

# NetNordic operator-independent telephony for Microsoft Teams

With NetNordic telephony for Teams, you can easily use telephony in the cloud with Microsoft Teams

NetNordic integrates fixed telephony, mobile telephony, contact center with business applications for a seamless workflow with Microsoft Teams. NetNordic has more than 20 years of experience in delivering collaboration and telephony to large public and private companies.



## Summary

- NetNordic delivers telephony to Microsoft Teams Direct Routing as a service with the operator you want with full telephony functionality in Teams
- As is to be workshop to evaluate your existing collaboration and communication tools, review how Microsoft Teams can solve specific challenges, and provide an overview you can use to ensure that your business can collaborate effectively and securely wherever they work.
- Seamlessly migration from your PBX or Skype for Business solution with expertise in traditional PBXs, Skype for Business and Microsoft Teams.
- We integrate the user's mobile phone as part of the collaboration solution. This means that the user can choose to make and receive calls from a PC, landline or mobile - with one and the same mobile phone number. The mobile phone number will be displayed regardless of whether you call from Teams on your PC, your landline or mobile.
- Advanced user experience insights as a tool to drive user adoption and eliminate technical obstacles.
- Proactive simulation of the user experience from the user, via networks and to Teams in Office 365 to be able to address any errors before a user experiences it to ensure proactivity and end-to-end quality of the service.
- Centralized management of all end-user equipment (telephones, PCs and headsets) and video rooms.

## Why NetNordic Teams telephony?

- Operator independent
- Seamless and smooth migration
- Integrated with existing customer center
- Single point of contact with guaranteed response time
- 24/7 operation and SLA

### Benefit for user

- User-friendly and optimized workflow
- Fewer applications to switch between
- Closely integrated with the company's work tools
- Easy access to information and interaction, anywhere, from one interface

**User-friendly and optimized workflow**

### Benefit for business

- More efficient and committed organization
- Always access to the latest innovations
- Intuitive solution that enables a fast ROI

**More efficient and engaged organization**

### Benefit for IT

- Easy administration, secure and scalable solution
- Proven and leading technology
- A supplier with high competence which understand your needs
- Single point of contact for all telephony

**Easy administration, secure and scalable solution**

# Accelerate your business with agile collaboration and engaged employees



## Agile Collaboration

88% experience that they save time by having all solutions available in one place - The Total Economic Impact™ Of Microsoft Teams

## Engaged employees

With a competent technology partner and the right tools, the project teams are more productive, more profitable and more committed. Studies show that committed employees provide 17% increased productivity, 20% increased sales and 21% increased profitability



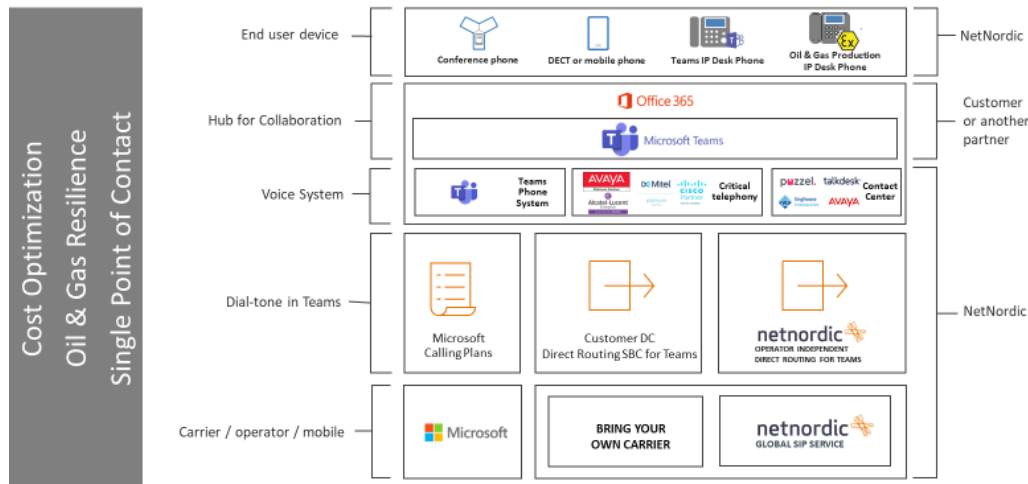
## Voice is important for Teams as Hub for Collaboration

Voice and video are the most used features in Team Collaboration tools - Nemertes Workplace Collaboration: 2019-20 Research Study – Technology

## NetNordic Teams telephony

NetNordic ensure an end-to-end secure and proactive service with leading expertise in networking, security and collaboration

- Get started with telephony in Microsoft Teams
- NetNordic offers an "as is to be" workshop where we make a survey of the current situation and plan how you can use telephony with Microsoft Teams.
- If desired, we can offer proof of concept of the service.



NetNordic builds and delivers IT solutions and services for the future. Using market-leading technology and highly certified IT consultants, we help you reach your business goals.

**We breathe technology and love smart solutions**

NetNordic group is a Nordic system integrator, specialized in the areas of network, security, data center and integrated communication. NetNordic delivers customer specialized solutions and services. We always strive to be our customers' "Best Companion", we want to help our customers with their digital enablement through design, delivery and management of next generation services and solutions. NetNordic had approximately 1,5 billion NOK revenue (pro forma) in 2019. The company has approximately 380 employees in 14 offices in the Nordic countries, and our solutions and services are supported through companies in Norway, Sweden, Denmark and Finland. They shareholders in NetNordic are Norvestor and the employees.