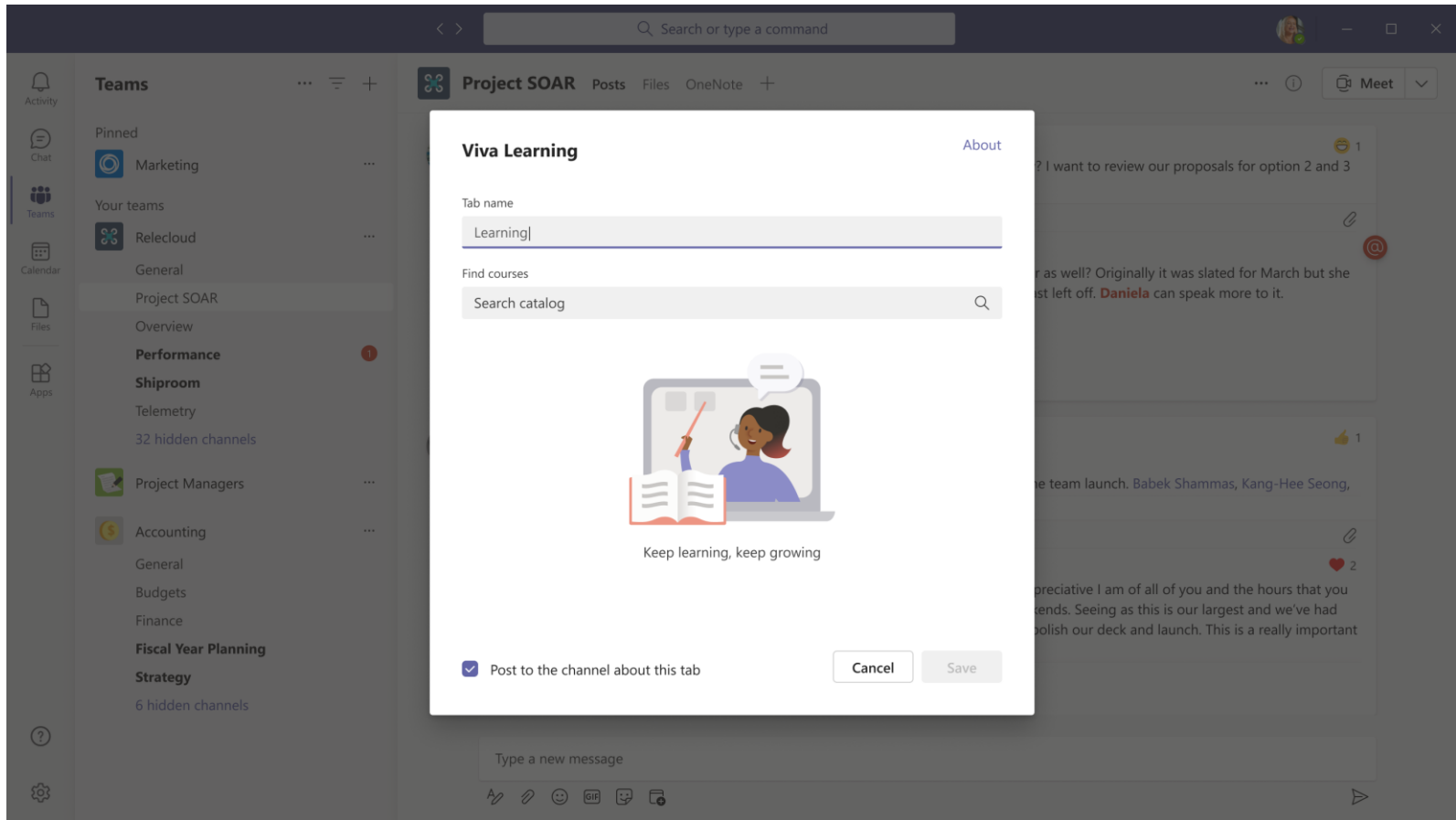
15 replies from Oscar, Babak, and Cecily

Kian Lambert 11:23 AM ❤️ 2
 Hey all, as the date for the big FY 2021 launch nears, I wanted to express how appreciative I am of all of you and the hours that you all have put in for this. I know there have been some really late nights and weekends. Seeing as this is our largest and we've had such a long history with them, I just ask that we all give one last push to really polish our deck and launch. This is a really important account and it is very important that we win this.

See more

Type a new message

Microsoft Teams interface showing the Viva Learning dialog box. The dialog is titled "Viva Learning" and includes an "About" link. It contains a "Tab name" field with the text "Learning|", a "Find courses" section with a "Search catalog" input field, and a central illustration of a person presenting. Below the illustration is the text "Keep learning, keep growing". At the bottom, there is a checkbox labeled "Post to the channel about this tab" which is checked, and "Cancel" and "Save" buttons.



< > Search or type a command

Project SOAR Posts Files OneNote +

Activity

Teams

Chat

Marketing

Your teams

Relecloud

General

Project SOAR

Overview

Performance

Shiproom

Telemetry

32 hidden channels

Project Managers

Accounting

General

Budgets

Finance

Fiscal Year Planning

Strategy

6 hidden channels


Viva Learning About

Tab name

SOAR Learning|

Find courses

Search catalog



Keep learning, keep growing

Post to the channel about this tab

Cancel Save

Type a new message

1

I want to review our proposals for option 2 and 3

as well? Originally it was slated for March but she st left off. Daniela can speak more to it.

1

the team launch. Babek Shammam, Kang-Hee Seong,

2

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Microsoft Teams interface showing a "Viva Learning" dialog box for creating a new learning tab. The dialog is titled "Viva Learning" and includes an "About" link. The "Tab name" field is set to "SOAR Learning". The "Find courses" field contains the text "Lead". Below this, four course suggestions are listed:

- Sustainability and Leadership at Relecloud | Relecloud | 36m
- Leading Remote Projects and Virtual Teams | LinkedIn Learning | 29m
- Leading Innovation | Skillsoft | 48m
- Onboarding Tomorrow's Sustainability Leaders | Relecloud | Powerpoint

At the bottom of the dialog, there is a checked checkbox for "Post to the channel about this tab" and two buttons: "Cancel" and "Save".

The background shows the Teams interface for the "Project SOAR" channel. The left sidebar includes sections for "Activity", "Pinned" (Marketing), "Your teams" (Relecloud), "General" (Project SOAR, Overview), "Performance" (Shiproom), "Telemetry" (32 hidden channels), "Project Managers", "Accounting" (General, Budgets, Finance), "Fiscal Year Planning", and "Strategy" (6 hidden channels). The main area shows a message starting with "I want to review our proposals for option 2 and 3".

Search or type a command





Project SOAR Posts Files OneNote +

Meet

Viva Learning About

Tab name
SOAR Learning

Find courses
Lead|

-  **Sustainability and Leadership at Relecloud**
Relecloud | 36m
-  **Leading Remote Projects and Virtual Teams**
LinkedIn Learning | 29m
-  **Leading Innovation**
Skillssoft | 48m
-  **Onboarding Tomorrow's Sustainability Leaders**
Relecloud | Powerpoint

1 selected

Post to the channel about this tab

Cancel Save





Type a new message

Microsoft Teams interface showing a "Viva Learning" dialog box for creating a new tab in the "Project SOAR" channel.

Viva Learning About

Tab name
SOAR Learning

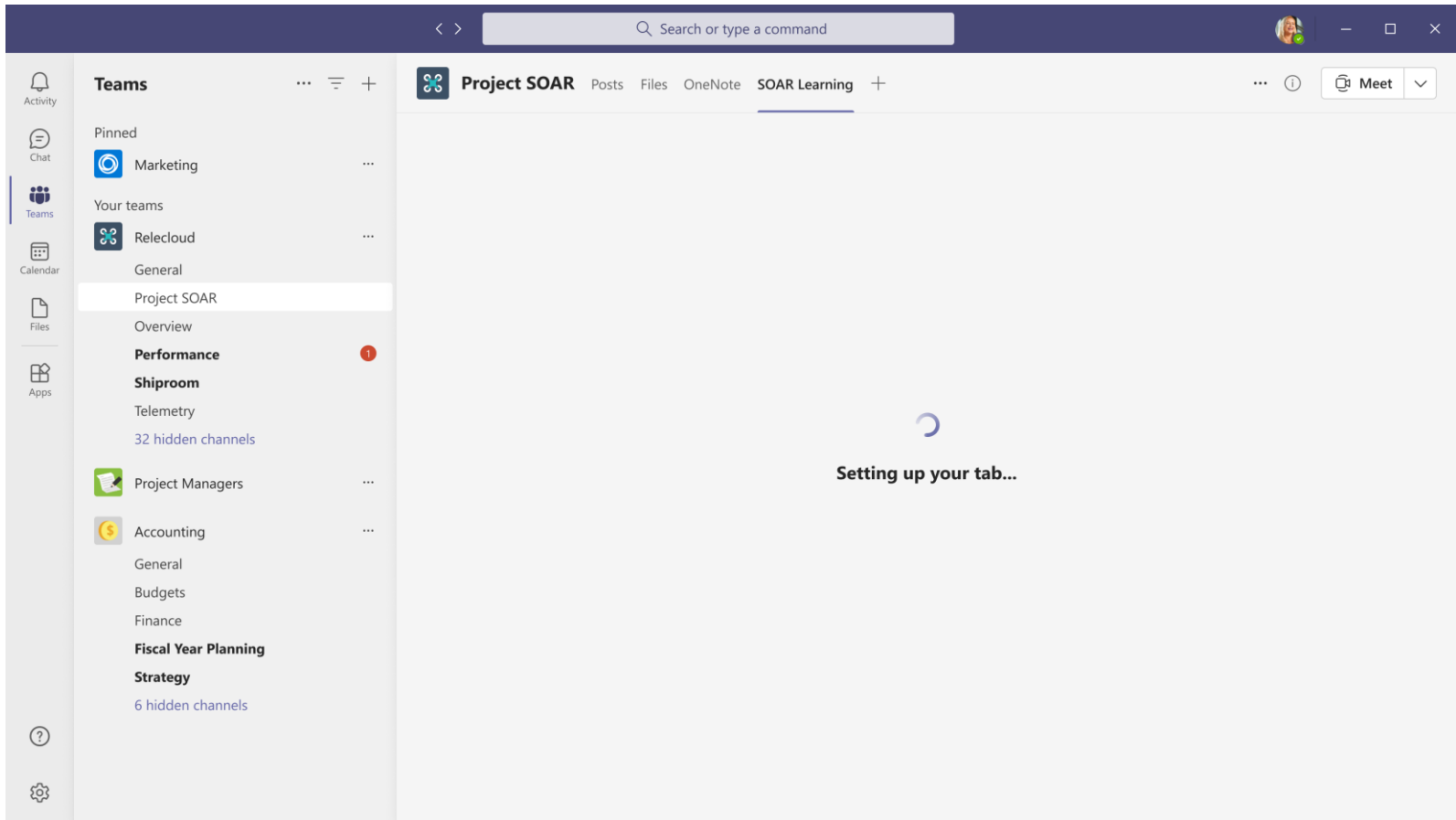
Find courses
Lead|

-  **Leading Remote Projects and Virtual Teams**
LinkedIn Learning | 29m
-  **Leading Innovation**
Skillssoft | 48m
-  **Onboarding Tomorrow's Sustainability Leaders**
Relecloud | Powerpoint
-  **Inclusive Leadership: The Power of Workplace Diversity**
Coursera | 21h

5 selected

Post to the channel about this tab

Cancel Save




Search or type a command

Project SOAR Posts Files OneNote SOAR Learning +

SOAR Learning 5 items


+ Add new



Sustainability and Leadership at Relecloud

Course | 36m

148 108




Leading Remote Projects and Virtual Teams

Cyndi Snyder Dionisio

Course | 29m


819 227



Leading Innovation

Course | 48m


235 102



Onboarding Tomorrow's Sustainability Leaders

Powerpoint

488 105



Inclusive Leadership: The Power of Diversity

Brenda J. Allen

Course | 21h

524 125

Microsoft Teams interface showing a modal window for SOAR Learning. The modal is titled "SOAR Learning" and includes a search bar labeled "Find courses" with the placeholder text "|Search catalog". Below the search bar is an illustration of a person presenting at a laptop with an open book and a speech bubble. The text "Keep learning, keep growing" is displayed below the illustration. At the bottom of the modal are "Cancel" and "Save" buttons.

The background shows the Teams interface with the "Project SOAR" team selected. The left sidebar lists various teams and channels, including "Marketing", "Relecloud", "Performance", "Shiproom", "Project Managers", and "Accounting". The main content area displays a post titled "Leading Innovation" with a course duration of 48m and 235 views.

Microsoft Teams interface showing a search for "SOAR Learning" within the "Project SOAR" team. The search results are displayed in a modal window titled "SOAR Learning".

SOAR Learning About

Find courses

Leadership|

- Leadership and Our Values**
Relecloud | Powerpoint
- Leadership Insights in our Community**
Relecloud | Pdf
- Inclusive Leadership**
LinkedIn Learning | 1h
- Understanding and Applying Leadership Styles**
Pluralsight | 1h 44m
- Becoming a Successful Leader (Inclusive Leadership Training)**
edX | 4w

1 selected


Cancel Save

Search or type a command

Project SOAR Posts Files OneNote SOAR Learning + Meet

SOAR Learning 5 items


+ Add new



Sustainability and Leadership at Relecloud

Course | 36m

148 108




Leading Remote Projects and Virtual Teams

Cyndi Snyder Dionisio

Course | 29m


819 227



Leading Innovation

Course | 48m


235 102



Onboarding Tomorrow's Sustainability Leaders

Powerpoint

488 105




Inclusive Leadership: The Power of Workplace Diversity

Brenda J. Allen

Course | 21h

524 125



Understanding and Applying Leadership Styles

Stephen Haunts

Course | 1h 44m


524 125

Search or type a command

Project SOAR Posts Files OneNote SOAR Learning + Meet

Back Open in LinkedIn Learning Copy link Recommend

Leading Remote Projects and Virtual Teams




in LEARNING
 Cyndi Snyder Dionisio | Course | 227 | 29m | 8/21/2020

Being able to manage remote projects and lead virtual teams has never been more important. The COVID-19 crisis has required business professionals to adapt to new digital workflows, communicating and collaborating virtually with clients and colleagues across the world. In this timely course, Cyndi Snyder Dionisio guides you through the unique aspects of remote project management, from engaging virtual teams to choosing the right technology and collaboration tools. Get tips for conducting effective remote meetings—even with attendees in different time zones—

[Read more](#)


Things you may like



What Leadership Means at Relecloud

Powerpoint

524 125




Why Every Organization Should Embrace a Learning Culture

Pluralsight LIVE

Video | 27m

326 104



Design Thinking for Leading and Learning

Justin Reich, Alyssa Napier, Elizabeth Hu...

Course | 6w

488 189

Microsoft 365 Admin Center

Halcyon Consulting

Settings

Services & add-ins Security & privacy Organization profile

+ Deploy add-in

Name ↓	Description	Host ap
Viva Learning	Choose the content providers users can search through when using Viva Learning in Microsoft Teams	
Bing	Turn Bing for business access on or off for your company employees	
Bookings	Turn Microsoft Bookings on or off and if it processes payments from your customers	
Business Center	Control which business apps people in your company can use	
Calendar	Let people share their calendars with external users	
Cortana	Let people share their calendars with external users	
Directory Synchronization	Sync users to the cloud using Active Directory	
Dynamics Customer INsights Preview	Manage and update your Dynamics Customer Insights Preview settings	
Integrated Apps	Manage your Integrated Apps settings	
Mail	Set up auditing, track messages, and protect email from spam and malware	
Microsoft Azure Information Protection	Update your settings for Microsoft Azure Information Protection	
Microsoft Forms	Manage and update your Microsoft Forms settings	
Microsoft Teams	Manage and update your Microsoft Teams settings	
Office 365 Groups	Control settings for Office 365 Groups	
Office Online	Let people use third-party hosted storage services	
Office software download settings	Control whether and which Office apps are available to download	

Viva Learning

Viva Learning in Microsoft Teams helps your users find and access training and guidance from different content providers. Choose the content providers your users can search through. Select at least one or the app will be empty.

This app is currently in preview and is subject to change.

[Go to the Teams Admin Center](#) to setup or manage Viva Learning.

- Cornerstone
- Coursera
- edX
- LinkedIn Learning
- Microsoft Learn
- Microsoft 365 Training
- SharePoint
- Pluralsight
- Saba
- Skillsoft
- SAP SuccessFactors

Save

Admin Center | Microsoft 365 Admin Center

Halcyon Consulting

Settings

Services & add-ins | Security & privacy | Organization profile

+ Deploy add-in

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Business Center	Control which business apps people in your company can use	
Calendar	Let people share their calendars with external users	
Cortana	Let people share their calendars with external users	
Directory Synchronization	Sync users to the cloud using Active Directory	
Dynamics Customer INsights Preview	Manage and update your Dynamics Customer Insights Preview settings	
Integrated Apps	Manage your Integrated Apps settings	
Mail	Set up auditing, track messages, and protect email from spam and malware	
Microsoft Azure Information Protection	Update your settings for Microsoft Azure Information Protection	
Microsoft Forms	Manage and update your Microsoft Forms settings	
Microsoft Teams	Manage and update your Microsoft Teams settings	
Office 365 Groups	Control settings for Office 365 Groups	
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- Cornerstone
- Coursera
- edX
- LinkedIn Learning
- Microsoft Learn
- Microsoft 365 Training
- Pluralsight
- SharePoint

Enter the URL of the SharePoint site for your organization's learning content catalog. [Learn how to set up a learning catalog in SharePoint.](#)

- Saba
- Skillsoft
- SAP SuccessFactors

[Save](#)

Search or type a command

Activity Chat Teams Calendar Files Apps

Teams

Pinned

- Marketing


Your teams

- Relecloud
 - General
 - Project SOAR
 - Overview
- Performance**
 - Shiproom**
 - Telemetry
 - 32 hidden channels
- Project Managers
- Accounting
 - General
 - Budgets
 - Finance
 - Fiscal Year Planning Strategy**
 - 6 hidden channels

Project SOAR Posts Files OneNote SOAR Learning

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Leading Remote Projects and Virtual Teams




in LEARNING

Cyndi Snyder Dionisio | Course | 227 | 29m | 8/21/2020

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Video | 27m

326 | 104



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Justin Reich, Alyssa Napier, Elizabeth Hu...

Course | 6w

488 | 189

Viva Learning Home Manage

Search or type a command

Activity

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Teams

Calendar

Files

Learning

Back Open in LinkedIn Learning

Leading Remote Projects and Virtual Teams

652 Updated: 4/9/20

Things you may like

Teamwork Foundations Chris Croft

Self-assessing your Emotional Intelligence Alan Ackmann

Leading Diverse Teams & Organizations Lindree Greer

Product Management Journey

Privacy in the New World of Work Kalinda Raina

New recommendation

Recommend to


|Add individuals or teams

Note

If needed, type a description or add a note here

Due date

Due anytime

 **Leading Remote Projects and Virtual Teams**
LinkedIn Learning | 29m

Cancel Recommend

Viva Learning Home Manage

Search or type a command

Activity

Chat

Teams

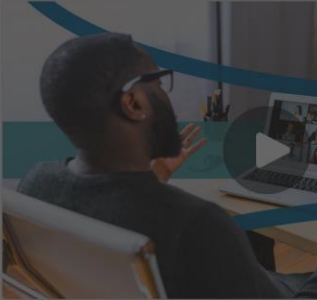
Calendar

Files

Learning


Back Open in LinkedIn Learning

Leading Remote Projects and Virt

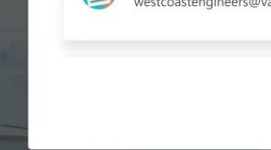


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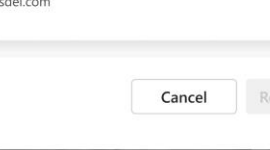
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Chris Croft




Self-assessing your Emotional Intelligence
Alan Ackmann



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Lindree Greer



Product Management Journey






Privacy in the New World of Work
Kalinda Raina

New recommendation



Recommend to

V|

People

-  **Veronica Fuentes**
Regional Manager
-  **Victoria Burke**
Business Manager
-  **Viknesh Singh**
viknesh.singh@vanarsdel.com

Teams

-  **Van Arsdel East Coast Engineers**
eastcoastengineers@vanarsdel.com
-  **Van Arsdel West Coast Engineers**
westcoastengineers@vanarsdel.com

Cancel Recommend

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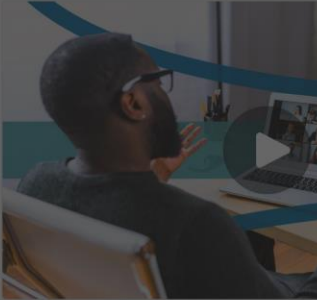
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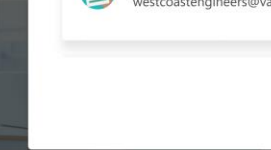


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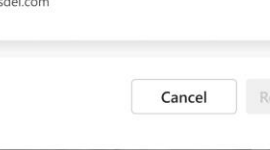
Things you may like




Teamwork Foundations
Chris Croft
Course 1h 25m




Self-assessing your Emotional Intelligence
Alan Ackmann
Course 50m



Leading Diverse Teams & Organizations
Lindree Greer
Course 21h 40m




Product Management Journey
Course 26h






Privacy in the New World of Work
Kalinda Raina
Course 32m

New recommendation



Recommend to

 Van Arsdel East Coast Engineers

People

-  **Veronica Fuentes**
Regional Manager
-  **Victoria Burke**
Business Manager
-  **Viknesh Singh**
viknesh.singh@vanarsdel.com

Teams

-  **Van Arsdel East Coast Engineers**
eastcoastengineers@vanarsdel.com
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westcoastengineers@vanarsdel.com

Cancel Recommend

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Leading Remote Projects and Virtual Teams

652 Updated: 4/9/20

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New recommendation

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Van Arsdel East Coast Engineers

Note

Welcome to the team! Please finish this training in the next couple days. You'll need the information here to get you up-and-running quickly. I'll check in with you about progress.

Due date

Due anytime

Leading Remote Projects and Virtual Teams
LinkedIn Learning | 29m

Cancel Recommend

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Due date

5/24

May 2020

S	M	T	W	T	F	S
28	29	30	1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	1

Cancel Recommend

Things you may like

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- Self-assessing your Emotional Intelligence Alan Ackmann
- Leading Diverse Teams & Organizations Lindreed Greer
- Product Management Journey
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Leading Remote Projects and Virtual Teams
LinkedIn Learning | 29m

Cancel Recommend

The screenshot displays the Microsoft Teams application interface. At the top, there is a search bar with the text "Search or type a command" and a user profile icon. The main content area shows a channel named "SOAR Learning" within the "Project SOAR" team. The channel is currently in a loading state, indicated by a large blue circular progress indicator and the text "One moment. Creating your recommendation...". The left sidebar shows the navigation pane with "Teams" selected, listing various teams and channels. The top bar includes a search bar and a "Meet" button.

Teams

- Activity
- Chat
- Teams**
- Calendar
- Files
- Apps
- ?
- Settings

Project SOAR Posts Files OneNote **SOAR Learning** +

... (i) Meet v

Pinned

- Marketing

Your teams

- Relecloud

Project SOAR

- General
- Overview
- Performance** 1
- Shiproom**
- Telemetry
- 32 hidden channels

Project Managers

- Accounting
- General
- Budgets
- Finance
- Fiscal Year Planning**
- Strategy**
- 6 hidden channels

One moment. Creating your recommendation...

Search or type a command

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Project SOAR Posts Files OneNote SOAR Learning +

Check the status of this recommendation. [Manage recommendations](#)

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326 | 104



Design Thinking for Leading and Learning

Justin Reich, Alyssa Napier, Elizabeth Hu...

Course | 6w

488 | 189



Viva Learning My learning Manage

What do you want to learn?

^ Recommended by you [See more](#)

Title	Recommended on	Due date	Recommended to
Leading Remote Projects and Virtual Teams	2/4	2/12	
Emotional Intelligence	1/24	3/12	+46
Building your Leadership Skills	1/15	3/31	+189

^ Completed

Title	Recommended on	Due date	Recommended to
Product Strategy	1/5	1/15	+46



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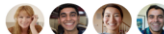


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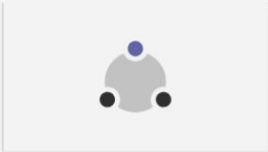
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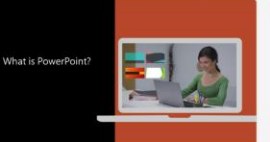
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I'll make a reservation for next week

2:00 PM

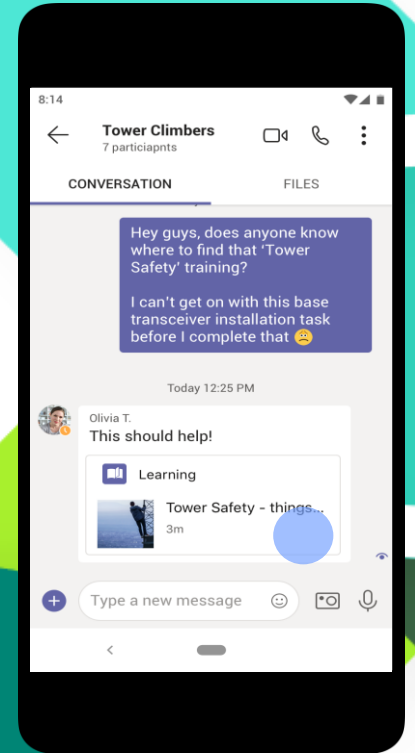
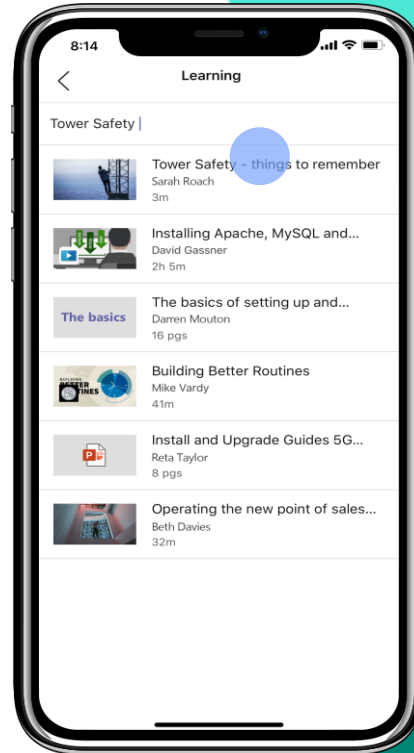
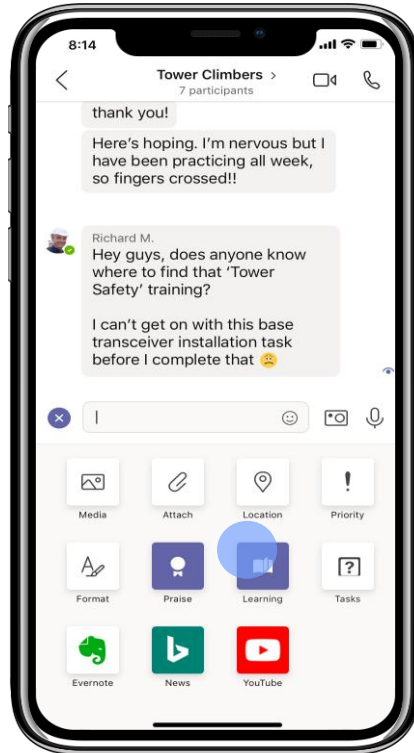
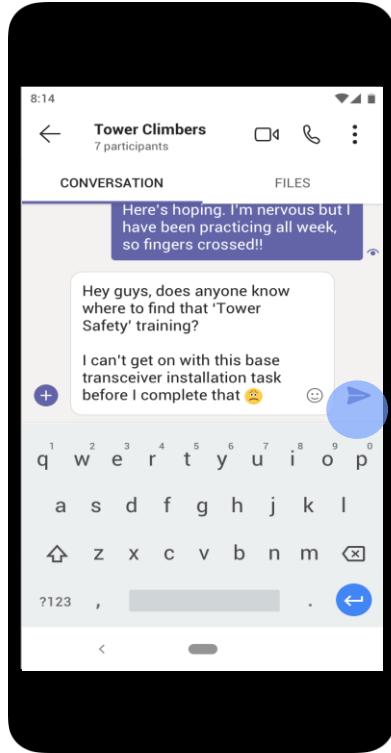
Viva Learning

Leading Remote Projects and...
LinkedIn Learning | 29m

Check this out! I really recommend watching it.

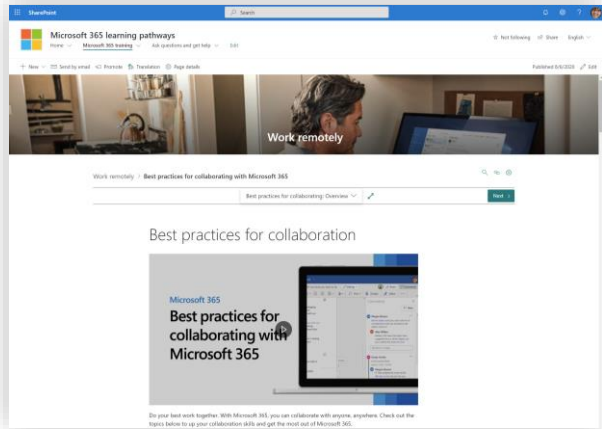
Type a new message

Micro-learning and sharing on mobile



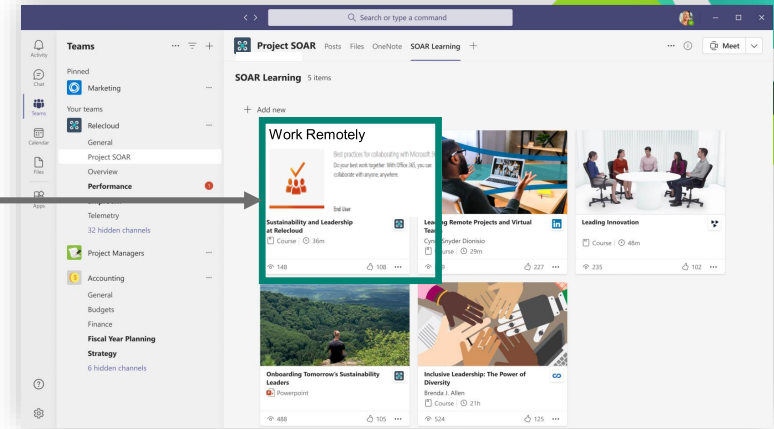
Vision: Microsoft Viva Learning and SharePoint custom product training integrated experiences

Experience learning pathways in Viva Learning



SharePoint learning pathways provides customized content sets

Customizable experience



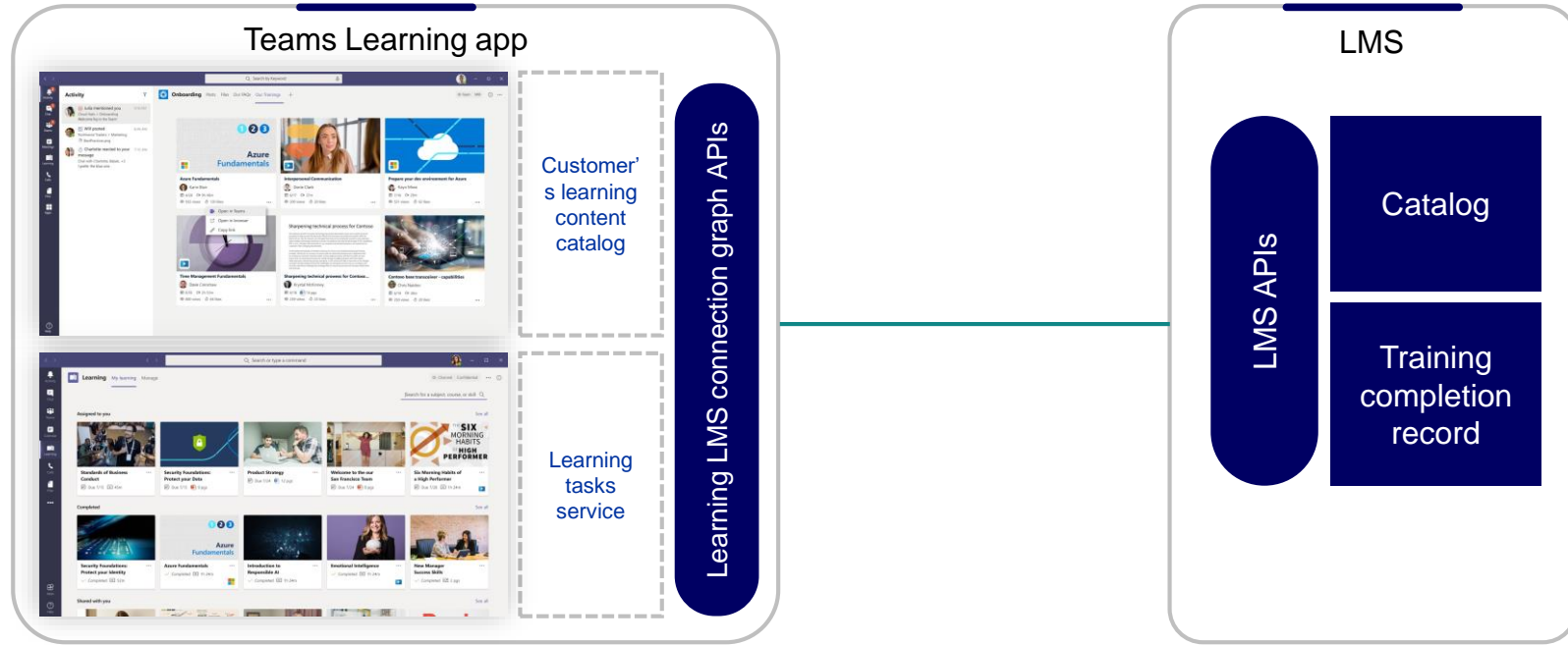
Integration with Viva Learning through intelligent learning services

1st party app experience

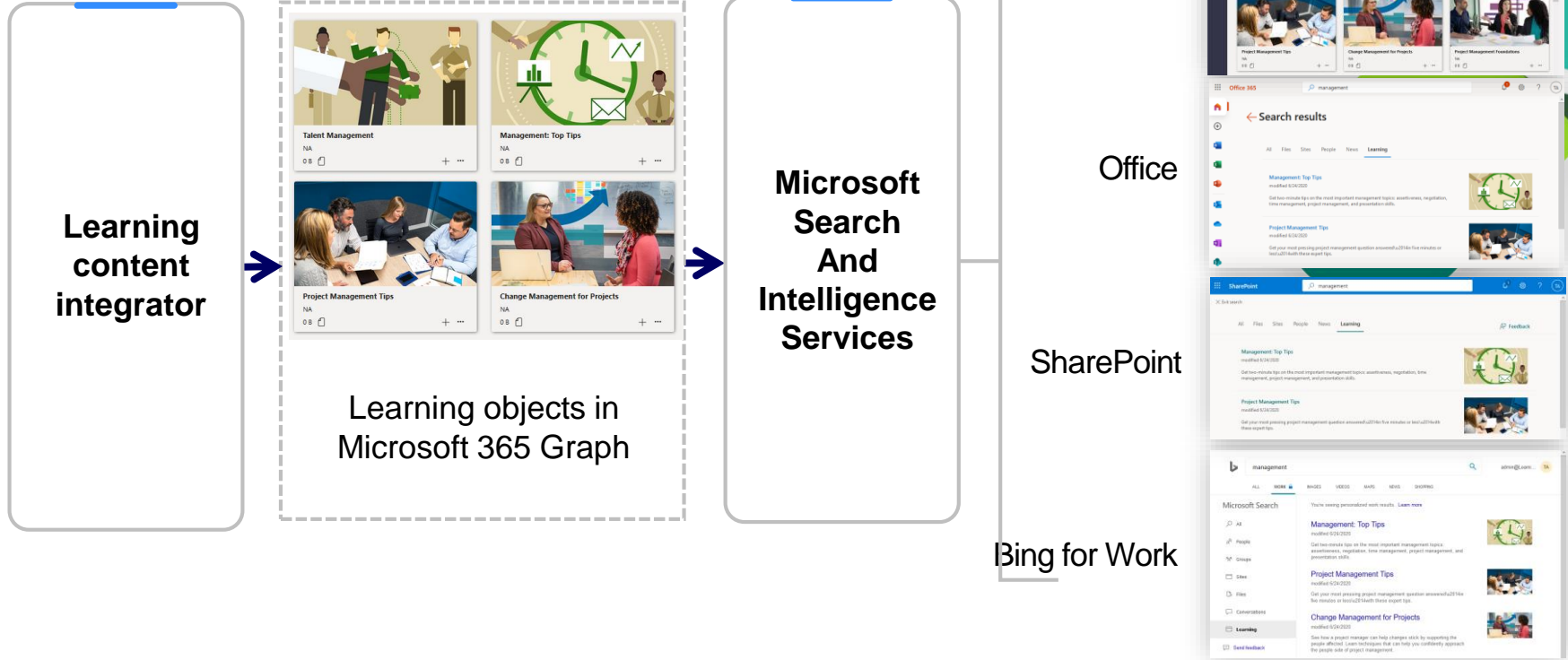
Integrating with LMS partners: 2 use cases

#1 Content Catalog Sync: user discovers courses in tenant's LMS in Viva Learning.

#2 Learning Record Sync: user's course assignment and completion status syncs from LMS to Viva Learning.



Learning across Microsoft 365



Q&A