

Azure Managed Services

Case study

A major player in the automotive industry, it is one of the European champions in stamping with more than 4500 employees and several international sites.

Our Offer

Azure Managed Services



OBJECTIVES / NEEDS

After a migration phase to the MICROSOFT cloud, the Customer had several objectives:

- To allow internal teams to focus on business needs.
- To benefit from a service of exploitation of the Infrastructures solutions (hybrid " On Premises " and AZURE).
- To benefit from functional and technical support in order to make the solutions live up to the expectations of the business.



TACTICS

Contracting of an annual service around the customer's infrastructure which includes a continuous improvement approach:

- AZURE preventive maintenance.
- Corrective maintenance.
- Technological watch.
- Transformation projects.



RESULTS

Annual managed service in place with service level agreements.

Evolution over time of the system in place according to business expectations.

Change of mindset towards the infrastructure, towards a notion of service catalog (more functional with clear availability commitments).