



Microsoft  
Partner

# Be on top of our deadlines and Boosting our team productivity with Checklist App

Mazars in Indonesia is a leading audit, tax and advisory firm. The accounting & tax services include recurring manual tasks such as progress monitoring & control with strict deadlines (ex: tax reporting, salary payments, etc.). Failure to meet these deadlines can lead to penalties and dissatisfied customers.

To address this challenge, Mazars Indonesia adopted Checklist, a tool that leverages Microsoft Teams and its ecosystem to keep teams informed and collaborate efficiently without leaving Teams. This integration has improved the team's efficiency and helped them stay on top of critical deadlines.

## At a glance



**Customer:** Mazars in Indonesia

**Website:** <https://www.mazars.id>

**Customer size:** Medium (50 - 999 employees)

**Country:** Indonesia

**Industry:** Professional Services

**Products and services:** Audit, Tax and Advisory



**TeamsWork**

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# TeamsWork, Mazars in Indonesia, and Microsoft Teams

## Customer challenges

Mazars in Indonesia is an Audit, Tax and Advisory firm. The Accounting & Tax Services has recurring tasks that Today involve many activities in term of task progress administration, monitoring and control. These tasks have strict deadlines (ex: pay tax, pay salary, accounting report, etc.).

If these processes are not properly supported by an integrated system, there is a significant risk of missing these deadlines which could lead to penalties and customer dissatisfaction.

## Partner solutions

Checklist is a powerful tool that enables teams to organize, collaborate, and track real-time progress while staying on top of deadlines for repetitive tasks and recurring to-do lists.

Checklist is particularly useful for tasks with strict deadlines, such as end-of-month accounting closing and new employee onboarding.

Designed to work within Microsoft Teams, it provides a range of unmatched benefits, including SSO and chatbot notifications, which enhance team collaboration and efficiency.

## Customer benefits

Checklist provides our business with a collaborative platform that ensures all staff are aware of their tasks and deadlines. The notification mechanism speed-up team communication leading to faster task resolution.

As a manager, we can easily monitor the progress of all teams and receive alerts for upcoming deadlines.

By automating low-value administrative activities, Checklist allow us to focus on delivering high-quality services to our customers.



Our new Checklist platform significantly reduces our operational risk by ensuring that we can issue reports on time, meeting our obligations with confidence.



By leveraging the automation and notification mechanism of Checklist, we estimate a time-saving of 20% on all administrative activities.



We now have a 100% target met to all our obligations, leading to increased customer satisfaction.



## TeamsWork

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